

**EMERGENCY MEDICAL SERVICES AUTHORITY**

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September 5, 2019

Mr. Mike Petrie, EMS Administrator  
Monterey County EMS Agency  
1441 Schilling Place, South Building  
Salinas, CA 93901

Dear Mr. Petrie:

This letter is in response to Monterey County's 2018 EMS Plan submission to the EMS Authority on May 8, 2019.

**I. Introduction and Summary:**

The EMS Authority has concluded its review of Monterey County's 2018 EMS Plan and is approving the plan as submitted.

**II. History and Background:**

Monterey County received its last plan approval for its 2017 plan submission.

Historically, we have received EMS Plan submissions from Solano County for the following years:

- 1999
- 2001
- 2005
- 2008-2010
- 2012
- 2013
- 2016
- 2017

Health and Safety Code (HSC) § 1797.254 states:

*“Local EMS agencies shall **annually** (emphasis added) submit an emergency medical services plan for the EMS area to the authority, according to EMS Systems, Standards, and Guidelines established by the authority”.*

The EMS Authority is responsible for the review of EMS Plans and for making a determination on the approval or disapproval of the plan, based on compliance with statute, regulations, and case law, consistent with HSC § 1797.105(b).

### III. Analysis of EMS System Components:

Following are comments related to Monterey County's 2018 EMS Plan. Areas that indicate the plan submitted is concordant and consistent with applicable laws, regulations, case law, and the EMS system components identified in HSC § 1797.103, are indicated below:

- |    | Approved                            | Not Approved             |   |
|----|-------------------------------------|--------------------------|---|
| A. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <u>System Organization and Management</u> |
| B. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <u>Staffing/Training</u>                  |
| C. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <u>Communications</u>                     |
| D. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <u>Response/Transportation</u>            |

Based on the documentation provided, please find enclosed the EMS Authority's determination of the exclusivity of Monterey County's ambulance zones.

- |    |                                     |                          |                                 |
|----|-------------------------------------|--------------------------|---------------------------------|
| E. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <u>Facilities/Critical Care</u> |
|----|-------------------------------------|--------------------------|---------------------------------|

If Monterey County has implemented, or plans to implement, a ST-Elevation Myocardial Infarction (STEMI) or Stroke Critical Care System, a Critical Care System Plan must be approved by the EMS Authority in accordance with Title 22, California Code of Regulations, Chapters 7.1 and 7.2. A STEMI and/or Stroke Plan must be submitted to the EMS Authority by December 31, 2019.

- |    |                                     |                          |  |
|----|-------------------------------------|--------------------------|--|
| F. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <u>Data Collection/System Evaluation</u> |
| G. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <u>Public Information and Education</u>  |
| H. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <u>Disaster Medical Response</u>         |

### IV. Conclusion:

Based on the information identified, Monterey County's 2018 EMS Plan is approved.

Pursuant to HSC § 1797.105(b):

*“After the applicable guidelines or regulations are established by the Authority, a local EMS agency may implement a local plan...unless the Authority determines that the plan does not effectively meet the needs of the persons served and is not consistent with the coordinating activities in the geographical area served, or that the plan is not concordant and consistent with applicable guidelines or regulations, or both the guidelines and regulations established by the Authority.”*

**V. Next Steps:**

Monterey County's next EMS Plan will be due on or before September 30, 2020. If you have any questions regarding the plan review, please contact Ms. Lisa Galindo, EMS Plans Coordinator, at (916) 431-3688.

Sincerely,



Tom McGinnis, EMT-P  
Chief, EMS Systems Division

Enclosure



# Monterey County Emergency Medical Services Agency



## EMERGENCY MEDICAL SERVICES PLAN (Revised March 2019)

## Board of Supervisors Board Order

### Update Log

Log Number	Changes
2007-12-001	Updated Title page added log to document changes (page ii); updated Table of Content from August 2006 EMS Plan (page 1); removed Section 3 – System Resources and Operations from August 2006 EMS Plan (pages 143 – 164) and replaced with new Section 3 – System Resources and Operations (pages 143 – 165); Removed Section 4 – Ambulance Zone Summary from August 2006 EMS Plan (page 165) and replaced with new Section 4 – Ambulance Zone Summary (page 166); Removed Section 5 – Resource Directories from August 2006 EMS Plan (pages 166 – 174) and replaced with new Section 5 – Resource Directories (pages 167 – 168); updated Standard 1.04 – Medical Director (page 23); and updated Standard 1.08 – ALS Planning (page 27).
2009-04-001	Replacement of Manual (EMS Plan 2008)
2011-05-001	Replacement of Manual (EMS Plan 2009)
2011-05-002	Removed Updated Log to document changes (page ii) from EMS Plan (2009) and Replaced with new Update Log (2010); Removed Tables 2, 3, 5, and 8 from EMS Plan (2009) and Replaced with new Tables 2, 3, 5, and 8 (2010). Table changes and Section 4 – Ambulance Zone Summary (no changes) submitted to the EMSA.
2012-05-001	Revised Manual (EMS Plan 2011); added Trauma Care System Update (Table 13)
2013-06-001	Revised Manual (EMS Plan 2012) and Tables 2 through 13.
2014-10-001	Revised Manual (EMS Plan 2013) and Tables 2 through 13.
2016-12-27	Updated Executive Summary; Table 2 – System Resources and Operations, specifically FY 15/16 budget and staffing information; Table 3- Personnel/Training, current EMS personnel certified and accredited with the EMS Agency and number of reviews performed; Table 4- System Resources and Operations – Communications; Table 6- System Resources Directory – Facilities/Critical Care; Table 7- Resource Directory - Disaster Medical; Table 8- Resource Directory, showing 2016 responses and transports; Table 9- Resources Directory – Facilities; Table 10- Resources Directory - Approved Training Programs; Table 11- Resources Directory - EMS Dispatch Agency; and Table 13-Trauma System Report.
2017-12-21	Updated Executive Summary; Table 1 - System Organization and Management H. Disaster Medical Response 8.10; Routine updates to Table 2

	through 13
2019-01	Updated summary, updated table of contents, added plan progress objectives, updated tables 1-11 – removed trauma care system update

## **EMS Plan (2018) Executive Summary**

This document is the 2018 revision of the Monterey County EMS Plan. Of the 122 standards identified by the California EMS Authority in the EMS System Planning Guidelines, there are two (2) areas where the Monterey County EMS Plan does not meet the state-specified, minimum standards. (See Table 1 – Standards Summary Matrix for additional information). These standards and their corresponding statuses are:

1. **Designation of Casualty Collection Points (8.11) and;**
2. **Establishment of Casualty Collection Points (8.12)**

During 2018, the Monterey County EMS Agency began a comprehensive revision of our multi-casualty incident (MCI) and disaster medical management plans and program. This program is modeled after the successful MCI program used in OES Region IV. The Monterey County EMS multi-casualty incident (MCI) and disaster medical management program includes designation and establishment of Casualty Collection Points (CCPs) and other government-sponsored designated treatment sites. The Monterey County MCI Plan is currently in policy review status and will be implemented once it has been finished that process.

The balance of this executive summary provides a brief overview of the changes and accomplishments within the Monterey County EMS Agency and the Monterey County EMS System including identified needs, and proposed program solutions.

### **Section A – System Organization and Management:**

The Monterey County EMS Agency Strategic Plan and the Monterey County Emergency Medical Services System Strategic Plan were both revised and remained focused on our goals for the next 3 years to include: (1) To transition to a quality improvement and data-based EMS System; (2) To implement electronic patient care reporting among all EMS communications centers, first responders, ambulance providers, and hospitals; (3) To assess and redesign the Monterey County EMS System, consistent with the Triple Aim; (4) To prepare and conduct a competitive process that will ensure the provision of 911 emergency ambulance services; (5) To develop robust multi-casualty incident and medical disaster capabilities; (6) To systematically and regularly review and revise the EMS System policies, procedures, and protocols; (7) To communicate the EMS Agency's programs, activities, and services to EMS stakeholders; (8) To strengthen the EMS Agency's staffing and infrastructure to fulfill state statutory and regulatory responsibilities and local legislative and policy-based responsibilities. Several of these goals are partially met or completed as mentioned herein.

### **Section B – Staffing and Training:**

The EMS Agency will be providing a comprehensive site visit to review the Monterey County EMT training programs in 2019. The EMS Agency has revised the review checklist to ensure all Title 22 EMT training program requirements and Monterey County EMS policies are being followed.