

EMERGENCY MEDICAL SERVICES AUTHORITY

1930 9th STREET
SACRAMENTO, CA 95814-7043
(916) 322-4336 FAX (916) 324-2875



February 6, 2006

Miles Julihn, EMS Administrator
El Dorado County EMS Agency
415 Placerville Dr., Suite J
Placerville, CA 95667

Dear Mr. Julihn:

We have completed our review of *El Dorado County's Emergency Medical Services Plan Update*, submitted May 2005, and have found it to be noncompliant with the *EMS System Standards and Guidelines and the EMS System Planning Guidelines*. El Dorado County's EMS Plan Update cannot be approved until the following required standards and EOA requirements are met:

SECTION	COMMENT
1.10 Special Populations	El Dorado County needs to identify population groups served by the EMS system which require specialized services and develop these services.
1.22 Reporting of Abuse	El Dorado County's original EMS plan stated that the county was lacking a mechanism for reporting child and elder abuse. The Authority has not received an updated Assessment Form for this standard. If your agency has met this standard please fill out an updated Assessment Form (enclosed) and submit it to the Authority.
2.07 Medical Control	El Dorado County's original EMS plan stated that the county does not have policies that provide medical protocols for EMS first responders. The Authority has not received an updated Assessment Form for this standard. If your agency has met this standard please fill out an updated Assessment Form (enclosed) and submit it to the Authority.
4.13 Intercounty Resonse	El Dorado County's original EMS plan stated that intercounty mutual aid agreements need to be established with adjacent counties. The Authority has not received an updated Assessment Form for this standard. If your agency has met this standard please fill out an updated Assessment Form (enclosed) and submit it to the Authority.

Miles Julihn
February 6, 2006
Page 2

In addition, the ambulance zone summary forms submitted with the 2004 EMS Plan Update indicate that El Dorado County follows the public utility model for administering ambulance services in its three zones. However, because the county has designated CSA #3 (South Shore area) as an exclusive zone through a competitive bid process conducted in 2001, the exclusive provider of record must be the successful bidder—in this case the California Tahoe Emergency Services Operations Authority. The county cannot be deemed the provider of record because it did not participate in the bidding process, nor does it meet the criteria for grandfathering under Section 1797.224 of the Health and Safety Code.

Also, the zone summary form for CSA #3 indicates that the county has been the provider since 1992. On the contrary, the zone summary form submitted with the county's 2000 EMS plan lists Lake Tahoe Ambulance as the prior provider. Please correct this information on the form and resubmit it to the EMS Authority.

Please submit the requested Assessment Forms and EOA clarification to the EMS Authority by April 1, 2006. If you have any questions regarding the plan review, please contact Sandy Salaber at (916) 322-4336, extension 423 or by email ssalaber@emsa.ca.gov.

Sincerely,



Cesar A. Aristeiguieta, M.D.
Director

Enclosure

EL DORADO COUNTY
EMS PLAN UPDATE



May 2005

A. SYSTEM ORGANIZATION AND MANAGEMENT

		Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
Agency Administration:						
1.01	LEMSA Structure		X			
1.02	LEMSA Mission		X			
1.03	Public Input	X	<i>utilizes the EACC</i>		X	
1.04	Medical Director		X	X		
Planning Activities:						
1.05	System Plan		X			
1.06	Annual Plan Update		X			
1.07	Trauma Planning*		X	X		
1.08	ALS Planning*		X			
1.09	Inventory of Resources	X	<i>Inventories exist</i>		X	
1.10	Special Populations	X			X	
1.11	System Participants		X			
Regulatory Activities:						
1.12	Review & Monitoring		X			
1.13	Coordination		X			
1.14	Policy & Procedures Manual		X			
1.15	Compliance w/Policies		X			
System Finances:						
1.16	Funding Mechanism		X			

SYSTEM ORGANIZATION AND MANAGEMENT (continued)

		Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
Medical Direction:						
1.17	Medical Direction*		X			
1.18	QA/QI		X	X		
1.19	Policies, Procedures, Protocols		X	X		
1.20	DNR Policy		X			
1.21	Determination of Death		X			
1.22	Reporting of Abuse		X			
1.23	Interfacility Transfer		X			
Enhanced Level: Advanced Life Support:						
1.24	ALS Systems		X	X		
1.25	On-Line Medical Direction		X	X		
Enhanced Level: Trauma Care System:						
1.26	Trauma System Plan		X			
Enhanced Level: Pediatric Emergency Medical and Critical Care System:						
1.27	Pediatric System Plan		X			
Enhanced Level: Exclusive Operating Areas:						
1.28	EOA Plan		X			

B. STAFFING/TRAINING

		Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
Local EMS Agency:						
2.01	Assessment of Needs		X			
2.02	Approval of Training		X			
2.03	Personnel		X			
Dispatchers:						
2.04	Dispatch Training		X	X		
First Responders (non-transporting):						
2.05	First Responder Training		X	X		
2.06	Response		X			
2.07	Medical Control		X			
Transporting Personnel:						
2.08	EMT-I Training		X	X		
Hospital:						
2.09	CPR Training		X			
2.10	Advanced Life Support		X			
Enhanced Level: Advanced Life Support:						
2.11	Accreditation Process		X			
2.12	Early Defibrillation		X			
2.13	Base Hospital Personnel		X			

C. COMMUNICATIONS

		Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
Communications Equipment:						
3.01	Communication Plan*		X	X		
3.02	Radios		X	X		
3.03	Interfacility Transfer*		X			
3.04	Dispatch Center		X			
3.05	Hospitals		X	X		
3.06	MCI/Disasters		X			
Public Access:						
3.07	9-1-1 Planning/Coordination		X	X		
3.08	9-1-1 Public Education		X			
Resource Management:						
3.09	Dispatch Triage		X	X		
3.10	Integrated Dispatch		X	X		

D. RESPONSE/TRANSPORTATION

		Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
Universal Level:						
4.01	Service Area Boundaries*		X	X		
4.02	Monitoring		X	X		
4.03	Classifying Medical Requests		X			
4.04	Prescheduled Responses		X			
4.05	Response Time Standards*		X	X		
4.06	Staffing		X			
4.07	First Responder Agencies		X			
4.08	Medical & Rescue Aircraft*		X			
4.09	Air Dispatch Center		X			
4.10	Aircraft Availability*		X			
4.11	Specialty Vehicles*		X			
4.12	Disaster Response		X			
4.13	Intercounty Response*		X			
4.14	Incident Command System		X			
4.15	MCI Plans		X			
Enhanced Level: Advanced Life Support:						
4.16	ALS Staffing		X	X		
4.17	ALS Equipment		X			

RESPONSE/TRANSPORTATION (continued)

	Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
Enhanced Level: Ambulance Regulation:					
4.18 Compliance		X			
Enhanced Level: Exclusive Operating Permits:					
4.19 Transportation Plan		X			
4.20 "Grandfathering"		X			
4.21 Compliance		X			
4.22 Evaluation		X			

E. FACILITIES/CRITICAL CARE

		Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
Universal Level:						
5.01	Assessment of Capabilities		X	X		
5.02	Triage & Transfer Protocols*		X			
5.03	Transfer Guidelines*		X			
5.04	Specialty Care Facilities*		X			
5.05	Mass Casualty Management		X	X		
5.06	Hospital Evacuation*		X			
Enhanced Level: Advanced Life Support:						
5.07	Base Hospital Designation*		X			
Enhanced Level: Trauma Care System:						
5.08	Trauma System Design		X			
5.09	Public Input		X			
Enhanced Level: Pediatric Emergency Medical and Critical Care System:						
5.10	Pediatric System Design		N/A			
5.11	Emergency Departments		X			
5.12	Public Input		X			
Enhanced Level: Other Specialty Care Systems:						
5.13	Specialty System Design		N/A			
5.14	Public Input		N/A			

F. DATA COLLECTION/SYSTEM EVALUATION

		Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
Universal Level:						
6.01	QA/QI Program		X	X		
6.02	Prehospital Records		X			
6.03	Prehospital Care Audits		X			
6.04	Medical Dispatch		X			
6.05	Data Management System*		X			
6.06	System Design Evaluation		X			
6.07	Provider Participation		X			
6.08	Reporting	X			X	
Enhanced Level: Advanced Life Support:						
6.09	ALS Audit		X			
Enhanced Level: Trauma Care System:						
6.10	Trauma System Evaluation		X			
6.11	Trauma Center Data		X	X		

G. PUBLIC INFORMATION AND EDUCATION

		Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
Universal Level:						
7.01	Public Information Materials		X	X		
7.02	Injury Control		X	X		
7.03	Disaster Preparedness		X			
7.04	First Aid & CPR Training		X			

H. DISASTER MEDICAL RESPONSE

		Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
Universal Level:						
8.01	Disaster Medical Planning*		X			
8.02	Response Plans		X	X		
8.03	HazMat Training		X			
8.04	Incident Command System		X	X		
8.05	Distribution of Casualties*		X	X		
8.06	Needs Assessment		X	X		
8.07	Disaster Communications*		X			
8.08	Inventory of Resources	X			X	
8.09	DMAT Teams		N/A			
8.10	Mutual Aid Agreements*		X			
8.11	CCP Designation*		X			
8.12	Establishment of CCPs		X			
8.13	Disaster Medical Training		X	X		
8.14	Hospital Plans		X	X		
8.15	Interhospital Communications		X			
8.16	Prehospital Agency Plans		X	X		
Enhanced Level: Advanced Life Support:						
8.17	ALS Policies		X			
Enhanced Level: Specialty Care Systems:						
8.18	Specialty Center Roles		X			
Enhanced Level: Exclusive Operating Areas/Ambulance Regulations:						
8.19	Waiving Exclusivity		X			

TABLE 2: SYSTEM RESOURCES AND OPERATIONS

System Organization and Management

EMS System: EL DORADO COUNTY EMS AGENCY
 Reporting Year: 2005

NOTE: Number (1) below is to be completed for each county. The balance of Table 2 refers to each agency.

1. Percentage of population served by each level of care by county:
 (Identify for the maximum level of service offered; the total of a, b, and c should equal 100 %.)

County: EL DORADO

- | | |
|---|------|
| A. Basic Life Support (BLS) | N/A |
| B. Limited Advanced Life Support (LALS) | N/A |
| C. Advanced Life Support (ALS) | 100% |

2. Type of agency
 a - **Public Health Department**
 b - County Health Services Agency
 c - Other (non-health) County Department
 d - Joint Powers Agency
 e - Private Non-Profit Entity
 f - Other: _____

3. The person responsible for day-to-day activities of the EMS agency reports to
 a - Public Health Officer
 b - Health Services Agency Director/Administrator
 c - Board of Directors
d - Other: Public Health Department Director

4. Indicate the non-required functions which are performed by the agency:

Implementation of exclusive operating areas (ambulance franchising)	<u> X </u>
Designation of trauma centers/trauma care system planning	<u> X </u>
Designation/approval of pediatric facilities	_____
Designation of other critical care centers	_____
Development of transfer agreements	_____
Enforcement of local ambulance ordinance	<u> X </u>
Enforcement of ambulance service contracts	<u> X </u>
Operation of ambulance service	_____

Table 2 -- System Organization & Management (cont.)

Continuing education	<u> X </u>
Personnel training	<u> X </u>
Operation of oversight of EMS dispatch center	<u> </u>
Non-medical disaster planning	<u> </u>
Administration of critical incident stress debriefing team (CISD)	<u> </u>
Administration of disaster medical assistance team (DMAT)	<u> </u>
Administration of EMS Fund [Senate Bill (SB) 12/612]	<u> </u>
Other: _____	
Other: _____	
Other: _____	

5. EMS agency budget for FY 04-05

A. EXPENSES

Salaries and benefits (All but contract personnel)	\$421,646
Contract Services (e.g. medical director)	0
Operations (e.g. copying, postage, facilities)	106,289
Travel	5,600
Fixed assets	2,500
Indirect expenses (overhead)	35,584
Ambulance subsidy	0
EMS Fund payments to physicians/hospital	141,340
Dispatch center operations (non-staff)	0
Training program operations	0
Other: <i>EMS for Children Program</i>	57,260
Other: _____	<u> </u>
Other: _____	<u> </u>

TOTAL EXPENSES

\$770,219