

EMERGENCY MEDICAL SERVICES AUTHORITY

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October 4, 2019

Ms. Kris Mangano, EMS Administrator
San Benito County EMS Agency
471 Fourth Street
Hollister, CA 95023

Dear Ms. Mangano:

This letter is in response to San Benito County's 2017 EMS Plan submission to the EMS Authority on February 7, 2019.

I. Introduction and Summary:

The EMS Authority has concluded its review of San Benito County's 2017 EMS Plan and is approving the plan as submitted.

II. History and Background:

San Benito County received its last plan approval for its 2016 plan submission.

Historically, we have received EMS Plan submissions from San Benito County for the following years:

- 1996
- 2001-2002
- 2004
- 2007-2008
- 2010
- 2012
- 2015-2016

Health and Safety Code (HSC) § 1797.254 states:

*"Local EMS agencies shall **annually** (emphasis added) submit an emergency medical services plan for the EMS area to the authority, according to EMS Systems, Standards, and Guidelines established by the authority".*

The EMS Authority is responsible for the review of EMS Plans and for making a determination on the approval or disapproval of the plan, based on compliance with statute, regulations, and case law, consistent with HSC § 1797.105(b).

III. Analysis of EMS System Components:

Following are comments related to San Benito County's 2017 EMS Plan. Areas that indicate the plan submitted is concordant and consistent with applicable laws, regulations, case law, and the EMS system components identified in HSC § 1797.103, are indicated below:

- | | Approved | Not Approved | |
|----|-------------------------------------|--------------------------|---|
| A. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <u>System Organization and Management</u> |
| B. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <u>Staffing/Training</u> |
| C. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <u>Communications</u> |
| D. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <u>Response/Transportation</u> |

Based on the documentation provided, please find enclosed the EMS Authority's determination of the exclusivity of San Benito County's ambulance zones.

- | | | | |
|----|-------------------------------------|--------------------------|--|
| E. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <u>Facilities/Critical Care</u> |
| F. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <u>Data Collection/System Evaluation</u> |
| G. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <u>Public Information and Education</u> |
| H. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <u>Disaster Medical Response</u> |

IV. Conclusion:

Based on the information identified, San Benito County's 2017 EMS Plan is approved.

Pursuant to HSC § 1797.105(b):

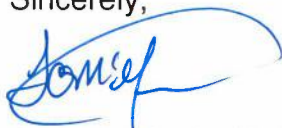
“After the applicable guidelines or regulations are established by the Authority, a local EMS agency may implement a local plan...unless the Authority determines that the plan does not effectively meet the needs of the persons served and is not consistent with the coordinating activities in the geographical area served, or that the plan is not concordant and consistent with applicable guidelines or regulations, or both the guidelines and regulations established by the Authority.”

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V. Next Steps:

San Benito County's next EMS Plan will be due on or before October 31, 2020. If you have any questions regarding the plan review, please contact Ms. Lisa Galindo, EMS Plans Coordinator, at (916) 431-3688.

Sincerely,



Tom McGinnis, EMT-P
Chief, EMS Systems Division

Enclosure

2017 San Benito EMS Transportation Plan
Approved

ZONE	EXCLUSIVITY			TYPE			LEVEL						
	Non-Exclusive	Exclusive	Method to Achieve Exclusivity	Emergency Ambulance	ALS	LALS	All Emergency Ambulance Services	9-1-1 Emergency Response	7-digit Emergency Response	ALS Ambulance	All CCT Ambulance Services	BLS Non-Emergency and IFT	Standby Service with Transport Authorization
San Benito County													
San Benito County	X		Non-Competitive	X				X		X			

EMS Plan Annual Update 2017



San Benito County Office of Emergency Services
Emergency Medical Services Division
EMS Plan Annual Report 2017

Summary

The EMS Plan Update for the County of San Benito is intended to meet the requirements of the California Health & Safety Code, Division 2.5, § 1797.254. There are no significant changes from our 2016 EMS Plan Update that was approved by the Authority in February 2018. All data is for calendar year 2017 except budget data, which is for Fiscal Year 2017-2018. It is my pleasure to present this update on behalf of the County of San Benito.

Sincerely,

Kris Mangano

Kris Mangano
EMS Coordinator



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Goals & Objectives

- Improve Cardiac Arrest Survival Rates
 - We recently purchased and distributed over 30 Automatic External Defibrillators (AEDs) to county and city buildings, public buildings and several community parks.
 - Encouraging bystander CPR through county-wide “Hands-Only CPR” events.
 - Participation in the CARES program to monitor cardiac data
- Local Trauma Care Center
 - Participation and coordination of Hazel Hawkins’ Hospital verification as a Level IV Trauma Center.
 - Collect, verify and evaluate trauma data from the Level IV Trauma Center.
- Disaster Response
 - Participate in the Hospital Preparedness Program (HPP) by planning and implementing disaster drills, including tabletop and functional exercises.
 - Continued implementation and training of EMS policies related to multi-casualty incidents, including pre-hospital, hospital, dispatch and EMS Agency responses.
- Public Information & Education
 - Continue to sponsor “Hands-Only CPR” events
 - Release of media information and participation in media events related to emergency medical services.
 - Participation with county-wide organizations
 - Executive Committee for San Benito County Opioid Task Force.
 - Board Member for Emmaus House, a domestic violence shelter for women and children.



Addendum to the 2017 EMS Plan Annual Update



San Benito County Office of Emergency Services
Emergency Medical Services Division

ADDENDUM TO THE 2017 EMS PLAN ANNUAL UPDATE
SEPTEMBER 12, 2019

SAN BENITO COUNTY EMERGENCY MEDICAL SERVICES AGENCY
ADDENDUM TO THE 2017 ANNUAL UPDATE

Trauma System Status Report

As required by Section 100253(j) of the California Code of Regulation, the *Trauma System Status Report* is shown as Attachment A.

Medical Health Operational Area Coordinator (MHOAC)

In San Benito County, the MHOAC position is the responsibility of the EMS Coordinator. The MHOAC represents the single point of contact for the program and is responsible for monitoring and ensuring adequate medical and health resources are in place during a local emergency. The MHOAC is authorized to make and respond to requests for mutual aid from outside of San Benito County.

During non-emergency operations and the initial phase of an emergency, the MHOAC operates in a duty officer mode and is on-call 24/7. The MHOAC is responsible for ensuring the operational effectiveness of 17 mandated functions:

1. Assessment of immediate medical needs
2. Coordination of disaster medical and health resources
3. Coordination of patient distribution and medical evaluations
4. Coordination of out-of-hospital medical care providers
5. Coordination and integration with fire agencies personnel, resources, and emergency fire prehospital medical services
6. Coordination of providers of non-fire based prehospital emergency medical services
7. Coordination of the establishment of temporary pre-transport field treatment sites
8. Health surveillance and epidemiological analysis of community health status
9. Assurance of food safety
10. Management of exposure to hazardous agents
11. Provisions of coordination of mental health services
12. Provision or coordination of mental health services
13. Provision of medical and health public information and protective action recommendations
14. Provision or coordination of vector control services
15. Assurance of drinking water safety
16. Assurance of the safe management of liquid, solid, and hazardous wastes
17. Investigation and control of communicable disease



The MHOAC Program has 4 major activities to perform in order to ensure the operational effectiveness of the 17 mandated functions:

- Overall incident assessment to maintain situational awareness
- Overall interagency coordination with subject matter experts in the 17 functional areas
- Situation status reporting
- Resource request management for medical and health resources

In San Benito County, the Emergency Medical Services Agency is a division of the Office of Emergency Services. As a result, both agencies work together to ensure the development of a health and medical disaster plan for the operational area. The health and medical emergency function (EF-8) plan includes preparedness, response, recovery, and mitigation functions and is an annex to the County Emergency Operations Plan.

The *Multi-Casualty Incident (MCI) Plan* was revised within the last 5-years and has been tested in annual drills and exercises and has been implemented for several MCIs.

