STATE OF CALIFORNIA – HEALTH AND HUMAN SERVICES AGENCY

GAVIN NEWSOM, *Governor*

EMERGENCY MEDICAL SERVICES AUTHORITY
10901 GOLD CENTER DR., SUITE 400
RANCHO CORDOVA, CA 95670
(916) 322-4336 FAX (916) 322-1441

September 28, 2020

Mr. Travis Kusman, Emergency Medical Services Administrator
San Mateo County Emergency Medical Services Agency
801 Gateway Boulevard, 2nd Floor
South San Francisco, CA 94080

Dear Mr. Kusman:

This letter is in response to San Mateo County's 2019 emergency medical services (EMS) plan submission to the EMS Authority on July 8, 2020. The EMS Authority has reviewed the plan, based on compliance with statutes, regulations, and case law. It has been determined the plan meets all EMS system components identified in Health and Safety Code (HSC) § 1797.103, and is approved for implementation pursuant to HSC § 1797.105(b).

Based on the documentation provided, the EMS Authority has compiled a list of your Emergency Ambulance Zone areas within your jurisdiction and has enclosed for reference.

In accordance with HSC § 1797.254, please submit an annual EMS plan to the EMS Authority on or before September 28, 2021. If you have any questions regarding the EMS Plan review, please contact Ms. Lisa Galindo, EMS Plans Coordinator, at (916) 431-3688.

Sincerely,

Dave Duncan, MD
Director

Enclosure

dd:lg

San Mateo 2019 EMS Plan Ground Exclusive Operating Areas	Non-Exclusive	Exclusive	Method to Achieve Exclusivity	Emergency Ambulance	ALS	LALS	All Emergency Ambulance Services	9-1-1 Emergency Response	7-digit Emergency Response	ALS Ambulance	All CCT Ambulance Services	BLS Non-Emergency and IFT	Standby Service with Transport Authorization	
ZONE	**EXCLUSIVITY**			**TYPE**			**LEVEL**							**NOTES**
San Mateo County														
San Mateo County, except the City of South San Francisco		X	Competitive	X				X	X	X				
City of South San Francisco		X	Non-Competitive	X				X	X	X				

2019

EMS SYSTEM PLAN UPDATE

SAN MATEO COUNTY HEALTH
EMERGENCY MEDICAL SERVICES

San Mateo County EMS Agency

801 Gateway Boulevard, Second Floor
South San Francisco, California 94080

May 2020

COUNTY OF SAN MATEO
EMERGENCY
MEDICAL SERVICES

San Mateo County 2019 EMS Plan Executive Summary

The San Mateo County EMS system remained stable and continues to make progress toward achieving several of our systems' long-term goals. The EMS Agency continues to experience successful collaborations with key system partners including our ALS Fire First Responder Agencies, contracted ALS ambulance provider, American Medical Response (AMR), and our receiving and specialty care centers, several of which are located within other EMS agency jurisdictions.

Accomplishments Since Our Last Report

- Execution of a new Emergency Ambulance Services with Advanced Life Support Ambulance Transport Agreement with American Medical Response effective July 1, 2019.
- Executed a new Agreement with the San Mateo County Pre-Hospital Emergency Medical Services Group to be Designated Paramedic First Response Service Provider effective July 1, 2019.
- EMS Agency continues management of the Health System Emergency Preparedness Program merging the HPP and PHEP programs under the EMS Division in San Mateo County.
- San Mateo County STEMI System began using American Heart Association's Get-with-the-Guidelines STEMI data collection system.
- Completed and implemented new adult, pediatric, trauma, and reference protocols and tools for prehospital care providers.
- Developed and implemented a new iPhone and Android app that provides access to all protocols and EMS policies.
- Participated in National Cardiac Arrest to Enhance Survival (CARES) registry system.
- Continue to utilize a high-performance cardiopulmonary resuscitation (CPR) response protocol with the goal of continued improvement in overall survival of cardiac arrest.
- Continue to expand healthcare participation using ReddiNet® as our emergency communication system and expanded the system to all skilled nursing facilities within San Mateo County.
- Provided mutual aid resources, including RDMHC services, to the Northern California wildfires.
- Continue to participate in county-wide system implementation of a new computer-aided dispatch system.
- Received a $1.5M grant from California Department of Health Care Services as part of a Center for Medicare/Medicaid Services 90/10 funding and CARESTAR Foundation matching funds for the +EMS Health Information Exchange.
- Participated in bi-monthly county-wide death review committee with the goal of identifying preventable deaths. The review committee led by the County Health Leadership team has representatives of San Mateo Older Adults Program, Public Health, Family Health, Behavioral Health and Recovery Services, Correctional Health and EMS.
- Conducted 3 full scale exercises with partners like Healthcare Coalition, FBI, National Guard, AMR, CERT, Fire, Law, OES, San Francisco International Airport, Corner's Office, and Red Cross.
- Activated San Mateo County Health Policy Group for three (3) exercises.

Disaster Medical Response

1. The EMS Agency continued development of the San Mateo County Operational Area Medical Health Emergency Operations Plan (EOP), which provides general guidance for preparation, response, and recovery to all-hazard events which pose risk to the healthcare system and/or result in illness or injury amongst the population within San Mateo County.

2. The San Mateo County Public Health Officer and the San Mateo County EMS Agency Administrator, at the direction of the Chief of San Mateo County Health have appointed the EMS Administrator to serve as the Medical Health Operational Area Coordinator (MHOAC). The EMS Agency maintains an on-call EMS Duty Officer 24-hours a day to serve as the MHOAC's designee after hours or when the MHOAC is unavailable.

3. The San Mateo County Healthcare Coalition (HCC) was established in 1999 to coordinate strategic planning activities amongst healthcare facilities of various healthcare delivery sectors, public health agencies, other government entities, and community partners to prepare for, respond to, and recover from emergencies and other incidents that impact the public's health. The HCC meets regularly and was active during the Public Safety Power Shutoff events of 2019 that affected the majority of the Bay Area and the COVID-19 pandemic response.

   San Mateo County's HCC membership was comprised of:

   - 8 Acute care hospitals
   - 3 Ambulatory surgical centers
   - 15 Intermediate care facilities for individuals with intellectual disabilities
   - 8 Dialysis centers
   - EMS providers agencies serving within the 9-1-1 system
   - 14 Home health agencies
   - 1 Public health department
   - 13 Programs of all-inclusive care for the elderly
   - 10 Long-term care facilities
   - 8 Hospice inpatient and outpatient facilities
   - 4 Federally qualified healthcare facility

Public Information and Education

The EMS Agency continues its effort to provide community education and training. Highlights for the past year include:

- Joint agency public service announcements and outreach for stroke at local BART and CalTrain stations, which reached more than 1,700 persons
- Hands-Only CPR training of hundreds of pubic participants across San Mateo County
- Stop the Bleed training of hundreds of public participants across San Mateo County
- Continue to host the Bay Area Paramedic Journal Club for EMS providers

TABLE 1: MINIMUM STANDARDS/RECOMMENDED GUIDELINES

A. SYSTEM ORGANIZATION AND MANAGEMENT

	Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
Agency Administration:					
1.01 LEMSA Structure		X			
1.02 LEMSA Mission		X			
1.03 Public Input		X			
1.04 Medical Director		X	X		
Planning Activities:					
1.05 System Plan		X			
1.06 Annual Plan Update		X			
1.07 Trauma Planning*		X	X		
1.08 ALS Planning*		X			
1.09 Inventory of Resources		X			
1.10 Special Populations		X	X		
1.11 System Participants		X			
Regulatory Activities:					
1.12 Review & Monitoring		X			
1.13 Coordination		X			
1.14 Policy & Procedures Manual		X			
1.15 Compliance w/Policies		X			
System Finances:					
1.16 Funding Mechanism		X			
Medical Direction:					
1.17 Medical Direction*		X			
1.18 QA/QI		X	X		

TABLE 1: MINIMUM STANDARDS/RECOMMENDED GUIDELINES

1.19 Policies, Procedures, Protocols		X	X		

TABLE 1: MINIMUM STANDARDS/RECOMMENDED GUIDELINES

A. SYSTEM ORGANIZATION AND MANAGEMENT (continued)

	Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
1.20 DNR Policy		X			
1.21 Determination of Death		X			
1.22 Reporting of Abuse		X			
1.23 Interfacility Transfer		X			
Enhanced Level: Advanced Life Support					
1.24 ALS Systems		X	X		
1.25 On-Line Medical Direction		X	X		
Enhanced Level: Trauma Care System:					
1.26 Trauma System Plan		X			
Enhanced Level: Pediatric Emergency Medical and Critical Care System:					
1.27 Pediatric System Plan		X			
Enhanced Level: Exclusive Operating Areas:					
1.28 EOA Plan		X			

SAN MATEO COUNTY HEALTH
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TABLE 1: MINIMUM STANDARDS/RECOMMENDED GUIDELINES

B. STAFFING/TRAINING

	Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
Local EMS Agency:					
2.01 Assessment of Needs		X			
2.02 Approval of Training		X			
2.03 Personnel		X			
Dispatchers:					
2.04 Dispatch Training		X	X		
First Responders (non-transporting):					
2.05 First Responder Training		X	X		
2.06 Response		X			
2.07 Medical Control		X			
Transporting Personnel:					
2.08 EMT-I Training		X	X		
Hospital:					
2.09 CPR Training		X			
2.10 Advanced Life Support		X			
Enhanced Level: Advanced Life Support:					
2.11 Accreditation Process		X			
2.12 Early Defibrillation		X			
2.13 Base Hospital Personnel		X			

SAN MATEO COUNTY HEALTH
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TABLE 1: MINIMUM STANDARDS/RECOMMENDED GUIDELINES

C. COMMUNICATIONS

	Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
Communications Equipment:					
3.01 Communication Plan*		X	X		
3.02 Radios		X	X		
3.03 Interfacility Transfer*		X			
3.04 Dispatch Center		X			
3.05 Hospitals		X	X		
3.06 MCI/Disasters		X			
Public Access:					
3.07 9-1-1 Planning/ Coordination		X	X		
3.08 9-1-1 Public Education		X			
Resource Management:					
3.09 Dispatch Triage		X	X		
3.10 Integrated Dispatch		X	X		

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TABLE 1: MINIMUM STANDARDS/RECOMMENDED GUIDELINES

D. RESPONSE/TRANSPORTATION

	Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
Universal Level:					
4.01 Service Area Boundaries*		X	X		
4.02 Monitoring		X	X		
4.03 Classifying Medical Requests		X			
4.04 Prescheduled Responses		X			
4.05 Response Time*		X			
4.06 Staffing		X			
4.07 First Responder Agencies		X			
4.08 Medical & Rescue Aircraft*		X			
4.09 Air Dispatch Center		X			
4.10 Aircraft Availability*		X			
4.11 Specialty Vehicles*		X	X		
4.12 Disaster Response		X			
4.13 Intercounty Response*		X			
4.14 Incident Command System		X			
4.15 MCI Plans		X			
Enhanced Level: Advanced Life Support:					
4.16 ALS Staffing		X	X		
4.17 ALS Equipment		X			
Enhanced Level: Ambulance Regulation:					
4.18 Compliance		X			
Enhanced Level: Exclusive Operating Permits:					
4.19 Transportation Plan		X			

TABLE 1: MINIMUM STANDARDS/RECOMMENDED GUIDELINES

4.20 "Grandfathering"		X			
4.21 Compliance		X			
4.22 Evaluation		X			

SAN MATEO COUNTY HEALTH
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TABLE 1: MINIMUM STANDARDS/RECOMMENDED GUIDELINES

E. FACILITIES/CRITICAL CARE

	Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
Universal Level:					
5.01 Assessment of Capabilities		X	X		
5.02 Triage & Transfer Protocols*		X			
5.03 Transfer Guidelines*		X			
5.04 Specialty Care Facilities*		X			
5.05 Mass Casualty Management		X	X		
5.06 Hospital Evacuation*		X			
Enhanced Level: Advanced Life Support:					
5.07 Base Hospital Designation*		X			
Enhanced Level: Trauma Care System:					
5.08 Trauma System Design		X			
5.09 Public Input		X			
Enhanced Level: Pediatric Emergency Medical and Critical Care System:					
5.10 Pediatric System Design		X			
5.11 Emergency Departments		X	X		
5.12 Public Input		X			
Enhanced Level: Other Specialty Care Systems:					
5.13 Specialty System Design		X			
5.14 Public Input		X			

SAN MATEO COUNTY HEALTH
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TABLE 1: MINIMUM STANDARDS/RECOMMENDED GUIDELINES

F. DATA COLLECTION/SYSTEM EVALUATION

	Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
Universal Level:					
6.01 QA/QI Program		X	X		
6.02 Prehospital Records		X			
6.03 Prehospital Care Audits		X			
6.04 Medical Dispatch		X			
6.05 Data Management System*		X			
6.06 System Design Evaluation		X			
6.07 Provider Participation		X			
6.08 Reporting		X			
Enhanced Level: Advanced Life Support:					
6.09 ALS Audit		X	X		
Enhanced Level: Trauma Care System:					
6.10 Trauma System Evaluation		X			
6.11 Trauma Center Data		X	X		

SAN MATEO COUNTY HEALTH
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TABLE 1: MINIMUM STANDARDS/RECOMMENDED GUIDELINES

G. PUBLIC INFORMATION AND EDUCATION

	Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
Universal Level:					
7.01 Public Information Materials		X	X		
7.02 Injury Control		X	X		
7.03 Disaster Preparedness		X	X		
7.04 First Aid & CPR Training		X	X		

SAN MATEO COUNTY HEALTH
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TABLE 1: MINIMUM STANDARDS/RECOMMENDED GUIDELINES

H. DISASTER MEDICAL RESPONSE

	Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
Universal Level:					
8.01 Disaster Medical Planning*		X			
8.02 Response Plans		X	X		
8.03 HazMat Training		X			
8.04 Incident Command System		X	X		
8.05 Distribution of Casualties*		X			
8.06 Needs Assessment		X	X		
8.07 Disaster Communications*		X			
8.08 Inventory of Resources		X	X		
8.09 DMAT Teams		X	X		
8.10 Mutual Aid Agreements*		X			
8.11 CCP Designation*		X			
8.12 Establishment of CCPs		X			
8.13 Disaster Medical Training		X	X		
8.14 Hospital Plans		X	X		
8.15 Interhospital Communications		X			
8.16 Prehospital Agency Plans		X	X		
Enhanced Level: Advanced Life Support:					
8.17 ALS Policies		X			
Enhanced Level: Specialty Care Systems:					
8.18 Specialty Center Roles		X			
Enhanced Level: Exclusive Operating Areas/Ambulance Regulations:					
8.19 Waiving Exclusivity		X			

COUNTY OF SAN MATEO
EMERGENCY
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TABLE 2: SYSTEM ORGANIZATION AND MANAGEMENT

Reporting Year: 2019

NOTE: Number (1) below is to be completed for each county. The balance of Table 2 refers to each agency.

1. Percentage of population served by each level of care by county:
(Identify for the maximum level of service offered; the total of a, b, and c should equal 100%.)

County: San Mateo County

A. Basic Life Support (BLS)	0%
B. Limited Advanced Life Support (LALS)	0%
C. Advanced Life Support (ALS)	100%

2. Type of agency:
   - ☐ Public Health Department
   - ☒ County Health Services Agency
   - ☐ Other (non-health) County Department
   - ☐ Joint Powers Agency
   - ☐ Private Non-Profit Entity
   - ☐ Other: _____

3. The person responsible for day-to-day activities of the EMS agency reports to:
   - ☐ Public Health Officer
   - ☒ Health Services Agency Director/Administrator
   - ☐ Board of Directors
   - ☐ Other: _____

4. Indicate the non-required functions which are performed by the agency:
   - ☒ Implementation of exclusive operating areas (ambulance franchising)
   - ☒ Designation of trauma centers/trauma care system planning
   - ☒ Designation/approval of pediatric facilities
   - ☒ Designation of other critical care centers
   - ☐ Development of transfer agreements
   - ☐ Enforcement of local ambulance ordinance
   - ☒ Enforcement of ambulance service contracts
   - ☐ Operation of ambulance service
   - ☒ Continuing education
   - ☒ Personnel training
   - ☒ Operation of oversight of EMS dispatch center

- ☒ Non-medical disaster planning
- ☐ Administration of critical incident stress debriefing team (CISD)
- ☐ Administration of disaster medical assistance team (DMAT)
- ☒ Administration of EMS Fund [Senate Bill (SB) 12/612]
- ☐ Other: _____
- ☐ Other: _____
- ☐ Other: _____

5. EXPENSES

Salaries and benefits (All but contract personnel)	$ 1,527,384
Contract Services (e.g. medical director)	$ 5,009,542
Operations (e.g. copying, postage, facilities)	$ 109,218
Travel	$ 15,572
Fixed assets	$ 0
Indirect expenses (overhead)	$ 81,950
Ambulance subsidy	$ 0
EMS Fund payments to physicians/hospital	$ 974,197
Dispatch center operations (non-staff)	0
Training program operations	0
Other: Measure K	$ 28,210
Other: Fees to EMSA (EMT and paramedic)	$ 21,481
TOTAL EXPENSES	**$ 7,767,554**

6. SOURCES OF REVENUE

Special project grant(s) [from EMSA]	$ 0
Preventive Health and Health Services (PHHS) Block Grant	$ 0
Office of Traffic Safety (OTS)	$ 0
State general fund (Maddy, Richie)	$ 974,197
County general fund	$ 0
Other local tax funds (e.g., EMS district)	$ 41,416
County contracts (e.g. multi-county agencies)	$ 647,699
Certification fees	$ 27,720

Training program approval fees		$ 0
Training program tuition/Average daily attendance funds (ADA)		$ 0
Job Training Partnership ACT (JTPA) funds/other payments		$ 0
Base hospital application fees		$ 0
Trauma center application fees		$ 0
Trauma center designation fees		$ 0
Pediatric facility approval fees		$ 0
Pediatric facility designation fees		$ 0
Other critical care center application fees		$ 0
STEMI facility designation fees		$ 125,000
Thrombectomy Capable Stroke Center application fee		$ 7,500
Ambulance service/vehicle fees		$ 0
Contributions		$ 0
EMS Fund (SB 12/612)		$ 457,049
Other fees:	EMS admin fee for Maddy & Richie funds	$ 426,348
Other fees:	AMR pass-through to JPA	$ 4,739,670
Other fees:	Medi-Cal admin activities (MAA)	$ 300,000
Other fees:	EMSA portion of certification fees	$ 20,954
TOTAL REVENUE		**$ 7,767,554**

TOTAL REVENUE SHOULD EQUAL TOTAL EXPENSES.
IF THEY DON'T, PLEASE EXPLAIN.

7. **Fee structure**

☐ We do not charge any fees

☒ Our fee structure is:

First responder certification	$ N/A
EMS dispatcher certification	$ N/A
EMT-I certification	$ 125
EMT-I recertification	$ 87
EMT-defibrillation certification	$ N/A
EMT-defibrillation recertification	$ N/A
AEMT certification	$ N/A
AEMT recertification	$ N/A
EMT-P accreditation	$ 50
Mobile Intensive Care Nurse/Authorized Registered Nurse certification	$ N/A
MICN/ARN recertification	$ N/A
EMT-I training program approval	$ N/A
AEMT training program approval	$ N/A
EMT-P training program approval	$ N/A
MICN/ARN training program approval	$ N/A
Base hospital application	$ N/A
Base hospital designation	$ N/A
Trauma center application	$ N/A
Trauma center designation	$ N/A
Pediatric facility approval	$ N/A
Pediatric facility designation	$ N/A
Other critical care center application	
Type: STEMI	$ N/A
Type: Thrombectomy Capable Stroke Center	$ 7,500
Other critical care center designation	
Type: STEMI	$ 25,000
Type: Primary Stroke Center	$ N/A
Type: Thrombectomy Capable Stroke Center	$ N/A
Type: Comprehensive Stroke Center	$ N/A

Ambulance service licence	$ N/A
Ambulance vehicle permits	$ N/A
Other:	$ N/A
Other:	$ N/A
Other:	$ N/A

TABLE 2: SYSTEM ORGANIZATION AND MANAGEMENT (cont.)

Category	Actual Title	FTE Positions (EMS only)	Top Salary by hourly equivalent	Benefits (% of salary)	Comments
EMS Admin./Coord./Director	EMS Director	1.0	$91.14	40%	
EMS Admin./Coord./Director	Assistant EMS Director	1.0	$91.14	40%	
Asst. Admin. or Admin. Asst. or Admin. Mgr.	Clinical Services Manager II	1.0	$83.46	40%	
Asst. Admin. or Admin. Asst. or Admin. Mgr.	Health Services Manager I	1.0	$61.69	40%	
ALS Coord./Field Coord./Trng Coordinator	Public Health Nurse (PHN)	1.0	$55.86	40%	
Program Coordinator/Field Liaison (Non-clinical)	Management Analyst	1.0	$53.78	40%	
Trauma Coordinator	*See PHN above*				
Medical Director	EMS Medical Director	0.33	$200.00	0%	Contract with Stanford Hospital; MD is not a EMS Agency employee
Other MD/Medical Consult/Training Medical Director					
Disaster Medical Planner	Health Emergency Preparedness Program Manager	1.0	$62.67	40%	
Dispatch Supervisor					
Medical Planner					
Data Evaluator/Analyst					
QA/QI Coordinator	*See Clinical Services Manager II above*				

Public Info. & Education Coordinator	Community Program Specialist II	1.0	$39.81	40%	
Executive Secretary	Administrative Assistant II	1.0	$42.45	40%	
Other Clerical					
Data Entry Clerk					
Other	Health Emergency Communications and Trainer	1.0	$39.81	40%	
Other	Health Emergency Preparedness Analyst	1.0	$22.00	40%	
Other	EMS Management Fellow	1.0	$40.00	40%	
Other	Special Care Coordinator	0.25	$64.11	0%	

Include an organizational chart of the local EMS agency and a county organization chart(s) indicating how the LEMSA fits within the county/multi-county structure.

COUNTY OF SAN MATEO
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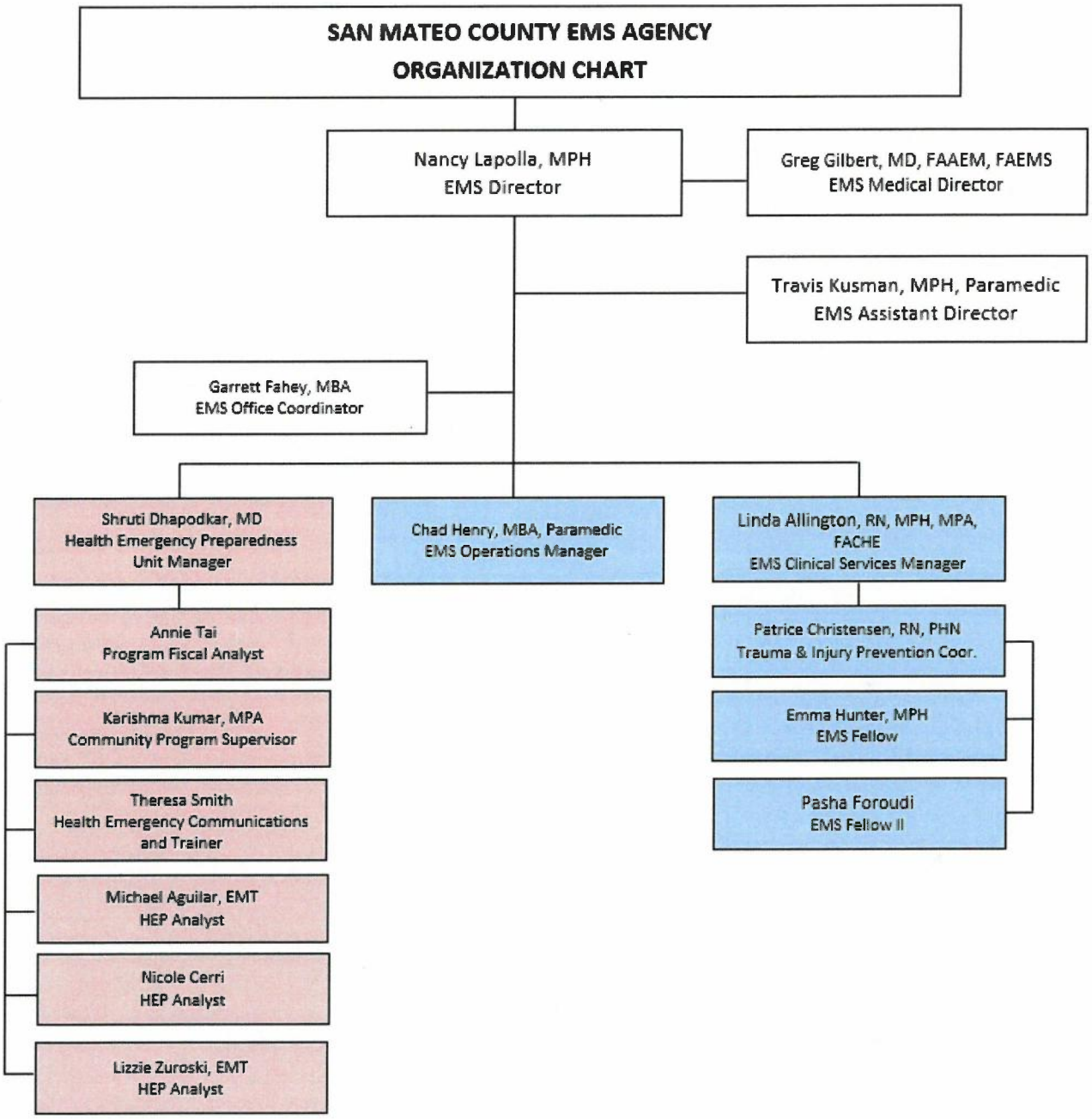
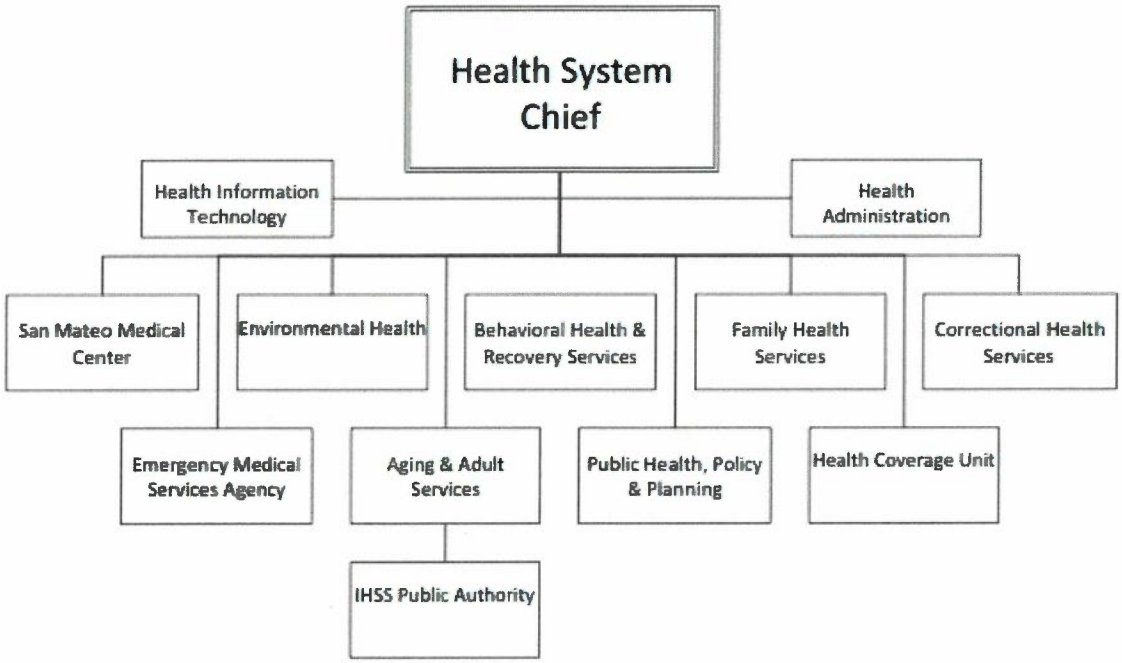


San Mateo Health System



FY 2017-19

SAN MATEO COUNTY HEALTH
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MEDICAL SERVICES

TABLE 3: SYSTEM RESOURCES AND OPERATIONS - Personnel/Training

EMS System: San Mateo County

Reporting Year: 2019

NOTE: Table 3 is to be reported by agency.

	EMT - Is	EMT - IIs	EMT - Ps	MICN
Total Certified	350	N/A		N/A
Number newly certified this year	137	N/A		N/A
Number recertified this year	213	N/A		N/A
Total number of accredited personnel on July 1 of the reporting year			560	N/A
Number of certification reviews resulting in:				
a) formal investigations	4	N/A		N/A
b) probation	3	N/A	N/A	N/A
c) suspensions	0	N/A	N/A	N/A
d) revocations	1	N/A		N/A
e) denials	0	N/A		N/A
f) denials of renewal	0	N/A		N/A
g) no action taken	0	N/A	N/A	N/A

1. Number of EMS dispatch agencies utilizing EMD Guidelines: 1

2. Early defibrillation:
   a) Number of EMT=I (defib) certified N/A

   b) Number of public safety (defib) certified (non-EMT-I) N/A

3. Do you have a first responder training program ☐ yes ☒ no

SAN MATEO COUNTY HEALTH
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TABLE 4: COMMUNICATIONS

Note: Table 4 is to be answered for each county.

County: San Mateo

Reporting Year: 2019

1. Number of primary Public Service Answering Points (PSAP) — 14
2. Number of secondary PSAPs — 1
3. Number of dispatch centers directly dispatching ambulances — 1
4. Number of EMS dispatch agencies utilizing EMD guidelines — 1
5. Number of designated dispatch centers for EMS Aircraft — 1
6. Who is your primary dispatch agency for day-to-day emergencies?
   San Mateo County Public Safety Communications
7. Who is your primary dispatch agency for a disaster?
   San Mateo County Public Safety Communications
8. Do you have an operational area disaster communication system? ☒ Yes ☐ No

   a. Radio primary frequency — 700MHz trunked

   b. Other methods — Microwave (21.8 – 22.4 GHz; 23.0 – 23.6 GHz); Fire VHF radio channels

   c. Can all medical response units communicate on the same disaster communications system? ☒ Yes ☐ No

   d. Do you participate in the Operational Area Satellite Information System (OASIS)? ☒ Yes ☐ No

   e. Do you have a plan to utilize the Radio Amateur Civil Emergency Services (RACES) as a back-up communication system? ☒ Yes ☐ No

      1) Within the operational area? ☒ Yes ☐ No

      2) Between operation area and the region and/or state? ☒ Yes ☐ No

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TABLE 5: RESPONSE/TRANSPORTATION

Reporting Year: 2019

Note: Table 5 is to be reported by agency.

Early Defibrillation Providers

1. Number of EMT-Defibrillation providers 0

SYSTEM STANDARD RESPONSE TIMES (90TH PERCENTILE)

Enter the response times in the appropriate boxes:

	METRO/URBAN	SUBURBAN/ RURAL	WILDERNESS	SYSTEMWIDE
BLS and CPR capable first responder	n/a	n/a	n/a	n/a
Early defibrillation responder	6:59 minutes	11:59 minutes	21:59 minutes	6:59 – 21:59 minutes
Advanced life support responder	6:59 minutes	11:59 minutes	21:59 minutes	6:59 – 21:59 minutes
Transport Ambulance	12:59 minutes	19:59 minutes	39:59 minutes	12:59 – 39:59 minutes

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TABLE 6: FACILITIES/CRITICAL CARE

Reporting Year: 2019 (*data reported is for July 2018-June 2019)

NOTE: Table 6 is to be reported by agency.

Trauma

Trauma patients:

1. Number of patients meeting trauma triage criteria	1,906*
2. Number of major trauma victims transported directly to a trauma center by ambulance	1,906*
3. Number of major trauma patients transferred to a trauma center	128*
4. Number of patients meeting triage criteria who weren't treated at a trauma center	N/A – Non-trauma centers do not submit data to LEMSA

Emergency Departments

Total number of emergency departments	11 (including 4 out of county)
1. Number of referral emergency services	0
2. Number of standby emergency services	1
3. Number of basic emergency services	10 (includes 4 out of county)
4. Number of comprehensive emergency services	0

Receiving Hospitals

1. Number of receiving hospitals with written agreements	7
2. Number of base hospitals with written agreements	1

SAN MATEO COUNTY HEALTH
EMERGENCY
MEDICAL SERVICES

TABLE 7: DISASTER MEDICAL

Reporting Year: 2019

County: San Mateo

NOTE: Table 7 is to be answered for each county.

SYSTEM RESOURCES

1. Casualty Collections Points (CCP)
   a. Where are your CCPs located? CCPs are located adjacent to each hospital. Alternate sites designated as needed.
   b. How are they staffed? Staffed by hospital and volunteer healthcare personnel.
   c. Do you have a supply system for supporting them for 72 hours? ☐ Yes ☒ No

2. CISD
   Do you have a CISD provider with 24-hour capability? ☒ Yes ☐ No

3. Medical Response Team
   a. Do you have any team medical response capability? ☒ Yes ☐ No
   b. For each team, are they incorporated into your local response plan? ☒ Yes ☐ No
   c. Are they available for statewide response? ☒ Yes ☐ No
   d. Are they part of a formal out-of-state response system? ☒ Yes ☐ No

4. Hazardous Materials
   a. Do you have any HazMat trained medical response teams? ☒ Yes ☐ No
   b. At what HazMat level are they trained? First Responder, Technician, and Specialist depending on the fire agency.
   c. Do you have the ability to do decontamination in an emergency room? ☒ Yes ☐ No
   d. Do you have the ability to do decontamination in the field? ☒ Yes ☐ No

OPERATIONS

1. Are you using a Standardized Emergency Management System (SEMS) that incorporates a form of Incident Command System (ICS) structure? ☒ Yes ☐ No

2. What is the maximum number of local jurisdiction EOCs you will need to interact with in a disaster? 20

3. Have you tested your MCI Plan this year in a:
   a. real event? ☒ Yes ☐ No
   b. exercise? ☒ Yes ☐ No

4. List all counties with which you have a written medical mutual aid agreement:
   All counties that have entered into the California Mutual Aid Region II – Assistance Cooperative Agreement for Emergency Medical and Health Disaster Assistance agreement

5. Do you have formal agreements with hospitals in your operational area to participate in disaster planning and response? ☒ Yes ☐ No

6. Do you have a formal agreement(s) with community clinics in your operational areas to participate in disaster planning and response? ☒ Yes ☐ No

7. Are you part of a multi-county EMS system for disaster response? ☒ Yes ☐ No

8. Are you a separate department or agency? ☐ Yes ☒ No

9. If not, to whom do you report? Health System Chief

8. If your agency is not in the Health Department, do you have a plan to coordinate public health and environmental health issues with the Health Department? N/A

SAN MATEO COUNTY HEALTH
EMERGENCY
MEDICAL SERVICES

Table 8: Resource Directory

Reporting Year: 2019

Response/Transportation/Providers

Note: *Table 8 is to be completed for each provider by county.* Make copies as needed.

County: San Mateo

Provider: San Mateo County Pre-Hospital Emergency Medical Services Group (Fire JPA)

Response Zone: All except City of South San Francisco

Address: 1510 Rollins Road
Burlingame, California 94041

Number of Ambulance Vehicles in Fleet: n/a

Phone Number: (650) 235-1255

Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: n/a

Written Contract:	Medical Director:	System Available 24 Hours:	Level of Service:
☒ Yes ☐ No	☒ Yes ☐ No	☒ Yes ☐ No	☐ Transport ☒ Non-Transport ☒ ALS ☐ BLS ☐ LALS ☒ 9-1-1 ☐ 7-Digit ☐ CCT ☐ IFT ☒ Ground ☐ Air ☐ Water

Ownership:	If Public:	If Public:	If Air:	Air Classification:
☒ Public ☐ Private	☒ Fire ☐ Law ☐ Other Explain:	☒ City ☒ County ☐ State ☒ District ☐ Federal	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue ☐ Air Ambulance ☐ ALS Rescue ☐ BLS Rescue

Transporting Agencies

45,990	Total number of responses	0	Total number of transports
45,990	Number of emergency responses	0	Number of emergency transports
0	Number of non-emergency responses	0	Number of non-emergency transports

Air Ambulance Services

0	Total number of responses	0	Total number of transports
0	Number of emergency responses	0	Number of emergency transports
0	Number of non-emergency responses	0	Number of non-emergency transports

SAN MATEO COUNTY HEALTH
EMERGENCY
MEDICAL SERVICES

Table 8: Resource Directory

Reporting Year: 2019

Response/Transportation/Providers

Note: *Table 8 is to be completed for each provider by county.* Make copies as needed.

County: San Mateo

Provider: American Medical Response

Response Zone: All except City of South San Francisco

Address: 1510 Rollins Road
Burlingame, California 94041

Number of Ambulance Vehicles in Fleet: 26

Phone Number: (650) 235-1333

Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 19

Written Contract:	Medical Director:	System Available 24 Hours:	Level of Service:
☒ Yes ☐ No	☒ Yes ☐ No	☒ Yes ☐ No	☒ Transport ☐ Non-Transport ☒ ALS ☒ BLS ☐ LALS ☒ 9-1-1 ☒ 7-Digit ☐ CCT ☐ IFT ☒ Ground ☐ Air ☐ Water

Ownership:	If Public:	If Public:	If Air:	Air Classification:
☐ Public ☒ Private	☐ Fire ☐ Law ☐ Other Explain:	☐ City ☐ County ☐ State ☐ District ☐ Federal	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue ☐ Air Ambulance ☐ ALS Rescue ☐ BLS Rescue

Transporting Agencies

53,440	Total number of responses	35,432	Total number of transports
39,405	Number of emergency responses	2,830	Number of emergency transports
14,035	Number of non-emergency responses	32,602	Number of non-emergency transports

Air Ambulance Services

0	Total number of responses	0	Total number of transports
0	Number of emergency responses	0	Number of emergency transports
0	Number of non-emergency responses	0	Number of non-emergency transports

SAN MATEO COUNTY HEALTH
EMERGENCY
MEDICAL SERVICES

Table 8: Resource Directory

Reporting Year: 2019

Response/Transportation/Providers

Note: *Table 8 is to be completed for each provider by county.* Make copies as needed.

County: San Mateo

Provider: South San Francisco Fire Department

Response Zone: City of South San Francisco

Address: 480 North Canal Street
South San Francisco, California 94080

Number of Ambulance Vehicles in Fleet: 5

Phone Number: (650) 829-3950

Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 3

Written Contract:	Medical Director:	System Available 24 Hours:	Level of Service:
☐ Yes ☒ No Wedworth-Townsend Provider	☒ Yes ☐ No	☒ Yes ☐ No	☒ Transport ☐ Non-Transport ☒ ALS ☒ BLS ☐ LALS ☒ 9-1-1 ☐ 7-Digit ☐ CCT ☐ IFT ☒ Ground ☐ Air ☐ Water

Ownership:	If Public:	If Public:	If Air:	Air Classification:
☒ Public ☐ Private	☒ Fire ☐ Law ☐ Other Explain:	☒ City ☐ County ☐ State ☐ District ☐ Federal	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue ☐ Air Ambulance ☐ ALS Rescue ☐ BLS Rescue

Transporting Agencies

4,110	Total number of responses	3,108	Total number of transports
4,107	Number of emergency responses	208	Number of emergency transports
3	Number of non-emergency responses	2,900	Number of non-emergency transports

Air Ambulance Services

0	Total number of responses	0	Total number of transports
0	Number of emergency responses	0	Number of emergency transports
0	Number of non-emergency responses	0	Number of non-emergency transports

SAN MATEO COUNTY HEALTH
EMERGENCY
MEDICAL SERVICES

Date: 2019

EMS PLAN
AMBULANCE ZONE SUMMARY FORM

In order to evaluate the nature of each area or subarea, the following information should be compiled for each zone individually. Please include a separate form for each exclusive and/or nonexclusive ambulance zone.

Local EMS Agency or County Name: San Mateo County

Area or Subarea (Zone) Name or Title: San Mateo County, except the City of South San Francisco

Name of Current Provider(s): American Medical Response – West (AMR)
Include company name(s) and length of operation (uninterrupted) in specified area or subarea.

AMR has provided service under this name since January 1999. The company was the selected proposer per a Request for Proposal (RFP) competitive process conducted in 1997/98, 2007/2008, and again in 2018. This provider had been the contract holder since 1990 under the names of Baystar, Medtrans/Laidlaw, and AMR. Therefore, AMR has provided uninterrupted emergency ambulance since January 1990.

Area or Subarea (Zone) Geographic Description: San Mateo County, except the City of South San Francisco

Statement of Exclusivity, Exclusive or non-Exclusive (HS 1797.6):
Include intent of local EMS agency and Board action.

Competitive Process – Section 1797.224. Emergency ambulance service – all emergencies. Until 1989, exclusivity language contained in the plan was "advanced life support." Language in plan was amended to "emergency ambulance service" in 1989 with the approval of the EMS Authority. The San Mateo County Board of Supervisors approved both the RFP and the contract in 1998 and granted a five-year contract extension in 2003. Contract included emergency ambulance service and paramedic first response (fire service was a subcontractor to the contractor). A subsequent five-year contract was awarded through an RFP competitive process in 2008 and went into effect in July 2009, was extended in June 2014 and expired June 2019. Current contract was awarded through an RFP competitive process in 2018 and went into effect in July 2019. Current contract does not include paramedic first response. There is a separate contract with the San Mateo County Pre-Hospital Emergency Medical Services Group (JPA) for paramedic fire first response services that went into effect July 2019. The EMS Agency plans to conduct future ambulance RFPs at periodic intervals to ensure the most appropriate level of ambulance service is available to meet the needs of San Mateo County.

Type of Exclusivity ("Emergency Ambulance," "ALS," or "LALS" [HS 1797.85]):
Include type of exclusivity (Emergency Ambulance, ALS, LALS, or combination) and operational definition of exclusivity (e.g., 911 calls only, all emergencies, all calls requiring emergency ambulance service, etc.).

Type of Exclusivity = Emergency Ambulance. Levels of Exclusivity = Limited Ambulance Services.

Emergency Response: 1) 9-1-1 Emergency Response and 2) 7-Digit Emergency Response. ALS Ambulance.
Method to achieve exclusivity, if applicable (HS 1797.224): If grandfathered, pertinent facts concerning changes in scope and manner of service. Description of current provider including brief statement of uninterrupted service with no changes to scope and manner of service to zone. Include chronology of all services entering or leaving zone, name or ownership changes, service level changes, zone area modifications, or other changes to arrangements for service. If competitively-determined, method of competition, intervals, and selection process. Attach copy/draft of last competitive process used to select provider or providers. Emergency ALS ambulance transport services competitive process was approved by and is on file with EMSA. The EMS Agency concluded an RFP competitive process for ALS emergency ambulance services and negotiated a new contract prior to the expiration of the June 2019 contract. The new contract began July 1, 2019.

SAN MATEO COUNTY HEALTH
EMERGENCY
MEDICAL SERVICES

Local EMS Agency or County Name: San Mateo County
Area or Subarea (Zone) Name or Title: City of South San Francisco
Name of Current Provider(s): City of South San Francisco Fire Department Include company name(s) and length of operation (uninterrupted) in specified area or subarea.
Area or Subarea (Zone) Geographic Description: City of South San Francisco
Statement of Exclusivity, Exclusive or non-Exclusive (HS 1797.6): Include intent of local EMS agency and Board action. City of South San Francisco qualifies for exclusivity within its jurisdiction.
Type of Exclusivity ("Emergency Ambulance," "ALS," or "LALS" [HS 1797.85]): Include type of exclusivity (Emergency Ambulance, ALS, LALS, or combination) and operational definition of exclusivity (e.g., 911 calls only, all emergencies, all calls requiring emergency ambulance service, etc.). Emergency ambulance. Emergency Response = 911 Emergency Response, 7-Digit Emergency Response. Transport Services = ALS Ambulance Services.
Method to achieve exclusivity, if applicable (HS 1797.224): If grandfathered, pertinent facts concerning changes in scope and manner of service. Description of current provider including brief statement of uninterrupted service with no changes to scope and manner of service to zone. Include chronology of all services entering or leaving zone, name or ownership changes, service level changes, zone area modifications, or other changes to arrangements for service. If competitively-determined, method of competition, intervals, and selection process. Attach copy/draft of last competitive process used to select provider or providers. Non-Competitive (grandfathering). The EMS Agency believes South San Francisco Fire meets the criteria for "grandfathering" in Section 1797.224, and as such qualifies for exclusivity within its jurisdiction. On March 4, 1975, the San Mateo County Board of Supervisors approved Resolution No. 34702 authorizing an agreement with City of South San Francisco to establish a paramedic response and transport unit in cooperation with the County, and its effort to establish a comprehensive emergency medical system. Since that time South San Francisco Fire Department has provided continuous paramedic transport services within the County for the City of South San Francisco. This has been documented in EMS Plans, internal documents, and various media publications going back to 1974.

SAN MATEO COUNTY HEALTH
EMERGENCY
MEDICAL SERVICES

TABLE 9: FACILITIES

County: San Mateo

Note: *Complete information for each facility by county.* Make copies as needed.

Facility: Seton Hospital
Address: 1900 Sullivan Avenue
Daly City, California 94015

Telephone Number: (650) 992-4000

Written Contract:	Service:		Base Hospital:	Burn Center:
☒ Yes ☐ No	☐ Referral Emergency ☒ Basic Emergency	☐ Standby Emergency ☐ Comprehensive Emergency	☒ Yes ☐ No	☐ Yes ☒ No

		Trauma Center:	If Trauma Center what level:	
Pediatric Critical Care Center[1]	☐ Yes ☒ No	☐ Yes ☒ No	☐ Level I	☐ Level II
EDAP[2]	☒ Yes ☐ No		☐ Level III	☐ Level IV
PICU[3]	☐ Yes ☒ No			

STEMI Center:	Stroke Center:
☒ Yes ☐ No	☒ Yes ☐ No

[1] Meets EMSA *Pediatric Critical Care Center (PCCC) Standards*
[2] Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
[3] Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

SAN MATEO COUNTY HEALTH
EMERGENCY
MEDICAL SERVICES

TABLE 9: FACILITIES

County: San Mateo

Note: *Complete information for each facility by county.* Make copies as needed.

Facility: Kaiser Permanente Medical Center - South San Francisco

Telephone Number: (650) 742-2200

Address: 1200 El Camino Real
South San Francisco, California 94080

Written Contract:	Service:		Base Hospital:	Burn Center:
☒ Yes ☐ No	☐ Referral Emergency ☒ Basic Emergency	☐ Standby Emergency ☐ Comprehensive Emergency	☒ Yes ☐ No	☐ Yes ☒ No

		Trauma Center:	If Trauma Center what level:	
Pediatric Critical Care Center[1]	☐ Yes ☒ No	☐ Yes ☒ No	☐ Level I	☐ Level II
EDAP[2]	☒ Yes ☐ No		☐ Level III	☐ Level IV
PICU[3]	☐ Yes ☒ No			

STEMI Center:	Stroke Center:
☐ Yes ☒ No	☒ Yes ☐ No

[1] Meets EMSA *Pediatric Critical Care Center (PCCC) Standards*
[2] Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
[3] Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

COUNTY OF SAN MATEO
EMERGENCY
MEDICAL SERVICES

TABLE 9: FACILITIES

County: San Mateo

Note: *Complete information for each facility by county.* Make copies as needed.

Facility: Mills-Peninsula Medical Center
Address: 1501 Trousdale Drive
Burlingame, California 94010

Telephone Number: (650) 695-5400

Written Contract:	Service:		Base Hospital:	Burn Center:
☒ Yes ☐ No	☐ Referral Emergency ☒ Basic Emergency	☐ Standby Emergency ☐ Comprehensive Emergency	☒ Yes ☐ No	☐ Yes ☒ No

		Trauma Center:	If Trauma Center what level:	
Pediatric Critical Care Center[1]	☐ Yes ☒ No	☐ Yes ☒ No	☐ Level I	☐ Level II
EDAP[2]	☒ Yes ☐ No		☐ Level III	☐ Level IV
PICU[3]	☐ Yes ☒ No			

STEMI Center:	Stroke Center:
☒ Yes ☐ No	☒ Yes ☐ No

[1] Meets EMSA *Pediatric Critical Care Center (PCCC) Standards*
[2] Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
[3] Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

COUNTY OF SAN MATEO
EMERGENCY
MEDICAL SERVICES

TABLE 9: FACILITIES

County: San Mateo

Note: *Complete information for each facility by county.* Make copies as needed.

Facility: San Mateo Medical Center
Address: 222 West 39th Street
San Mateo, California 94403

Telephone Number: (650) 573-2222

Written Contract:	Service:		Base Hospital:	Burn Center:
☒ Yes ☐ No	☐ Referral Emergency ☒ Basic Emergency	☐ Standby Emergency ☐ Comprehensive Emergency	☒ Yes ☐ No	☐ Yes ☒ No

		Trauma Center:	If Trauma Center what level:	
Pediatric Critical Care Center[1] **EDAP**[2] **PICU**[3]	☐ Yes ☒ No ☒ Yes ☐ No ☐ Yes ☒ No	☐ Yes ☒ No	☐ Level I ☐ Level III	☐ Level II ☐ Level IV

STEMI Center:	Stroke Center:
☐ Yes ☒ No	☐ Yes ☒ No

[1] Meets EMSA *Pediatric Critical Care Center (PCCC) Standards*
[2] Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
[3] Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

COUNTY OF SAN MATEO
EMERGENCY
MEDICAL SERVICES

TABLE 9: FACILITIES

County: San Mateo

Note: *Complete information for each facility by county.* Make copies as needed.

Facility: Sequoia Hospital
Address: 170 Alameda de las Pulgas
Redwood City, California 94062

Telephone Number: (650) 367-5561

Written Contract:	Service:		Base Hospital:	Burn Center:
☒ Yes ☐ No	☐ Referral Emergency ☒ Basic Emergency	☐ Standby Emergency ☐ Comprehensive Emergency	☒ Yes ☐ No	☐ Yes ☒ No

		Trauma Center:	If Trauma Center what level:	
Pediatric Critical Care Center[1] **EDAP**[2] **PICU**[3]	☐ Yes ☒ No ☒ Yes ☐ No ☐ Yes ☒ No	☐ Yes ☒ No	☐ Level I ☐ Level III	☐ Level II ☐ Level IV

STEMI Center:	Stroke Center:
☒ Yes ☐ No	☒ Yes ☐ No

[1] Meets EMSA *Pediatric Critical Care Center (PCCC) Standards*
[2] Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
[3] Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

COUNTY OF SAN MATEO
EMERGENCY
MEDICAL SERVICES

TABLE 9: FACILITIES

County: San Mateo

Note: *Complete information for each facility by county.* Make copies as needed.

Facility: Kaiser Permanente Medical Center - Redwood City

Telephone Number: (650) 742-2200

Address: 1200 El Camino Real
South San Francisco, California 94080

Written Contract:	Service:		Base Hospital:	Burn Center:
☒ Yes ☐ No	☐ Referral Emergency ☒ Basic Emergency	☐ Standby Emergency ☐ Comprehensive Emergency	☒ Yes ☐ No	☐ Yes ☒ No

		Trauma Center:	If Trauma Center what level:	
Pediatric Critical Care Center[1]	☐ Yes ☒ No	☐ Yes ☒ No	☐ Level I	☐ Level II
EDAP[2]	☒ Yes ☐ No		☐ Level III	☐ Level IV
PICU[3]	☐ Yes ☒ No			

STEMI Center:	Stroke Center:
☒ Yes ☐ No	☒ Yes ☐ No

[1] Meets EMSA *Pediatric Critical Care Center (PCCC) Standards*
[2] Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
[3] Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

COUNTY OF SAN MATEO
EMERGENCY
MEDICAL SERVICES

TABLE 9: FACILITIES

County: San Mateo

Note: *Complete information for each facility by county.* Make copies as needed.

Facility: Stanford Hospital*
Address: 300 Pasteur Drive
Stanford, California 94305

Telephone Number: (650) 723-4000

*Santa Clara County hospital that serves as an authorized receiving facility, Base Hospital, pediatric Base Hospital, PCCC, and trauma center (designated by Santa Clara County LEMSA)

Written Contract:	Service:		Base Hospital:	Burn Center:
☒ Yes ☐ No	☐ Referral Emergency ☒ Basic Emergency	☐ Standby Emergency ☐ Comprehensive Emergency	☒ Yes ☐ No	☐ Yes ☒ No

		Trauma Center:	If Trauma Center what level:	
Pediatric Critical Care Center[1] **EDAP**[2] **PICU**[3]	☒ Yes ☐ No ☒ Yes ☐ No ☒ Yes ☐ No	☒ Yes ☐ No	☒ Level I ☐ Level III	☐ Level II ☐ Level IV

STEMI Center:	Stroke Center:
☒ Yes ☐ No	☒ Yes ☐ No

[1] Meets EMSA *Pediatric Critical Care Center (PCCC) Standards*
[2] Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
[3] Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

COUNTY OF SAN MATEO
EMERGENCY
MEDICAL SERVICES

TABLE 9: FACILITIES

County: San Mateo

Note: *Complete information for each facility by county.* Make copies as needed.

Facility: Seton - Coastside
Address: 600 Marine Boulevard
Moss Beach, California 94038

Telephone Number: (650) 723-3921

Written Contract:	Service:		Base Hospital:	Burn Center:
☒ Yes ☐ No	☐ Referral Emergency ☐ Basic Emergency	☒ Standby Emergency ☐ Comprehensive Emergency	☒ Yes ☐ No	☐ Yes ☒ No

		Trauma Center:	If Trauma Center what level:	
Pediatric Critical Care Center[1] **EDAP**[2] **PICU**[3]	☐ Yes ☒ No ☒ Yes ☐ No ☐ Yes ☒ No	☐ Yes ☒ No	☐ Level I ☐ Level III	☐ Level II ☐ Level IV

STEMI Center:	Stroke Center:
☐ Yes ☒ No	☐ Yes ☒ No

[1] Meets EMSA *Pediatric Critical Care Center (PCCC) Standards*
[2] Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
[3] Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

COUNTY OF SAN MATEO
EMERGENCY
MEDICAL SERVICES

TABLE 9: FACILITIES

County: San Mateo

Note: *Complete information for each facility by county.* Make copies as needed.

Facility: Palo Alto VA Hospital*
Address: 3801 Miranda Avenue
Palo Alto, California 94304

Telephone Number: (650) 493-5000

**Santa Clara County facility that serves San Mateo County as a receiving hospital*

Written Contract:	Service:		Base Hospital:	Burn Center:
☐ Yes ☒ No	☐ Referral Emergency ☒ Basic Emergency	☐ Standby Emergency ☐ Comprehensive Emergency	☐ Yes ☒ No	☐ Yes ☒ No

		Trauma Center:	If Trauma Center what level:	
Pediatric Critical Care Center[1] **EDAP**[2] **PICU**[3]	☐ Yes ☒ No ☐ Yes ☒ No ☐ Yes ☒ No	☐ Yes ☒ No	☐ Level I ☐ Level III	☐ Level II ☐ Level IV

STEMI Center:	Stroke Center:
☐ Yes ☒ No	☐ Yes ☒ No

[1] Meets EMSA *Pediatric Critical Care Center (PCCC) Standards*
[2] Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
[3] Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

COUNTY OF SAN MATEO
EMERGENCY
MEDICAL SERVICES

TABLE 9: FACILITIES

County: San Mateo

Note: *Complete information for each facility by county.* Make copies as needed.

Facility: Dominican Hospital*
Address: 1555 Soquel Drive
Santa Cruz, California 95065

Telephone Number: (831) 462-7700

**Santa Cruz County facility that serves San Mateo County as a receiving hospital*

Written Contract:	Service:		Base Hospital:	Burn Center:
☐ Yes ☒ No	☐ Referral Emergency ☒ Basic Emergency	☐ Standby Emergency ☐ Comprehensive Emergency	☒ Yes ☐ No	☐ Yes ☒ No

		Trauma Center:	If Trauma Center what level:	
Pediatric Critical Care Center[1] **EDAP**[2] **PICU**[3]	☐ Yes ☒ No ☒ Yes ☐ No ☐ Yes ☒ No	☐ Yes ☒ No	☐ Level I ☐ Level III	☐ Level II ☐ Level IV

STEMI Center:	Stroke Center:
☐ Yes ☒ No	☐ Yes ☒ No

[1] Meets EMSA *Pediatric Critical Care Center (PCCC) Standards*
[2] Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
[3] Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

COUNTY OF SAN MATEO
EMERGENCY
MEDICAL SERVICES

TABLE 9: FACILITIES

County: San Mateo

Note: *Complete information for each facility by county.* Make copies as needed.

Facility: University of California San Francisco Medical Center*

Address: 1975 4th Street
San Francisco, California 94158

Telephone Number: (415) 353-1611

**San Francisco County facility that serves San Mateo County as a designated PCCC only*

Written Contract:	Service:		Base Hospital:	Burn Center:
☐ Yes ☒ No	☐ Referral Emergency ☒ Basic Emergency	☐ Standby Emergency ☐ Comprehensive Emergency	☐ Yes ☒ No	☐ Yes ☒ No

		Trauma Center:	If Trauma Center what level:	
Pediatric Critical Care Center[1] **EDAP**[2] **PICU**[3]	☒ Yes ☐ No ☒ Yes ☐ No ☒ Yes ☐ No	☐ Yes ☒ No	☐ Level I ☐ Level III	☐ Level II ☐ Level IV

STEMI Center:	Stroke Center:
☐ Yes ☒ No	☐ Yes ☒ No

[1] Meets EMSA *Pediatric Critical Care Center (PCCC) Standards*
[2] Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
[3] Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

COUNTY OF SAN MATEO
EMERGENCY
MEDICAL SERVICES

TABLE 9: FACILITIES

County: San Mateo

Note: *Complete information for each facility by county.* Make copies as needed.

Facility: California Pacific Medical Center – Davies Campus*

Address: Castro and Duboce Avenue
San Francisco, California 94114

Telephone Number: (415) 600-6464

**San Francisco County facility that serves San Mateo County as a designated PCCC only*

Written Contract:	Service:		Base Hospital:	Burn Center:
☐ Yes ☒ No	☐ Referral Emergency ☒ Basic Emergency	☐ Standby Emergency ☐ Comprehensive Emergency	☐ Yes ☒ No	☐ Yes ☒ No

		Trauma Center:	If Trauma Center what level:	
Pediatric Critical Care Center[1] **EDAP**[2] **PICU**[3]	☒ Yes ☐ No ☒ Yes ☐ No ☒ Yes ☐ No	☐ Yes ☒ No	☐ Level I ☐ Level III	☐ Level II ☐ Level IV

STEMI Center:	Stroke Center:
☐ Yes ☒ No	☐ Yes ☒ No

[1] Meets EMSA *Pediatric Critical Care Center (PCCC) Standards*
[2] Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
[3] Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

COUNTY OF SAN MATEO
EMERGENCY
MEDICAL SERVICES

TABLE 9: FACILITIES

County: San Mateo

Note: *Complete information for each facility by county.* Make copies as needed.

Facility: Zuckerberg San Francisco General Hospital*
Address: 1001 Portrero Avenue
San Francisco, California 94110

Telephone Number: (628) 206-8000

**San Francisco County facility that serves San Mateo County as a trauma center designated by San Francisco LEMSA*

Written Contract:	Service:		Base Hospital:	Burn Center:
☒ Yes ☐ No	☐ Referral Emergency ☒ Basic Emergency	☐ Standby Emergency ☐ Comprehensive Emergency	☒ Yes ☐ No	☐ Yes ☒ No

		Trauma Center:	If Trauma Center what level:	
Pediatric Critical Care Center[1] **EDAP**[2] **PICU**[3]	☐ Yes ☒ No ☐ Yes ☒ No ☐ Yes ☒ No	☒ Yes ☐ No	☒ Level I ☐ Level III	☐ Level II ☐ Level IV

STEMI Center:	Stroke Center:
☐ Yes ☒ No	☐ Yes ☒ No

[1] Meets EMSA *Pediatric Critical Care Center (PCCC) Standards*
[2] Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
[3] Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

COUNTY OF SAN MATEO
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TABLE 9: FACILITIES

County: San Mateo

Note: *Complete information for each facility by county.* Make copies as needed.

Facility: St. Francis Hospital*
Address: 900 Hyde Street
San Francisco, California 94109

Telephone Number: (415) 353-6300

**San Francisco County facility that serves San Mateo County as a burn center only*

Written Contract:	Service:		Base Hospital:	Burn Center:
☐ Yes ☒ No	☐ Referral Emergency ☒ Basic Emergency	☐ Standby Emergency ☐ Comprehensive Emergency	☐ Yes ☒ No	☒ Yes ☐ No

		Trauma Center:	If Trauma Center what level:	
Pediatric Critical Care Center[1] **EDAP**[2] **PICU**[3]	☐ Yes ☒ No ☐ Yes ☒ No ☐ Yes ☒ No	☐ Yes ☒ No	☐ Level I ☐ Level III	☐ Level II ☐ Level IV

STEMI Center:	Stroke Center:
☐ Yes ☒ No	☐ Yes ☒ No

[1] Meets EMSA *Pediatric Critical Care Center (PCCC) Standards*
[2] Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
[3] Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

COUNTY OF SAN MATEO
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TABLE 9: FACILITIES

County: San Mateo

Note: *Complete information for each facility by county.* Make copies as needed.

Facility: Santa Clara Valley Medical Center*
Address: 751 South Bascom Avenue
San Jose, California 95128

Telephone Number: (408) 885-3228

**Santa Clara County facility that serves San Mateo County as a burn center only*

Written Contract:	Service:		Base Hospital:	Burn Center:
☐ Yes ☒ No	☐ Referral Emergency ☒ Basic Emergency	☐ Standby Emergency ☐ Comprehensive Emergency	☐ Yes ☒ No	☒ Yes ☐ No

		Trauma Center:	If Trauma Center what level:	
Pediatric Critical Care Center[1] **EDAP[2]** **PICU[3]**	☐ Yes ☒ No ☐ Yes ☒ No ☐ Yes ☒ No	☐ Yes ☒ No	☐ Level I ☐ Level III	☐ Level II ☐ Level IV

STEMI Center:	Stroke Center:
☐ Yes ☒ No	☐ Yes ☒ No

[1] Meets EMSA *Pediatric Critical Care Center (PCCC) Standards*
[2] Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
[3] Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

SAN MATEO COUNTY HEALTH
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TABLE 10: APPROVED TRAINING PROGRAMS

County: San Mateo **Reporting Year:** 2019

NOTE: Table 10 is to be completed by county. Make copies to add pages as needed.

Training Institution: College of San Mateo Telephone Number: (650) 574-6347
Address: 1700 West Hillsdale Boulevard
San Mateo, California 94402

Student Eligibility*: Open to general public

Cost of Program:
Basic: $982
Refresher: $139

**Program Level EMT-I

Number of students completing training per year:

Initial training	70
Refresher:	8
Continuing Education:	n/a
Expiration Date:	6/30/2023

Number of courses:

Initial training:	2
Refresher:	1
Continuing Education:	n/a

*Open to general public or restricted to certain personnel only.
** Indicate whether EMT-I, AEMT, EMT-P, MICN, or EMR; if there is a training program that offers more than one level complete all information for each level.

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Training Institution:	Skyline College	Telephone Number:	(650) 738-4284
Address:	3300 College Drive San Bruno, California 94066		

Student Eligibility*: Open to general public

Cost of Program:

Basic: $720

Refresher: $50

**Program Level EMT-I

Number of students completing training per year:

Initial training	Not reported
Refresher:	Not reported
Continuing Education:	Not reported
Expiration Date:	3/31/2021

Number of courses:

Initial training:	3
Refresher:	1
Continuing Education:	Varies

*Open to general public or restricted to certain personnel only.

** Indicate whether EMT-I, AEMT, EMT-P, MICN, or EMR; if there is a training program that offers more than one level complete all information for each level.

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Training Institution:	South San Francisco Fire Department	Telephone Number:	(650) 877-8664
Address:	480 North Canal Street South San Francisco, California 94080		

Student Eligibility*: Open to general public

Cost of Program:

Basic: $1,650

Refresher: $500

**Program Level EMT-I

Number of students completing training per year:

Initial training	Not reported
Refresher:	Not reported
Continuing Education:	Not reported
Expiration Date:	6/30/2023

Number of courses:

Initial training:	1-2 year
Refresher:	10 per year
Continuing Education:	Varies

*Open to general public or restricted to certain personnel only.

** Indicate whether EMT-I, AEMT, EMT-P, MICN, or EMR; if there is a training program that offers more than one level complete all information for each level.

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TABLE 11: DISPATCH AGENCY

County: San Mateo **Reporting Year:** 2019

NOTE: Make copies to add pages as needed. Complete information for each provider by county.

Name: San Mateo County Public Safety Communications

Primary Contact: Lisa Lucett, Fire/EMS Dispatch Manager

Address: 501 Winslow Street
Redwood City, California 94063

Telephone Number: (650) 363-4900

Written Contract:
☒ Yes ☐ No

Medical Director:
☒ Yes ☐ No

☒ Day-to-Day
☒ Disaster

Number of Personnel Providing Services:

30	EMD Training	0	EMT-D	0	ALS
0	BLS	0	LALS	n/a	Other

Ownership:
☒ Public ☐ Private

If Public:
☒ Fire
☒ Law
☐ Other
Explain: _____

If Public: ☐ City ☒ County ☐ State ☐ Fire District ☐ Federal