



Fact Sheet

eGov Paramedic License Information

1. What types of applications does the online license system accept?
Initial In-State, Initial Out-of-State, Initial Challenge, and Renewal (not expired) license applications.
2. Are paper applications still accepted?
Yes.
3. What requests and information updates does the online system accept?
Address, email, and phone information may be updated in eGov. Name changes, verification requests, and duplicate card requests must continue to be submitted through mail, fax or to paramedic@emsa.ca.gov.
4. Is the online application secure with a username and password specific to each applicant?
Yes. Applicants will register and create a username and password.
5. How do I locate my record?
On the record lookup page, complete TWO fields of information, such as last name and Social Security Number. *A Registration Number is not required for record lookup.*
6. What types of payment does the system accept?
Visa and Mastercard credit and debit cards.
7. Does the applicant receive a receipt for payment?
Yes. the applicant receives a receipt showing their payment, delivered to the email address specified on the payment page.
8. Is there a process for fire departments/providers to pay for an individual's licensure?
No. eGov is designed to allow access to only the applicant.
9. Does the applicant receive a summary of their application submission?
Yes.
10. Can the online licensing system notify applicants, employers, or other agencies see when an individual renews, updates their information, or completes a renewal?
No. Real-time paramedic, EMT, and Epinephrine licenses/certification statuses may be viewed online on [Central Registry Verification](#) (also known as the Public-Lookup).
11. Does EMSA continue to send renewal notifications to the Fire Departments/providers or is this sent to the individual?
Renewal notifications are automatically generated to whatever address the applicant places in the "mailing" address section of the paper or online application.
12. Does EMSA notify the fire departments/providers of individuals who are to be audited?
Audit notifications are automatically generated and sent to whatever address the applicant places in the "mailing" address section of the paper or online application.
13. Does an individual need to attach copies of their CE certificates? Or is the application similar to the old one where they enter the CE provider name and number?
All renewal applications, regardless of paper or online, require the medic to check a box attesting to meeting the minimum CE requirements for renewal. Online applicants selected for Audit must submit their Continuing Education certificates on the Documents Upload page.

Questions? Click [HERE](#) to contact us!