



NEWSLETTER

Spring 2017

EMS Personnel Division

— TOOLS, TIPS, AND HOT TOPICS—

California Tactical Casualty Care Guidelines Approved by EMS Commission

The EMS Authority is pleased to announce the [Tactical Casualty Care -Tactical First Aid/Tactical Emergency Medical Support \(TEMS\) First Responder Operational \(FRO\) Training Standards Guidelines](#) have been approved by the Commission on EMS. Approval of these guidelines marks a notable milestone for the EMS Authority and the [California Tactical EMS \(CTEMS\) Advisory Committee](#) in the development of standardized EMS training and response to active law enforcement-related incidents in California.

These guidelines provide training program approval authorities, EMS training program providers, and continuing education EMS providers the framework to develop comprehensive tactical casualty care training and continuing education program approval criteria and Tactical First Aid/TEMS FRO course training competency standards and curriculum for training public safety personnel, EMTs, Advanced EMTs, and paramedics.

For more information, please visit the Emergency Medical Services [Tactical Casualty Care webpage](#) or contact Kim Lew by [e-mail](#) or at (916) 431-3741.

EMT Regulations Approved by EMS Commission

The EMS Authority is pleased to announce that the EMT regulations have been approved by the Commission on EMS. The next step will be for these regulations to be sent to the Office of Administrative Law for final approval. The new regulations will:

- Give the local EMS agencies the ability to approve the use of epinephrine, naloxone and glucometer testing
- Expand initial training of EMTs to include topics on tactical training and the use of epinephrine, naloxone, and glucometer testing
- Allow for the use of high fidelity manikins during training
- Ensure increased public health and safety

To see the draft EMT regulations and how they have changed, visit EMSA's [public comment page](#).

If you are unable to access the website or have any questions, please contact Corrine Fishman at (916) 431-3727, or by [email](#).

First Aid/CPR for Public Safety Personnel

As of April 1, 2017, all Public Safety First Aid and CPR training programs should be reviewed and approved for compliance with the new regulation found in Chapter 1.5, Division 9, Title 22 of the California Code of [Regulations](#). New programs are required to comply with all regulations in Chapter 1.5 to receive approval from the appropriate approving authority.

Local EMS agencies may wish to assess all programs in their jurisdiction that are currently training public lifeguards, peace officers and fire fighters and disseminate this information. Though Statewide public safety agencies are approved by the EMS Authority (such as POST, CHP, Cal Fire, Department of Parks and Rec), all other First Aid/CPR courses for public safety personnel must be approved by the LEMSA.

Epinephrine Auto-injector Legislation

On September 16, 2016, the Governor signed AB 1386 (Huff, Chapter 374, Statutes of 2016). This bill expands upon existing law by permitting any for-profit, nonprofit, or government entity or organization to obtain a "house" epinephrine auto-injector (EA) prescription. An authorized health care provider may issue a prescription to an authorized entity, if the authorized entity submits evidence it employs at least one person, volunteer or agent who is trained and has a current EA certification card issued by EMSA. In addition, the authorized entity shall submit to EMSA a report of each incident that involves the use of an EA, not more than 30 days after each use.

Currently there are approximately 290 certification cards issued and seven [EPI approved training programs](#). If you have any questions, please contact Corrine Fishman at (916) 431-3727, or by [email](#).

2016 California National Registry of EMT Professionals



	2016	Attempted the exam	Pass 1 st attempt
			
Paramedic			
California	962		82%
National	12,776		72%
EMT			
California	10,262		74%
National	80,231		70%

The California EMS Authority wishes to recognize our EMS professionals for their continued interest and success in meeting national EMS education standards. In fact, the State of California remains the state with the highest number of NREMT nationally certified EMS professionals across the nation. Additionally, our EMS professionals continue to surpass the national examinations first attempt pass rates and have increased our rates by 9% from the previous year.

EMSA Approved Hemostatic Dressings

Q: What are hemostatic agents used for?

A: Hemorrhage control.

Q: What level of procedure are hemostatic agents?

A: Use of Hemostatic Agents, although topical in nature, is listed as a scope of practice item for EMTs, AEMTs and paramedics, and constitutes a basic life support procedure.

Q: Who may use hemostatic agents?

A: Hemostatic agents are authorized for public safety personnel trained at the First Aid/CPR level, EMTs, AEMTs, and paramedics.

Q: What hemostatic agents are approved in California?

A: Acceptable hemostatic dressings for use in California include the following:

- QuikClot® Combat Gauze™
- HemCon® ChitoFlex® PRO Dressing
- Celox™ Gauze

For more information, visit [Hemostatic agents](#) on EMSA's website. As other dressings are reviewed and approved, they will be added to the website for your reference.

Verifying an Out-of-State Certification or License

To help in processing reciprocity applications, use this [link](#) provided by NASEMSO (National Association of State EMS Officials) to verify EMT and paramedic status in other states. You can also navigate to it from www.nasemso.org. Click on "Resources" then "Look up a License."

June Leicht is Retiring!

Farewell and congratulations to our very own Paramedic Licensure Unit Manager, June Leicht! After serving almost 29 years in state service, June is retiring. With over 22 years of licensure experience from working at the Commission on Teacher Credentialing and the Department of Consumer Affairs in the Bureau of Security and Investigation Services, the EMS Authority certainly has benefitted from June's impeccable licensure knowledge and continuous leadership support. During her seven years at the EMS Authority, she has successfully streamlined licensure services through staff training and development, procedural revisions, and enhancements in technology.

We wish June all the best as she and her husband, Bill, and their three cats, Kanga, Poppy and Millie, begin a new chapter together by relocating to their quaint and quiet property in Washington State. Once settled, June and family plan to adopt dogs, raise chickens, travel, garden, cook, read, and enjoy the clean air and country living.

Are You on FB or Twitter? Check Out EMSA News!

- [Facebook](#)
- [Twitter](#)

Upcoming Important Dates

- **April 1, 2017** - All Public Safety First Aid/CPR/AED training programs in operation shall submit evidence of compliance and program approval with Chapter 1.5 [regulations](#) (effective 4/1/2015) to the appropriate approving authority.
- **April 11, 2017** - Southern California LEMSA Coordinator meeting at the Orange County EMS Agency.
- **June 28, 2017** - Northern California LEMSA Coordinator meeting at the Alameda County EMS Agency.



EMT 2010 Central Registry

Have You Checked Out the Updated EMT Webpage and FAQs?

EMSA has updated the EMT [webpage](#) to clarify the processes for certification. The [EMT Frequently Asked Questions](#) have been expanded to answer more questions that arise on a frequent basis. Our hope is that this will assist certifying entities and EMTs as well as reduce the need for technical support.

Newsletters Archived for Reference!

Due to many requests for information from prior newsletters, we continue to archive prior quarterly newsletters on the EMT page of the website. The archived newsletters are accessible in the section on [Information for Certifying Entities](#). A lot of valuable information and tips can be found in these

newsletters. Feel free to peruse when you have central registry, policy, procedure, enforcement and certification questions.

New Central Registry Procedures Available Now

- The new **Initial EMT certification** procedure has been finalized and posted on the website! This is a very detailed tool to assist new certification staff in the process of entering initial EMT certifications into the Central Registry. Please share with all certification staff at your certifying agency.
- **Unarchiving an EMT** is another new procedure that will assist certification staff in locating EMTs during a search.
- **Placing and Releasing a Hold or Alert** is used when there is a need to conduct an investigation or to ensure probationary requirements are met.
- **Submitting a No Longer Interested (NLI) form** ensures that certifying entities and EMSA discontinue receiving criminal record information when there is no longer a business need. This procedure describes the process for submission and documentation of NLI forms.

Several other procedures are in the works and we will keep you posted as these become available. Let us know if there is a procedure not found in [Information for Certifying Entities](#) that would assist your certification or enforcement staff as we will be prioritizing.

Printing EMT Cards from the Registry

California regulation requires that all State EMT cards be printed using the Central Registry. This requirement can be found in Title 22, Division 9, Chapter 10, §100344 Registry Requirements.

It has come to our attention that card printing is, on occasion, occurring via template and then entry to MLO follows. This often leads to the certificate lapsing in the Registry and showing as expired. This is not compliant with regulations and needs to be addressed.

If you have questions or need more information, please send an email to mlohelpdesk.

Can't Find an EMT in the Registry?

Have you ever searched for an EMT with an E#, name or the SSN and the EMT does not pop up? There are several reasons this could be. Prior to sending a helpdesk request, try the following:

- Check your compatibility view as Internet Explorer updates weekly and will drop the link to MLO. That needs to be restored or you will get blank screens, error codes and incomplete processes. You will find instructions on how to fix this issue [here](#).
- Clear your "Search" in Licensee or Applicant Edit, as you may have prior letters or numbers that are blocking your search.
- Do not use periods in names or initials to search and verify that you have correct spelling or social security numbers.
- Check to see if the EMT was archived (inadvertently or on purpose) by clicking on the underlined "[Licensee -Person Advanced](#)" at the bottom of the "Licensee Edit" search screen. Check the "Archive Only" box and search the EMT again. If the EMT is archived and comes up, you can click on the "Unarchive" button and proceed with processing. You may find the procedure to unarchive [here](#).
- If you need further assistance, send an email request to mlohelpdesk.

Criminal Record Oversight

QUESTION: If an EMT retires or is no longer employed with our agency, can I submit the NLI form to DOJ?

ANSWER: If you are a certifying entity, you must continue to receive Criminal Offender Record Information (CORI) notifications from DOJ as long as the EMT certificate remains active with your agency/department.

REASON: If an NLI is submitted before the EMT certificate cycle expires, there will be no criminal record oversight for this EMT certificate holder. Try to keep in mind that it is a requirement for initial and re-certification of an applicant that CORI records include subsequent arrest notifications and these are received by the certifying entity and the EMS Authority. See the following sections in Title 22, Division 9, [Chapter 10](#) for clarification: §100347, Responsibility of the Initial and Re-certification Applicant; §100348, Responsibility of Certifying Entity and/or Employer Prior to July 1, 2010; and §100349, Responsibility of Certifying Entity and/or Employer after terminating certification or employment relationship. For any questions or concerns, please contact Shona Merl at (916) 431-3692 or by [email](#).

Documenting EMT Certification Actions

Many questions arise on how to document certification actions in the Central Registry. A priority is to ensure that all fields in the certification action panel are completed when entering EMT certification actions. The EMS Authority recommends that a LEMSA enter Certification Actions by selecting one Health and Safety Code violation for each disciplinary plan. Additional violations identified in the "Decision and Order" should be entered in the "Medical Director Taking Action/Notes" section as shown below. For additional guidance, please review the following procedure [#650-69-Documenting Certification Actions](#).



The screenshot shows a window titled "User Defined Fields" with the following fields:

- Certification Action: Probation
- Violation: (c)(2) Gross negligence.
- Start Date: 06/15/2010
- End Date: 06/30/2012
- LEMSA Taking Action: Sacramento
- Medical Director Taking Action/Notes: Joe Smith, Medical Director
- (c)(3) Repeated negligent acts

Buttons: Save, Cancel

For clarification, see [Title 22, Division 9, Chapter 2](#) and [Chapter 10](#).

For any questions or concerns, please contact Special Investigator, Shona Merl at (916) 431-3692 or by [email](#).

Most Common "Glitches" When Re-certifying EMTs

1. Compatibility View settings – If you get a blank screen or error code when you open MLO to input EMT certification, this is likely a compatibility view issue. Internet Explorer is the only browser supported by MLO and updates weekly. Here is the direct link to locate a guide: [Information for Certifying Entities](#).
2. Make Complete tab – Anytime an EMT status reflects "pending," the certification record must be completed in the "Applicant Edit" module of the registry. Finishing the "Requirements Checklist" and clicking the "Make Complete" tab will provide the "Approve" tab in order to activate the EMT in the registry.
3. Initial Eligibility and Expiration dates - Here is a [chart](#) to assist in identifying eligibility for initial EMT certification, re-certification and lapsed certification expiration dates. To view all certification charts, forms and procedures available: [Information for Certifying Entities](#).
4. Adding a blank background check line that contains no information or not filling in the status will cause an error and the inability to complete the certification process. Please note that No Longer Interested (NLI) submissions should be reported on the same line as the CORI

- status and original applicant transaction identifier (ATI) number.
5. Leaving the SSN blank in the Person Record - This is a requirement and will cause an error if it is left blank. As well, putting an incorrect SSN can cause duplicate person records and multiple corrections.

Helpdesk Keywords

Do you know the five keywords to submit when requesting assistance to the MLO Helpdesk?

KEYWORDS

PASSWORD

To reset a Central Registry password or request a paramedic accreditation password, be sure to include your user ID in the email body.

PRINTER

Having printer issues? Notify EMSA and request assistance (not for print re-queues).

NEW USER

Establish a new Central Registry user by filling out and emailing the [Central Registry User Application Form](#).

DELETE USER

Delete a Central Registry User by filling out and emailing the [Central Registry User Application Form](#).

ACCREDITATION

To request assistance with paramedic accreditation issues.

Please submit the applicable keyword in the **email subject line** to: mlohelpdesk@emsa.ca.gov and include your return email address and phone number.

EMSA Contacts: EMS Personnel Division

PARAMEDIC LICENSURE GENERAL INFORMATION:

(916) 323-9875; Paramedic@emsa.ca.gov

Sean Trask (Chief of EMS Personnel Division):

(916) 431-3689; Sean.Trask@emsa.ca.gov

* Oversees Personnel Standards Unit, Paramedic Licensure Unit and Enforcement Unit.

Michael Smith (Manager - Enforcement Unit)

(916) 431-3703; Michael.Smith@emsa.ca.gov

* Oversees Paramedic Enforcement Unit.

Priscilla Rivera (Manager - Personnel Standards Unit):

(916) 431-3707; Priscilla.Rivera@emsa.ca.gov

* Oversees BLS Program, Central Registry and regulatory updates.

Manager - Paramedic Licensure Unit:

(916) 323-9875; Paramedic@emsa.ca.gov

* Oversees Paramedic Licensure Unit and Paramedic Programs, NREMT Representatives, and EMT and paramedic billing.

Betsy Slavensky (Personnel Standards Unit):

(916) 431-3717; Betsy.Slavensky@emsa.ca.gov

* Provides My License Office (MLO)/Central Registry technical assistance, interpretations and amendments of regulations, and assists EMTs/AEMTs with questions.

Shona Merl (Personnel Standards Unit)

(916) 431-3692; Shona.Merl@emsa.ca.gov

* Handles questions regarding CORIs, EMT disciplinary questions, and interpretations of regulations pertaining to EMT/AEMT discipline.

Ken Campbell (Paramedic Licensure Unit):

(916) 431-3713; Kenneth.Campbell@emsa.ca.gov

* Prints and sends the EMT certification cards, returns dishonored checks, and processes paramedic accreditations.

Caroline Fudge (Paramedic Licensure Unit):

(916) 431-3652; Caroline.Fudge@emsa.ca.gov

* Handles renewal paramedic licensure applications.

Brad Beltram (Paramedic Licensure Unit):

(916) 431-3648; Bradley.Beltram@emsa.ca.gov

*Handles paramedic audit renewal applications and processes EMT and paramedic invoices.

Kimberly Lew (Paramedic Licensure Unit):

(916) 431-3741; Kimberly.Lew@emsa.ca.gov

* Monitors CE provider and training program database, and paramedic Central Registry assistance.

California Emergency Medical Services Authority
10901 Gold Center Drive, 4th Floor
Rancho Cordova, CA 95670
PHONE (916) 322-4336
FAX (916) 324-2875