STATE OF CALIFORNIA – HEALTH AND HUMAN SERVICES AGENCY EDMUND G. BROWN JR., *Governor*

EMERGENCY MEDICAL SERVICES AUTHORITY
10901 GOLD CENTER DR., SUITE 400
RANCHO CORDOVA, CA 95670
(916) 322-4336 FAX (916) 322-1441

September 17, 2018

Mr. Brian Henricksen, EMS Administrator
Napa County EMS Agency
2751 Napa Valley Corporate Drive, Building B
Napa, CA 94558

Dear Mr. Henricksen:

This letter is in response to Napa County's 2017 EMS Plan Update submission to the EMS Authority on July 25, 2018.

I. Introduction and Summary:

The EMS Authority has concluded its review of Napa County's 2017 EMS Plan Update and is approving the plan as submitted.

II. History and Background:

Napa County received its last full plan approval for its 2014 plan submission, and its last annual plan update for its 2016 plan submission.

Historically, we have received EMS Plan submissions from Napa County for the following years:

- 1995
- 2011
- 2014 - 2016

Health and Safety Code (HSC) § 1797.254 states:

> *"Local EMS agencies shall **annually** (emphasis added) submit an emergency medical services plan for the EMS area to the authority, according to EMS Systems, Standards, and Guidelines established by the authority".*

The EMS Authority is responsible for the review of EMS Plans and for making a determination on the approval or disapproval of the plan, based on compliance with statute and the standards and guidelines established by the EMS Authority consistent with HSC § 1797.105(b).

III. Analysis of EMS System Components:

Following are comments related to Napa County's 2017 EMS Plan Update. Areas that indicate the plan submitted is concordant and consistent with applicable guidelines or regulations, HSC § 1797.254, and the EMS system components identified in HSC § 1797.103, are indicated below:

	Approved	Not Approved	
A.	☒	☐	System Organization and Management
B.	☒	☐	Staffing/Training
C.	☒	☐	Communications
D.	☒	☐	Response/Transportation

Ambulance Zones

- Based on the documentation provided by Napa County, please find enclosed the EMS Authority's determination of the exclusivity of Napa County's ambulance zones.

E.	☒	☐	Facilities/Critical Care

Standards 5.04 and 5.13

- The EMS Authority has noted Napa County's hard work toward the establishment and implementation of a specialty care system of care and looks forward to hearing about the end of year plan implementation.

F.	☒	☐	Data Collection/System Evaluation
G.	☒	☐	Public Information and Education
H.	☒	☐	Disaster Medical Response

IV. Conclusion:

Based on the information identified, Napa County's 2017 EMS Plan Update is approved.

Pursuant to HSC § 1797.105(b):

> *"After the applicable guidelines or regulations are established by the Authority, a local EMS agency may implement a local plan…unless the Authority determines that the plan does not effectively meet the needs of the persons served and is not consistent with the coordinating activities in the geographical area served, or that the plan is not concordant and consistent with applicable guidelines or regulations, or both the guidelines and regulations established by the Authority."*

V. Next Steps:

Napa County's next annual EMS Plan Update will be due on or before September 30, 2019. If you have any questions regarding the plan review, please contact Ms. Lisa Galindo, EMS Plans Coordinator, at (916) 431-3688.

Sincerely,

Tom McGinnis, EMT-P
Chief, EMS Systems Division

Enclosure

ZONE	EXCLUSIVITY			TYPE			LEVEL								
	Non-Exclusive	Exclusive	Method to Achieve Exclusivity	Emergency Ambulance	ALS	LALS	All Emergency Ambulance Services	9-1-1 Emergency Response	7-digit Emergency Response	ALS Ambulance	All CCT Ambulance Services	ALS Non-Emergency and IFT	Standby Service with Transport Authorization	All Air Ambulance	Emergency Air Ambulance
Napa County															
EOA 1		X	Competitive Process	X			X	X	X	X	X	X			

Napa County
Emergency Medical Services Agency

EMERGENCY MEDICAL SERVICES SYSTEM PLAN

2017 Annual Report

Submitted on July 25, 2018

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EXECUTIVE SUMMARY

This plan represents the third annual update of the Napa County Emergency Medical Services (EMS) Agency Plan since receiving approval of our EMS Plan in July 2015.

The agency's primary responsibility is to plan, implement and evaluate an emergency medical services (EMS) system that meets or exceeds the minimum standards developed by the California EMS Authority (EMSA).

State law requires EMS agencies to develop plans for the delivery of emergency medical services (paramedic treatment, ambulance transport, trauma services, etc.) to the victims of sudden illness or injury within the geographic area served by the EMS agency. These plans must be consistent with state standards and address the following components:

- System organization and management.
- Staffing and training.
- Communications.
- Response and transportation.
- Facilities and critical care.
- Data collection and evaluation.
- Public information and education (PIE).
- Disaster medical response.

It is an exciting time for the Napa EMS system and its partners. The EMS system continues to provide well-coordinated and responsive services to throughout the Napa Valley. We continue to have high performance ambulance franchise, which includes public/private partnerships to best meet the needs of patients. The EMS System includes two hospitals who are providing high levels of care to patients in both our urban and rural areas of the County. This local care includes access to ACS Verified Level III Trauma care, delivered in Napa County at Queen of the Valley Medical Center (QVMC). Both St. Helena Hospital and QVMC are designated as STEMI Receiving facilities, and the County is currently working to establish a Stroke System of Care that will begin on January 1, 2019.

Napa County completed a contract extension with our Exclusive Operating Area ambulance provider, American Medical Response, in March 2016. This contract extension will allow for the high performance ambulance transport system to continue providing services in Napa County until January 1, 2022. This new contract extension began on January 2, 2017.

The Napa County EMS System has continued to work towards meeting the minimum standards and recommended guidelines as provided in the EMS System Assessment Forms. Improvements or significant changes have been made in the following areas:

- Standard 5.04 (Specialty Care Facilities)
- Standard 5.13 (Specialty Care Design System)
- Standard 6.03 (Pre-hospital Care Audits)

In all, there are 121 Minimum Standards and Recommended Guidelines which Local EMS Agencies must address in their EMS Plans. Minimum Standards are those which should be met by each Local EMS Agency. Recommended Guidelines are those which each EMS system should strive to meet whenever possible. The Napa County EMS Agency meets all of the Minimum Standards and most of the Recommended Guidelines. However, even though the local EMS system may meet a particular Minimum Standard or Recommended Guideline, the EMS Agency recognizes that there may still be room for improvement.

This annual plan update also includes information requested by the Emergency Medical Services Authority for Alternative Receiving Facilities. St. Helena Hospital (SHH) is currently the only Alternative Receiving Facility in Napa County. The hospital, located in a rural area of Napa County, has served as a receiving facility since first

becoming a standby emergency department in 2005. More detailed information can be found in EMS System Assessment Form 5.04 and also in the attached documents (Napa County Point of Entry policy, and the Napa County Agreement with SHH to serve as a receiving facility).

TABLE 1: MINIMUM STANDARDS / RECOMMENDED GUIDELINES

A. SYSTEM ORGANIZATION AND MANAGEMENT

	Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
Agency Administration:					
1.01 LEMSA Structure		X	N/A		
1.02 LEMSA Mission		X	N/A		
1.03 Public Input		X	X		
1.04 Medical Director		X	X		
Planning Activities:					
1.05 System Plan		X	N/A		
1.06 Annual Plan Update		X	N/A		
1.07 Trauma Planning*		X	X		
1.08 ALS Planning*		X	N/A		
1.09 Inventory of Resources		X	N/A		
1.10 Special Populations		X	X		
1.11 System Participants		X	X		
Regulatory Activities:					
1.12 Review & Monitoring		X	N/A		
1.13 Coordination		X	N/A		
1.14 Policy & Procedures Manual		X	N/A		
1.15 Compliance w/Policies		X	N/A		
System Finances:					
1.16 Funding Mechanism		X	N/A		
Medical Direction:					
1.17 Medical Direction*		X	N/A		
1.18 QA/QI		X	X		
1.19 Policies, Procedures, Protocols		X	X		

A. SYSTEM ORGANIZATION AND MANAGEMENT (CONTINUED)

	Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
1.20 DNR Policy		X	N/A		
1.21 Determination of Death		X	N/A		
1.22 Reporting of Abuse		X	N/A		
1.23 Interfacility Transfer		X	N/A		
Enhanced Level: Advanced Life Support					
1.24 ALS Systems		X	X		
1.25 On-Line Medical Direction		X	X		
Enhanced Level: Trauma Care System:					
1.26 Trauma System Plan		X	N/A		
Enhanced Level: Pediatric Emergency Medical and Critical Care System:					
1.27 Pediatric System Plan		X	N/A		
Enhanced Level: Exclusive Operating Areas:					
1.28 EOA Plan		X	X		

B. STAFFING/TRAINING

	Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
Local EMS Agency:					
2.01 Assessment of Needs		X	N/A		
2.02 Approval of Training		X	N/A		
2.03 Personnel		X	N/A		
Dispatchers:					
2.04 Dispatch Training		X	X		
First Responders (non-transporting):					
2.05 First Responder Training		X	X		
2.06 Response		X	N/A		
2.07 Medical Control		X	N/A		
Transporting Personnel:					
2.08 EMT-I Training		X	X		
Hospital:					
2.09 CPR Training		X	N/A		
2.10 Advanced Life Support		X	X		
Enhanced Level: Advanced Life Support:					
2.11 Accreditation Process		X	N/A		
2.12 Early Defibrillation		X	N/A		
2.13 Base Hospital Personnel		X	N/A		

C. COMMUNICATIONS

	Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
Communications Equipment:					
3.01 Communication Plan*		X	X		
3.02 Radios		X	X		
3.03 Interfacility Transfer*		X	N/A		
3.04 Dispatch Center		X	N/A		
3.05 Hospitals		X	X		
3.06 MCI/Disasters		X	N/A		
Public Access:					
3.07 9-1-1 Planning/ Coordination		X	X		
3.08 9-1-1 Public Education		X	N/A		
Resource Management:					
3.09 Dispatch Triage		X	X		
3.10 Integrated Dispatch		X	X		

D. RESPONSE/TRANSPORTATION

	Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
Universal Level:					
4.01 Service Area Boundaries*		X	X		
4.02 Monitoring		X	X		
4.03 Classifying Medical Requests		X	N/A		
4.04 Prescheduled Responses		X	N/A		
4.05 Response Time*		X	X		
4.06 Staffing		X	N/A		
4.07 First Responder Agencies		X	N/A		
4.08 Medical & Rescue Aircraft*		X	N/A		
4.09 Air Dispatch Center		X	N/A		
4.10 Aircraft Availability*		X	N/A		
4.11 Specialty Vehicles*		X	X		
4.12 Disaster Response		X	N/A		
4.13 Intercounty Response*		X	X		
4.14 Incident Command System		X	N/A		
4.15 MCI Plans		X	N/A		
Enhanced Level: Advanced Life Support:					
4.16 ALS Staffing		X	X		
4.17 ALS Equipment		X	N/A		
Enhanced Level: Ambulance Regulation:					
4.18 Compliance		X	N/A		
Enhanced Level: Exclusive Operating Permits:					
4.19 Transportation Plan		X	N/A		
4.20 "Grandfathering"		X	N/A		
4.21 Compliance		X	N/A		
4.22 Evaluation		X	N/A		

E. FACILITIES/CRITICAL CARE

	Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
Universal Level:					
5.01 Assessment of Capabilities		X	X		
5.02 Triage & Transfer Protocols*		X	N/A		
5.03 Transfer Guidelines*		X	N/A		
5.04 Specialty Care Facilities*		X	X	X	
5.05 Mass Casualty Management		X	X		
5.06 Hospital Evacuation*		X	N/A		
Enhanced Level: Advanced Life Support:					
5.07 Base Hospital Designation*		X	N/A		
Enhanced Level: Trauma Care System:					
5.08 Trauma System Design		X	N/A		
5.09 Public Input		X	N/A		
Enhanced Level: Pediatric Emergency Medical and Critical Care System:					
5.10 Pediatric System Design		X	N/A		
5.11 Emergency Departments		X	X		
5.12 Public Input		X	N/A		
Enhanced Level: Other Specialty Care Systems:					
5.13 Specialty System Design		X	N/A	X	
5.14 Public Input		X	N/A		

F. DATA COLLECTION/SYSTEM EVALUATION

	Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
Universal Level:					
6.01 QA/QI Program		X	X		
6.02 Prehospital Records		X	N/A		
6.03 Prehospital Care Audits		X	X	X	
6.04 Medical Dispatch		X	N/A		
6.05 Data Management System*		X	X		
6.06 System Design Evaluation		X	N/A		
6.07 Provider Participation		X	N/A		
6.08 Reporting		X	N/A		
Enhanced Level: Advanced Life Support:					
6.09 ALS Audit		X	X		
Enhanced Level: Trauma Care System:					
6.10 Trauma System Evaluation		X	N/A		
6.11 Trauma Center Data		X	X		

G. PUBLIC INFORMATION AND EDUCATION

	Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
Universal Level:					
7.01 Public Information Materials		X	X		
7.02 Injury Control		X	X		
7.03 Disaster Preparedness		X	X		
7.04 First Aid & CPR Training		X	X		

H. DISASTER MEDICAL RESPONSE

	Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
Universal Level:					
8.01 Disaster Medical Planning*		X	N/A		
8.02 Response Plans		X	X		
8.03 HazMat Training		X	N/A		
8.04 Incident Command System		X	X		
8.05 Distribution of Casualties*		X	X		
8.06 Needs Assessment		X	X		
8.07 Disaster Communications*		X	N/A		
8.08 Inventory of Resources		X			
8.09 DMAT Teams		X			
8.10 Mutual Aid Agreements*		X	N/A		
8.11 CCP Designation*		X	N/A		
8.12 Establishment of CCPs		X	N/A		
8.13 Disaster Medical Training		X	X		
8.14 Hospital Plans		X	X		
8.15 Interhospital Communications		X	N/A		
8.16 Prehospital Agency Plans		X	X		
Enhanced Level: Advanced Life Support:					
8.17 ALS Policies		X	N/A		
Enhanced Level: Specialty Care Systems:					
8.18 Specialty Center Roles		X			
Enhanced Level: Exclusive Operating Areas/Ambulance Regulations:					
8.19 Waiving Exclusivity		X	N/A		

5.04 SPECIALTY CARE FACILITIES

MINIMUM STANDARDS:

The local EMS agency shall designate and monitor receiving hospitals and, when appropriate, specialty care facilities for specified groups of emergency patients.

RECOMMENDED GUIDELINES:

None.

CURRENT STATUS: **MEETS MINIMUM STANDARD**

There is a Level III trauma center in Napa County. Two (2) STEMI receiving facilities are designated in Napa County. There are agreements in place with both the Receiving Hospital and Base Hospital. Napa County has developed Agreement Standards for specialty service delivery in the County. These Agreement Standards include appropriate oversight cost reimbursement by service providers.

St. Helena Hospital (SHH) is currently licensed as a Standby Emergency Department. The facility has been a receiving hospital since it first switched from a Basic ED to a Standby ED in 2005. SHH is located in a rural part of Napa County, serving the residents and visitors in the Angwin, Calistoga, and St. Helena Communities. In 2017, SHH received approximately 7% of all EMS hospital transports in Napa County. The facility is a critical part of the Napa County EMS system, as the only "up-valley" facility able to receive EMS patients. Without access to this facility patient transport delays would easily be extended 45-60 minutes in order to transport to the only other receiving facility in the County. This would cause unnecessary delays in patient care and also delay EMS resources to other 9-1-1 calls due to their long transport times. St. Helena Hospital also provides highly specialized STEMI care many "up-valley" STEMI activations and also serves as a cardiac transfer destination for many Northern California hospitals.

The Napa County EMS Agency works closely with SHH to ensure that they have staffing (both nursing and physician) available 24/7 on-site in their emergency department. The Napa County EMS Agency has never found the facility to be out of compliance with this staffing requirement.

The Napa County Point of Entry policy and Receiving Hospital Agreement for SHH are attached at the end of this EMS Plan update.

COORDINATION WITH OTHER EMS AGENCIES:

Transport to specialty centers in neighboring counties is accomplished through notification and agreement with those jurisdictions and facilities.

NEED(S):

The Napa County EMS Agency has been working with local hospitals to develop a Stroke System of Care. The timeline for establishing a Stroke System of Care in Napa County has been delayed until late 2018. Napa County is working to establish a Stroke System of Care that will be consistent with the Stroke Regulations that are due out later this year.

TIME FRAME FOR MEETING OBJECTIVE:

- ☒ Short-Range Plan (one year or less)
- ☐ Long-Range Plan (more than one year)

SYSTEM ASSESSMENT FORMS (CONTINUED)

5.13 SPECIALTY SYSTEM DESIGN

MINIMUM STANDARDS:

Local EMS agencies developing specialty care plans for EMS-targeted clinical conditions shall determine the optimal system for the specific condition involved, including:

- the number and role of system participants,
- the design of catchment areas (including inter-county transport, as appropriate) with consideration of workload and patient mix,
- identification of patients who should be triaged or transferred to a designated center,
- the role of non-designated hospitals including those which are outside of the primary triage area, and
- a plan for monitoring and evaluation of the system.

RECOMMENDED GUIDELINES:

None.

CURRENT STATUS: **MEETS MINIMUM STANDARD**

Facilities and/or transfer agreements exist for trauma services; Napa County EMS Agency has and will continue to consider the points listed in Standard 5.13 in developing specialty care plans. A plan for identification of certain cardiac conditions (STEMI) by paramedic personnel using equipment that provides a 12-lead electrocardiogram (ECG) and transportation to designated hospitals staffed and equipped to provide immediate specialty care for the patients has been implemented. The EMS Agency is working to establish a Stroke System of Care by late 2018.

NEED(S):

Continue development of a Stroke System of Care.

OBJECTIVE:

Implementation of a Stroke System of Care by late 2018.

TIME FRAME FOR MEETING OBJECTIVE:

- ☒ Short-Range Plan (one year or less)
- ☐ Long-Range Plan (more than one year)

SYSTEM ORGANIZATION AND MANAGEMENT (CONTINUED)

6.03 PREHOSPITAL CARE AUDITS

MINIMUM STANDARDS:

Audits of pre-hospital care, including both system response and clinical aspects, shall be conducted.

RECOMMENDED GUIDELINES:

The local EMS agency should have a mechanism to link pre-hospital records with dispatch, emergency department, in-patient and discharge records.

CURRENT STATUS: **MEETS MINIMUM STANDARDS**

The quality assurance system, serves to monitor both operational and clinical compliance. The electronic record fully integrates with CAD data. The EMS Agency currently uses FirstWatch data integration to link CAD, first responder and ambulance transport data due to different providers using different ePCR vendors. There is not currently a mechanism in place to connect these records within-patient and discharge records. Napa County EMS Agency will be contracting with an ePCR software vendor in the next year to establish a data repository.

NEEDS:

Establish a data repository capable of receiving pre-hospital data from first responders, ambulance, and air ambulance providers.

OBJECTIVE:

Implementation of a data repository by June 30, 2019.

TIME FRAME FOR MEETING OBJECTIVE:

- ☒ Short-Range Plan (one year or less)
- ☐ Long-Range Plan (more than one year)

PROCESS/OBJECTIVES

LEMSA: Napa County Emergency Medical Services Agency

FY: 2017/2018

Standard	EMSA Requirement	Meets Minimum Req.	Short Range (one year or less) OR Long Range (more than one year)	Progress	Objective
5.04	In next submission please indicate progress on short-term plans identified in needs and objectives sections.	X	Short-Range	The Napa County EMS Agency has been working with local hospitals to develop a Stroke System of Care. The timeline for establishing a Stroke System of Care in Napa County has been delayed until late 2018. Napa County is working to establish a Stroke System of Care that will be consistent with the Stroke Regulations that are due out later this year. The County has also submitted requested information regarding the use of an alternative hospital facility used in the Napa County EMS system.	Establishment of a Stroke System of Care by the close of 2018.

PROCESS / OBJECTIVES (CONTINUED)

5.13	In next submission please indicate progress on short-term plans identified in needs and objectives sections.	X	Short-Range	Facilities and/or transfer agreements exist for trauma services; Napa County EMS Agency has and will continue to consider the points listed in Standard 5.13 in developing specialty care plans. A plan for identification of certain cardiac conditions (STEMI) by paramedic personnel using equipment that provides a 12-lead electrocardiogram (ECG) and transportation to designated hospitals staffed and equipped to provide immediate specialty care for the patients has been implemented. The EMS Agency is working to establish a Stroke System of Care by late 2018.	Implementation of a Stroke System of Care by late 2018.

PROCESS / OBJECTIVES (CONTINUED)

6.03	In next submission please indicate progress on long-term plans identified in needs and objectives sections.	X	Short-Range	The quality assurance system, serves to monitor both operational and clinical compliance. The electronic record fully integrates with CAD data. The EMS Agency currently uses FirstWatch data integration to link CAD, first responder and ambulance transport data due to different providers using different ePCR vendors. There is not currently a mechanism in place to connect these records within-patient and discharge records. Napa County EMS Agency will be contracting with an ePCR software vendor in the next year to establish a data repository.	Implementation of a data repository by June 30, 2019.

TABLE 2: SYSTEM ORGANIZATION AND MANAGEMENT

Reporting Year: 2017

NOTE: Number (1) below is to be completed for each county. The balance of Table 2 refers to each agency.

1. Percentage of population served by each level of care by county:
(Identify for the maximum level of service offered; the total of a, b, and c should equal 100%.)

COUNTY: NAPA COUNTY

A.	Basic Life Support (BLS)	0%
B.	Limited Advanced Life Support (LALS)	0%
C.	Advanced Life Support (ALS)	100%

2. Type of agency
   a) Public Health Department
   b) County Health Services Agency
   c) Other (non-health) County Department
   d) Joint Powers Agency
   e) Private Non-Profit Entity
   f) Other: _____

3. The person responsible for day-to-day activities of the EMS agency reports to
   a) Public Health Officer
   b) Health Services Agency Director/Administrator
   c) Board of Directors
   d) Other: _____

4. Indicate the non-required functions which are performed by the agency:

Implementation of exclusive operating areas (ambulance franchising)	Yes		
Designation of trauma centers/trauma care system planning	Yes		
Designation/approval of pediatric facilities		No	
Designation of other critical care centers		No	
Development of transfer agreements		Yes	
Enforcement of local ambulance ordinance		Yes	
Enforcement of ambulance service contracts		Yes	
Operation of ambulance service		Yes	
Continuing education			Yes
Personnel training		Yes	
Operation of oversight of EMS dispatch center		Yes	
Non-medical disaster planning			Yes
Administration of critical incident stress debriefing team (CISD)	No		

TABLE 2: SYSTEM ORGANIZATION AND MANAGEMENT (CONTINUED)

Administration of disaster medical assistance team (DMAT)	No
Administration of EMS Fund [Senate Bill (SB) 12/612]	Yes
Other: _____	
Other: _____	
Other: _____	

5. EXPENSES

Salaries and benefits (All but contract personnel)	$355,423
Contract Services (e.g. medical director)	$148,300
Operations (e.g. copying, postage, facilities)	$102,946
Travel	$11,000
Fixed assets	$0
Indirect expenses (overhead)	$56,120
Ambulance subsidy	$0
EMS Fund payments to physicians/hospital	$365,000
Dispatch center operations (non-staff)	$0
Training program operations	$0
Other: A87 Charges	$7,117
Other: _____	$0
Other: _____	$0
TOTAL EXPENSES	$1,045,906

6. SOURCES OF REVENUE

Special project grant(s) [from EMSA]	$0
Preventive Health and Health Services (PHHS) Block Grant	$0
Office of Traffic Safety (OTS)	$0
State general fund	$0
County general fund	$43,850
Other local tax funds (e.g., EMS district)	$0
County contracts (e.g. multi-county agencies)	$0
Certification fees	$13,000
Training program approval fees	$0
Training program tuition/Average daily attendance funds (ADA)	$0
Job Training Partnership ACT (JTPA) funds/other payments	$0
Base hospital application fees	$22,876

TABLE 2: SYSTEM ORGANIZATION AND MANAGEMENT (CONTINUED)

Trauma center application fees	$0
Trauma center designation fees	$30,000
Pediatric facility approval fees	$0
Pediatric facility designation fees	$0
Other critical care center application fees	$20,000
Type: STEMI	
Other critical care center designation fees	$6,500
Type: Receiving Facility, Air Ambulance	
Ambulance service/vehicle fees	$270,000
Contributions	$40,770
EMS Fund (SB 12/612)	$452,000
Other (specify): Medi-Cal Administrative Activities	$142,629
Other (specify): Sales Tax Realignment	$281
Other (specify): Court Fines (Car Seat Violations)	$4,000
TOTAL REVENUE	$1,045,906

TOTAL REVENUE SHOULD EQUAL TOTAL EXPENSES.
IF THEY DON'T, PLEASE EXPLAIN.

TABLE 2: SYSTEM ORGANIZATION AND MANAGEMENT (CONTINUED)

7. **Fee structure**

_____ We do not charge any fees

X Our fee structure is:

First responder certification	$ 0
EMS dispatcher certification	0
EMT-I certification	155
EMT-I recertification	117
EMT-defibrillation certification	n/a
EMT-defibrillation recertification	n/a
AEMT certification	n/a
AEMT recertification	n/a
EMT-P accreditation	200
Mobile Intensive Care Nurse/Authorized Registered Nurse certification	0
MICN/ARN recertification	0
EMT-I training program approval	0
AEMT training program approval	0
EMT-P training program approval	0
MICN/ARN training program approval	0
Base hospital application	0
Base hospital designation	22,876
Trauma center application	0
Trauma center designation	30,000
Pediatric facility approval	n/a
Pediatric facility designation	n/a
Other critical care center application Type: STEMI	15,000
Other critical care center designation Type: Receiving	5,000
Ambulance service license	4,000
Ambulance vehicle permits	150/vehicle
Other: Ambulance Franchise Fee	25,000
Other: Ambulance Franchise Oversight Per Transport Fee	15/transport

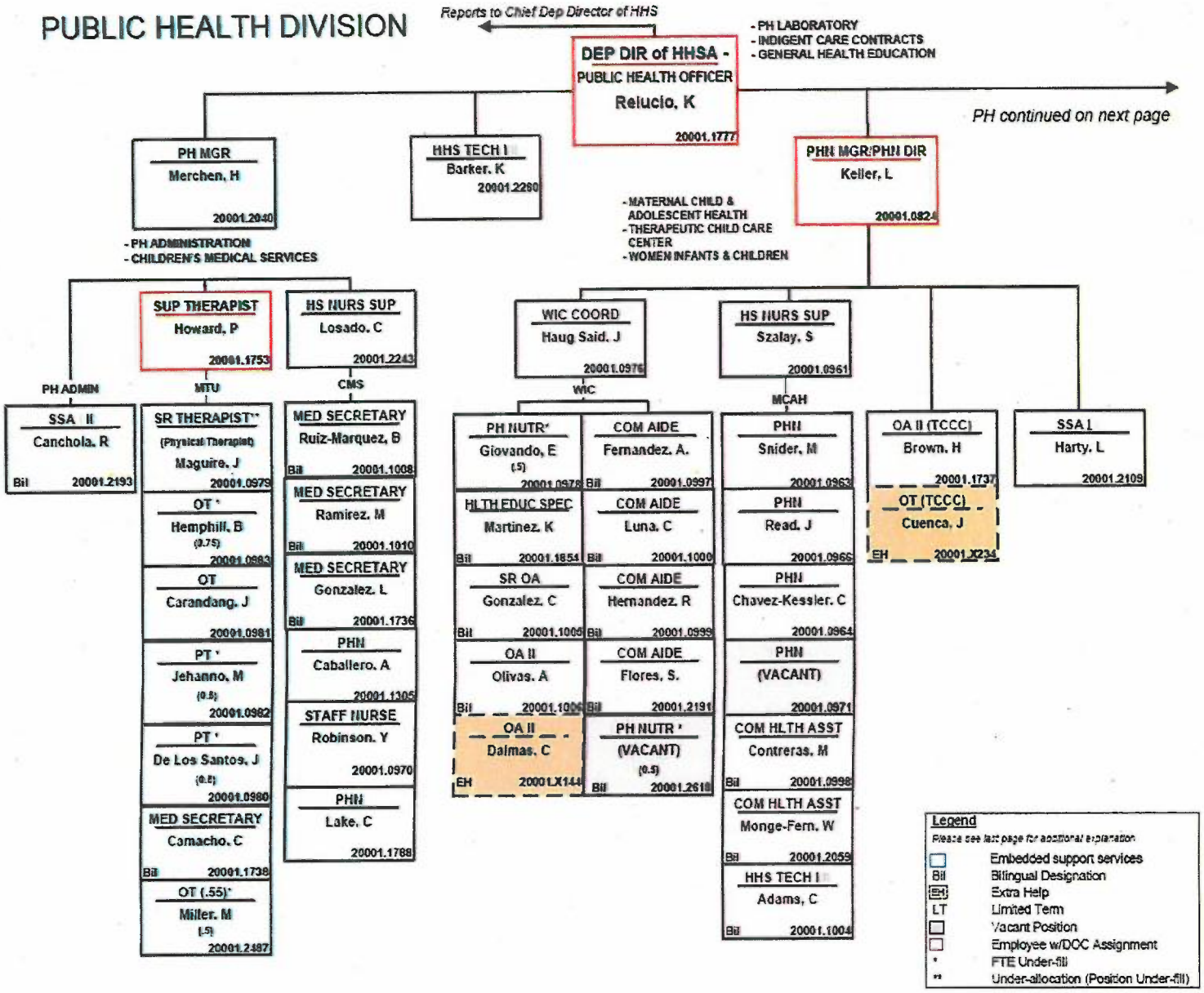
TABLE 2: SYSTEM ORGANIZATION AND MANAGEMENT (CONTINUED)

CATEGORY	ACTUAL TITLE	FTE POSITIONS (EMS ONLY)	TOP SALARY BY HOURLY EQUIVALENT	BENEFITS (%of Salary)	COMMENTS
EMS Admin./Coord./Director	EMS Administrator	1.0	$63.12	33%	
Asst. Admin./Admin.Asst./Admin. Mgr.					
ALS Coord./Field Coord./Trng Coordinator					
Program Coordinator/Field Liaison (Non-clinical)	EMS Specialist	1.0	$47.64	33%	
Trauma Coordinator	Systems of Care Coordinator	.3	$60.00		$76,000 allocated per year. Contracted position, no benefits
Medical Director					
Other MD/Medical Consult/Training Medical Director	EMS Medical Director	.25	$125.00		$72,300 allocated per year. Contracted position, no benefits
Disaster Medical Planner					
Dispatch Supervisor					
Medical Planner					
Data Evaluator/Analyst					
QA/QI Coordinator					
Public Info. & Education Coordinator					
Executive Secretary	HHSA Tech I	1.0	$27.08	33%	
Other Clerical					

Data Entry Clerk					
Other					

Include an organizational chart of the local EMS agency and a county organization chart(s) indicating how the LEMSA fits within the county/multi-county structure.

SYSTEM ORGANIZATION AND MANAGEMENT (CONTINUED)



PUBLIC HEALTH DIVISION

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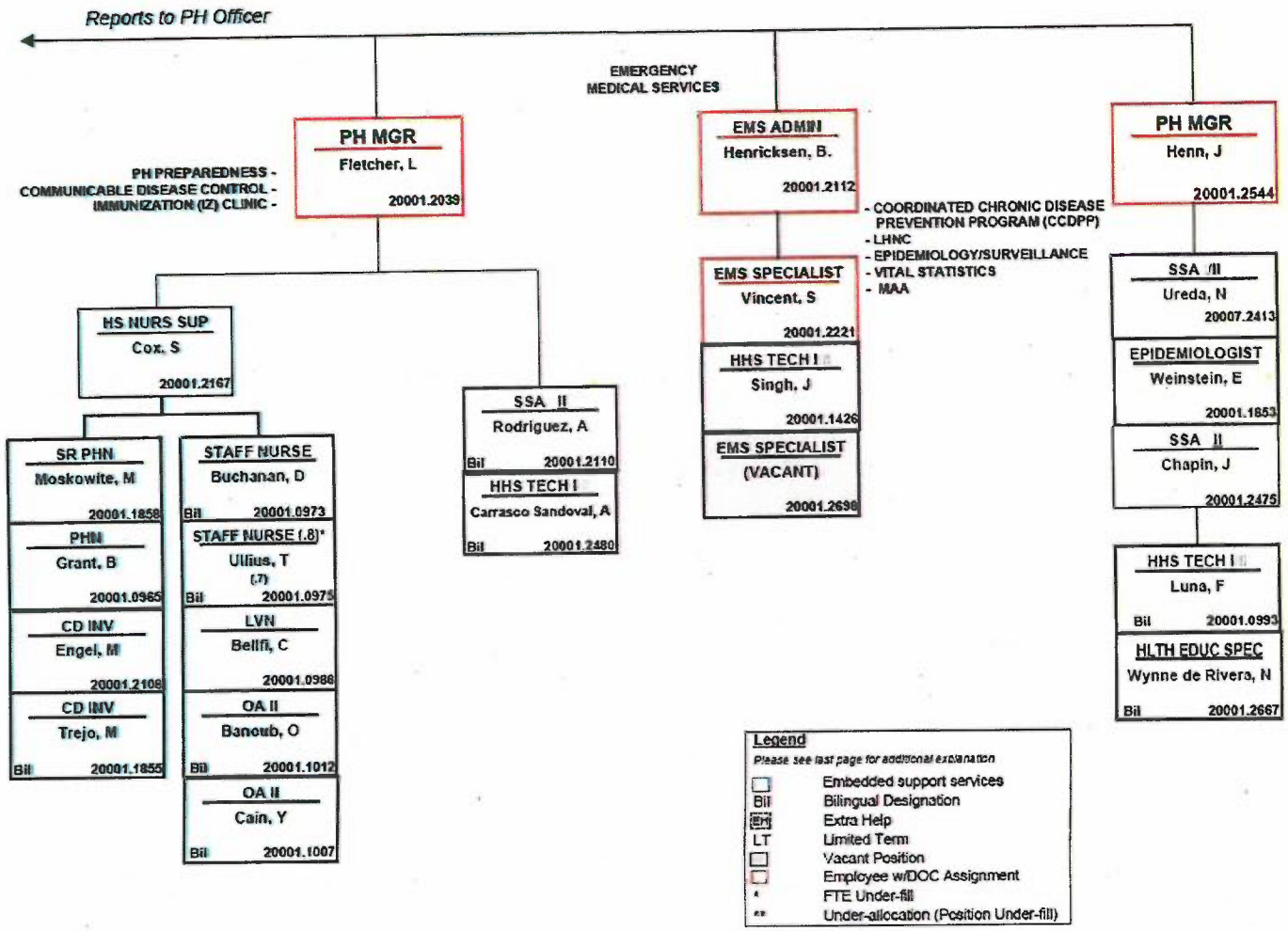
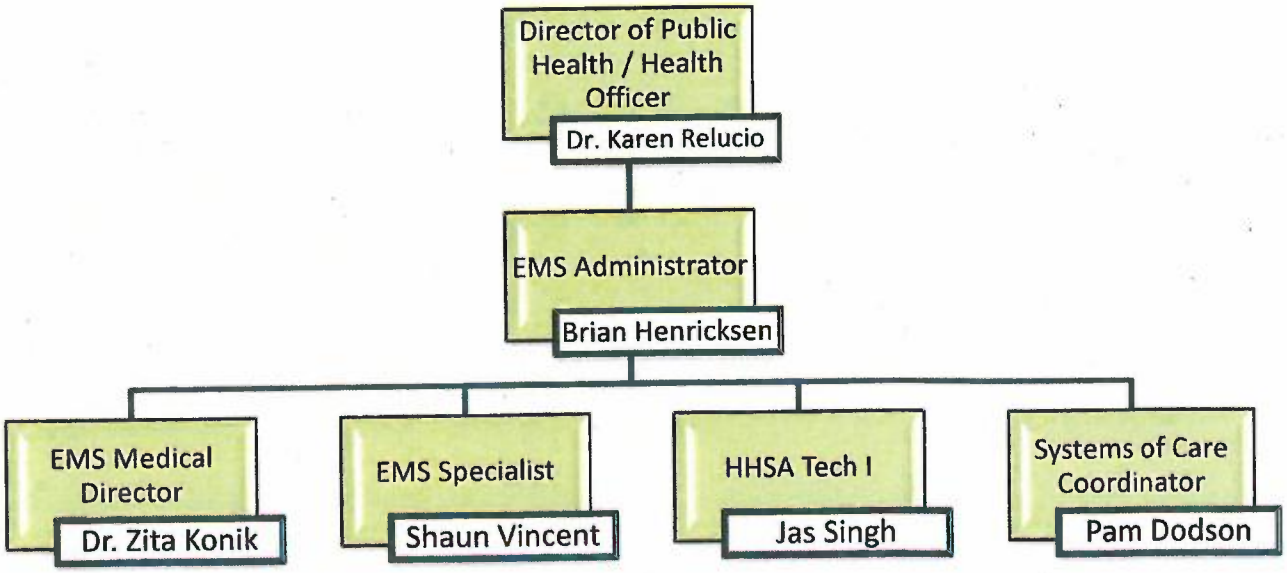


SYSTEM ORGANIZATION AND MANAGEMENT (CONTINUED)



Director of Public Health/Health Officer: Dr. Karen Relucio

EMS Administrator: Brian Henricksen, EMT-P

EMS Medical Director (contractor): Dr. Zita Konik

EMS Agency Tech: Jaswindar Singh

EMS Specialist: Shaun Vincent, EMT-P

Systems of Care Coordinator (contractor): Pamela Dodson, RN

TABLE 3: STAFFING / TRAINING

Reporting Year: 2017

NOTE: Table 3 is to be reported by agency.

	EMT - Is	EMT - IIs	EMT - Ps	MICN
Total Certified	218	-		-
Number newly certified this year	42	-		-
Number recertified this year	52	-		-
Total number of accredited personnel on July 1 of the reporting year	-	-	130	-
Number of certification reviews resulting in:				
a) formal investigations	3	-		-
b) probation	1	-	-	-
c) suspensions	0	-	-	-
d) revocations	0	-		-
e) denials	0	-		-
f) denials of renewal	0	-		-
g) no action taken	2	-	-	-

1. **Early defibrillation:**
   a) Number of EMT-I (defib) authorized to use AEDs
   b) Number of public safety (defib) certified (non-EMT-I)

2. Do you have an EMR training program ✓ yes ☐ no

TABLE 4: COMMUNICATIONS

Note: Table 4 is to be answered for each county.

County: Napa

Reporting Year: 2017

1. Number of primary Public Service Answering Points (PSAP) 3
2. Number of secondary PSAPs 2
3. Number of dispatch centers directly dispatching ambulances 1
4. Number of EMS dispatch agencies utilizing EMD guidelines 1
5. Number of designated dispatch centers for EMS Aircraft 1
6. Who is your primary dispatch agency for day-to-day emergencies?
   City of Napa Police Department
7. Who is your primary dispatch agency for a disaster?
   City of Napa Police Department
8. Do you have an operational area disaster communication system? ✓ Yes ☐ No

   a. Radio primary frequency 155.835 / 154.415

   b. Other methods Cellular, Satellite Phone, EMSystems, ARES/RACES

   c. Can all medical response units communicate on the same disaster communications system? ✓ Yes ☐ No

   d. Do you participate in the Operational Area Satellite Information System (OASIS)? ✓ Yes ☐ No

   e. Do you have a plan to utilize the Radio Amateur Civil Emergency Services (RACES) as a back-up communication system? ✓ Yes ☐ No

      1) Within the operational area? ✓ Yes ☐ No

      2) Between operation area and the region and/or state? ✓ Yes ☐ No

TABLE 5: RESPONSE / TRANSPORTATION

Reporting Year: 2017

Note: Table 5 is to be reported by agency.

EARLY DEFIBRILLATION PROVIDERS

1. Number of EMT-Defibrillation providers

SYSTEM STANDARD RESPONSE TIMES (90TH PERCENTILE)

Enter the response times in the appropriate boxes:

	Urban Zone	Suburban Zone	Rural Zone	Wilderness Zone
BLS (CPR/AED) Capable First Responders	N/A*	N/A*	N/A*	N/A*
Priority 1**	8:00 minutes	10:00 minutes	15:00 minutes	60:00 minutes
Priority 2**	12:00 minutes	15:00 minutes	25:00 minutes	70:00 minutes
Priority 3**	20:00 minutes	30:00 minutes	60:00 minutes	90:00 minutes
Priority 4**	+/- 15:00 minutes	-	-	-
Priority 1 with ALS First Response**	10:00 minutes	12:30 minutes	18:45 minutes	60:00 minutes
Priority 2 with ALS First Response**	15:00 minutes	18:45 minutes	31:15 minutes	60:00 minutes

*No mechanism exists for the collection of response time data from first response agencies – except for ALS first response
**Napa EOA response time standard which is triggered by the EMD call determinant

TABLE 6: FACILITIES / CRITICAL CARE

Reporting Year: 2016

Reporting Year: 2017

NOTE: Table 6 is to be reported by agency.

Trauma

Trauma patients:

1. Number of patients meeting trauma triage criteria	357
2. Number of major trauma victims transported directly to a trauma center by ambulance	320
3. Number of major trauma patients transferred to a trauma center	0
4. Number of patients meeting triage criteria who weren't treated at a trauma center	0

Emergency Departments

Total number of emergency departments	2
1. Number of referral emergency services	0
2. Number of standby emergency services	1
3. Number of basic emergency services	1
4. Number of comprehensive emergency services	0

Receiving Hospitals

1. Number of receiving hospitals with written agreements	1
2. Number of base hospitals with written agreements	1

TABLE 7: DISASTER MEDICAL

Reporting Year: 2017

County: Napa County

NOTE: Table 7 is to be answered for each county.

SYSTEM RESOURCES

1. Casualty Collections Points (CCP)

   a. Where are your CCPs located? Veteran's Home – Yountville, County Fairgrounds, Napa State Hospital, and several high schools throughout the County

   b. How are they staffed? Medical Reserve Corp, Red Cross, Public Health Staff, EMS System

   c. Do you have a supply system for supporting them for 72 hours? ☐ Yes ✓ No

2. CISD

   Do you have a CISD provider with 24 hour capability? ✓ Yes ☐ No

3. Medical Response Team

   a. Do you have any team medical response capability? ✓ Yes ☐ No

   b. For each team, are they incorporated into your local response plan? ✓ Yes ☐ No

   c. Are they available for statewide response? ✓ Yes ☐ No

   d. Are they part of a formal out-of-state response system? ✓ Yes ☐ No

4. Hazardous Materials

   a. Do you have any HazMat trained medical response teams? ✓ Yes ☐ No

   b. At what HazMat level are they trained? First Responder/Operational

   c. Do you have the ability to do decontamination in an emergency room? ✓ Yes ☐ No

   d. Do you have the ability to do decontamination in the field? ✓ Yes ☐ No

OPERATIONS

1. Are you using a Standardized Emergency Management System (SEMS) that incorporates a form of Incident Command System (ICS) structure? ✓ Yes ☐ No

2. What is the maximum number of local jurisdiction EOCs you will need to interact with in a disaster? 4

3. Have you tested your MCI Plan this year in a:

   a. real event? ✓ Yes ☐ No

   b. exercise? ✓ Yes ☐ No

TABLE 7: DISASTER MEDICAL (CONTINUED)

4. List all counties with which you have a written medical mutual aid agreement:
   Provider mutual aid agreements are in place with Sonoma, Lake and Solano Counties.

5. Do you have formal agreements with hospitals in your operational area to participate in disaster planning and response? ✓ Yes ☐ No

6. Do you have a formal agreements with community clinics in your operational areas to participate in disaster planning and response? ✓ Yes ☐ No

7. Are you part of a multi-county EMS system for disaster response? ☐ Yes ✓ No

8. Are you a separate department or agency? ☐ Yes ✓ No

9. If not, to whom do you report? Health & Human Services

8. If your agency is not in the Health Department, do you have a plan to coordinate public health and environmental health issues with the Health Department? N/A

TABLE 8: RESPONSE / TRANSPORTATION / PROVIDERS – AMERICAN CANYON FIRE PROTECTION DISTRICT

Note: *Table 8 is to be completed for each provider by county.* Make copies as needed.

County: Napa County

Provider: American Canyon Fire District

Response Zone: American Canyon Fire Protection District

Address: 225 James Road
American Canyon, CA 94589

Phone Number: 707-551-0650

Number of Ambulance Vehicles in Fleet: 1 (Surge unit provided by AMR)

Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 0

Written Contract:	Medical Director:	System Available 24 Hours:	Level of Service:
✓ Yes ☐ No	✓ Yes ☐ No	✓ Yes ☐ No	☐ Transport ✓ ALS ✓ 9-1-1 ✓ Ground ✓ Non-Transport ☐ BLS ☐ 7-Digit ☐ Air ☐ CCT ☐ Water ☐ IFT

Ownership:	If Public:	If Public:	If Air:	Air Classification:
✓ Public ☐ Private	✓ Fire ☐ Law ☐ Other Explain: _____	☐ City ☐ County ☐ State ✓ Fire District ☐ Federal	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue ☐ Air Ambulance ☐ ALS Rescue ☐ BLS Rescue

Transporting Agencies

2	Total number of responses
2	Number of emergency responses
0	Number of non-emergency responses

2	Total number of transports
2	Number of emergency transports
0	Number of non-emergency transports

Air Ambulance Services

n/a	Total number of responses
n/a	Number of emergency responses
n/a	Number of non-emergency responses

n/a	Total number of transports
n/a	Number of emergency transports
n/a	Number of non-emergency transports

TABLE 8: RESPONSE / TRANSPORTATION / PROVIDERS – AMERICAN MEDICAL RESPONSE

Note: *Table 8 is to be completed for each provider by county.* Make copies as needed.

County: Napa County **Provider:** American Medical Response **Response Zone:** EOA 1

Address: 841 Latour Court Suite D
Napa, CA 94559

Phone Number: 707-501-5280

Number of Ambulance Vehicles in Fleet: 19 (+3 Quick Response Vehicles)

Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 8

Written Contract:	Medical Director:	System Available 24 Hours:	Level of Service:
✓ Yes ☐ No	✓ Yes ☐ No	✓ Yes ☐ No	✓ Transport ☐ Non-Transport ✓ ALS ✓ BLS ✓ 9-1-1 ✓ 7-Digit ✓ Ground ☐ Air ✓ CCT ✓ IFT ☐ Water

Ownership:	If Public:	If Public:	If Air:	Air Classification:
☐ Public ✓ Private	☐ Fire ☐ Law ☐ Other Explain: _____	☐ City ☐ County ☐ State ☐ Fire District ☐ Federal	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue ☐ Air Ambulance ☐ ALS Rescue ☐ BLS Rescue

Transporting Agencies

16,209	Total number of responses
13,686	Number of emergency responses
2,523	Number of non-emergency responses

12,009	Total number of transports
9,632	Number of emergency transports
2,377	Number of non-emergency transports

Air Ambulance Services

n/a	Total number of responses
n/a	Number of emergency responses
n/a	Number of non-emergency responses

n/a	Total number of transports
n/a	Number of emergency transports
n/a	Number of non-emergency transports

TABLE 8: RESPONSE / TRANSPORTATION / PROVIDERS – ANGWIN COMMUNITY AMBULANCE

Note: *Table 8 is to be completed for each provider by county.* Make copies as needed.

County: Napa County **Provider:** Angwin Community Ambulance **Response Zone:** Angwin

Address: 275 College Avenue (PO Box 947)
Angwin, CA 94508

Number of Ambulance Vehicles in Fleet: 3

Phone Number: 707-965-9110

Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 1

Written Contract:	Medical Director:	System Available 24 Hours:	Level of Service:
✓ Yes ☐ No	✓ Yes ☐ No	✓ Yes ☐ No	✓ Transport ☐ Non-Transport ☐ ALS ✓ BLS ✓ 9-1-1 ✓ 7-Digit ✓ Ground ☐ Air ☐ CCT ✓ IFT ☐ Water

Ownership:	If Public:	If Public:	If Air:	Air Classification:
☐ Public ✓ Private	☐ Fire ☐ Law ☐ Other Explain: _____	☐ City ☐ County ☐ State ☐ Fire District ☐ Federal	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue ☐ Air Ambulance ☐ ALS Rescue ☐ BLS Rescue

Transporting Agencies

217	Total number of responses	122	Total number of transports
217	Number of emergency responses	122	Number of emergency transports
0	Number of non-emergency responses	0	Number of non-emergency transports

Air Ambulance Services

n/a	Total number of responses	n/a	Total number of transports
n/a	Number of emergency responses	n/a	Number of emergency transports
n/a	Number of non-emergency responses	n/a	Number of non-emergency transports

TABLE 8: RESPONSE / TRANSPORTATION / PROVIDERS – CALISTOGA FIRE DEPARTMENT

Note: *Table 8 is to be completed for each provider by county.* Make copies as needed.

County: Napa County **Provider:** Calistoga Fire Department **Response Zone:** City of Calistoga

Address: 1232 Washington Street
Calistoga, CA 94515

Number of Ambulance Vehicles in Fleet: 0

Phone Number: 707-942-2822

Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 0

Written Contract:	Medical Director:	System Available 24 Hours:	Level of Service:
☐ Yes ✓ No	☐ Yes ✓ No	✓ Yes ☐ No	☐ Transport ☐ ALS ✓ 9-1-1 ✓ Ground ✓ Non-Transport ✓ BLS ☐ 7-Digit ☐ Air ☐ CCT ☐ Water ☐ IFT

Ownership:	If Public:	If Public:	If Air:	Air Classification:
✓ Public ☐ Private	✓ Fire ☐ Law ☐ Other Explain: _____	✓ City ☐ County ☐ State ☐ Fire District ☐ Federal	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue ☐ Air Ambulance ☐ ALS Rescue ☐ BLS Rescue

Transporting Agencies

n/a Total number of responses
n/a Number of emergency responses
n/a Number of non-emergency responses

n/a Total number of transports
n/a Number of emergency transports
n/a Number of non-emergency transports

Air Ambulance Services

n/a Total number of responses
n/a Number of emergency responses
n/a Number of non-emergency responses

n/a Total number of transports
n/a Number of emergency transports
n/a Number of non-emergency transports

TABLE 8: RESPONSE / TRANSPORTATION / PROVIDERS – CALIFORNIA HIGHWAY PATROL

Note: *Table 8 is to be completed for each provider by county.* Make copies as needed.

County: Napa County

Provider: CHP – Golden Gate Division

Response Zone: Napa County and surrounding region.

Address: 3500 Airport Road
Napa, CA 94558

Phone Number: 707-257-0103

Number of Ambulance Vehicles in Fleet: 2

Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 1

Written Contract:	Medical Director:	System Available 24 Hours:	Level of Service:
☐ Yes ✓ No	✓ Yes ☐ No	✓ Yes ☐ No	✓ Transport ✓ ALS ✓ 9-1-1 ☐ Ground ☐ Non-Transport ☐ BLS ☐ 7-Digit ✓ Air ☐ CCT ☐ Water ☐ IFT

Ownership:	If Public:	If Public:	If Air:	Air Classification:
✓ Public ☐ Private	☐ Fire ✓ Law ☐ Other Explain: _____	☐ City ☐ County ✓ State ☐ Fire District ☐ Federal	✓ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue ☐ Air Ambulance ✓ ALS Rescue ☐ BLS Rescue

Transporting Agencies

n/a Total number of responses
n/a Number of emergency responses
n/a Number of non-emergency responses

n/a Total number of transports
n/a Number of emergency transports
n/a Number of non-emergency transports

Air Ambulance Services

24 Total number of responses
24 Number of emergency responses
0 Number of non-emergency responses

14 Total number of transports
14 Number of emergency transports
0 Number of non-emergency transports

TABLE 8: RESPONSE / TRANSPORTATION / PROVIDERS – FALCK-VERIHEALTH

Note: *Table 8 is to be completed for each provider by county.* Make copies as needed.

County: Napa County **Provider:** Falck-Verihealth **Response Zone:** Napa County

Address: 2235 Montecito Ave
Santa Rosa, CA 95404

Number of Ambulance Vehicles in Fleet: 30

Phone Number: 707-766-2426

Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 1

Written Contract:	Medical Director:	System Available 24 Hours:	Level of Service:
☐ Yes ✓ No	✓ Yes ☐ No	✓ Yes ☐ No	✓ Transport ☐ Non-Transport ☐ ALS ✓ BLS ☐ 9-1-1 ✓ 7-Digit ✓ Ground ☐ Air ✓ CCT ✓ IFT ☐ Water

Ownership:	If Public:	If Public:	If Air:	Air Classification:
☐ Public ✓ Private	☐ Fire ☐ Law ☐ Other Explain:	☐ City ☐ County ☐ State ☐ Fire District ☐ Federal	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue ☐ Air Ambulance ☐ ALS Rescue ☐ BLS Rescue

Transporting Agencies

1,810	Total number of responses
0	Number of emergency responses
1,810	Number of non-emergency responses

1,630	Total number of transports
0	Number of emergency transports
1,630	Number of non-emergency transports

Air Ambulance Services

n/a	Total number of responses
n/a	Number of emergency responses
n/a	Number of non-emergency responses

n/a	Total number of transports
n/a	Number of emergency transports
n/a	Number of non-emergency transports

TABLE 8: RESPONSE / TRANSPORTATION / PROVIDERS – FALCON CCT

Note: *Table 8 is to be completed for each provider by county.* Make copies as needed.

County: Napa County **Provider:** Falcon CCT **Response Zone:** Napa County

Address: 3508 San Pablo Dam Rd.
El Sobrante, CA 94803

Number of Ambulance Vehicles in Fleet: 7

Phone Number: 510-223-1171

Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 2

Written Contract:	Medical Director:	System Available 24 Hours:	Level of Service:
☐ Yes ✓ No	☐ Yes ✓ No	✓ Yes ☐ No	✓ Transport ☐ ALS ☐ 9-1-1 ✓ Ground ☐ Non-Transport ✓ BLS ✓ 7-Digit ☐ Air ☐ CCT ☐ Water ✓ IFT

Ownership:	If Public:	If Public:	If Air:	Air Classification:
☐ Public ✓ Private	☐ Fire ☐ Law ☐ Other Explain: _____	☐ City ☐ County ☐ State ☐ Fire District ☐ Federal	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue ☐ Air Ambulance ☐ ALS Rescue ☐ BLS Rescue

Transporting Agencies

195	Total number of responses
0	Number of emergency responses
195	Number of non-emergency responses

173	Total number of transports
0	Number of emergency transports
173	Number of non-emergency transports

Air Ambulance Services

n/a	Total number of responses
n/a	Number of emergency responses
n/a	Number of non-emergency responses

n/a	Total number of transports
n/a	Number of emergency transports
n/a	Number of non-emergency transports

TABLE 8: RESPONSE / TRANSPORTATION / PROVIDERS – CALFIRE/NAPA COUNTY FIRE DEPARTMENT

Note: *Table 8 is to be completed for each provider by county.* Make copies as needed.

County: Napa County

Provider: CalFire/Napa County Fire Department

Response Zone: Unincorporated and contracted cities within Napa County

Address: 1199 Big Tree Road
St. Helena, CA 94574

Phone Number: 707-529-9689

Number of Ambulance Vehicles in Fleet: 0

Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 0

Written Contract:	Medical Director:	System Available 24 Hours:	Level of Service:
☐ Yes ✓ No	✓ Yes ☐ No	✓ Yes ☐ No	☐ Transport ✓ Non-Transport ☐ ALS ✓ BLS ✓ 9-1-1 ☐ 7-Digit ✓ Ground ☐ Air ☐ CCT ☐ IFT ☐ Water

Ownership:	If Public:	If Public:	If Air:	Air Classification:
✓ Public ☐ Private	✓ Fire ☐ Law ☐ Other Explain: _____	☐ City ✓ County ✓ State ☐ Fire District ☐ Federal	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue ☐ Air Ambulance ☐ ALS Rescue ☐ BLS Rescue

Transporting Agencies

n/a Total number of responses
n/a Number of emergency responses
n/a Number of non-emergency responses

n/a Total number of transports
n/a Number of emergency transports
n/a Number of non-emergency transports

Air Ambulance Services

n/a Total number of responses
n/a Number of emergency responses
n/a Number of non-emergency responses

n/a Total number of transports
n/a Number of emergency transports
n/a Number of non-emergency transports

TABLE 8: RESPONSE / TRANSPORTATION / PROVIDERS – NAPA STATE HOSPITAL

Note: *Table 8 is to be completed for each provider by county.* Make copies as needed.

County: Napa County **Provider:** Napa State Hospital **Response Zone:** N/A

Address: 2100 Napa-Vallejo Highway
Napa, CA 94559

Phone Number: 707-253-5235

Number of Ambulance Vehicles in Fleet: 2

Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 1

Written Contract:	Medical Director:	System Available 24 Hours:	Level of Service:
☐ Yes ✓ No	✓ Yes ☐ No	✓ Yes ☐ No	✓ Transport ☐ Non-Transport ✓ BLS ☐ ALS ☐ 9-1-1 ✓ Ground ✓ 7-Digit ☐ Air ☐ CCT ☐ Water ☐ IFT

Ownership:	If Public:	If Public:	If Air:	Air Classification:
✓ Public ☐ Private	☐ Fire ☐ Law ✓ Other Explain: Hospital	☐ City ☐ County ✓ State ☐ Fire District ☐ Federal	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue ☐ Air Ambulance ☐ ALS Rescue ☐ BLS Rescue

Transporting Agencies

512	Total number of responses
512	Number of emergency responses
0	Number of non-emergency responses

143	Total number of transports
143	Number of emergency transports
0	Number of non-emergency transports

Air Ambulance Services

n/a	Total number of responses
n/a	Number of emergency responses
n/a	Number of non-emergency responses

n/a	Total number of transports
n/a	Number of emergency transports
n/a	Number of non-emergency transports

TABLE 8: RESPONSE / TRANSPORTATION / PROVIDERS – NAPA CITY FIRE DEPARTMENT

Note: *Table 8 is to be completed for each provider by county.* Make copies as needed.

County: Napa County

Provider: Napa City Fire Department

Response Zone: Napa City Limits

Address: PO Box 660
Napa, CA 94559

Phone Number: 707-257-9598

Number of Ambulance Vehicles in Fleet: 1 (Surge ambulance provided by AMR)

Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 0

Written Contract:	Medical Director:	System Available 24 Hours:	Level of Service:
☐ Yes ✓ No	✓ Yes ☐ No	✓ Yes ☐ No	☐ Transport ✓ ALS ✓ 9-1-1 ✓ Ground ✓ Non-Transport ☐ BLS ☐ 7-Digit ☐ Air ☐ CCT ☐ Water ☐ IFT

Ownership:	If Public:	If Public:	If Air:	Air Classification:
✓ Public ☐ Private	✓ Fire ☐ Law ☐ Other Explain: _____	✓ City ☐ County ☐ State ☐ Fire District ☐ Federal	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue ☐ Air Ambulance ☐ ALS Rescue ☐ BLS Rescue

Transporting Agencies

10	Total number of responses
10	Number of emergency responses
0	Number of non-emergency responses

0	Total number of transports
0	Number of emergency transports
0	Number of non-emergency transports

Air Ambulance Services

n/a	Total number of responses
n/a	Number of emergency responses
n/a	Number of non-emergency responses

n/a	Total number of transports
n/a	Number of emergency transports
n/a	Number of non-emergency transports

TABLE 8: RESPONSE / TRANSPORTATION / PROVIDERS - PINER'S AMBULANCE

Note: *Table 8 is to be completed for each provider by county.* Make copies as needed.

County: Napa County **Provider:** Piner's Ambulance **Response Zone:** Napa County

Address: 2100 Pueblo Street
Napa, CA 94558

Phone Number: 707-224-3123

Number of Ambulance Vehicles in Fleet: 2

Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 1

Written Contract:	Medical Director:	System Available 24 Hours:	Level of Service:
☐ Yes ✓ No	☐ Yes ✓ No	✓ Yes ☐ No	✓ Transport ☐ Non-Transport ☐ ALS ✓ BLS ☐ 9-1-1 ✓ 7-Digit ✓ Ground ☐ Air ☐ CCT ☐ IFT ☐ Water

Ownership:	If Public:	If Public:	If Air:	Air Classification:
☐ Public ✓ Private	☐ Fire ☐ Law ☐ Other Explain:	☐ City ☐ County ☐ State ☐ Fire District ☐ Federal	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue ☐ Air Ambulance ☐ ALS Rescue ☐ BLS Rescue

Transporting Agencies

1,918	Total number of responses
0	Number of emergency responses
1,918	Number of non-emergency responses

1,415	Total number of transports
0	Number of emergency transports
1,415	Number of non-emergency transports

Air Ambulance Services

n/a	Total number of responses
n/a	Number of emergency responses
n/a	Number of non-emergency responses

n/a	Total number of transports
n/a	Number of emergency transports
n/a	Number of non-emergency transports

TABLE 8: RESPONSE / TRANSPORTATION / PROVIDERS – REACH/CALSTAR

Note: *Table 8 is to be completed for each provider by county.* Make copies as needed.

County: Napa County **Provider:** REACH/CALSTAR Air Medical Services **Response Zone:** Northern California

Address: 451 Aviation Blvd, Suite 101
Santa Rosa, CA 95403

Number of Ambulance Vehicles in Fleet: 11 in Northern California (8 RW, 3 FW)

Phone Number: 707-324-2400

Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 2

Written Contract:	Medical Director:	System Available 24 Hours:	Level of Service:
✓ Yes ☐ No	✓ Yes ☐ No	✓ Yes ☐ No	✓ Transport ✓ ALS ✓ 9-1-1 ☐ Ground ☐ Non-Transport ☐ BLS ✓ 7-Digit ✓ Air ✓ CCT ☐ Water ✓ IFT

Ownership:	If Public:	If Public:	If Air:	Air Classification:
☐ Public ✓ Private	☐ Fire ☐ Law ☐ Other Explain: _____	☐ City ☐ County ☐ State ☐ Fire District ☐ Federal	✓ Rotary ✓ Fixed Wing	☐ Auxiliary Rescue ✓ Air Ambulance ☐ ALS Rescue ☐ BLS Rescue

Transporting Agencies

n/a	Total number of responses
n/a	Number of emergency responses
n/a	Number of non-emergency responses

n/a	Total number of transports
n/a	Number of emergency transports
n/a	Number of non-emergency transports

Air Ambulance Services

158	Total number of responses
59	Number of emergency responses
99	Number of non-emergency responses

96	Total number of transports
15	Number of emergency transports
81	Number of non-emergency transports

TABLE 8: RESPONSE / TRANSPORTATION / PROVIDERS – ST. HELENA FIRE DEPARTMENT

Note: *Table 8 is to be completed for each provider by county.* Make copies as needed.

County: Napa County

Provider: St. Helena Fire Department

Response Zone: St. Helena City Limits and surrounding area

Address: 1480 Main Street
St. Helena, CA 94574

Phone Number: 707-967-2880

Number of Ambulance Vehicles in Fleet: 0

Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 0

Written Contract:	Medical Director:	System Available 24 Hours:	Level of Service:
☐ Yes ✓ No	☐ Yes ✓ No	✓ Yes ☐ No	☐ Transport ✓ Non-Transport ☐ ALS ✓ BLS ✓ 9-1-1 ☐ 7-Digit ✓ Ground ☐ Air ☐ CCT ☐ Water ☐ IFT

Ownership:	If Public:	If Public:	If Air:	Air Classification:
✓ Public ☐ Private	✓ Fire ☐ Law ☐ Other Explain: _____	✓ City ☐ County ☐ State ☐ Fire District ☐ Federal	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue ☐ Air Ambulance ☐ ALS Rescue ☐ BLS Rescue

Transporting Agencies

n/a Total number of responses
n/a Number of emergency responses
n/a Number of non-emergency responses

n/a Total number of transports
n/a Number of emergency transports
n/a Number of non-emergency transports

Air Ambulance Services

n/a Total number of responses
n/a Number of emergency responses
n/a Number of non-emergency responses

n/a Total number of transports
n/a Number of emergency transports
n/a Number of non-emergency transports

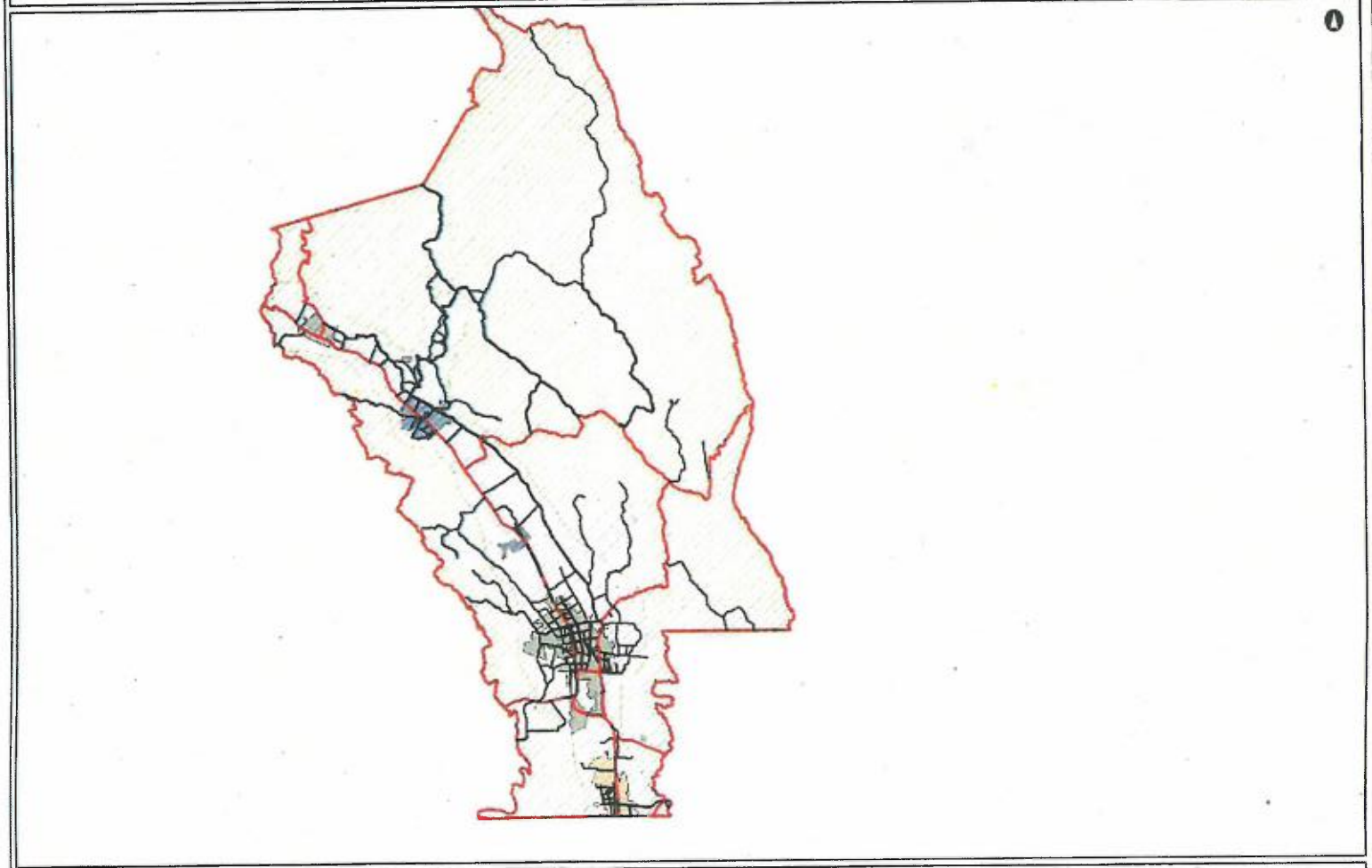
AMBULANCE ZONE SUMMARY FORM – EOA #1

In order to evaluate the nature of each area or subarea, the following information should be compiled for each zone individually. Please include a separate form for each exclusive and/or nonexclusive ambulance zone.

Local EMS Agency or County Name: Napa County EMS Agency
Area or subarea (Zone) Name or Title: EOA #1
Name of Current Provider(s): Include company name(s) and length of operation (uninterrupted) in specified area or subarea. American Medical Response (dba AMR West – Napa)
Area or subarea (Zone) Geographic Description: All of Napa County.
Statement of Exclusivity, Exclusive or non-Exclusive (HS 1797.6): Include intent of local EMS agency and Board action. Exclusive franchise developed and implemented through a competitive RFP process. County BOS approved contract for service. Current Franchise was awarded the contract on January 2, 2012 which expired on January 1, 2017. The County BOS has extended the current contract, to extend exclusivity until January 1, 2022.
Type of Exclusivity, "Emergency Ambulance", "ALS", or "LALS" (HS 1797.85): Include type of exclusivity (Emergency Ambulance, ALS, LALS, or combination) and operational definition of exclusivity (i.e., 911 calls only, all emergencies, all calls requiring emergency ambulance service, etc.). Emergency Ambulance Service, All Emergency Ambulance, 9-1-1 Emergency Response, "7-Digit" Emergency Response, ALS Ambulance, All ALS Ambulance Services, All CCT/ALS Ambulance Services, Critical Care Transport
Method to achieve Exclusivity, if applicable (HS 1797.224): If grandfathered, pertinent facts concerning changes in scope and manner of service. Description of current provider including brief statement of uninterrupted service with no changes to scope and manner of service to zone. Include chronology of all services entering or leaving zone, name or ownership changes, service level changes, zone area modifications, or other changes to arrangements for service. If competitively-determined, method of competition, intervals, and selection process. Attach copy/draft of last competitive process used to select provider or providers. The Napa County FRP, AMR's proposal and the subsequent contract can be found on the Napa County EMS Agency website: http://www.countyofnapa.org/EMS/

AMBULANCE ZONE SUMMARY MAP

Napa County EMS Agency: Ambulance Zone Summary Map



Legend

Response Zone
- Rural
- Suburban
- Urban
- Wilderness

Cities
- American Canyon
- Calistoga
- Napa
- St Helena
- Yountville

County Boundary

Notes

79,331.5 0 39,665.75 79,331.5 Feet

Disclaimer: This map was prepared for informational purposes only. No liability is assumed for the accuracy of the data delineated hereon.

This map was printed on 7/24/2018

TABLE 9: FACILITIES

County: Napa County

Note: *Complete information for each facility by county.* Make copies as needed.

Facility: Queen of the Valley Medical Center (QVMC)
Address: 1000 Trancas Street
Napa, CA 94558

Telephone Number: 707-252-4411

Written Contract:	Service:	Base Hospital:	Burn Center:
✓ Yes ☐ No	☐ Referral Emergency ☐ Standby Emergency ✓ Basic Emergency ☐ Comprehensive Emergency	✓ Yes ☐ No	☐ Yes ✓ No

		Trauma Center:	If Trauma Center what level:
Pediatric Critical Care Center1	☐ Yes ✓ No	✓ Yes ☐ No	☐ Level I ☐ Level II ✓ Level III ☐ Level IV
EDAP2	☐ Yes ✓ No		
PICU3	☐ Yes ✓ No		

STEMI Center:	Stroke Center:
✓ Yes ☐ No	☐ Yes ✓ No

1 Meets EMSA *Pediatric Critical Care Center (PCCC) Standards*
2 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
3 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

TABLE 9: FACILITIES (CONTINUED)

County: Napa County

Note: *Complete information for each facility by county.* Make copies as needed.

Facility: St. Helena Hospital (SHH)
Address: 10 Woodland Road
St. Helena, CA 94574

Telephone Number: 707-963-3611

Written Contract:	Service:	Base Hospital:	Burn Center:
✓ Yes ☐ No	☐ Referral Emergency ✓ Standby Emergency ☐ Basic Emergency ☐ Comprehensive Emergency	☐ Yes ✓ No	☐ Yes ✓ No

		Trauma Center:	If Trauma Center what level:
Pediatric Critical Care Center4	☐ Yes ✓ No	☐ Yes ✓ No	☐ Level I ☐ Level II ☐ Level III ☐ Level IV
EDAP5	☐ Yes ✓ No		
PICU6	☐ Yes ✓ No		

STEMI Center:	Stroke Center:
✓ Yes ☐ No	☐ Yes ✓ No

4 Meets EMSA *Pediatric Critical Care Center (PCCC) Standards*
5 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
6 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

TABLE 10: APPROVED TRAINING PROGRAMS

County: Napa **Reporting Year:** 2017

NOTE: Table 10 is to be completed by county. Make copies to add pages as needed.

Training Institution: Napa Valley College Telephone Number: 707-256-7632

Address: 2277 Napa-Vallejo Highway
Napa, CA 94559

Student Eligibility*: Completion of First Responder class with a "C" or better. Possession of a CPR card.

Cost of Program:

Basic: 922
Refresher: n/a

**Program Level EMT

Number of students completing training per year:

Initial training	66
Refresher:	0
Continuing Education:	0
Expiration Date:	12/31/19

Number of courses:

Initial training:	2
Refresher:	0
Continuing Education:	0

*Open to general public or restricted to certain personnel only.
** Indicate whether EMT-I, AEMT, EMT-P, MICN, or EMR; if there is a training program that offers more than one level complete all information for each level.

APPROVED TRAINING PROGRAMS (CONTINUED)

Training Institution: Napa Valley College

Telephone Number: 707-256-7632

Address: 2277 Napa-Vallejo Highway
Napa, CA 94559

Student Eligibility*: High School Diplomaa, EMT Certification, Anatomy & Physiology, Biology (all completed at a "C" or better.

Cost of Program:

**Program Level: Paramedic

Basic: 4440

Refresher: 0

Number of students completing training per year:

Initial training	17
Refresher:	0
Continuing Education:	0
Expiration Date:	12/31/19

Number of courses:

Initial training:	1
Refresher:	0
Continuing Education:	0

*Open to general public or restricted to certain personnel only.

** Indicate whether EMT-I, AEMT, EMT-P, MICN, or EMR; if there is a training program that offers more than one level complete all information for each level.

TABLE 10: APPROVED TRAINING PROGRAMS (CONTINUED)

County: Napa **Reporting Year:** 2016

NOTE: Table 10 is to be completed by county. Make copies to add pages as needed.

Training Institution: Pacific Union College Telephone Number: 707-965-7032

Address: One Angwin Ave.
Angwin, CA 95403

Student Eligibility*: Open to enrolled students.

**Program Level EMT

Cost of Program:
Basic: $8,340
Refresher: $834

Number of students completing training per year:

Initial training:	13
Refresher:	9
Continuing Education:	0
Expiration Date:	12/31/19

Number of courses:

Initial training:	1
Refresher:	1
Continuing Education:	0

*Open to general public or restricted to certain personnel only.
** Indicate whether EMT-I, AEMT, EMT-P, MICN, or EMR; if there is a training program that offers more than one level complete all information for each level.

TABLE 11: DISPATCH AGENCY

County: Napa County **Reporting Year:** 2017

NOTE: Make copies to add pages as needed. Complete information for each provider by county.

Name: Napa Central Dispatch
Primary Contact: Gus Ulloth
Address: 1539 First Street
Napa, CA 94558
Telephone Number: 707-257-9222

Written Contract: ☐ Yes ✓ No
Medical Director: ✓ Yes ☐ No
✓ Day-to-Day
✓ Disaster

Number of Personnel Providing Services:
31 EMD Training ____ EMT-D ____ ALS
____ BLS ____ LALS ____ Other

Ownership: ✓ Public ☐ Private
If Public: ✓ Fire ✓ Law ☐ Other Explain: ____
If Public: ✓ City ☐ County ☐ State ☐ Fire District ☐ Federal

Name: CalFire St. Helena Emergency Command Center
Primary Contact: John Lovie
Address: 1199 Big Tree Road
St. Helena, CA 94574
Telephone Number: 707-967-1409

Written Contract: ☐ Yes ✓ No
Medical Director: ✓ Yes ☐ No
✓ Day-to-Day
✓ Disaster

Number of Personnel Providing Services:
____ EMD Training ____ EMT-D ____ ALS
____ BLS ____ LALS 13 Other

Ownership: ✓ Public ☐ Private
If Public: ✓ Fire ☐ Law ☐ Other Explain: ____
If Public: ☐ City ☐ County ✓ State ☐ Fire District ☐ Federal