EMERGENCY MEDICAL SERVICES AUTHORITY

10901 GOLD CENTER DR., SUITE 400 RANCHO CORDOVA, CA 95670 (916) 322-4336 FAX (916) 322-1441



February 28, 2018

Ms. Jackie Lowther, EMS Director Santa Clara County EMS Agency 700 Empey Way San Jose. CA 95128

Dear Ms. Lowther:

This letter is in response to Santa Clara County's submission of the updated Ambulance Zone Summary Form (County of Santa Clara) to the EMS Authority on February 15, 2018, resulting in a change to Santa Clara County's 2015 EMS Plan Update.

I. Introduction and Summary:

The EMS Authority has re-reviewed Santa Clara County's 2015 EMS Plan Update and is approving the plan.

II. History and Background:

Santa Clara County received its last full plan approval for its 2011 plan submission, and its last annual plan update for its 2014 plan submission.

Historically, we have received EMS Plan submissions from Santa Clara County for the following years:

- 1994
- 2004
- 1996
- 2005
- 1999
- 2007-2011
- 2001
- 2014

Health and Safety Code (HSC) § 1797.254 states:

"Local EMS agencies shall **annually** (emphasis added) submit an emergency medical services plan for the EMS area to the authority, according to EMS Systems, Standards, and Guidelines established by the authority".

Ms. Jackie Lowther, EMS Director February 28, 2018 Page 2 of 3

The EMS Authority is responsible for the review of EMS Plans and for making a determination on the approval or disapproval of the plan, based on compliance with statute and the standards and guidelines established by the EMS Authority consistent with HSC § 1797.105(b).

III. Analysis of EMS System Components:

Following are comments related to Santa Clara County's 2015 EMS Plan Update. Areas that indicate the plan submitted is not concordant and consistent with applicable guidelines or regulations, HSC § 1797.254, and the EMS system components identified in HSC § 1797.103, are indicated below:

A	auad	Not	
Appr A.		Approved	System Organization and Management
В.	\boxtimes		Staffing/Training
C.	\boxtimes		Communications
D.	\boxtimes		Response/Transportation
			Ambulance Zones
			 Based on the documentation provided by Santa Clara County, please find enclosed the EMS Authority's determination of the exclusivity of Santa Clara County's ambulance zones.
E.	\boxtimes		Facilities/Critical Care
F.	\boxtimes		Data Collection/System Evaluation
			EMS Data - California EMS Information System (CEMSIS)
			 Using information submitted by the Local EMS Agency, the EMS Authority shall assess each EMS area or the system's service area to determine the effectiveness of emergency medical services (HSC § 1797.102) as it relates to data collection and

Statewide, there are 20 Local EMS Agencies submitting EMS data. Our records indicate Santa Clara County is not submitting EMS data at this time. In order for the EMS Authority to meet

statutory requirements, please begin submission of EMS data into CEMSIS.

G. [\boxtimes		Public	Information	and	Education
------	-------------	--	--------	-------------	-----	-----------

H. \(\Boxedag{Disaster Medical Response}

IV. Conclusion:

Based on the information identified, Santa Clara County's 2015 EMS Plan Update is approved.

Pursuant to HSC § 1797.105(b):

"After the applicable guidelines or regulations are established by the Authority, a local EMS agency may implement a local plan...unless the Authority determines that the plan does not effectively meet the needs of the persons served and is not consistent with the coordinating activities in the geographical area served, or that the plan is not concordant and consistent with applicable guidelines or regulations, or both the guidelines and regulations established by the Authority."

V. Next Steps:

Santa Clara County's next EMS Plan Update will be due on or before April 30, 2018.

If you have any questions regarding the plan review, please contact Ms. Lisa Galindo, EMS Plans Coordinator, at (916) 431-3688.

Sincerely,

Howard Backer, MD, MPH, FACEP

Director

Enclosure

ZONE		E	XCLUSIVITY		TYPE				9		LEVE	EL			
	Non-Exclusive	Exclusive	Method to Achieve Exclusivity	Emergency Ambulance	ALS	LALS	All Emergency Ambulance Services	9-1-1 Emergency Response	7-digit Emergency Response	ALS Ambulance	All CCT Ambulance Services	BLS Non-Emergency and IFT	Standby Service with Transport Authorization	All Air Ambulance	Emergency Air Ambulance
Santa Clara County		-				7									1
City of Palo Alto		X	Non-Competitive	X				X							
Remainder of County		X	Competitive Process	X				Х	X	X			Х		

EMERGENCY MEDICAL SERVICES AUTHORITY

10901 GOLD CENTER DR., SUITE 400 NCHO CORDOVA, CA 95670 ,916) 322-4336 FAX (916) 322-1441



April 24, 2017

Ms. Jackie Lowther, EMS Director Santa Clara County EMS Agency 700 Empey Way San Jose, CA 95128

Dear Ms. Lowther:

This letter is in response to Santa Clara County's 2015 EMS Plan Update submission to the EMS Authority on November 23, 2016.

I. Introduction and Summary:

The EMS Authority has concluded its review of Santa Clara County's 2015 EMS Plan Update and cannot approve the plan as submitted.

II. History and Background:

Santa Clara County received its last full plan approval for its 2011 plan submission, and its last annual plan update for its 2014 plan submission.

Historically, we have received EMS Plan submissions from Santa Clara County for the following years:

- 1994
- 2004
- 1996
- 2005
- 1999
- 2007-2011
- 2001
- 2014

Health and Safety Code (HSC) § 1797.254 states:

"Local EMS agencies shall **annually** (emphasis added) submit an emergency medical services plan for the EMS area to the authority, according to EMS Systems, Standards, and Guidelines established by the authority".

The EMS Authority is responsible for the review of EMS Plans and for making a determination on the approval or disapproval of the plan, based on compliance with

Ms. Jackie Lowther, EMS Director April 24, 2017 Page 2 of 4

statute and the standards and guidelines established by the EMS Authority consistent with HSC § 1797.105(b).

III. Analysis of EMS System Components:

Following are comments related to Santa Clara County's 2015 EMS Plan Update. Areas that indicate the plan submitted is not concordant and consistent with applicable guidelines or regulations, HSC § 1797.254, and the EMS system components identified in HSC § 1797.103, are indicated below:

	oved	Not Approved	System Organization and Management
В.	\boxtimes		Staffing/Training
C.	\boxtimes		Communications
D.		\boxtimes	Response/Transportation

Request for Proposal

Per the EMS Authority's letter, dated April 14, 2017, an evaluation of the Santa Clara County (SCEMS) 2015 EMS Plan was reviewed along with the original implemented contract for Request for Proposal (RFP) #PHD-10-06. The EMS Authority identified that the contract to implement SCEMS's 2010 RFP #PHD-10-06 had six (6) amendments over the course of 6 years, including a 3 year extension. This led to a specific review of the amendments to the contract between SCEMS and Rural/Metro (now owned by AMR) to determine if the implementation was consistent with the RFP as it was originally approved.

As a result of this review, there have been significant changes to the contract to implement the approved RFP that change the assumptions and economic conditions upon which all bidders relied upon in good faith when responding to the original competitive process. These specific amendments and provisions significantly decrease the costs and increase the revenue to the selected provider beyond what was included in the approved RFP, and therefore constitutes a failure to implement the EMS plan as approved.

Since the amendments significantly alter the previously approved solicitation, the current contract is no longer representative of the original requirements and assumptions upon which bidders constructed their responses. Therefore, the approved RFP and ensuing operational contract, as implemented by SCEMS to date, does not ultimately provide a fair and level playing field for all bidders, and consequently the EMS Authority cannot continue our prior approval of the competitive process as part of the local EMS plan.

The following three determinations have been made by the EMS Authority based upon the circumstances:

- The EMS Authority is rescinding its approval of RFP #PHD 10-06, as part of the 2010 EMS plan, effective immediately, for failure to continue to implement the RFP as approved;
- The EMS Authority is staying the decision to rescind until June 30, 2019. This effectively means that SCEMS must initiate and complete a new competitive process if the local EMS agency wishes the sub-area to continue to be an exclusive operating area past June 30, 2019, and to receive state action immunity; and
- The EMS Authority will not be able to approve the 2015 EMS plan until such time as a revised plan and timetable for a new competitive process has been submitted.
- E. ⊠ ☐ <u>Facilities/Critical Care</u>
- F. ⊠ □ <u>Data Collection/System Evaluation</u>
 - 1. EMS Data California EMS Information System (CEMSIS)
 - Using information submitted by the Local EMS Agency, the EMS Authority shall assess each EMS area or the system's service area to determine the effectiveness of emergency medical services (HSC § 1797.102) as it relates to data collection and evaluation (HSC § 1797.103).

Statewide, there are 20 Local EMS Agencies submitting EMS data. Our records indicate Santa Clara County is not submitting EMS data at this time. In order for the EMS

Ms. Jackie Lowther, EMS Director April 24, 2017 Page 4 of 4

Authority to meet statutory requirements, please begin submission of EMS data into CEMSIS.

G.

Public Information and Education

H. ☑ Disaster Medical Response

IV. Conclusion:

Based on the information identified, Santa Clara County's 2015 EMS Plan Update is not approved.

Pursuant to HSC § 1797.105(b):

"After the applicable guidelines or regulations are established by the Authority, a local EMS agency may implement a local plan...unless the Authority determines that the plan does not effectively meet the needs of the persons served and is not consistent with the coordinating activities in the geographical area served, or that the plan is not concordant and consistent with applicable guidelines or regulations, or both the guidelines and regulations established by the Authority."

V. Next Steps:

If you desire to appeal the denial of this plan submission to the Commission on EMS, please inform the EMS Authority in writing within 15 days of your receipt of this letter. The EMS Authority will then begin the process to schedule your appeal to be heard before the Office of Administrative Hearings.

Santa Clara County's next annual EMS Plan submission will be due on or before April 30, 2018.

If you have any questions regarding the plan determination, please contact Mr. Tom McGinnis, EMS Systems Division Chief, at (916) 431-3695.

Sincerely,

Howard Backer, MD, MPH, FACEP

Director

Enclosure

County of Santa Clara Emergency Medical Services System

Emergency Medical Services Agency 700 Empey Way San Jose, CA 95128 408.794.0600 voice | www.sccemsagency.org www.facebook.com/SantaClaraCountyEMS



November 22, 2016

Howard Backer, MD, MPH, FACEP, Director California Emergency Medical Services Authority 10901 Gold Center Drive, Suite 400 Rancho Cordova, CA 95670

Subject: 2015 EMS Plan Annual Update

Dear Dr. Backer,

Santa Clara County Emergency Medical Services respectfully submits our EMS Plan Update for calendar year 2015.

Should you have any questions or need additional information, please don't hesitate to contact me at any time.

Sincerely,

Jackie M. Lowther, RN, MSN, MBA

Interim EMS Director

Enclosure:

2015 Emergency Medical Services Plan Update



County of Santa Clara Emergency Medical Services Agency

700 Empey Way San José, CA 95128 408.794.0600 main

2015

EMERGENCY MEDICAL SERVICES PLAN UPDATE

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Executive Summary

The Santa Clara County Emergency Medical Services System has continued to work towards the completion of various goals and objectives contained within the Santa Clara County Emergency Medical Services Strategic Plan in 2015 in addition to a variety of other key projects. Key areas addressed in 2015 include, but are not limited to the following:

Super Bowl 50

Levi's Stadium in the City of Santa Clara hosted Super Bowl 50 in February 2016. In preparation for the event, the Santa Clara County Emergency Medical Services System began planning for the National Security Event in late 2014 and throughout 2015. The EMS System anticipated an increase in call volume during the Super Bowl period throughout the entire County.

Multiple Patient Management Plan Revision

The Multiple Patient Management Plan (MPMP) is a procedure for dealing with large numbers of patients (over 10) that require emergency medical care; focusing on triage, rapid treatment, and transport. The MPMP was last revised in April 2006. The revision expanded the process by which patients can be transported to hospitals out of the county when local hospitals are overwhelmed, codifies resources dispatched to various types of incidents, and includes a formal quality improvement tool for use in the existing incident quality review process. In November of 2014, Santa Clara County participated in the regional Urban Shield Exercise that included the need to activate the MPMP and route patient's throughout the bay area. The Santa Clara County EMS System was recognized as a strength for quality planning and field operations during this exercise. Several recommendations for improvement were noted that are addressed in this update, primarily out-of-county patient routing and a general plan update since the plan had not been revised since 2006 (it was reviewed in 2011). The MPMP was finalized in the summer of 2015 and then presented in the Annual EMS Update occurring in September/October 2015.

Web-Based Credentialing System Implementation

The EMS Agency is in the process of implementing a new web-based professional credentialing system (EMT certification, paramedic accreditation, mobile intensive care nurse accreditation, medical volunteer management, EMS field supervisor accreditation, etc.) as part of the Comprehensive EMS Data System. The system replaces an obsolete software-based solution that is no longer able to be supported by the vendor. The new system will enable emergency medical technicians, paramedics, and medical volunteers to credential remotely including making payments and submitting documents electronically. All first time applicants will continue to be required to credential in person for the first time in order to verify credentials, complete required testing and to verify identity. The system integrates with other aspects of the Comprehensive EMS Data System. In addition, users will realize an increase in customer service by being able to view their credential history, update required activities (such as continuing education, skills testing, etc.), set alerts and reminders, and maintain the user's profile. Credentials

may be remotely verified using a Quick Response (QR) code that appears on each identification card or entered into a publically viewable web portal.

Organizational Changes

In June of 2015, the Emergency Medical Services Agency was organizationally moved to report directly to a Deputy County Executive responsible for the County's Health and Hospital System and no longer affiliated with the Public Health Department. The EMS Agency and Public Health Department continue to work collaboratively to fill the role of the Medical Health Operational Area Coordinator.

In February of 2015, Michael Petrie, EMS Director was replaced by Jackie Lowther, the current Interim EMS Director.

A. SYSTEM ORGANIZATION AND MANAGEMENT

		Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short- range plan	Long-range plan
Agend	cy Administration:					
1.01	LEMSA Structure		√	N/A		
1.02	LEMSA Mission		V	N/A		
1.03	Public Input		V	N/A		
1.04	Medical Director		1	√		
Plann	ing Activities:					
1.05	System Plan		1	N/A		
1.06	Annual Plan Update		1	N/A		
1.07	Trauma Planning		1	٨		
1.08	ALS Planning		√	N/A		
1.09	Inventory of Resources		V	N/A		
1.10	Special Populations		V			
1.11	System Participants		√	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \		
Regu	latory Activities:					
1.12	Review & Monitoring		V	N/A		
1.13	Coordination		V	N/A		
1.14	Policy & Procedures Manual		V	N/A		
1.15	Compliance w/Policies		1	N/A		
Syste	em Finances:				1	
1.16	Funding Mechanism		1	N/A		
Medi	cal Direction:					
1.17	Medical Direction		V	N/A		
1.18	QA/QI		√	√		
1.19	Policies, Procedures, Protocols		1	√		

SYSTEM ORGANIZATION AND MANAGEMENT (continued)

		Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
1.20	DNR Policy		V	N/A		
1.21	Determination of Death		٧	N/A		
1.22	Reporting of Abuse		V	N/A		
1.23	Interfacility Transfer		1	N/A		
Enhai	nced Level: Advanced	Life Support				
1.24	ALS Systems		√	√		
1.25	On-Line Medical Direction	78	V	√		
Enha	nced Level: Trauma Ca	re System:				
1.26	Trauma System Plan		1	N/A		
Enha	nced Level: Pediatric E	mergency Medi	cal and Critica	al Care System:		
1.27	Pediatric System Plan		V	N/A		
Enha	nced Level: Exclusive	Operating Areas	s:			
1.28	EOA Plan		1	N/A		

B. STAFFING/TRAINING

		Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
Local	EMS Agency:					
2.01	Assessment of Needs		V	N/A		
2.02	Approval of Training		V	N/A		
2.03	Personnel		√	N/A		
Dispa	tchers:					
2.04	Dispatch Training		V			
First	Responders (non-	transporting):				
2.05	First Responder Training		V	1		
2.06	Response		V	N/A		
2.07	Medical Control		V	N/A		
Trans	porting Personne	l:				
2.08	EMT-I Training		1	V		
Hosp	ital:					
2.09	CPR Training		1	N/A		77
2.10	Advanced Life Support		٧			2
Enha	nced Level: Adva	nced Life Support				
2.11	Accreditation Process		V	N/A		
2.12	Early Defibrillation		V	N/A		
2.13	Base Hospital Personnel		V	N/A		

C. COMMUNICATIONS

		Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short- range plan	Long- range plan
Comn	nunications Equipme	ent:				
3.01	Communication Plan		V	V		
3.02	Radios		1	√		
3.03	Interfacility Transfer		V	N/A		
3.04	Dispatch Center		1	N/A		
3.05	Hospitals		V	√		
3.06	MCI/Disasters		V	N/A		
Public	c Access:					
3.07	9-1-1 Planning/ Coordination		1	√		
3.08	9-1-1 Public Education		V	N/A		
Reso	urce Management:					
3.09	Dispatch Triage		1	1		
3.10	Integrated Dispatch		1	1		

D. RESPONSE/TRANSPORTATION

		Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short- range plan	Long- range plan
Unive	rsal Level:					
4.01	Service Area Boundaries		√	V	4.	
4.02	Monitoring		V	√		
4.03	Classifying Medical Requests		√	N/A		
4.04	Prescheduled Responses		√	N/A		
4.05	Response Time		√	√		
4.06	Staffing		√	N/A		
4.07	First Responder Agencies		V	N/A		
4.08	Medical & Rescue Aircraft		V	N/A		
4.09	Air Dispatch Center		√	N/A		
4.10	Aircraft Availability		V	N/A		
4.11	Specialty Vehicles		√			
4.12	Disaster Response		V	N/A		
4.13	Intercounty Response*		V	٧		
4.14	Incident Command System		V	N/A		
4.15	MCI Plans		1	N/A		
Enha	nced Level: Advanced	Life Support:				
4.16	ALS Staffing		1	1		
4.17	ALS Equipment		V	N/A		
Enha	nced Level: Ambuland	ce Regulation:				
4.18	Compliance		1	N/A		
Enha	nced Level: Exclusive	Operating Permit				
4.19	Transportation Plan		V	N/A		
4.20	"Grandfathering"	7	V	N/A		
4.21	Compliance		√ _	N/A		
4.22	Evaluation		1	N/A		

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E. FACILITIES/CRITICAL CARE

		Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
Unive	rsal Level:					
5.01	Assessment of Capabilities		V			
5.02	Triage & Transfer Protocols		√	N/A		
5.03	Transfer Guidelines		V	N/A		
5.04	Specialty Care Facilities		V	N/A		
5.05	Mass Casualty Management		V	V		
5.06	Hospital Evacuation		V	N/A		
Enha	nced Level: Advan	ced Life Support				
5.07	Base Hospital Designation		1	N/A		
Enha	nced Level: Traum	a Care System:				
5.08	Trauma System Design		√	N/A		
5.09	Public Input		1	N/A		
Enha	nced Level: Pediat	ric Emergency M	ledical and Cri	tical Care System	1:	
5.10	Pediatric System Design		V	N/A		
5.11	Emergency Departments		V	٧		
5.12	Public Input		V	N/A		
Enha	nced Level: Other	Specialty Care S	ystems:			
5.13	Specialty System Design		V			
5.14	Public Input		V			

F. DATA COLLECTION/SYSTEM EVALUATION

		Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
Unive	ersal Level:					
6.01	QA/QI Program		V			V.
6.02	Prehospital Records		V	N/A		
6.03	Prehospital Care Audits		V			
6.04	Medical Dispatch		√	N/A		
6.05	Data Management System		٧			=
6.06	System Design Evaluation		V	N/A		
6.07	Provider Participation		V	N/A		
6.08	Reporting		V	N/A		
Enha	nced Level: Advan	ced Life Support				
6.09	ALS Audit	- iii	√			
Enha	nced Level: Traum	a Care System:				
6.10	Trauma System Evaluation		√			
6.11	Trauma Center Data		√			

G. PUBLIC INFORMATION AND EDUCATION

		Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
Unive	ersal Level:					
7.01	Public Information Materials		٧	V		
7.02	Injury Control		V	√		
7.03	Disaster Preparedness		V	V		
7.04	First Aid & CPR Training		V			

H DISASTER MEDICAL RESPONSE

		Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short- range plan	Long- range plan
Unive	rsal Level:					
8.01	Disaster Medical Planning		V	N/A		
8.02	Response Plans		V	V		
8.03	HazMat Training		1	N/A		
8.04	Incident Command System		V	V		
8.05	Distribution of Casualties		V			
8.06 Asses	Needs		1	V		
8.07	Disaster Communications		٧	N/A		
8.08	Inventory of Resources		V	٧		
8.09	DMAT Teams		1	√		
8.10	Mutual Aid Agreements		√	N/A		
8.11	CCP Designation		V	N/A		
8.12	Establishment of CCPs		V	N/A		
8.13	Disaster Medical Training		1	V		
8.14	Hospital Plans		√	√		
8.15	Interhospital Communications		V	N/A		
8.16 Agend	Prehospital		٧	V		
	nced Level: Advanc	ed Life Support				
8.17	ALS Policies		V	N/A		
Enha	nced Level: Special	ty Care Systems	s:			
8.18	Specialty Center Roles		1	N/A		
Enha	nced Level: Exclusi	ve Operating A	reas/Ambular	nce Regulations:		
8.19	Waiving Exclusivity		V	N/A		*

Standard	EMSA Requirement	Meets Minimum Req.	Short Range (one year or less) OR Long Range (more than one year)	Progress	Objective
1.18	Each local EMS agency shall establish a quality assurance/quality improvement (QA/QI) program. This may include use of provider-based programs which are approved by the local EMS agency and which are coordinated with other system participants.	X		The Santa Clara County EMS Agency meets the minimum standard.	
5.03	The local EMS agency, with participation of acute care hospital administrators, physicians, and nurses, shall establish guidelines to identify patients who should be considered for transfer to facilities of higher capability and shall work with acute care hospitals to establish transfer agreements with such facilities.	X		The Santa Clara County EMS Agency meets the minimum standard.	
6.03	Audits of pre-hospital care, including both system response and clinical aspects, shall be conducted.	X		The Santa Clara County EMS Agency meets the minimum standard.	

1.04 MEDICAL DIRECTOR

MINIMUM STANDARDS:

Each local EMS agency shall appoint a medical director who is a licensed physician who has substantial experience in the practice of emergency medicine.

RECOMMENDED GUIDELINES:

The local EMS agency medical director should have administrative experience in emergency medical services systems.

Each local EMS agency medical director should establish clinical specialty advisory groups composed of physicians with appropriate specialties and non-physician providers (including nurses and pre-hospital providers), and/or should appoint medical consultants with expertise in trauma care, pediatrics, and other areas, as needed.

CURRENT STATUS:

The EMS Agency has a well qualified .5 FTE medical director on contract. During 2016, the EMS Agency wants to increase EMS Medical Director coverage to 1.0 FTE and support the medical director by instituting a specialty-physician based medical advisory committee, as identified in the 2013 EMS System Strategic Plan. The EMS Medical Director is supported by a series of advisory groups that include EMT's, paramedics, physicians, and specialists in the area of trauma, stroke, and cardiac care; pediatrics, disaster medicine, and public health.

NEED(S	s):
OBJEC	TIVE:
TIME FI	RAME FOR MEETING OBJECTIVE:
	Short-Range Plan (one year or less)
	Long-Range Plan (more than one year)

R	በ3	PREHOSPITAL	CARE	AUDITS

MINIMUM STANDARDS:

Audits of pre-hospital care, including both system response and clinical aspects, shall be conducted.

RECOMMENDED GUIDELINES:

The local EMS agency should have a mechanism to link pre-hospital records with dispatch, emergency department, in-patient and discharge records.

CURRENT STATUS:

Operational and clinical audits of prehospital care routinely occur through various methods. These include response reports, system analysis, and quality review programs. The current data project addresses the links identified in this standard. SCC will maintain a comprehensive data hub that collects data from dispatch, first responders, transport agencies and hospital. The data will be used in multiple forums as a tool to perform audits, research, system design, performance improvement and patient safety.

maintain a comprehensive data hub that collects data from dispa will be used in multiple forums as a tool to perform audits, resear safety.	rch, first responders, transport agence rch, system design, performance impro	es and nospital. The data
NEEDS:		
OBJECTIVE:		
TIME FRAME FOR MEETING OBJECTIVE:		

6.05 DATA MANAGEMENT SYSTEM

MINIMUM STANDARDS:

The local EMS agency shall establish a data management system that supports its system-wide planning and evaluation (including identification of high risk patient groups) and the QA/QI audit of the care provided to specific patients. It shall be based on state standards.

RECOMMENDED GUIDELINES:

The local EMS agency should establish an integrated data management system which includes system response and clinical (both pre-hospital and hospital) data.

The local EMS agency should use patient registries, tracer studies, and other monitoring systems to evaluate patient care at all stages of the system.

CURRENT STATUS:

NEEDS:

The EMS Agency is in the process of establishing a comprehensive EMS data management system. In 2007, SCC EMS agency began the process to obtain the services of a consultant who could assist us to develop a centralized, inclusive EMS data base. An EMS Data Steering Committee was formed to facilitate a written RFP for the consultant. The steering committee consisted of representatives from the Fire Service, the transport provider agency, the private transport provider agencies, the dispatching centers (County Communications, and PSAPS), the EMS Agency operations section, and SCC PHS IS staff.

The majority of the Comprehensive EMS Patient Care Data System components were operational in 2014. This included all fire departments/first responders, private ambulance services, and the County Service Area EOA provider use of a central data repository.

Everything is complete except HIE, which will not be completed until 2018.

COORDINATION WITH OTHER EMS AGENCIES:

The Data System complies with NEMSIS Gold standards.

All NEMSIS 3.4 standards are met and were met at the end of 2016.

OBJECT	IVE:
TIME FR	AME FOR MEETING OBJECTIVE:
	Short-Range Plan (one year or less) Long-Range Plan (more than one year)

Repor	ting Year: <u>CY 2015</u>	
NOTE	: Number (1) below is to be completed for each county. The balance of Table agency.	2 refers to each
	Percentage of population served by each level of care by county: (Identify for the maximum level of service offered; the total of a, b, and c should	l equal 100%.)
	County: Santa Clara County	
	A. Basic Life Support (BLS)B. Limited Advanced Life Support (LALS)C. Advanced Life Support (ALS)	0 % 0 % 100 %
<u>i</u> 1	Type of agency a) Public Health Department - January to May 2015 b) County Health Services Agency - June to December 2015 c) Other (non-health) County Department d) Joint Powers Agency e) Private Non-Profit Entity Other:	
<u>}</u>	The person responsible for day-to-day activities of the EMS agency reports to a) Public Health Officer b) Health Services Agency Director/Administrator c) Board of Directors d) Other:	
4. I	ndicate the non-required functions which are performed by the agency:	
]]]]]]	Implementation of exclusive operating areas (ambulance franchising) Designation of trauma centers/trauma care system planning Designation/approval of pediatric facilities Designation of other critical care centers Development of transfer agreements Enforcement of local ambulance ordinance Enforcement of ambulance service contracts Departion of ambulance service Continuing education Dersonnel training Departion of oversight of EMS dispatch center Non-medical disaster planning	X X X X X X X
,	Administration of critical incident stress debriefing team (CISD)	

	Administration of disaster medical assistance team (DMAT)	
	Administration of EMS Fund [Senate Bill (SB) 12/612]	X
	Other:	
	Other:	
	Other:	-
5.	EXPENSES (FY2015)	
	Salaries and benefits (All but contract personnel)	\$ 2,236,674
	Contract Services (e.g. medical director)	300,000
	Operations (e.g. copying, postage, facilities)	100,391
	Travel	<u>3,716</u>
	Fixed assets	<u>56,315</u>
	Indirect expenses (overhead)	<u>186,000</u>
	Ambulance subsidy	<u>n/a</u>
	EMS Fund payments to physicians/hospital Dispatch center operations (non-staff)	<u>n/a</u> n/a
	Training program operations	<u>n/a</u>
	Other:	0
	Other:	0
	Other:	<u>0</u>
	TOTAL EXPENSES	\$ C.
6.	SOURCES OF REVENUE (FY2015)	
	Special project grant(s) [from EMSA]	\$ <u>0</u>
	Preventive Health and Health Services (PHHS) Block Grant	<u>0</u>
	Office of Traffic Safety (OTS)	<u>0</u>
	State general fund	<u>o</u>
	County general fund	23,000
	Other local tax funds (e.g., EMS district)	<u>0</u>
	County contracts (e.g. multi-county agencies)	<u>0</u>
	Certification fees	120,797
	Training program approval fees	<u>5,000</u>
	Training program tuition/Average daily attendance funds (ADA)	<u>0</u>
	Job Training Partnership ACT (JTPA) funds/other payments	<u>0</u>
	Base hospital application fees	<u>0</u>

Trauma center application fees	<u>0</u>
Trauma center designation fees	300,000
Pediatric facility approval fees	<u>0</u>
Pediatric facility designation fees	<u>0</u>
Other critical care center application fees	
Type:	<u>0</u>
Other critical care center designation fees	
Type: Stroke Center Designation	100,000
Type: 911 Receiving Hospital Designation	100,000
Type: ST Elevation Myocardial Infarction (STEMI) Designation	80,000
Ambulance service/vehicle fees	363,100
Contributions	<u>0</u>
EMS Fund (SB 12/612)	316,638
Other grants:	<u>0</u>
Other fees:	<u>0</u>
Other (specify): Ambulance Franchise Fee	1,474,561
TOTAL REVENUE	\$ <u>2,883,096</u>

TOTAL REVENUE SHOULD EQUAL TOTAL EXPENSES.

IF THEY DON'T, PLEASE EXPLAIN.

7.

Fee structure	
We do not charge any fees	
x Our fee structure is:	
First responder certification	\$ <u>n/a</u>
EMS dispatcher certification	<u>n/a</u>
EMT-I certification	<u>50</u>
EMT-I recertification	<u>50</u>
EMT-defibrillation certification	<u>n/a</u>
EMT-defibrillation recertification	<u>n/a</u>
AEMT certification	<u>n/a</u>
AEMT recertification	<u>n/a</u>
EMT-P accreditation	<u>150</u>
Mobile Intensive Care Nurse/Authorized Registered Nurse certification	<u>n/a</u>
MICN/ARN recertification	<u>n/a</u>
EMT-I training program approval	<u>1,000</u>
AEMT training program approval	<u>n/a</u>
EMT-P training program approval	<u>5,000</u>
MICN/ARN training program approval	<u>n/a</u>
Base hospital application	<u>n/a</u>
Base hospital designation	<u>n/a</u>
Trauma center application	<u>n/a</u>
Trauma center designation	100,000
Pediatric facility approval	<u>n/a</u>
Pediatric facility designation	<u>n/a</u>
Other critical care center application	
Type: Other critical care center designation Type: Stroke Center Designation Type: 911 Receiving Center Designation	10,000 10,000
Type: ST Elevation Myocardial Infarction (STEMI) Designation	10,000
Ambulance service license	
Type: Basic Life Support	5,000
Type: Advanced Life Support/Critical Care Transport	6,000
Type: Air Ambulance	8,000
Ambulance vehicle permits	<u>950</u>

CATEGORY	ACTUAL TITLE	FTE POSITIONS (EMS ONLY)	TOP SALARY BY HOURLY EQUIVALENT	BENEFITS (%of Salary)	COMMENTS
EMS Admin./Coord./Director	EMS Director	1.0	\$73.33	49%	
Asst. Admin./Admin.Asst./Admin. Mgr.	Senior EMS Specialist	1.0	\$62.01	49%	
ALS Coord./Field Coord./Trng Coordinator	EMS Specialist	2.0	\$57.66	49%	
Program Coordinator/Field Liaison (Non-clinical)	EMS Specialist	2.0	\$57.66	49%	
Trauma Coordinator	Specialty Programs Nurse Coordinator	1.0	\$70.98	49%	
Medical Director	EMS Medical Director	0.5	\$120.00	No benefits	PERS only
Other MD/Medical Consult/Training Medical Director					
Disaster Medical Planner	EMS Specialist	1.0	\$57.66	49%	
Dispatch Supervisor					
Medical Planner	EMS Specialist	1.0	\$57.66	49%	
Data Evaluator/Analyst	Epidemiologist II	1.0	\$42.94	49%	
QA/QI Coordinator	EMS Specialist	1.0	\$57.66	49%	
Public Info. & Education Coordinator	EMS Specialist	1.0	\$57.66	49%	
Executive Secretary	Executive Assistant	1.0	\$30.49	49%	
Other Clerical	Administrative Assistant	1.0	\$28.15	49%	
Data Entry Clerk	Office Specialist III	1.0	\$24.82	49%	
Other	Senior Management Analyst	1.0	\$52.82	49%	A

EMS System Plan - 2015 20 Santa Clara County

Santa Clara County Public Health Department

ORGANIZATIONAL CHART

René Santiago Donuty County Executive &

Elector, Sont Clara Valley
Health C. Harand Decimal

Martha Paine

Director of General Fund Financial Services

OFFICE OF THE DIRECTOR

Sara Cody, Health Officer and PH Director
Aimee Reedy, Deputy Director

- · Systems Improvement and Performance Management:
 - o Customer Service
 - o Organizational Policies
 - o Performance Management/Quality Improvement
 - Workforce Development/Staff Training
- Strategic Implementation:
 - o Accreditation Coordination
 - Communications
 - Health Equity (Violence Prevention, Climate Change)
 - Strategic Plan Oversight

ADMINISTRATIVE SERVICES Kathryn Rolland

- Budget/Finance Coordination
- Contracts and Compliance
- Facilities and Safety
- Human Resources and Labor Relations
- Information Technology Support Coordination
- Medical Marijuana ID-Card Program
- Vital Records

Emergency Medical Services Agency

Jackie Lowther Interim EMS Administrator

 Emergency Medical Services

INFECTIOUS DISEASE & RESPONSE Lisa Hernandez

- Communicable Disease Prevention and Control
- PH Emergency Preparedness
- PH Laboratory
- PH Pharmacies
- STD/HIV Prevention and Control
- Surveillance Epidemiology
- Tuberculosis Prevention and Control

HEALTHY COMMUNITIES Rocio Luna

COMMUNITY HEALTH ASSESSMENT, PLANNING & EVALUATION

- Community Health Epidemiology
- Community Health Planning and Action
- Evaluation
- Healthy Aging

CHRONIC DISEASE & INJURY PREVENTION

- Active and Safe Communities
- Clinic-Community Linkages
- Diabetes Prevention
- Healthy Food and Beverage Environments
- Tobacco Free Communities

MATERNAL, CHILD & FAMILY HEALTH Laura Brunetto

- Adolescent Family Life Program
- Black Infant Health
- California Children's Services (CCS)
- Child Health and Disability Prevention
- Childhood Lead Prevention
- Maternal, Child and Adolescent Health
- Public Health Nursing Home Visiting
- SCVHHS Transitions
- · Women, Infants and Children (WIC)





Updated 5/26/2016



County of Santa Clara Emergency Medical Services System

EMS AGENCY ORGANIZATION CHART

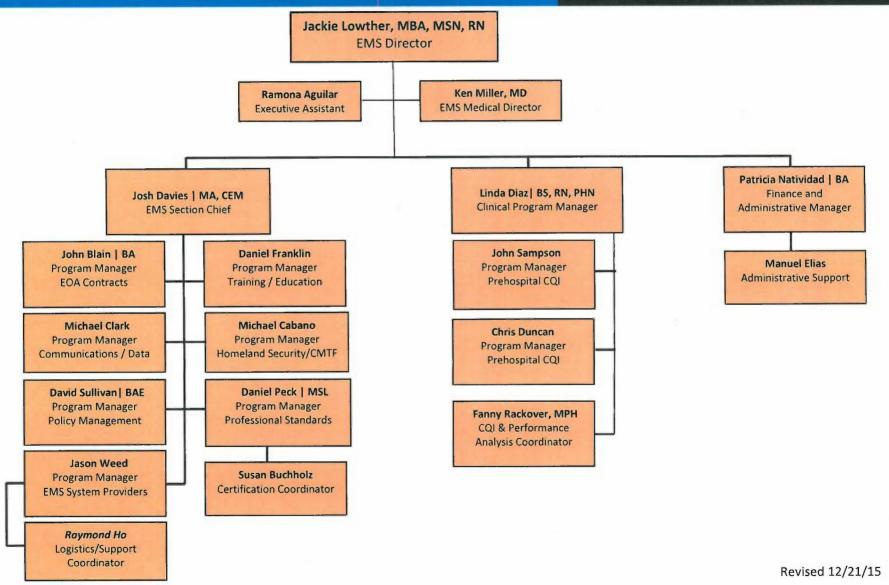


TABLE 3: STAFFING/TRAINING

Reporting Year: 2015

NOTE: Table 3 is to be reported by agency.

	EMT - Is	EMT - IIs	EMT - Ps	MICN
Total Certified	2874			
Number newly certified this year	440			
Number recertified this year	630			
Total number of accredited personnel on July 1 of the reporting year			740	26
Number of certification reviews resulting				
a) formal investigations	70			
b) probation	4			
c) suspensions	0			
d) revocations	4			
		THE RESERVE THE PERSON NAMED IN COLUMN 2 I		
e) denials	0			
e) denials f) denials of renewal	0			

1. Early defibrillation:

a) Number of EMT-I (defib) authorized to use AEDs

2874

b) Number of public safety (defib) certified (non-EMT-I)

2. Do you have an EMR training program

X yes □ no

*Santa Clara County had 2 approved EMR Training Programs, but did not offer EMR certification in 2015.

TABLE 4: COMMUNICATIONS

Cou	nty:	Santa Cl	ara County			
Rep	orting Year:	2015				
1.	Number of p	orimary Pu	ublic Service A	nswering l	Points (PSAPs)	13
2.	Number of					3
3.	Number of	dispatch c	enters directly	dispatchir	ng ambulances	[2] Emergency[9] Non-Emergency
4.	Number of	EMS disp	atch agencies	utilizing E	MD guidelines	5
5.	Number of	designated	d dispatch cent	ters for EN	/IS Aircraft	2
6.	Who is you	r primary	dispatch agend	cy for day-	to-day emergencies?	Santa Clara Co. Communications
7.	Who is you	r primary	dispatch agend	cy for a dis	saster?	Santa Clara Co. Communications
8.	Do you hav	e an oper	ational area di	saster cor	nmunication system?	Yes □ No
a. Radio primary frequency				-		
			Receive 856.4375	PL 192.8	Transmit PL 811.4375 94.8	
	h Othor 100	-thodo (int			011.1070	
	b. Other me	ethous (in	teroperable fre	PL	Transmit PL	✓ Yes □ No
			852.5125	156.7	807.5125 131.8	
			sponse units cations system?	ommunica	ate on the same	⊠ Yes □ No
	d. Do you բ System (O		in the Operation	onal Area	Satellite Information	⊠ Yes □ No
			n to utilize the s a back-up co		ateur Civil Emergendion system?	с у
			rational area? ation area and t	the region	and/or state?	
		William William Co.				

TABLE 5:	RESPONSE/TRANSPORTATION
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Reporting Year:	2015	

Note: Table 5 is to be reported by agency.

Early Defibrillation Providers

1. Number of EMT-Defibrillation providers 23

SYSTEM STANDARD RESPONSE TIMES (90TH PERCENTILE)

Enter the response times in the appropriate boxes:

	METRO/URBAN	SUBURBAN/ RURAL	WILDERNESS	SYSTEMWIDE
BLS and CPR capable first responder	07:59 min	09:59 min	11:59 min	N/A
Early defibrillation responder	07:59 min	09:59 min	11:59 min	N/A
Advanced life support responder	07:59 min	09:59 min	11:59 min	N/A
Transport Ambulance	11:59 min	16:59 min	21:59 min	N/A

TABLE 6: FACILITIES/CRITICAL CARE

Reporting Year:

2015

NOTE: Table 6 is to be reported by agency.

Trauma

Trauma patients:	
1. Number of patients meeting trauma triage criteria	7796
2. Number of major trauma victims transported directly to a trauma	

5945

3. Number of major trauma patients transferred to a trauma center

666

4. Number of patients meeting triage criteria who weren't treated at a trauma center

unable to determine

Emergency Departments

center by ambulance

Total number of emergency departments					
1.	Number of referral emergency services	0			
2.	Number of standby emergency services	0			
3.	Number of basic emergency services	10			
4.	Number of comprehensive emergency services	1			

Receiving Hospitals

1.	Number of receiving hospitals with written agreements	11
2.	Number of base hospitals with written agreements	1

TABL	E 7: SYST	EM RESOURCES AND OPERATIONS Disaster Medical	
Repor	ting Year:	2015	
Count	y:	Santa Clara County	
NOTE	: Table 7 is	s to be answered for each county.	
SYST	EM RESOL	JRCES	
1.	a. Where b. How ar	Collections Points (CCP) are your CCPs located? Adjacent to incident locations as neede te they staffed? Public Safety Personnel and Medical Volunteers	3
	c. Do you	have a supply system for supporting them for 72 hours?	Yes □ No
2.	CISD Do you ha	ve a CISD provider with 24 hour capability?	⊠ Yes □ No
3.		esponse Team I have any team medical response capability?	⊠ Yes □ No
		ch team, are they incorporated into your local se plan?	⊠ Yes □ No
	c. Are the	ey available for statewide response?	⊠ Yes □ No
	d. Are the	ey part of a formal out-of-state response system?	□ Yes ⊠ No
4.	a. Do you b. At wha	s Materials I have any HazMat trained medical response teams? It HazMat level are they trained? <u>Varies</u> I have the ability to do decontamination in an	⊠ Yes □ No
	emerge	ency room? I have the ability to do decontamination in the field?	
OPER 1.		sing a Standardized Emergency Management System (SEMS) porates a form of Incident Command System (ICS) structure?	⊠ Yes □ No
2.		e maximum number of local jurisdiction EOCs you will need to ith in a disaster?	15
3.	Have you	tested your MCI Plan this year in a:	
	a. real ev		✓ Yes ☐ No✓ Yes ☐ No

4.	List all counties with which you have a written medical mutual aid agreement. Santa Cruz County	
5.	Do you have formal agreements with hospitals in your operational area to participate in disaster planning and response?	⊠ Yes □ No
6.	Do you have a formal agreements with community clinics in your operational areas to participate in disaster planning and response?	⊠ Yes □ No
7.	Are you part of a multi-county EMS system for disaster response?	☐ Yes ☒ No
8.	Are you a separate department or agency?	□ Yes ⊠No
9.	If not, to whom do you report? County Public Health Department	
10.	If your agency is not in the Health Department, do you have a plan to coordinate public health and environmental health issues with the Health Department?	☐ Yes ☐ No

Reporting Year: 2015

Note: Table 8 is to be completed for each provider by county. Make copies as needed.								
County: Santa C	lara	Provider: Bayshore Ambulance	Response	Zone: Santa Clara County				
The second secon	ox 4622 er City, CA 94404	Number of Ambulan	ce Vehicles in Fleet: 7					
Phone Number: (650)	525-3855	Average Number of At 12:00 p.m. (noon)						
Written Contrac	t: Medical Director:	System Available 24 Hours:	Leve	l of Service:				
X Yes 🗆 No X Yes 🗅 No				ALS				
Ownership:	<u>If Public:</u>	<u>If Public</u> :	<u>If Air:</u>	Air Classification:				
☐ Public X Private	☐ Fire ☐ Law ☐ Other Explain:	☐ City ☐ County ☐ State ☐ Fire District ☐ Federal	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue☐ Air Ambulance☐ ALS Rescue☐ BLS Rescue				
		Transporting Agencies						
1 Number	mber of responses of emergency responses of non-emergency responses	 868 Total number of transports 1 Number of emergency transports 867 Number of non-emergency transports 						
		Air Ambulance Services						
Number	mber of responses of emergency responses of non-emergency responses	-	Total number of transports Number of emergency tran Number of non-emergency	sports				

Reporting Year: 2015

Response/Transportation/Providers

Note: Table 8 is to be completed for each provider by county. Make copies as needed. Response Zone: Santa Clara County Provider: CALSTAR County: Santa Clara Number of Ambulance Vehicles in Fleet: 4933 Bailey Loop Address: McClellan, CA 95652 **Average Number of Ambulances on Duty** Phone At 12:00 p.m. (noon) on Any Given Day: (916) 921-4000 Number: Level of Service: System Available 24 Hours: **Medical Director: Written Contract:** X Transport X ALS X 9-1-1 ☐ Ground X Yes D No. X Yes D No. X Yes D No X 7-Digit X Air ■ Non-Transport □ BLS □ CCT □ Water ☐ LALS X IFT Air Classification: If Public: If Air: Ownership: If Public: ☐ Auxiliary Rescue X Rotary ☐ City ☐ County ☐ Fire ☐ Public X Air Ambulance ☐ Fixed Wing State ☐ Fire District ☐ Law X Private ☐ ALS Rescue □ Other ☐ Federal ☐ BLS Rescue Explain: **Transporting Agencies** Total number of transports Total number of responses Number of emergency transports Number of emergency responses Number of non-emergency transports Number of non-emergency responses Air Ambulance Services Total number of responses 68 Total number of transports 109 Number of emergency transports 68 109 Number of emergency responses 0 Number of non-emergency transports Number of non-emergency responses 0

Reporting Year: 2015

	Note : I able 8 is to be completed for each provider by county. Make copies as needed.								
County: Santa Clara		Provider:	ovider: California Dept. of Forestry Resp		ponse Zone: Santa Clara County				
	onterey Street Hill, CA 95037		Number of Ambulance	ce Vehicles in Fleet:	0				
Phone Number: (408) 779			Average Number of At 12:00 p.m. (noon)	0					
Written Contract:	Medical Director:	System	Available 24 Hours:		Level o	f Service:			
X Yes 🗆 No X Yes 🗅 No		X Yes	□ No	☐ Transport X Non-Transport	X AL: X BL	S 🗆 7-Digit 🗅 Air			
Ownership: If Public:		If Public:		<u>lf Air:</u>		Air Classification:			
X Public X Fire		☐ City ☐ County ☐ Rotary X State ☐ Fire District ☐ Fixed Wing ☐ Federal			☐ Auxiliary Rescue☐ Air Ambulance☐ ALS Rescue☐ BLS Rescue				
		<u>Tra</u>	nsporting Agencies		<u> </u>				
Number of e	er of responses emergency responses non-emergency responses	Total number of transports Number of emergency transports Number of non-emergency transports							
		<u>Air</u>	Ambulance Services						
Number of e	er of responses emergency responses non-emergency responses			Total number of trans Number of emergence Number of non-emer	y transp				

Reporting Year: 2015

Note: Table 8 is to be completed for each provider by county. Make copies as needed.								
County: Santa	a Clara		Provider: _	Falck of Northern Calif	fornia Respo	onse Z	Zone: Santa Clara County	
	90 South Mcletaluma, CA 9			Number of Ambulance	e Vehicles in Fleet:	7		
Phone Number: (80	00) 344-9955		Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day:					
Written Contr	ract:	Medical Director:	System A	vailable 24 Hours:	<u>I</u>	_evel	of Service:	
X Yes 🗆 No X Yes 🗅 No		Yes □ No	X Yes D	□ Non-Transport X BLS X 7- □ LALS X CO		BLS X 7-Digit ☐ Air		
Ownership	<u>o:</u>	<u>If Public:</u>	<u>If Public</u> :		<u>lf Air:</u>		Air Classification:	
☐ Public ☐ Fire ☐ Law ☐ Other Explain:		Law Other	☐ City ☐ State ☐ Federa	☐ County ☐ Fire District	☐ Fixed Wing ☐ Air Ambula ☐ ALS Rescu			
			Tran	sporting Agencies				
2 Numb		esponses ency responses nergency responses	 3522 Total number of transports 1 Number of emergency transports 3521 Number of non-emergency transports 					
			Air A	mbulance Services				
Numl		esponses ency responses nergency responses			Total number of transp Number of emergency Number of non-emerg	trans		

Reporting Year: 2015

	Note: Table 8 is to be completed for each provider by county. Make copies as needed.							
County: Santa Clara	Tall	Provider: City of Gi	Iroy Fire Department	Response	Zone: Santa Clara County			
Address: 7070 Che	stnut Street	Number o	of Ambulance Vehicles in	n Fleet: 1				
Phone Number: (408) 848	-0385	Average Number of Ambulances on Duty 1 At 12:00 p.m. (noon) on Any Given Day:						
Written Contract:	Medical Director:	System Available 2	24 Hours:	Level	of Service:			
X Yes 🗆 No XYes 🗅 No		X Yes □ No X Transport X Non-Transport		ransport 🗖 🖯	ALS X 9-1-1 X Ground BLS □ 7-Digit □ Air LALS □ CCT □ Water □ IFT			
Ownership:	If Public:	If Public:	<u>lf</u>	Air:	Air Classification:			
X Public X Fire		☐ State ☐ Fire District ☐ Fixed Wing ☐ Air ☐ Federal ☐ ALS		☐ Auxiliary Rescue☐ Air Ambulance☐ ALS Rescue☐ BLS Rescue				
		Transporting	Agencies					
1936 Number of e	r of responses mergency responses on-emergency responses	Total number of transports Number of emergency transports Number of non-emergency transports						
		Air Ambulance	e Services					
Number of e	r of responses mergency responses on-emergency responses		Number of e	er of transports emergency trans non-emergency				

Reporting Year: 2015

Note: Table 8 is to be completed for each provider by county. Make copies as needed.								
County: Santa Clara		Provider: City of Milpitas	Response	Zone: Santa Clara County				
Address: 777 Main Milpitas, C		Number of Ambulanc						
Phone Number: (408) 568-	-2824	Average Number of A At 12:00 p.m. (noon)	+1					
Written Contract:	Medical Director:	System Available 24 Hours:	Leve	of Service:				
X Yes □ No X Yes □ No				ALS X 9-1-1 X Ground BLS				
Ownership:	If Public:	<u>If Public</u> :	<u>If Air:</u>	Air Classification:				
X Public X Fire		X City	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue☐ Air Ambulance☐ ALS Rescue☐ BLS Rescue				
		Transporting Agencies						
Number of er	r of responses mergency responses on-emergency responses	Total number of transports Number of emergency transports Number of non-emergency transports						
		Air Ambulance Services						
Number of er	r of responses mergency responses on-emergency responses		Total number of transports Number of emergency transports Number of non-emergency	nsports				

Reporting Year: 2015

Response/Transportation/Providers

Note: Table 8 is to be completed for each provider by county. Make copies as needed. Provider: City of Mountain View Fire Dept. Response Zone: Santa Clara County County: Santa Clara Number of Ambulance Vehicles in Fleet: Address: 1000 Villa Street Mountain View, CA 94040 Average Number of Ambulances on Duty Phone At 12:00 p.m. (noon) on Any Given Day: (650) 903-6804 Number: Level of Service: System Available 24 Hours: **Written Contract: Medical Director:** X ALS X 9-1-1 X Ground X Yes D No. X Yes ☐ No ☐ Transport X Yes D No X Non-Transport ☐ BLS ☐ 7-Digit ☐ Air □ CCT D LALS □ Water □ IFT Air Classification: If Public: If Air: Ownership: If Public: ☐ Auxiliary Rescue Rotary X Fire X City ☐ County X Public ☐ Fixed Wing ☐ Air Ambulance ☐ Fire District □ Private State □ Law ☐ ALS Rescue □ Other ☐ Federal □ BLS Rescue Explain: **Transporting Agencies** Total number of transports Total number of responses Number of emergency transports Number of emergency responses Number of non-emergency transports Number of non-emergency responses Air Ambulance Services Total number of transports Total number of responses Number of emergency transports Number of emergency responses Number of non-emergency transports Number of non-emergency responses

Reporting Year: 2015

Response/Transportation/Providers

Note: Table 8 is to be completed for each provider by county. Make copies as needed. County: Santa Clara Provider: NASA Ames Fire Department Response Zone: Moffett Field 129th Air National Guard, Bldg 580 Address: Number of Ambulance Vehicles in Fleet: Moffett Field, CA 94035-1000 Phone Average Number of Ambulances on Duty Number: (650) 604-5416 At 12:00 p.m. (noon) on Any Given Day: Written Contract: **Medical Director:** System Available 24 Hours: Level of Service: ☐ Yes X No ☐ Yes X No. X Yes D No. ☐ Transport ☐ ALS \Box 9-1-1 X Ground X Non-Transport X BLS X 7-Digit Air ☐ LALS □ CCT □ Water □ IFT Ownership: If Public: If Public: If Air: Air Classification: X Public X Fire City □ County Rotary Auxiliary Rescue ☐ Private ☐ Law □ State ☐ Fire District ☐ Fixed Wing ☐ Air Ambulance ☐ Other ☐ ALS Rescue X Federal Explain: ☐ BLS Rescue **Transporting Agencies** Total number of responses Total number of transports Number of emergency responses Number of emergency transports Number of non-emergency responses Number of non-emergency transports Air Ambulance Services Total number of responses Total number of transports Number of emergency responses Number of emergency transports Number of non-emergency responses Number of non-emergency transports

Reporting Year: 2015

	Note: Table 8 is to be completed for each provider by county. Make copies as needed.							
County: Santa Clara		Provider:	NORCAL Ambulance	Respo	nse Zone	e: Santa Clara County		
Address: 6761 Sier Dublin, CA			Number of Ambulanc	e Vehicles in Fleet:	_4			
Phone Number: (866) 755	-3400		Average Number of A At 12:00 p.m. (noon)		3			
Written Contract:	Medical Director:	System /	Available 24 Hours:	<u>I</u>	Level of Service:			
X Yes 🗆 No X Yes 🗅 No		X Yes 🗖 No		X Transport ☐ ALS ☐ 9-1-1 ☐ Non-Transport X BLS X 7-Digi ☐ LALS X CCT X IFT		X 7-Digit ☐ Air S X CCT ☐ Water		
Ownership: If Public:		If Public:		<u>If Air:</u>		Air Classification:		
☐ Public ☐ Fire ☐ Law ☐ Other Explain:				□ Rotary □ Fixed Wing				
	=	Tra	nsporting Agencies					
0 Number of e	r of responses mergency responses on-emergency responses	 86 Total number of transports 0 Number of emergency transports 86 Number of non-emergency transports 						
		Air A	Ambulance Services					
Number of e	r of responses mergency responses on-emergency responses			Total number of transp Number of emergency Number of non-emerg	transport			

Reporting Year: 2015

Response/Transportation/Providers

Note: Table 8 is to be completed for each provider by county. Make copies as needed. Response Zone: Santa Clara County Provider: City of Palo Alto Fire Department County: Santa Clara Number of Ambulance Vehicles in Fleet: 250 Hamilton Avenue Address: Palo Alto, CA 94306 Average Number of Ambulances on Duty 3 Phone At 12:00 p.m. (noon) on Any Given Day: (650) 329-2220 Number: Level of Service: System Available 24 Hours: **Medical Director: Written Contract:** X Transport X ALS X 9-1-1 X Ground X Yes D No X Yes D No X Yes D No ☐ 7-Digit ☐ Air X Non-Transport □ BLS ☐ LALS □ CCT □ Water O IFT Air Classification: If Air: If Public: If Public: Ownership: □ Auxiliary Rescue Rotary X City ☐ County X Fire X Public Fixed Wina ☐ Air Ambulance ☐ Fire District ☐ Law ☐ State ☐ Private ☐ ALS Rescue □ Other ☐ Federal □ BLS Rescue Explain: **Transporting Agencies** Total number of transports 3704 Total number of responses 4068 Number of emergency transports 3602 Number of emergency responses 3966 Number of non-emergency transports 102 Number of non-emergency responses 102 Air Ambulance Services Total number of transports Total number of responses Number of emergency transports Number of emergency responses Number of non-emergency transports Number of non-emergency responses

Reporting Year: 2015

Response/Transportation/Providers

Note: Table 8 is to be completed for each provider by county. Make copies as needed. County: Santa Clara Provider: Pro-Transport 1 Response Zone: Santa Clara county Number of Ambulance Vehicles in Fleet: 720 Portal Street 29 Address: Cotati, CA 94931 Average Number of Ambulances on Duty Phone 21 (800) 650-4003 At 12:00 p.m. (noon) on Any Given Day: Number: Level of Service: Written Contract: **Medical Director:** System Available 24 Hours: X ALS X Yes D No. X Yes D No. X Yes D No. X Transport **9-1-1** X Ground ☐ Non-Transport X BLS X 7-Digit \square Air D LAIS X CCT □ Water X IFT Air Classification: Ownership: If Public: If Public: If Air: □ County Rotary □ Auxiliary Rescue □ Public ☐ Fire ☐ City ☐ Air Ambulance X Private ☐ Law State ☐ Fire District ☐ Fixed Wing ☐ ALS Rescue ☐ Other □ Federal □ BLS Rescue Explain: **Transporting Agencies** Total number of responses 14451 13756 Total number of transports 17 Number of emergency responses Number of emergency transports 12 Number of non-emergency responses 14434 13744 Number of non-emergency transports **Air Ambulance Services** Total number of responses Total number of transports Number of emergency responses Number of emergency transports Number of non-emergency responses Number of non-emergency transports

Reporting Year: 2015

Response/Transportation/Providers

Note: Table 8 is to be completed for each provider by county. Make copies as needed. Response Zone: Santa Clara County Provider: Reach Air Ambulance County: Santa Clara Number of Ambulance Vehicles in Fleet: 451 Aviation Blvd., Ste. 101 Address: Santa Rosa, CA 95403 Average Number of Ambulances on Duty Phone At 12:00 p.m. (noon) on Any Given Day: (408) 730-7133 Number: Level of Service: System Available 24 Hours: **Medical Director:** Written Contract: ☐ Ground X ALS X 9-1-1 X Transport X Yes

No X Yes D No X Yes D No ■ Non-Transport ☐ BLS ☐ 7-Digit X Air □ CCT ☐ Water ☐ LALS □ IFT Air Classification: If Air: Ownership: If Public: If Public: ☐ Auxiliary Rescue X Rotary ☐ City County □ Fire ☐ Public X Air Ambulance ☐ Fixed Wing ☐ Fire District State ☐ Law X Private ☐ ALS Rescue ☐ Federal ☐ Other ☐ BLS Rescue Explain: **Transporting Agencies** Total number of transports Total number of responses Number of emergency transports Number of emergency responses Number of non-emergency transports Number of non-emergency responses Air Ambulance Services Total number of transports Total number of responses Number of emergency transports 0 Number of emergency responses 0 Number of non-emergency transports 0 Number of non-emergency responses

Reporting Year: 2015

Response/Transportation/Providers

Note: Table 8 is to be completed for each provider by county. Make copies as needed. Response Zone: Santa Clara County Provider: Rural Metro- 9-1-1 County: Santa Clara 55 Number of Ambulance Vehicles in Fleet: Address: 1345 Vander Way San Jose, CA 95112 Average Number of Ambulances on Duty 30 Phone At 12:00 p.m. (noon) on Any Given Day: (408) 645-7312 Number: Level of Service: System Available 24 Hours: **Medical Director: Written Contract:** X Ground X ALS X Transport X 9-1-1 X Yes D No. X Yes
No X Yes D No. ☐ 7-Digit ☐ Air ■ Non-Transport □ BLS □ CCT □ Water ☐ LALS D IFT Air Classification: If Public: If Air: Ownership: If Public: Auxiliary Rescue ☐ City □ County Rotary □ Public ☐ Fire □ Air Ambulance ☐ Fixed Wing ☐ State ☐ Fire District X Private ☐ Law ☐ ALS Rescue □ Other □ Federal □ BLS Rescue Explain: **Transporting Agencies** Total number of transports 118343 Total number of responses 78045 34651 Number of emergency transports Number of emergency responses 110056 Number of non-emergency transports Number of non-emergency responses 43394 8287 Air Ambulance Services Total number of transports Total number of responses Number of emergency transports Number of emergency responses Number of non-emergency transports Number of non-emergency responses

Reporting Year: 2015

Response/Transportation/Providers

Note: Table 8 is to be completed for each provider by county. Make copies as needed. Provider: Rural Metro IFT Response Zone: Santa Clara County County: Santa Clara 36 Number of Ambulance Vehicles in Fleet: 55 Sycamore Address: Milpitas, CA 95035 15 Average Number of Ambulances on Duty Phone At 12:00 p.m. (noon) on Any Given Day: Number: (408) 708-9000 Level of Service: System Available 24 Hours: **Written Contract: Medical Director:** □ ALS 9-1-1 X Ground X Transport X Yes D No X Yes D No X Yes D No X 7-Digit 🗆 Air ■ Non-Transport X BLS X CCT □ Water ☐ LALS X IFT Air Classification: If Air: If Public: Ownership: If Public: □ Auxiliary Rescue □ Rotary ☐ Citv County ☐ Public ☐ Fire □ Air Ambulance ☐ Fixed Wing ☐ Fire District ☐ State X Private ☐ Law ☐ ALS Rescue □ Federal ☐ Other □ BLS Rescue Explain: **Transporting Agencies** Total number of transports 4519 Total number of responses 4653 Number of emergency transports Number of emergency responses 2 Number of non-emergency transports 4518 Number of non-emergency responses 4651 Air Ambulance Services Total number of transports Total number of responses Number of emergency transports Number of emergency responses Number of non-emergency transports Number of non-emergency responses

Reporting Year: 2015

9	Note: Table 8 is to be completed for each provider by county. Make copies as needed.									
County: Sar	nta Clara_		Provider:	Roya	l Ambulance	Resp	onse	Zone:	Santa Clara	County
Address:	14676 Doc	olittle Drive		Numb	er of Ambulance	e Vehicles in Fleet:	15			
Phone	San Leand (510) 568-	dro, CA 94577 6161				mbulances on Duty on Any Given Day:	10			
Written Cor	ntract:	Medical Director:	System	Availa	ble 24 Hours:		Level	of Serv	vice:	
X Yes □ No X Yes □ No		□ Non-Transport X		X	X BLS X 7-Digit □ Air		X Ground Air Water			
				IE At			Air Classific	ation:		
Ownersl	hip:	<u>If Public:</u>	<u>If Public</u> :		<u>If Air:</u>			Air Classific	<u>sation</u> .	
☐ Public ☐ Fire ☐ Law ☐ Other Explain:		☐ Law	☐ City☐ State☐ Federa		County Fire District	☐ Rotary ☐ Auxiliary Resolution ☐ Fixed Wing ☐ Air Ambulan ☐ ALS Rescue			ince ie	
			Tra	nspor	ting Agencies					
10102Total number of responses15Number of emergency responses10087Number of non-emergency responses			Total number of transports Number of emergency transports Number of non-emergency transports							
			<u>Air</u>	Ambul	ance Services					
Total number of responses Number of emergency responses Number of non-emergency responses						Total number of trans Number of emergence Number of non-emer	y tran		orts	

Reporting Year: 2015

Response/Transportation/Providers

Note: Table 8 is to be completed for each provider by county. Make copies as needed. Provider: City of San Jose Fire Department Response Zone: Santa Clara County County: Santa Clara Number of Ambulance Vehicles in Fleet: 5 255 North Montgomery Street Address: San Jose, CA 95128 Average Number of Ambulances on Duty Phone At 12:00 p.m. (noon) on Any Given Day: (408) 277-4084 Number: Level of Service: System Available 24 Hours: Written Contract: **Medical Director:** X ALS X Ground X Yes
No X Transport X 9-1-1 X Yes D No X Yes D No ☐ 7-Digit ☐ Air X Non-Transport ☐ BLS □ CCT □ Water I ALS ☐ IFT Air Classification: If Public: If Air: Ownership: If Public: Auxiliary Rescue X City □ Rotary X Fire ☐ County X Public ☐ Air Ambulance State ☐ Fire District ☐ Fixed Wing ☐ Law Private ☐ ALS Rescue □ Other ☐ Federal □ BLS Rescue Explain: **Transporting Agencies** 59875 Total number of responses Total number of transports Number of emergency transports Number of emergency responses 49912 Number of non-emergency transports 0 9963 Number of non-emergency responses **Air Ambulance Services** Total number of transports Total number of responses Number of emergency transports Number of emergency responses Number of non-emergency transports Number of non-emergency responses

Reporting Year: 2015

Response/Transportation/Providers

Note: Table 8 is to be completed for each provider by county. Make copies as needed. Response Zone: Santa Clara County Provider: Santa Clara Co. Fire Department County: Santa Clara Number of Ambulance Vehicles in Fleet: 14700 Winchester Blvd Address: Los Gatos, CA 95030-1818 Average Number of Ambulances on Duty Phone At 12:00 p.m. (noon) on Any Given Day: Number: (408) 378-4010 Level of Service: System Available 24 Hours: **Written Contract: Medical Director:** X 9-1-1 X Ground X ALS X Yes

No ☐ Transport X Yes D No X Yes D No ☐ 7-Digit ☐ Air T BLS X Non-Transport □ CCT □ Water □ IALS □ IFT Air Classification: If Public: If Air: If Public: Ownership: ☐ Auxiliary Rescue Rotary ☐ Citv X County X Public X Fire ☐ Air Ambulance ☐ Fixed Wing ☐ Fire District ☐ State ☐ Law Private ☐ ALS Rescue ☐ Federal □ Other ☐ BLS Rescue Explain: **Transporting Agencies** Total number of transports Total number of responses Number of emergency transports Number of emergency responses Number of non-emergency transports Number of non-emergency responses Air Ambulance Services Total number of transports Total number of responses Number of emergency transports Number of emergency responses Number of non-emergency transports Number of non-emergency responses

Reporting Year: 2015

Response/Transportation/Providers

Note: Table 8 is to be completed for each provider by county. Make copies as needed. Provider: City of Santa Clara Fire Department Response Zone: Santa Clara County County: Santa Clara Number of Ambulance Vehicles in Fleet: Address: 777 Benton Street Santa Clara, CA 95050 Average Number of Ambulances on Duty Phone (408) 984-3054 At 12:00 p.m. (noon) on Any Given Day: Number: Level of Service: Written Contract: **Medical Director:** System Available 24 Hours: X Transport X Yes D No X ALS X 9-1-1 X Ground X Yes D No X Yes D No X Non-Transport ☐ 7-Digit ☐ Air ☐ BLS ☐ LALS □ CCT □ Water □ IFT Air Classification: If Public: If Public: If Air: Ownership: ☐ Auxiliary Rescue X Fire X City ☐ County Rotary X Public ☐ Fire District ☐ Fixed Wing ☐ Air Ambulance State □ Private ☐ Law ☐ ALS Rescue ☐ Other ☐ Federal ☐ BLS Rescue Explain: **Transporting Agencies** Total number of responses Total number of transports 1679 3 Number of emergency transports 1647 Number of emergency responses Number of non-emergency transports 0 32 Number of non-emergency responses Air Ambulance Services Total number of transports Total number of responses Number of emergency transports Number of emergency responses Number of non-emergency transports Number of non-emergency responses

Reporting Year: 2015

Response/Transportation/Providers

Note: Table 8 is to be completed for each provider by county. Make copies as needed. County: Santa Clara Provider: Santa Clara Co. Parks Department Response Zone: Santa Clara County Address: 298 Garden Hill Drive Number of Ambulance Vehicles in Fleet: 0 Los Gatos, CA 95032 Phone Average Number of Ambulances on Duty Number: (408) 358-3741 At 12:00 p.m. (noon) on Any Given Day: Written Contract: **Medical Director:** System Available 24 Hours: Level of Service: ☐ Yes X No. ☐ Yes X No ☐ Yes X No. ☐ Transport ☐ ALS □ 9-1-1 X Ground X Non-Transport ☐ BLS X 7-Digit Air □ CCT ☐ LALS □ Water □ IFT Ownership: If Public: If Public: If Air: Air Classification: X Public ☐ Fire City X County □ Rotary □ Auxiliary Rescue □ Private □ Law State ☐ Fire District ☐ Fixed Wing ☐ Air Ambulance X Other ☐ Federal ☐ ALS Rescue Explain: Parks Dept. ☐ BLS Rescue **Transporting Agencies** Total number of responses Total number of transports Number of emergency responses Number of emergency transports Number of non-emergency responses Number of non-emergency transports Air Ambulance Services Total number of responses Total number of transports Number of emergency responses Number of emergency transports Number of non-emergency responses Number of non-emergency transports

Reporting Year: 2015

	Note: Table 8 is to be	completed f	or each provider by cou	nty. Make copies as n	eeded.		
County: Santa Clara		Provider:	County of Santa Clara Sheriff's Ofc Response Zone:			: Unincorporated San Clara County	nta
	Younger Avenue		Number of Ambulance	ce Vehicles in Fleet:	0	A	
	e, CA 95110						
Phone Number: (800) 21	1-2220		Average Number of A At 12:00 p.m. (noon)		0		
Written Contract:	Medical Director:	System	Available 24 Hours:		Level of Se	rvice:	
☐ Yes X No	X Yes □ No	X Yes	□ No	☐ Transport X Non-Transport	□ ALS □ BLS □ LALS	X 9-1-1 X Ground X 7-Digit X Air □ CCT X Water □ IFT	ľ
		1		1			
Ownership:	If Public:	<u></u>	Public:	<u>If Air:</u>		Air Classification:	
X Public ☐ Private	☐ Fire X Law ☐ Other Explain:	□ City □ State □ Feder	X County ☐ Fire District al	X Rotary □ Fixed Wing		X Auxiliary Rescue Air Ambulance ALS Rescue BLS Rescue	
		Tra	nsporting Agencies				
Number of e	er of responses emergency responses non-emergency responses			Total number of trans Number of emergence Number of non-emergence	y transports	ports	
		Air	Ambulance Services				
Total number of responses Number of emergency responses Number of non-emergency responses				Total number of trans Number of emergenc Number of non-emergence	y transports	ports	

Reporting Year: 2015

Response/Transportation/Providers

Note: Table 8 is to be completed for each provider by county. Make copies as needed. County: Santa Clara Provider: City of San Jose City Parks Response Zone: City San Jose 1300 Senter Road Address: Number of Ambulance Vehicles in Fleet: San Jose, CA 95112-3623 Phone Average Number of Ambulances on Duty Number: (408) 277-5531 At 12:00 p.m. (noon) on Any Given Day: **Written Contract: Medical Director:** System Available 24 Hours: Level of Service: ☐ Yes X No ☐ Yes X No. ☐ Yes X No. ☐ Transport - ALS □ 9-1-1 X Ground X Non-Transport ☐ BLS X 7-Digit Air D LAIS □ CCT □ Water □ IFT Ownership: If Public: If Public: Air Classification: If Air: X Public ☐ Fire X City ☐ County □ Rotary Auxiliary Rescue ☐ Private ☐ Law State ☐ Fire District ☐ Fixed Wing □ Air Ambulance X Other □ Federal ☐ ALS Rescue Explain: Parks Dept. ☐ BLS Rescue **Transporting Agencies** Total number of responses Total number of transports Number of emergency responses Number of emergency transports Number of non-emergency responses Number of non-emergency transports Air Ambulance Services Total number of responses Total number of transports Number of emergency responses Number of emergency transports Number of non-emergency responses Number of non-emergency transports

Reporting Year: 2015

Response/Transportation/Providers

Note: Table 8 is to be completed for each provider by county. Make copies as needed. County: Santa Clara Provider: Silicon Valley Ambulance Response Zone: Santa Clara County Number of Ambulance Vehicles in Fleet: Address: 181 Martinvale Lane San Jose, CA 95119 Average Number of Ambulances on Duty Phone Number: (408) 225-2212 At 12:00 p.m. (noon) on Any Given Day: **Medical Director:** System Available 24 Hours: Level of Service: Written Contract: X Yes D No X Yes D No X Transport X ALS X Ground X Yes D No □ 9-1-1 ☐ Non-Transport X BLS X 7-Digit \square Air □ CCT ☐ LALS □ Water X IFT If Public: If Public: If Air: Air Classification: Ownership: ☐ Auxiliary Rescue □ Public ☐ Fire City County Rotary State ☐ Fire District ☐ Fixed Wing ☐ Air Ambulance X Private ☐ Law ☐ ALS Rescue ☐ Other Federal ☐ BLS Rescue Explain: **Transporting Agencies** Total number of responses Total number of transports 6403 6301 Number of emergency responses 8 Number of emergency transports 26 Number of non-emergency responses Number of non-emergency transports 6377 6293 Air Ambulance Services Total number of responses Total number of transports Number of emergency responses Number of emergency transports Number of non-emergency responses Number of non-emergency transports

Reporting Year: 2015

	Note: Table 8 is to be	completed for	or each provider by cou	nty. Make copies as nee	ded.	
County: Santa Clara	3	Provider:	Spring Valley Vol. FD Resp		nse Zone:	Unincorporated Santa Clara County
	lter Road		Number of Ambulance	ce Vehicles in Fleet:	0	
_Milpitas,	CA 95035					
Phone Number: (408) 22	8-3997		Average Number of A At 12:00 p.m. (noon)		0	
Written Contract:	Medical Director:	System	Available 24 Hours:	Le	evel of Ser	vice:
X Yes □ No	☐ Yes X No	X Yes	□ No		□ ALS X BLS □ LALS	X 9-1-1 X Ground □ 7-Digit □ Air □ CCT □ Water □ IFT
	1					
Ownership:	If Public:	<u>_lf</u>	Public:	<u>If Air:</u>		Air Classification:
X Public □ Private	X Fire □ Law □ Other Explain:	☐ City ☐ State ☐ Federa	☐ County X Fire District	☐ Rotary ☐ Fixed Wing		
		<u>Tra</u>	nsporting Agencies			
Number of e	er of responses emergency responses non-emergency responses			Total number of transport Number of emergency to Number of non-emergence	ransports	orts
		Air /	Ambulance Services			
Total number of responses Number of emergency responses Number of non-emergency responses				Total number of transport Number of emergency to Number of non-emergency	ransports	orts

Reporting Year: 2015

Note: Table 8 is to be completed for each provider by county. Make copies as needed.									
County: Santa Clara		Provider:	Stanford Life F	light	Respo	onse Zon	e: Santa Clara County		
Address: 300 Paste Stanford,			Number of An	nbulance	e Vehicles in Fleet:	1			
Phone Number: (605) 725-4829					mbulances on Duty on Any Given Day:	1			
Written Contract:	Medical Director:	System /	Available 24 Ho	ours:	Ī	_evel of S	Service:		
X Yes □ No	☐ Yes X No	X Yes	□ No		X Transport □ Non-Transport	X ALS BLS LALS	3		
							1		
Ownership:	<u>If Public:</u>	<u></u>	Public:		<u>If Air:</u>		Air Classification:		
□ Public X Private	☐ Fire☐ Law☐ OtherExplain:	☐ City ☐ County ☐ State ☐ Fire District ☐ Federal		rict	X Rotary ☐ Fixed Wing		☐ Auxiliary RescueX Air Ambulance☐ ALS Rescue☐ BLS Rescue		
		Tran	nsporting Ager	ncies					
Total number of responses Number of emergency responses Number of non-emergency responses		Total number of transports Number of emergency transports Number of non-emergency transports			s sports				
		Air A	<u>imbulance Ser</u>						
51 Total number 51 Number of en 0 Number of no		2 2 0	7	Total number of transp Number of emergency Number of non-emerge	transport				

Reporting Year: 2015

Response/Transportation/Providers

Note: Table 8 is to be completed for each provider by county. Make copies as needed. County: Santa Clara Provider: City of Sunnyvale Dept. Public Safety Response Zone: City of Sunnyvale Address: 7000 All American Parkway Number of Ambulance Vehicles in Fleet: Sunnyvale, CA 94088-3707 Phone Average Number of Ambulances on Duty Number: (408) 730-7133 At 12:00 p.m. (noon) on Any Given Day: **Written Contract:** Medical Director: System Available 24 Hours: Level of Service: X Yes D No. X Yes D No X Yes □ No ☐ Transport ☐ ALS X 9-1-1 X Ground X Non-Transport X BLS ☐ 7-Digit ☐ Air □ LALS □ CCT □ Water □ IFT Ownership: If Public: If Public: If Air: Air Classification: ☐ Fire X Public X City ☐ County ☐ Auxiliary Rescue Rotary □ Private □ law ☐ Fire District ☐ Air Ambulance State ☐ Fixed Wina X Other ☐ Federal ☐ ALS Rescue Explain: Dept. Public □ BLS Rescue Safety **Transporting Agencies** Total number of responses Total number of transports Number of emergency responses Number of emergency transports Number of non-emergency responses Number of non-emergency transports Air Ambulance Services Total number of responses Total number of transports Number of emergency responses Number of emergency transports Number of non-emergency responses Number of non-emergency transports

Reporting Year: 2015

Note: Table 8 is to be completed for each provider by county. Make copies as needed.									
County: Santa Clara		Provider:	United Ambulance	Respon	se Zone:	Santa Clara County			
Address: 1181 Ches	ss Drive y, CA 94404		Number of Ambulance	e Vehicles in Fleet:	2				
Phone Number: (855) 525-			Average Number of A At 12:00 p.m. (noon)		1				
Written Contract:	Medical Director:	System /	Available 24 Hours:	Le	vel of Ser	vice:			
X Yes □ No	☐ Yes X No	X Yes	□ No	☐ Non-Transport	ALS K BLS LALS	☐ 9-1-1 X Ground X 7-Digit ☐ Air ☐ CCT ☐ Water X IFT			
Ownership	K D. J. F.	16	D. I.E.						
Ownership: ☐ Public X Private	If Public: ☐ Fire ☐ Law ☐ Other Explain:	☐ City☐ State☐ Federa	Public: County Fire District	<u>If Air:</u> ☐ Rotary ☐ Fixed Wing		ALS Rescue			
		Tran	nsporting Agencies						
Total number of responses Number of emergency responses Number of non-emergency responses		Total number of transports Number of emergency transports Number of non-emergency transports			rts				
Number of en	of responses nergency responses on-emergency responses	AILE	Ambulance Services	Total number of transpor Number of emergency transport Number of non-emergen	ansports	rts			

Reporting Year: 2015

Note : Table 8 is to be completed for each provider by county. Make copies as needed.									
County: Santa Clara		Provider:	Westmed Ambulance	Respo	nse Zone:	Santa Clara County			
Address: 14275 Wid	cks Blvd. dro CA. 94577		Number of Ambulance	ce Vehicles in Fleet:	_28				
Phone Number: (510) 614-1420		Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day:			22				
Written Contract:	Medical Director:	System	Available 24 Hours:	L	Level of Service:				
X Yes □ No	X Yes □ No	X Yes	□ No	X Transport □ Non-Transport	X ALS X BLS LALS	☐ 9-1-1 X Ground X 7-Digit ☐ Air X CCT ☐ Water X IFT			
Ownership:	If Public:	If	Public:	If Air:		Air Classification:			
□ Public X Private	☐ Fire☐ Law☐ Other Explain:	☐ City ☐ State ☐ Federa	☐ County ☐ Fire District	□ Rotary □ Fixed Wing		Auxiliary Rescue Air Ambulance ALS Rescue			
		Trai	nsporting Agencies						
13375 Total number of responses 127 Number of emergency responses 13248 Number of non-emergency responses		12752Total number of transports81Number of emergency transports12671Number of non-emergency transports			orts				
		<u>Air A</u>	Ambulance Services						
Number of er	of responses mergency responses on-emergency responses			Total number of transp Number of emergency Number of non-emerge	transports	orts			

TABLE 9: FACILITIES

Note: Complete information Facility: El Camino Mo Address: 2500 Grant Ro Mountain View	for each facility by county. Mal ountain View oad		as needed. Telephone Number: 650-94	0-7385	
Written Contract:		Service	<u>:</u>	Base Hospital:	Burn Center:
■ Yes □ No	Referral Emergency Basic Emergency	0	Standby Emergency Comprehensive Emergency	☐ Yes ■ No	☐ Yes ■ No
Pediatric Critical Care (Center¹ □ Yes ■ ■ Yes □	No No	Trauma Center:	If Trauma Cent	er what level:
PICU ³	☐ Yes ■	No	☐ Yes ■ No	☐ Level III	☐ Level II ☐ Level IV
STEMI Center:	Stroke Cen	iter:			
Yes 🗆 No	Yes 🗆	No			

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

EMS PLAN AMBULANCE ZONE SUMMARY FORM

In order to evaluate the nature of each area or subarea, the following information should be compiled for each zone individually. Please include a separate form for each exclusive and/or nonexclusive ambulance zone.

Local EMS Agency or County Name:

Santa Clara County

Area or subarea (Zone) Name or Title:

County of Santa Clara

Name of Current Provider(s):

Include company name(s) and length of operation (uninterrupted) in specified area or subarea.

- 1. Rural/Metro of California, started service on July 1, 2011.
- 2. Purchased by American Medical Response October 22, 2015.

Area or subarea (Zone) Geographic Description:

All areas of Santa Clara County excluding the Palo Alto zone.

Statement of Exclusivity, Exclusive or non-Exclusive (HS 1797.6):

Include intent of local EMS agency and Board action.

Exclusive

Type of Exclusivity, "Emergency Ambulance", "ALS", or "LALS" (HS 1797.85): Include type of exclusivity (Emergency Ambulance, ALS, LALS, or combination) and operational definition of exclusivity (i.e., 911 calls only, all emergencies, all calls requiring emergency ambulance service, etc.).

Emergency Ambulance Services, 9-1-1 Emergency Response, 7-Digit Emergency Response, Standby Service with Transport Authorization, and ALS Ambulance.

Method to achieve Exclusivity, if applicable (HS 1797.224):

If grandfathered, pertinent facts concerning changes in scope and manner of service. Description of current provider including brief statement of uninterrupted service with no changes to scope and manner of service to zone. Include chronology of all services entering or leaving zone, name or ownership changes, service level changes, zone area modifications, or other changes to arrangements for service.

If competitively-determined, method of competition, intervals, and selection process. Attach copy/draft of last competitive process used to select provider or providers.

The County conducted a competitive process by publishing a Request for Proposals (RFP) for Advanced Life Support Emergency Ambulance Service on April 16, 2010. Rural/Metro of California, Inc. was selected as the preferred contractor on December 14, 2010, and entered into an agreement for advanced life support emergency ambulance services that became effective July 1, 2011 through June 30, 2016; was subsequently amended; and was extended for 3 years to June 30, 2019.

On October 30, 2017, the County submitted to the EMS Authority a draft Request for Proposals for Advanced Life Support Emergency Ambulance Service in the County's exclusive operating area. The County met with the EMS Authority on November 17, 2017 to review the draft RFP and had a conference call on January 31, 2018 to review the recommendations from the EMS Authority and discuss changes requested by the EMS Authority. On February 12, 2018, the EMS Authority issued a letter to the County, approving of its Request for Proposal (RFP) #HHS-FY18-0069.

On February 12, 2018 the RFP was released on www.bidsyc.com Upon completion of the competitive process, a final Ambulance Zone Summary and a copy of the fully executed contract will be submitted to the EMS Authority.

EMS PLAN AMBULANCE ZONE SUMMARY FORM

'n order to evaluate the nature of each area or subarea, the following information should be compiled for ach zone individually. Please include a separate form for each exclusive and/or nonexclusive ambulance zone.

Local EMS Agency or County Name:

Santa Clara County

Area or subarea (Zone) Name or Title:

Palo Alto

Name of Current Provider(s):

Include company name(s) and length of operation (uninterrupted) in specified area or subarea.

Palo Alto Fire Department, providing service since 1975.

Area or subarea (Zone) Geographic Description:

City limits of City of Palo Alto and adjacent unincorporated area including Stanford University.

Statement of Exclusivity, Exclusive or non-Exclusive (HS 1797.6):

Include intent of local EMS agency and Board action.

Exclusive, pursuant to California Health & Safety Code Section 1797.224.

Type of Exclusivity, "Emergency Ambulance", "ALS", or "LALS" (HS 1797.85): Include type of exclusivity (Emergency Ambulance, ALS, LALS, or combination) and operational definition of exclusivity (i.e., 911 calls only, all emergencies, all calls requiring emergency ambulance service, etc.).

Emergency Ambulance, 9-1-1 Emergency Response

Method to achieve Exclusivity, if applicable (HS 1797.224):

If grandfathered, pertinent facts concerning changes in scope and manner of service. Description of current provider including brief statement of uninterrupted service with no changes to scope and manner of service to zone. Include chronology of all services entering or leaving zone, name or ownership changes, service level changes, zone area modifications, or other changes to arrangements for service.

If competitively-determined, method of competition, intervals, and selection process. Attach copy/draft of last competitive process used to select provider or providers.

The City of Palo Alto, through its fire department, began providing emergency ambulance service within the city limits of the City of Palo Alto and adjacent unincorporated areas, including Stanford University, in 1975. That service has been provided continuously by the Palo Alto Fire Department since 1975, without a change in scope or manner of service to the zone.

TABLE 9: FAC	HITIES
TABLE 9 FAL	HILLES

County:Santa C	lara County			
Note: Complete information	n for each facility by county. Make	e copies as needed.		
Facility: Good Samari 2425 Samarit San Jose, CA	an Drive	Telephone Number:	408-559-2011	
Written Contract:	<u>s</u>	ervice:	Base Hospital:	Burn Center:
Yes 🗆 No	Referral EmergencyBasic Emergency	☐ Standby Emergency☐ Comprehensive Emer	☐ Yes ■ No	□ Yes ■ No
Pediatric Critical Care EDAP ² PICU ³	Yes 🗆	No <u>Trauma Center</u> No	lo 🗖 Level I	□ Level II
			☐ Level III	☐ Level IV
STEMI Center	: Stroke Cent	er:		
Yes 🗆 N	No ■ Yes □ N	No		

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

TABLE 9: FACILITIES

County:Santa Clara	County					
Note: Complete information	on for each faci	ility by county. Ma	ke copies a	as needed.		
Facility: Kaiser Santa Clara Address: 700 Lawrence Expy Santa Clara, CA 95051			T	elephone Number: _408-85	1-5460	
Written Contract:			Service:		Base Hospital:	Burn Center:
Yes 🗆 No		rral Emergency c Emergency		Standby Emergency Comprehensive Emergency	☐ Yes ■ No	☐ Yes ■ No
Pediatric Critical Care	e Center ¹	☐ Yes ☐	No No	Trauma Center:	If Trauma Cent	er what level:
PICU ³		☐ Yes	No	☐ Yes ■ No	☐ Level III	☐ Level II ☐ Level IV
STEMI Cente	er:	Stroke Cer	ter:			
■ Yes □	No	■ Yes □	No			

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Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

TABLE 9: FACILITIES

County: _	_Santa Clara	County							
Note: Com	nplete informatio	n for each fac	cility by county. Make	e copies a	s needed.				
Facility: Address:	El Camino of Los Gatos 815 Pollard Road Los Gatos, CA 95032			Te	Telephone Number: 408-866-4040				
	es 🗆 No		erral Emergency ic Emergency		Standby Emergency Comprehensive Emergency	Base Hospital: ☐ Yes ■ No	Burn Center: ☐ Yes ■ No		
Pediatrio EDAP ² PICU ³	c Critical Care	Center ¹	Yes 🗆	No No No	Trauma Center: ☐ Yes No	If Trauma Cent Level I Level III	er what level: Level II Level IV		
	STEMI Cente	<u>r:</u> No	Stroke Cent	<u>:er:</u> No					

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Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

County:Santa	Clara County						
Note: Complete inf	ormation for each	facility by county. Make	copies	s as needed.			
Address: 725 W	Packard Childre /elch Rd Alto, CA 94304	ens Hospital	_	Telephone Number:	650-723	3-0592	
Written Contra	act:	<u>s</u>	ervice	<u>:</u>		Base Hospital:	Burn Center:
□ Yes ■		eferral Emergency asic Emergency		Standby Emergency Comprehensive Eme		☐ Yes ■ No	☐ Yes ■ No
Pediatric Critica	I Care Center ¹		lo	Trauma Cente	er:	If Trauma Cent	er what level:
EDAP ² PICU ³		_	10 10	☐ Yes ■ N	No	☐ Level III	☐ Level II ☐ Level IV
STEMI	Center:	Stroke Cente	er:				
☐ Yes		☐ Yes ■ No					

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

County: _	_Santa Clara	County							
Note: Com	nplete informatio	n for each fa	cility by county	. Make c	opies	s as needed.			
Facility: Address:	O'Connor Ho 2105 Forest San Jose, Co	Ave				Telephone Number: 408-94	7-3999		
Writter	Contract:			Ser	vice	:	Base Hospital:	Burn Center:	
Ye	es 🗆 No		erral Emerger sic Emergency			Standby Emergency Comprehensive Emergency	☐ Yes ■ No	☐ Yes ■ No	
Pediatric EDAP ²	Critical Care	Center ¹	☐ Yes ■ Yes			Trauma Center:	If Trauma Cent	ter what level:	- 1
PICU ³			☐ Yes	_		☐ Yes ■ No	☐ Level III	☐ Level II☐ Level IV	
	STEMI Center	<u>r:</u>	Stroke	Center:					
I	Yes 🗆 N	lo	Yes	□ No					

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

TADI	EO.	FACIL	ITIES
IADI	E 31	CALI	

County:Santa Cl Note: Complete inform		cility by county. Ma	ake copies a	as needed.			
	VA anda Ave , CA 94304		T	elephone Number:	650-849-	·0221	
Written Contract			Service:			Base Hospital:	Burn Center:
□ Yes ■ No		erral Emergency sic Emergency		Standby Emergency Comprehensive Eme		☐ Yes ■ No	☐ Yes ■ No
		979		T			
Pediatric Critical C EDAP ²	are Center ¹	☐ Yes ☐ Yes	No No	Trauma Cente	er:	If Trauma Cente	er what level:
PICU ³		☐ Yes	No	☐ Yes ■ N	No	☐ Level III	☐ Level II☐ Level IV
		I		7			
STEMI Ce	nter:	Stroke Cer	nter:				
☐ Yes ▮	No	□ Yes ■	No	2			

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

County:Santa Clara Cou	unty			
Note: Complete information fo	or each facility by county. Make copie	es as needed.		
Regional Medica 225 N Jackson A San Jose, CA 95	Ave	Telephone Number: 408-25	59-5000	
Written Contract:	Servic	e:	Base Hospital:	Burn Center:
Yes No	□ Referral Emergency □ Basic Emergency □	,	☐ Yes ■ No	☐ Yes ■ No
Pediatric Critical Care Cel	nter¹ ☐ Yes ■ No ■ Yes ☐ No	Trauma Center:	If Trauma Cente	er what level:
PICU ³	☐ Yes ■ No	Yes 🗆 No	☐ Level III	Level II Level IV
STEMI Center:	Stroke Center:			
Yes 🗆 No	■ Yes □ No			

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

County: _	_Santa Clara (County	<u> </u>						
Note: Com	plete informatio	n for each fa	cility by county. Ma	ake copies	as needed.				
Facility: Address:	Saint Louise 9400 No Nan Gilroy, CA 95	ne Úno			Telephone Number:	408-848	-8680		
Written Ye	Contract:		erral Emergency iic Emergency		Standby Emergency Comprehensive Eme		Base Hospital: ☐ Yes ☐ No	Burn Center: ☐ Yes ■ No	
Pediatric EDAP ² PICU ³	Critical Care	Center ¹	☐ Yes ☐ Yes ☐ Yes ☐	No No No	Trauma Cente	er: No	If Trauma Cent Level I Level III	er what level: Level II Level IV	
	STEMI Center	₹.6 	Stroke Cer	nter: No					

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

County: _	_Santa Clara	County						
Note: Com	plete informatio	n for each fa	cility by county. N	lake copie	es as needed.			
	Kaiser San J 250 Hospital San Jose, C	Pkwy			Telephone Number:	408-972-7	634	
Written	Contract:			Service	ee:		Base Hospital:	Burn Center:
Ye	es 🗆 No		erral Emergency ic Emergency		, ,		☐ Yes ■ No	☐ Yes ■ No
Pediatric	Critical Care	Center ¹	☐ Yes ■	No	Trauma Cent	ter:	If Trauma Cent	er what level:
EDAP ² PICU ³			Yes C	-	□ Yes ■	_	☐ Level II	
	STEMI Center	<u>"</u>	Stroke Ce	enter:				
1	Yes 🗆 N	lo	Yes 🗆	No				

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

County:Santa Clara	County					
Note: Complete information	n for each fa	cility by county. I	Make copies	s as needed.		
Facility: Stanford Med Pasteur Driv Stanford, Ca	е			Telephone Number: 650-72	23-7337	
Written Contract:			Service	: <u>:</u>	Base Hospital:	Burn Center:
Yes 🗆 No		erral Emergency sic Emergency		Standby Emergency Comprehensive Emergency	☐ Yes ■ No	☐ Yes ■ No
De diedele Oridie el Original	01	5 V I	- N	T 0 1	W.T. 0 4	
Pediatric Critical Care EDAP ²	Center	☐ Yes ☐	■ No □ No	Trauma Center:	If Trauma Cent	er what level:
PICU ³		☐ Yes	No	Yes No	Level II	☐ Level II ☐ Level IV
STEMI Cente	<u>r:</u>	Stroke C	enter:		4	
■ Yes □ No						

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

County:Santa Clara C	County			
Note: Complete information	for each facility by county. Make co	ppies as needed.		
Facility: Valley Medica 751 S Bascon San Jose, CA	n Ave	Telephone Number: 408-88	35-6912	
Written Contract: Yes □ No	Referral Emergency Basic Emergency	vice: Standby Emergency Comprehensive Emergency	Base Hospital: Yes □ No	Burn Center: Yes □ No
Pediatric Critical Care EDAP ² PICU ³	Center¹ Yes ☐ No Yes ☐ No Yes ☐ No	Trauma Center: ■ Yes □ No	If Trauma Cento Level I Level III	er what level: Level II Level IV
STEMI Center Yes N				

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

TABLE 10: APPROVED TRAINING PROGRAMS

County: Santa Clara

Training Institution: Address:	Foothill Community College 4000 Middlefield Rd. Suite l		Telephone Number: 650-949-6955
7 taaress.	Palo Alto, CA 94303		
Student Eligibility*: Open to		**Program Level <u>EMR</u>	
	Basic: 400 Refresher:	Number of students completing training for 2015; Initial training: Refresher: Continuing Education: Expiration Date:	120 0 0 1/31/20
		Number of courses: Initial training: Refresher: Continuing Education:	6 0 0

Training Ins	stitution:	Footh	Il Community Co	ollege		Telephone Number:	650-949-6955
Address:		4000 [Middlefield Rd. S	Suite I			
		Palo A	lto, CA 94303				
Student	9-29-10-11-20-2	NVA 1			**Program Level EMT-I		
Eligibility*:	Open to F	Public	Cost of Prog	ıram:			
			Basic:	700	Number of students completing training for 2015:		
			Refresher:	100	Initial training:	_170	_
					Refresher:	60	_
					Continuing Education:	60	
					Expiration Date:	1/31/20	<u></u>
					Number of courses:		
					Initial training:	6	
					Refresher:	_3	
					Continuing Education:	3	

^{*}Open to general public or restricted to certain personnel only.

** Indicate whether EMT-I, AEMT, EMT-P, MICN, or EMR; if there is a training program that offers more than one level complete all information for each level.

^{*}Open to general public or restricted to certain personnel only.

** Indicate whether EMT-I, AEMT, EMT-P, MICN, or EMR; if there is a training program that offers more than one level complete all information for each level.

Santa Clara County

Training Institution: Address:	Foothill Community College 4000 Middlefield Rd. Suite I Palo Alto, CA 94303	Telephone Number: 650-949-6955
Student Eligibility*: Open to F	**Program Level FMT - P	
	Basic: 7,000 Number of students completing training for 2018 Refresher: Refresher: Continuing Education: Expiration Date: Number of courses: Initial training: Refresher: Continuing Education:	60 0 0 1/31/20 2 0 0

Training Institution: _ Address:	Mission College		Telephone Number: _4	108-855-5387
Student Eligibility*: Open to Pu	ıblic Cost of Program:	**Program Level EMT-I		
	Basic: 500 Refresher: 200	Number of students completing training for 2015 Initial training: Refresher: Continuing Education: Expiration Date: Number of courses: Initial training: Refresher: Continuing Education:	160 30 0 7/31/17 6 2 0	

^{*}Open to general public or restricted to certain personnel only.

** Indicate whether EMT-I, AEMT, EMT-P, MICN, or EMR; if there is a training program that offers more than one level complete all information for each level.

^{*}Open to general public or restricted to certain personnel only.

** Indicate whether EMT-I, AEMT, EMT-P, MICN, or EMR; if there is a training program that offers more than one level complete all information for each level.

raining Institution:	National University		Telephone Number: 800-4	432-3483
Address:	3031 Tisch Way			
	San Jose, CA 95128			
Student Eligibility*: Open to P	ublic Cost of Program:	**Program Level EMT-I		
	Basic: \$1,4 Refresher: \$400		28 0 0 10/15/16	

Training Institution:	San Jo	se City College			Telephone Number:	(408) 298-2181 Ex 3134
Address:		Moorpark Ave			refeptione realises.	
		se, CA 95128	(7)			
Student	- Dublia			**Program Level EMT-I		
Eligibility*: Open to	o Public	Cost of Prog	ram:			
		Basic:	\$600	Number of students completing training for 2015	X	
		Refresher:	\$ 45	Initial training:	65	
				Refresher:	15	_
				Continuing Education:	0	_
				Expiration Date:	1/31/17	_
				Number of courses:		-
				Initial training:	12	
				Refresher:	1	
		20		Continuing Education:	0	_

^{*}Open to general public or restricted to certain personnel only.

** Indicate whether EMT-I, AEMT, EMT-P, MICN, or EMR; if there is a training program that offers more than one level complete all information for each level.

^{*}Open to general public or restricted to certain personnel only.

** Indicate whether EMT-I, AEMT, EMT-P, MICN, or EMR; if there is a training program that offers more than one level complete all information for each level.

Training Ins	stitution:	Silico	n Valley Ambu	ılance - t	EMT Academy	Telephone Number: 408-855-5387
Address:		181 M	artinvale Lane			
		San Jo	se CA, 95119			
Student					**Program Level EMT-l	
Eligibility*:	Open to F	ublic	Cost of Program:			
			Basic:	2,500	Number of students completing training for 2015	
			Refresher:	500	Initial training:	_20
					Refresher:	_5
					Continuing Education:	104
					Expiration Date:	12/31/17
					Number of courses:	
					Initial training:	_2
					Refresher:	4
					Continuing Education:	7

Training Institution:	South I	elephone Number: (408)270-6458		
Address:	3095 Y	erba Buena Roa	nd	
	San Jos	se, CA 95135		
Student			**Program Level EMT-I	
Eligibility*: Open to	ublic	ublic Cost of Program:		
		Basic:	\$1,200 Number of students completing training for 2015:	
		Refresher:	\$ 140 Initial training:	_33
			Refresher:	
			Continuing Education:	0
			Expiration Date:	3/30/19
			Number of courses:	
			Initial training:	
			Refresher:	0
			Continuing Education:	0

^{*}Open to general public or restricted to certain personnel only.

** Indicate whether EMT-I, AEMT, EMT-P, MICN, or EMR; if there is a training program that offers more than one level complete all information for each level.

^{*}Open to general public or restricted to certain personnel only.

** Indicate whether EMT-I, AEMT, EMT-P, MICN, or EMR; if there is a training program that offers more than one level complete all information for each level.

Training Ins	stitution:	Stanford University		Telephone Number: 650-723-6576	650-723-6576
Address: 300 Pasteur Drive, Alway Building M121 MC5119					
		Stanford, CA 94305-22	200		
Student			**Program Level EMT-I		
Eligibility*:	restricted	Cost of Prog			
		Basic:	Tuition Number of students completing training for 2015:		
		Refresher:	Tuition Initial training:	_27	
			Refresher:	0	
			Continuing Education:	0	
			Expiration Date:	2/28/18	
			Number of courses:		
			Initial training:	1	
		70	Refresher:	0	
			Continuing Education:	0	

raining Insti	itution:	WestMed College	<u> </u>	Telephone Number: 408-236-1170
Address:		3031 Tisch Way		
		San Jose, CA 95028		
Student	Open to Pul	hlic o t t	**Program Level _EMT - P	
Eligibility*: _				3
		Basic:		27
		Refresher:		
			Refresher:	34
			Continuing Education:	34
			Expiration Date:	7/31/19
			Number of courses:	
			Initial training:	2
			Refresher:	1
			Continuing Education:	1

^{*}Open to general public or restricted to certain personnel only.

**Indicate whether EMT-I, AEMT, EMT-P, MICN, or EMR; if there is a training program that offers more than one level complete all information for each level.

^{*}Open to general public or restricted to certain personnel only.

** Indicate whether EMT-I, AEMT, EMT-P, MICN, or EMR; if there is a training program that offers more than one level complete all information for each level.

Reporting Year: 2015 County: Santa Clara NOTE: Make copies to add pages as needed. Complete information for each provider by county. David Bockholt Bayshore Ambulance Primary Contact: Name: Address: PO Box 4622 Foster City, CA 94404 650.525.3855 Telephone Number: Dav-to-Dav Number of Personnel Providing Services: Written Contract: Medical Director: EMD Training ALS ■ Yes □ No EMT-D ■ Yes □ No □ Disaster BLS LALS Other Ownership: If Public: If Public: ☐ City ☐ County ☐ State ☐ Fire District ☐ Federal ☐ Public ■ Private ☐ Fire □ Law ☐ Other Explain: Primary Contact: Larissa Bradford CALSTAR Name: 4933 Bailey Loop Address: McClellan CA. 95652 916.921.4000 Telephone Number: Number of Personnel Providing Services: Written Contract: Medical Director: Day-to-Day ■ Yes □ No ■ Yes □ No □ Disaster **EMD** Training EMT-D ALS LALS BLS Other Ownership: If Public: If Public: ☐ City ☐ County ☐ State ☐ Fire District ☐ Federal ☐ Public ■ Private ☐ Fire □ Law □ Other Explain:

County: Santa Clara

NOTE: Make copies to add pages as needed. Complete information for each provider by county. California Department of Forestry Primary Contact: James Crawford Morgan Hill - ECC Name: 15670 Monterey Street Address: Morgan Hill, CA 95037 408.779.2121 Telephone Number: Number of Personnel Providing Services: Day-to-Day Written Contract: Medical Director: EMD Training ALS EMT-D ■ Yes □ No ■ Yes □ No ☐ Disaster LALS BLS Other Ownership: If Public: If Public: ☐ City ☐ County ■ State ☐ Fire District ☐ Federal Fire ■ Public □ Private □ Law ☐ Other Explain: City of Campbell Police Department Primary Contact: Communications Supervisor Name: 70 North First Street Address: Campbell, CA 95008 408.866.2121 Telephone Number: Day-to-Day Number of Personnel Providing Services: Written Contract: Medical Director: ☐ Disaster **EMD Training** EMT-D ALS ☐ Yes ■ No ☐ Yes ■ No BLS LALS Other Ownership: If Public: If Public: ■ City □ County □ State □ Fire District □ Federal ■ Public □ Private ☐ Fire law □ Other Explain:

Reporting Year: 2014 County: Santa Clara NOTE: Make copies to add pages as needed. Complete information for each provider by county. City of Gilroy Police Department Primary Contact: Communications Manager Name: 7370 Rosanna Street Address: Gilroy, CA 95020 408.848.0329 Telephone Number: Day-to-Day Number of Personnel Providing Services: Written Contract: Medical Director: EMD Training _____ EMT-D ALS ■ Yes □ No ■ Yes □ No □ Disaster ___ BLS LALS Other If Public: Ownership: If Public: ■ City □ County □ State □ Fire District □ Federal ■ Public □ Private Fire Law ☐ Other Explain: City of Los Altos Police Department Primary Contact: Communications Manager Name: One North San Antonio Road Address: Los Altos, CA 94022 650.948.8223 Telephone Number: Number of Personnel Providing Services: Written Contract: Medical Director: Day-to-Day EMD Training □ Disaster EMT-D ALS □ Yes ■ No ☐ Yes ■ No BLS Other If Public: Ownership: If Public: ■ City □ County □ State □ Fire District □ Federal ☐ Fire ■ Public □ Private Law ☐ Other Explain: _____

Reporting Year: 2015 County: Santa Clara NOTE: Make copies to add pages as needed. Complete information for each provider by county. Town of Los Gatos Police Department Primary Contact: Communications Manager Name: One North San Antonio Road Address: Los Altos, CA 94022 650.948.8223 Telephone Number: Number of Personnel Providing Services: Day-to-Day Medical Director: Written Contract: EMD Training _____ EMT-D ALS □ Disaster □ Yes ■ No ☐ Yes ■ No LALS Other BLS If Public: Ownership: If Public: ■ City □ County □ State □ Fire District □ Federal ☐ Fire ■ Public □ Private ■ Law ☐ Other Explain: _____ Mid-Peninsula Regional Open Space District Primary Contact: Operations Manager Name: 330 Distel Circle Address: Los Altos, CA 94022 650.691.1200 Telephone Number: Number of Personnel Providing Services: Day-to-Day Medical Director: Written Contract: EMT-D ALS ☐ Disaster EMD Training ☐ Yes ■ No ☐ Yes ■ No Other LALS BLS If Public: Ownership: If Public: ☐ City ☐ County ☐ State ☐ Fire District ☐ Federal ☐ Fire ■ Public □ Private Law Special District Other Explain:

County: Santa Clara NOTE: Make copies to add pages as needed. Complete information for each provider by county. City of Milpitas Police Department Primary Contact: Communications Manager Name: 777 Main Street Address: Milpitas, CA 95035 408.586.2405 Telephone Number: Number of Personnel Providing Services: Day-to-Day Medical Director: Written Contract: EMD Training _____ EMT-D ALS ■ Yes □ No □ Disaster ■ Yes □ No LALS Other BLS Ownership: If Public: If Public: ■ City □ County □ State □ Fire District □ Federal Fire ■ Public □ Private Law □ Other Explain: _____ City of Morgan Hill Police Department Primary Contact: Communications Manager Name: 17605 Peak Avenue Address: Morgan Hill, CA 95037 408.776.7304 Telephone Number: Number of Personnel Providing Services: Day-to-Day Written Contract: Medical Director: EMD Training EMT-D ALS □ Disaster ☐ Yes ■ No ☐ Yes ■ No LALS BLS Other If Public: Ownership: If Public: ■ City □ County □ State □ Fire District □ Federal ■ Public □ Private □ Fire Law ☐ Other Explain: _____

County: Santa Clara NOTE: Make copies to add pages as needed. Complete information for each provider by county. City of Mountain View Police Department Primary Contact: Communications Manager Name: 1000 Villa Street Address: Mountain View, CA 94040 650.903.6804 Telephone Number: Number of Personnel Providing Services: Day-to-Day Medical Director: Written Contract: EMT-D ALS EMD Training ☐ Disaster ■ Yes □ No ■ Yes □ No LALS Other BLS If Public: Ownership: If Public: ■ City □ County □ State □ Fire District □ Federal Fire ■ Public □ Private ■ Law ☐ Other Explain: NASA-Ames Protective Services (Wackenhut) Primary Contact: Communications Manager Name: Building 15; Mail Stop 15-1 Address: Moffett Field, CA 94035 Telephone Number: 650.604.5416 Number of Personnel Providing Services: Day-to-Day Medical Director: Written Contract: ALS **EMD Training** EMT-D □ Disaster ☐ Yes ■ No ☐ Yes ■ No Other LALS BLS If Public: Ownership: If Public: ☐ City ☐ County ☐ State ☐ Fire District ☐ Federal ☐ Fire ☐ Public ■ Private Law □ Other Explain:

County: Santa Clara		Reporting Year: 2015
NOTE: Make copies to a Name: Address: Telephone Number: Written Contract: Yes □ No Ownership: □ Public ■ Private	NORCAL Ambulance, Inc. 6761 Sierra Court, Suite G Dublin, CA 94568 925.452.8300 Medical Director: Day-to-Day Yes No Disaster If Public: Fire Law Other	Number of Personnel Providing Services: EMD Training EMT-D ALS BLS LALS 5 Other If Public: □ City □ County □ State □ Fire District □ Federal
Name	City of Pole Alta Police Department	Drimany Contact: Communications Manager
Name: Address: Telephone Number:	City of Palo Alto Police Department 275 Forest Avenue Palo Alto, CA 94301 650.903.6804	
Written Contract: ☐ Yes ■ No Ownership: ■ Public ☐ Private	Medical Director: ■ Yes □ No □ Disaster If Public: ■ Fire ■ Law □ Other Explain:	Number of Personnel Providing Services: 22 EMD Training EMT-D ALS BLS LALS Other If Public: ■ City □ County □ State □ Fire District □ Federal

County: Santa Clara NOTE: Make copies to a	add pages as needed	. Complete information	Reporting Year: 2015 on for each provider by county.
Name: Address: Telephone Number:	Pro-Transport-1 940 Commercia Palo Alto, CA 9 800.650.4003	al Avenue	Primary Contact: Dan Bobier
Written Contract: ■ Yes □ No Ownership: □ Public ■ Private	Medical Director: ■ Yes □ No	■ Day-to-Day □ Disaster If Public: □ Fire □ Law □ Other Explain:	Number of Personnel Providing Services: EMD Training EMT-D ALS BLS LALS Other If Public: □ City □ County □ State □ Fire District □ Federal
Name:	Royal Ambulan	ce, Inc.	Primary Contact: Nik Bachler
Address: Telephone Number:	14472 Wicks B San Leandro, C 510.568.6161	oulevard A 94577	
Written Contract: ■ Yes □ No Ownership: □ Public ■ Private	Medical Director: ■ Yes □ No	■ Day-to-Day □ Disaster If Public: □ Fire □ Law □ Other Explain:	Number of Personnel Providing Services: EMD Training EMT-D ALS BLS LALS 15 Other If Public: □ City □ County □ State □ Fire District □ Federal

County: Santa Clara NOTE: Make copies to add pages as needed. Complete information for each provider by county. Rural/Metro Ambulance of California, Inc.

Primary Contact: Mathew Lane Name: 550 Sycamore Drive Address: Milpitas, CA 95035 408.645.7310 Telephone Number: Day-to-Day Number of Personnel Providing Services: Written Contract: Medical Director: EMD Training EMT-D ALS ☐ Disaster ■ Yes □ No ■ Yes □ No LALS ____BLS Other If Public: Ownership: If Public: ☐ City ☐ County ☐ State ☐ Fire District ☐ Federal ☐ Fire ☐ Public ■ Private □ Law ☐ Other Explain: City of San Jose Fire Department Primary Contact: Communications Manager Name: 855 North San Pedro Street Address: San Jose, CA 95110 Telephone Number: 408.277.5486 Day-to-Day Number of Personnel Providing Services: Written Contract: Medical Director: □ Disaster 36 EMD Training EMT-D ALS ■ Yes □ No ■ Yes □ No BLS LALS Other Ownership: If Public: ■ Public □ Private If Public: ■ City □ County □ State □ Fire District □ Federal Fire □ Law □ Other Explain: ____

Reporting Year: 2015 County: Santa Clara NOTE: Make copies to add pages as needed. Complete information for each provider by county. City of Santa Clara Police Department Primary Contact: Communications Manager Name: Address: 777 Benton Street Santa Clara, CA 95030 Telephone Number: 408.615.5580 Day-to-Day Number of Personnel Providing Services: Written Contract: Medical Director: ☐ Disaster 18 EMD Training EMT-D ALS ■ Yes □ No ■ Yes □ No BLS LALS Other Ownership: If Public: If Public: ■ City □ County □ State □ Fire District □ Federal ■ Public □ Private Fire Law ☐ Other Explain: County of Santa Clara Communications Department Primary Contact: Chief Dispatcher Name: 2700 Carol Drive Address: San Jose, CA 95125 Telephone Number: 408.299.3151 Day-to-Day Number of Personnel Providing Services: Written Contract: Medical Director: □ Disaster 89 EMD Training ALS ■ Yes □ No ■ Yes □ No EMT-D **BLS** LALS Other Ownership: If Public: If Public: ☐ City ■ County ☐ State ☐ Fire District ☐ Federal ■ Public □ Private Fire Law Other Explain:

Reporting Year: 2015 County: Santa Clara NOTE: Make copies to add pages as needed. Complete information for each provider by county. Silicon Valley Ambulance Primary Contact: Randy Hooks Name: 181 Martinvale Lane Address: San Jose, CA 95119 Telephone Number: 877,778,4911 Day-to-Day Number of Personnel Providing Services: Medical Director: Written Contract: EMT-D EMD Training ALS ■ Yes □ No ■ Yes □ No □ Disaster LALS BLS Other Ownership: If Public: If Public: ☐ City ☐ County ☐ State ☐ Fire District ☐ ☐ Public ■ Private ☐ Fire □ Law Federal ☐ Other Explain: Stanford Life Flight Primary Contact: Michael Baulch Name: 300 Pasteur Drive Address: Stanford, CA 94305 650.497.8674 Telephone Number: Number of Personnel Providing Services: Day-to-Day Written Contract: Medical Director: EMD Training EMT-D ALS ■ Yes □ No ■ Yes □ No □ Disaster BLS LALS Other Ownership: If Public: If Public: ☐ City ☐ County ☐ State ☐ Fire District ☐ Federal ☐ Public ■ Private ☐ Fire ☐ Law □ Other Explain: _____

County: Santa Clara		Reporting Year: 2015
NOTE: Make copies to a	add pages as needed. Complete information	on for each provider by county.
Name: Address: Telephone Number:	City of Sunnyvale Department of Pub PO Box 3707 Sunnyvale, CA 94088 408.730.7162	lic Safety Primary Contact: Communications Manager
Written Contract: ■ Yes □ No Ownership: ■ Public □ Private	Medical Director: ■ Yes □ No □ Disaster If Public: ■ Fire ■ Law □ Other Explain:	Number of Personnel Providing Services: 20 EMD Training EMT-D ALS BLS LALS Other If Public: ■ City □ County □ State □ Fire District □ Federal
Name:	Westmed Ambulance, Inc.	Primary Contact: Coleen Seymour
Address:	14275 Wicks Boulevard San Leandro, CA 94577	
Telephone Number:	888.331.1420	
Written Contract: ■ Yes □ No Ownership: □ Public ■ Private	Medical Director: ■ Day-to-Day ■ Yes □ No □ Disaster If Public: □ Fire □ Law □ Other Explain:	Number of Personnel Providing Services: EMD Training EMT-D ALS BLS LALS 30 Other If Public: □ City □ County □ State □ Fire District □ Federal

Reporting Year: 2015 County: Santa Clara NOTE: Make copies to add pages as needed. Complete information for each provider by county. Primary Contact: Chris Moessmer United Ambulance Service Name: 1181 Chess Drive, Suite E Address: Foster City, CA 94404 (855) 525-1295 Telephone Number: Number of Personnel Providing Services: Day-to-Day Medical Director: Written Contract: ALS **EMD** Training EMT-D □ Disaster ■ Yes □ No ■ Yes □ No Other LALS BLS If Public: Ownership: If Public: ☐ City ☐ County ☐ State ☐ Fire District ☐ □ Fire ☐ Public ■ Private Federal □ Law ☐ Other Explain: Primary Contact: Brian Hubbell Falk Northern California Name: 2190 South McDowell Blvd Address: Petaluma, CA 94954 (800) 344-9955 Telephone Number: Number of Personnel Providing Services: Day-to-Day Medical Director: Written Contract: ALS **EMD Training** EMT-D □ Disaster ■ Yes □ No ■ Yes □ No Other **BLS** If Public: Ownership: If Public: ☐ City ☐ County ☐ State ☐ Fire District ☐ Federal ☐ Public ■ Private □ Fire □ Law ☐ Other Explain: _____