EMERGENCY MEDICAL SERVICES AUTHORITY

10901 GOLD CENTER DR., SUITE 400 RANCHO CORDOVA, CA 95670 (916) 322-4336 FAX (916) 322-1441



September 29, 2020

Ms. Jackie Lowther, Emergency Medical Services Administrator Santa Clara County Emergency Medical Services Agency 700 Empey Way San Jose, CA 95128

Dear Ms. Lowther:

This letter is in response to Santa Clara County's 2019 emergency medical services (EMS) plan submission to the EMS Authority on July 29, 2020. The EMS Authority has reviewed the plan, based on compliance with statutes, regulations, and case law. It has been determined the plan meets all EMS system components identified in Health and Safety Code (HSC) § 1797.103, and is approved for implementation pursuant to HSC § 1797.105(b).

Based on the documentation provided, the EMS Authority has compiled a list of your Emergency Ambulance Zone areas within your jurisdiction and has enclosed for reference.

In accordance with HSC § 1797.254, please submit an annual EMS plan to the EMS Authority on or before September 29, 2021. If you have any questions regarding the EMS Plan review, please contact Ms. Lisa Galindo, EMS Plans Coordinator, at (916) 431-3688.

Sincerely,

Dave Duncan, MD

Director

Enclosure

dd:lg

Santa Clara County 2019 EMS Plan Ground Exclusive Operating Areas	Hot	Exclusive Ex	me modition	leve Erner	Figure No. 2	J. J. S.	MILITE	Spiles Spiles	merse it	ineldered With	Archularca All St	Articles dic	Martine gard of the state of th	t die
ZONE		EXCLU	JSIVITY		TYPE					LEVE	L			NOTES
Santa Clara County	Х													
City of Palo Alto		х	Non-Competitive	X				х						

PALO ALTO FIRE DEPARTMENT STRATEGIC PLAN



Organizational Background

The City of Palo Alto, California is a landmark known historically in the founding of Stanford University, and in its diverse focus on technology today. The history of the city boasts a heavy Spanish heritage to include its name, which comes from a 1000-year-old coastal redwood tree along San Francisquito Creek. Incorporated as a city on April 16, 1894, Palo Alto has grown and evolved, making its place in the history of the state, as well as nationally and internationally.



Today, Palo Alto is a thriving community of approximately 65,000 residing within approximately 39 square miles. Stanford University provides an approximate additional 16,000 in residence and an additional 13 square miles to which the fire department provides services. As part of and known as the birthplace of Silicon Valley, Palo Alto is home to industry focusing on expanded technology, quality education, and sustainable businesses that feed a robust economy.



Prior to 1920 when the city hired its first professional firefighter, the Palo Alto Fire Department operated as a volunteer fire service organization that served the community. The department, over its existence, has continued to evolve to remain cutting-edge as the community has changed. Because of a growing demand in the industry, the Palo Alto Fire Department

began providing paramedic services in 1975 and also began providing fire-rescue and ambulance services to Stanford University under contract. The Palo Alto Fire Department has continued to keep pace with the industry, as demands changed within the city and as further service offerings were made available for the community.

Today the department provides its services from six fire stations, located strategically throughout the city. Staffed with 96 uniformed and 8 civilian professionals, the department provides its various services and programs, while dedicated to safeguarding and enriching the lives of anyone, anytime, and anywhere. The Palo Alto Fire Department continues to remain mission-focused as evidenced by its international accredited status as well as its commitment to "strategic doing." The department embraces excellence in all that it does and continues to be dedicated to those it serves.





County of Santa Clara Emergency Medical Services System

Emergency Medical Services Agency 700 Empey Way San Jose, CA 95126 408.794.0600 voice | www.sccemsagency.org www.facebook.com/SantaClaraCountyEMS



July 29, 2020

David Duncan, MD Director California Emergency Medical Services Authority 10901 Gold Center Drive, Suite 400 Rancho Cordova, California 95670

Dear Dr. Duncan,

Attached please find the 2019 Santa Clara County EMS Plan Update. The 2019 annual update provides the required information on the status of our system and progress toward meeting objective goals.

Thank you in advance for your review of this Plan Update. Please do not hesitate to contact me for any further questions at 408-7794-0610 or <u>jackie.lowther@ems.sccgov.org</u>.

Respectfully,

Jackie Lowther RN, MSN, MBA

arker of Fronther W

Director, Emergency Medical Services

Enclosure

cc: Rene Santiago, Deputy County Executive Ken Miller, MD., EMS Medical Director Louis J. Bruhnke, Chief Deputy Director Tom McGinnis, Systems Division Chief



Santa Clara County EMS Plan 2019

This plan was prepared for the California Emergency Medical Services Authority
July 2020

Plan prepared by: County of Santa Clara Emergency Medical Services Agency 700 Empey Way San Jose, CA 95128 (408)794-0600

Plan reviewed and edited by:
Ken Miller, MD, PhD, EMS Medical Director
Jackie Lowther, RN, MSN, MBA, EMS Director
John Blain, EMS Specialist

TABLE OF CONTENTS

EXECUTIVE SUMMARY	4
FORM 1: EMS PLAN SYSTEM ASSESSMENT SUMMARY	5-13
FORM 2: EMS PLAN SYSTEM ASSESSMENT OF STANDARD	14-15
FORM 3: AMBULANCE OPERATING ZONE SUMMARY	16-25
TABLE 1: SYSTEM ORGANIZATION AND MANAGEMENT	26-30
TABLE 2: MANPOWER AND TRAINING	31-39
TABLE 3: COMMUNICATIONS	40-68
TABLE 4: RESPONSE AND TRANSPORTATION	69-121
TABLE 5: ASSESSMENT OF HOSPITALS AND CRITICAL CARE CENTERS	122-136
TABLE 6: PUBLIC INFORMATION AND EDUCATION	137-138
TABLE 7: DISASTER MEDICAL RESPONSE	139-141

Executive Summary

Pursuant to California Health and Safety Code §1797.200, the County of Santa Clara elected to develop an emergency medical services program. In accordance with State statute §1797.204, the Santa Clara County Emergency Medical Services Agency (SCCEMSA) is submitting the 2019 EMS Plan.

There have been three operational changes within the SCCEMSA system since the last EMS Plan submission. The SCCEMSA system operates two emergency ambulance zones. Prior to 2019, both zones were exclusive operating areas. As of July 2019, one of the ambulance zones lost its exclusivity. The second change involved the closure of one tenured inter-facility ambulance service. The third operational change occurred when one of the system's two paramedic training programs closed its operations.

The SCCEMSA still maintains three adult trauma centers, two pediatric trauma centers, one burn center, ten primary stroke centers, four comprehensive stroke centers and eight STEMI centers.

Future efforts by SCCEMSA will focus on the development and implementation of the recently enacted Chapter 14 regulations (EMS for Children). SCCEMSA envisions full implementation by the close of fiscal year 2022.

FORM 1: **EMS PLAN SYSTEM ASSESSMENT SUMMARY** Page 5 of 141



	YSTEM	Minimu	m Standard	Objective	
	RGANIZATION AND ANAGEMENT	Meets	Does Not Meet	If standard not met, explain how and when standard will be met.	
1.01	Organizational Structure	✓			
1.02	EMS Administration Budget	✓			
1.03	Employment of Medical Director	✓			
1.04	Medical Control	· 🗸			
1.05	Expert Consultation	✓			
1.06	Public Input on Plans, Policies, Procedures	✓		· · · · · · · · · · · · · · · · · · ·	
1.07	Establishment of Policies, Procedures, Protocols	✓		·	
1.08	Availability of Policies, Procedures, Protocols	✓			
	ANPOWER AND	Minimun	n Standard	Objective	
		Meets	Does Not Meet	If standard not met, explain how and when standard will be met.	
2.01	EMT & AEMT Certification in Central EMT Registry	✓			



	ANPOWER AND	Minimun	n Standard	Objective
TI	RAINING (cont.)	Meets	Does Not Meet	If standard not met, explain how and when standard will be met.
2.02	EMT & AEMT Discipline	✓		
2.03	EMT & AEMT Certification Status	✓	-	
2.04	EMT & AEMT Certification Reporting to National Practitioners Database	✓		
2.05	Paramedic Accreditation	✓		
2.06	RN & MICN Standards	✓		
2.07	EMT, AEMT, Paramedic Training Program Compliance	✓		
2.08	EMT Training Course Challenge	✓		
2.09	EMS Provider Reporting of EMT & AEMT Actions or Omissions	✓	,	
2.10	Reporting of Paramedic Actions or Omissions	✓		



	ANPOWER AND	Minimun	n Standard	Objective
II.	RAINING (cont.)	Meets	Does Not Meet	If standard not met, explain how and when standard will be met.
2.11	Suspension of Paramedic License	✓		
2.12	Prophylactic Medical Treatment for Public Safety Personnel, Lifeguards, EMTs, AEMTs, & Paramedics	✓		
2.13	Critical Care Paramedic Training & Accreditation	✓		ļ ,
2.14	Training Standards for EMTs & Paramedics Managing Complex Patients	✓		
2.15	Procedures for Management of Complex Patients	✓		
C. C	OMMUNICATIONS	Minimum	Standard	Objective
		Meets	Does Not Meet	If standard not met, explain how and when standard will be met.
3.01	Review and Approval of Medical Dispatch Centers	✓		
3.02	City and Fire District Dispatch	✓		
3.03	Medical Dispatch Center Protocols	✓		



	OMMUNICATIONS	Minimur	m Standard	Objective	
(c	ont.)	Meets	Does Not Meet	If standard not met, explain how and when standard will be met.	
3.04	EMD Certification	✓			
3.05	Medical Communication System Plan	✓			
3.06	Emergency System for Inter-hospital Communication	✓			
	ESPONSE AND	Minimun	n Standard	Objective	
TF	RANSPORTATION	Meets	Does Not Meet	If standard not met, explain how and when standard will be met.	
4.01	Primary Response Area	✓			
4.02	Provider Selection	✓			
4.03	Authorization of Advanced EMT & Paramedic Service Providers	✓			
4.04	Advanced Life Support Provider Application	✓			
4.05	Response Time Standards	✓			
4.06	System Status Management	✓			
4.07	Creation of Exclusive Operating Area and Approval	✓			







	SSESSMENT OF	Minimur	n Standard	Objective
C	OSPITALS AND RITICAL CARE ENTERS	Meets	Does Not Meet	If standard not met, explain how and when standard will be met.
5.01	Hospital and Health Facility Designation	✓		
5.02	Acute Care Facility Assessment and Specialty Care System Development		/	The County does not have a policy or process in place for designating pediatric receiving centers. The County plans to complete the policy and designation processes by 2020/2021.
5.03	Patient Safety and Non-Permit Facility in Rural Area	N/A		
5.04	Critical Care System	✓		
	ATA COLLECTION	Minimun	n Standard	Objective
Al	ND EVALUATION	Meets	Does Not Meet	If standard not met, explain how and when standard will be met.
6.01	Data Management System Compliancy with CEMSIS/NEMSIS	✓		
6.02	Electronic Health Record Data	✓		
6.03	Integrated Data Management System using CEMSIS/NEMSIS	✓		
6.04	Electronic Patient Health Information Exchange	✓		



	ATA COLLECTION	Minimur	n Standard	Objective		
	ND EVALUATION cont.)	Meets	Does Not Meet	If standard not met, explain how and when standard will be met.		
6.05	Prehospital EMS and Specialty Care Data through CEMSIS/NEMSIS	✓				
6.06	EMS QA/QI Program	✓				
6.07	EMS Service Provider QI Program	✓				
6.08	EMS Quality Core Measures	✓				
6.09	Ambulance Patient Offload Times	✓				
6.10	Data Collection from Specialty Care Centers	✓				
	JBLIC	Minimun	n Standard	Objective		
	FORMATION AND DUCATION	Meets	Does Not Meet	If standard not met, explain how and when standard will be met.		
7.01	Public Information Improvement	✓				
7.02	Program for Public Awareness of EMS System	✓				
7.03	Public Training on First Aid, Bleeding Control, CPR	✓				





	UBLIC	Minimur	m Standard	Objective	
	IFORMATION AND DUCATION (cont.)	Meets	Does Not Meet	If standard not met, explain how and when standard will be met.	
7.04	Public Education on Injury and Illness Prevention	/			
7.05	Public Training and Education on Disaster Preparedness	✓			
	ISASTER MEDICAL ESPONSE	Minimun	n Standard	Objective	
K	ESFONSE	Meets	Does Not Meet	If standard not met, explain how and when standard will be met.	
8.01	Multi-Casualty Response Plans Using ICS/SEMS	✓	4		
8.02	Medical Response Plans	✓			
8.03	Distribution of Disaster Casualties	✓			
8.04	MHOAC Coordinator	✓			
8.05	Situation Status Reporting & Communication of Emergency Requests	✓			
8.06	Identification of EMS Resources	✓			
8.07	Medical Mutual Aid Agreements	✓			





	ISASTER MEDICAL	Minimun	n Standard	Objective
R	ESPONSE (cont.)	Meets	Does Not Meet	If standard not met, explain how and when standard will be met.
8.08	Disaster Medical Training of EMTs & Paramedics	✓		
8.9	Integration of Hospitals' Disaster Emergency Plan	✓		147 147
8.10	Development of Medical & Health Disaster Plan	✓		
8.11	Hospital Evacuation	✓		
8.12	Increase in Prehospital EMS Needs	✓		
8.13	Specialty Care Center Role in Disasters	✓		
8.14	Mutual Aid Requests in EOA Areas	✓		

FORM 2: **EMS PLAN SYSTEM ASSESSMENT OF STANDARD** Page 14 of 141





MINIMUM STANDARD:

5.02: [Acute Care Facility Assessment and Specialty Care System Development]

Pursuant to Chapter 14 regulations, the local EMS agency may develop and implement an Emergency Medical Services for Children (EMSC) Program.

EMS AGENCY CURRENT STATUS IN MEETING STANDARD:

The Santa Clara County EMS Agency currently has an in-county trauma system that include two pediatric trauma centers. The EMS Agency will begin the process in FY21 to develop an in-county designation of non-trauma pediatric receiving centers. The designation process will follow Chapter 14 regulations.

EMS AGENCY COORDINATION WITH OTHER AGENCIES:

The EMS Agency will coordinate development and implementation with in-county stakeholders and neighboring county stakeholders. Stakeholders include but are not limited to, hospitals, first responder agencies, ground and air transport providers.

(09/2019)

TABLE 1: SYSTEM ORGANIZATION AND MANAGEMENT Page 26 of 141



TABLE 1: SYSTEM ORGANIZATION AND MANAGEMENT

EMS Agency Overview	
Local EMS Agency:	County of Santa Clara, Emergency Medical Services Agency
Plan Year:	CY 2019
EMS Director/Administrator:	Jackie Lowther, RN, MSN, MBA
EMS Medical Director:	Ken Miller, MD, PhD
Physical Address:	700 Empey Way San Jose, CA 95128
Type of Agency:	 ☑ County Health Services Agency ☐ Public Health Department ☐ Joint Powers Agency ☐ Non-Health County Department ☐ Private Non-Profit Entity
Number of Counties in Local EMS Agency: Counties within Regional Agency:	1
Population of EMS system:	2.0 million
Local EMS Agency responsibility:	☐ Hospital Preparedness Program☐ Public Health Emergency Preparedness Program☐ Other:
EMS Agency Organization	
Organizational Charts Attached:	☑ County Structure ☑ EMS Agency
EMS Agency Budget	ä
Fiscal Year:FY 2019	

Expenses for EMS agency administration services only:

Expense Category	Total
Salaries and Benefits (not contracted staff)	\$3,219,699.62
Contract Services	\$160,657.00
Services and Supplies	\$609,820.95
Total Expenses*	\$3,990,177.57





EMS Agency Budget (cont.)

Revenue received for EMS agency administration services only:

Revenue Category	Total
County General Fund (local tax funds, county health realignment funds, etc.)	\$2,171,195.69
County Health Realignment Funds	\$0.00
Maddy EMS Fund (LEMSA discretionary funds only)	\$229,923.66
Grant Revenue	\$33,635.56
Fees	\$1,148,827.63
Other:	\$406,595.03
Total Revenue*	\$3,990,177.57

Provide brief explanation if totals do not equal:	

EMS Agency Fee Structure

Effective Date of Fees: July 1, 2019

	ltem	Fee	Comment
	First responder certification	\$ N/A	
	First responder re-certification	\$ N/A	
	EMS dispatcher certification	\$ N/A	
	EMS dispatcher re-certification	\$ N/A	
	EMT certification	\$ 50	
ons	EMT recertification	\$ 50	
Certifications	EMT accreditation	\$ N/A	
iji	EMT re-accreditation	\$ N/A	
Seri	AEMT certification	\$ N/A	
	AEMT recertification	\$ N/A	
	Paramedic accreditation	\$ 150	
	Paramedic re-accreditation	\$ N/A	
	MICN/ARN certification	\$ N/A	
	MICN/ARN recertification	\$ N/A	7
=	EMR training program approval	\$ N/A	
00	EMT training program approval	\$ 1,000	
ppr	AEMT training program approval	\$ N/A	
A	Continuing education provider	\$ 1,000	
Program Approval	Paramedic training program approval	\$ 5,000	
rog	EMS dispatch program approval	\$ N/A	
9	MICN/ARN training program approval	\$ N/A	

(09/2019)





EMS Agency Fee Structure (cont.)

	ltem	Fee Comment	
	Base hospital application	\$ N/A	
	Base hospital designation	\$ N/A	
	Emergency receiving center designation	\$ 11,576.25	
_	Pediatric facility approval	\$ N/A	
tio	Pediatric facility designation	\$ N/A	
gna	STEMI/Cardiac center application	\$ N/A -	
Designation	STEMI/Cardiac center designation	\$ 11,576.25	
۵	Stroke center application	\$ N/A	
	Stroke center designation	\$ 11,576.25	
	Trauma center application	\$ N/A	
	Trauma center designation	\$ 115,762.50	
	Ambulance licensure	\$ 6,366.94 BLS ambulance service	
_	Ambulance vehicle permits	\$ 1,099.75	
Other	Ambulance franchise fee	\$ N/A	
0	Paramedic course tuition	\$ N/A	
	Other: Ambulance licensure	\$ 6,945.75 ALS / CCT ambulance service	

EMS Agency Staffing

Total full-time equivalent (FTE) staff dedicated to EMS administration:

Roles	Classification	Contract (Yes/No)	FTE	Annual Salary Range	Actual Annual Salary	Benefits (% of Salary)	Benefits (Cost)
EMS Administrator	EMS Director	No	1	\$ 243,625.98	\$ 243,625.98	47 %	\$ 114,504.21
Asst./Deputy EMS Administrator	N/A	N/A	0	\$ ₀	\$ ₀	0 %	\$0
EMS Medical Director	EMS Medical Director	No	1	\$ 291,892.64	\$ 291,892.64	47 %	\$137,189.54
EMS Coordinator	N/A	N/A	0	\$ 0	\$ 0	0 %	\$0
EMS Specialist	EMS Specialist	No	11	\$131,097.92	\$ 131,097.92	47 %	\$ 61,616.02
CQI Coordinator	N/A	N/A	0	\$ 0	\$ 0	0 %	\$0
Trauma Coordinator	Specialty Program Nurse Coordinator	No	1	\$ _{171,435.68}	\$ _{171,435.68}	47 %	\$ 80,574.77
EMS Analyst	N/A	N/A	0	\$0	\$0	0 %	\$0
Senior Procedures Analyst (IT)	N/A	N/A	0	\$ ₀	\$ ₀	0 %	\$0
Administrative Assistant	Administrative Assistant	No	1	\$ 63,968.84	\$ 63,968.84	47 %	\$ 30,065.35
Office Assistant III	Office Asssitant III	No	2	\$ 56,408.04	\$ 56,408.04	47%	\$ 26,511.78
Executive Assistant	Executive Assistant I	No	1	\$69,290.52	\$ 69,290.52	47 %	\$ 32,566.54
Sr. Management Analyst	Senior Management Analyst	No	1	\$ 146,057.60	\$ 146,057.60	47%	\$ 68,647.07
Epidemiologist	Epidemiologist II	No	1	\$92,912.04	\$ 92,912.04	47%	\$ 43,668.66
N/A	N/A	N/A	0	\$0	\$0	0 %	\$0

(09/2019)

Emergency Medical Services (EMS) Agency Organizational Chart

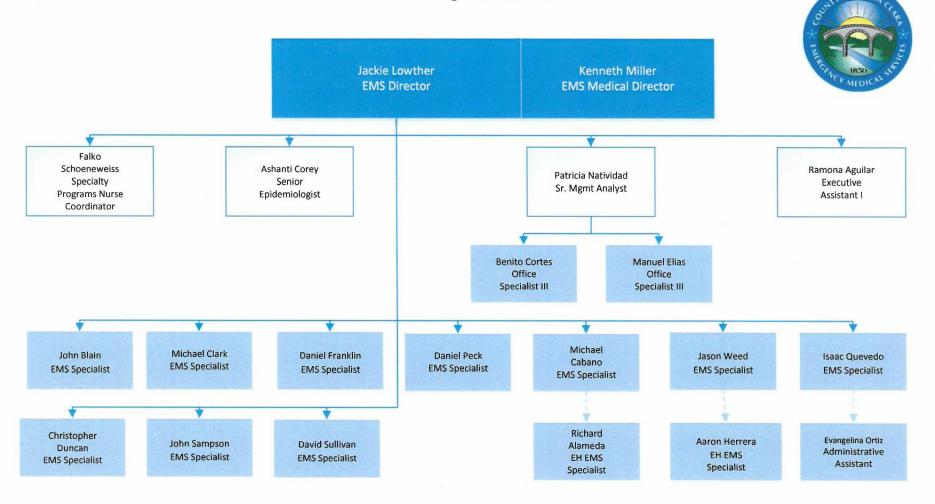


TABLE 2: **MANPOWER AND TRAINING**

Page 31 of 141



TABLE 2: MANPOWER AND TRAINING

County: Santa Clara	Reporting Year:	CY2019
EMS Agency Training Program		
Do you have a process for approving EMS education progra of the EMS education programs to ensure continued complia		☑ Yes ☐ No
Do you have an EMR Training Program?		☐ Yes ☑ No

EMS Agency Certification

	EMT-I	EMT - II	EMT - P	MICN	NON-EMT – I (Public Safety)
Total certified	1,189	N/A		34	
Number newly certified this year	335	N/A		0	
Number recertified this year	854	N/A		23	
Total accredited on July 1 of reporting year	1,189	N/A	749	34	
Number of certification reviews resulting i	n:				
 Formal investigations 	19	N/A		0	
Probation	4	N/A	0	0	
Suspensions	. 1	N/A	0	0	
Revocations	1	N/A		0	
Denials	3	N/A		0	
No action taken	14	N/A	0	0	
Number of personnel authorized/certified	in:				
Early defibrillation					Not Documented



Continuing Education	on Number: 43-3001 / 43-3006	Expiration Date of Training Program: 01/31/2024					
Student Eligibility: _	Open to general public (Open to general public or restricted)	Program Level: EMT-I AEMT EMT-P EMR Public Safety First Aid Continuing Education					
		Program Cost: Basic \$250.00-\$750.00 Refresher \$250.00 Paramedic Program Cost: \$7,000.00 Refresher \$250.00					
Training Institution:	Foothill Community College	Phone Number: 408.745.8000 / 650.949.7777					
Address:	1070 Innovation Way	Contact Name: Tracy Villanueva					
	Sunnyvale, CA 94089						

Initial = In. Refresher = Ref.	EM	T-1	AE	MT	EM	Т-Р	EN	/IR	Pul Saf	olic ety	Fii A	rst id	Conti	nuing uc.
	ln.	Ref.	ln.	Ref.	ln.	Ref.	In.	Ref.	ln.	Ref.	ln.	Ref.		
Number of courses offered	5	2	0	0	1	0	0	0	0	0	0	0	N/A	18
Number of students completing training	176	18	0	0	30	0	0	0	0	0	0	0	N/A	18



Continuing Educatio	n Number: 43-3005	Expiration Date of Training Program:07/31/2021
Student Eligibility: _	Open to general public (Open to general public or restricted)	Program Level: ☑ EMT-I ☐ AEMT ☐ EMT-P☐ EMR ☐ Public Safety ☐ First Aid☐ Continuing Education
		Program Cost: Basic \$400.00 Refresher \$150.00
Training Institution:	Mission College	Phone Number: 408.855.5387
Address:	300 Mission College Blvd.	Contact Name: David Rose
	Santa Clara, CA 94054	

Initial = In. Refresher = Ref.	EM	IT-I	AE	MT	EM	Т-Р	EN	/IR		olic fety	Fi A	rst id	Conti Ed	nuing uc.
Refresher – Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.		
Number of courses offered	6	3	0	0	0	0	0	0	0	0	0	0	N/A	0
Number of students completing training	220	45	0	0	0	0	0	0	0	0	0	0	N/A	0



Continuing Educatio	n Number:43-5002	Expiration Date of Training Pro	gram:10/31/2020
Student Eligibility: _	Open to general public (Open to general public or restricted)	THE PARTY OF THE PROPERTY OF THE PARTY OF TH	☐ AEMT ☐ EMT-P☐ Public Safety ☐ First Aid
	z 9	Program Cost: Basic \$1,46	7.00 Refresher \$200.00
Training Institution:	National University	Phone Number:	408.236.1170 800.432.3483
Address:	3031 Tisch Way	Contact Name:	Manuel Medina
	San Jose, CA 95128		

Initial = In. Refresher = Ref.	EMT-I		AEMT		EMT-P		EMR		Public Safety		First Aid		Continuing Educ.	
Refresher – Ref.	ln.	Ref.	In.	Ref.	In.	Ref.	ln.	Ref.	In.	Ref.	In.	Ref.		
Number of courses offered	8	0	0	0	0	0	0	0	0	0	0	0	N/A	0
Number of students completing training	94	0	0	0	0	0	0	0	0	0	0	0	N/A	0



Continuing Educatio	n Number:43-3004	Expiration Date of Training Program:01/31/2021							
Student Eligibility: _	Open to general public (Open to general public or restricted)	Program Level: ☑ EMT-I ☐ AEMT ☐ EMT-P☐ EMR ☐ Public Safety ☐ First Aid ☐ Continuing Education ☐ Refresher ☐ \$23.00 ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐							
Training Institution:	San Jose City College	Phone Number: 408.298-2181 ext. 3134							
Address:	2100 Moorpark Avenue San Jose, CA 95128	Contact Name: Scott Miller							

Initial = In. Refresher = Ref.	EMT-I		AEMT		EMT-P		EMR		Public Safety		First Aid		Continuing Educ.	
	ln.	Ref.	ln.	Ref.	In.	Ref.	In.	Ref.	In.	Ref.	in.	Ref.		
Number of courses offered	4	1	0	0	0	0	0	0	0	0	0	0	N/A	0
Number of students completing training	52	27	0	0	0	0	0	0	0	0	0	0	N/A	0



Continuing Educatio	n Number:43-2015	Expiration Date of Training Program:03/31/2022							
Student Eligibility: _	Open to general public (Open to general public or restricted)	Program Level: ☑ EMT-I ☐ AEMT ☐ EMT-P☐ EMR ☐ Public Safety ☐ First Aid ☐ Continuing Education ☐ Refresher ☐ \$300.00							
Training Institution:	Silicon Valley Ambulance EMT Aca	demy Phone Number: 408.778.4911							
Address:	181 Martinvale Lane	Contact Name: Randy Hooks							
	San Jose, CA 95119								

Initial = In. Refresher = Ref.	EMT-I		AEMT		EMT-P		EMR		Public Safety		First Aid		Continuing Educ.	
	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.		
Number of courses offered	8	10	0	0	0	0	0	0	0	0	0	0	N/A	6
Number of students completing training	105	22	0	0	0	0	0	0	0	0	0	0	N/A	50





Continuing Educatio	n Number:43-3009	Expiration Date of Training Program:07/31/2024							
Student Eligibility: _	Open to general public (Open to general public or restricted)	Program Level: ☑ EMT-I ☐ AEMT ☐ EMT-P☐ EMR ☐ Public Safety ☐ First Aid☐ Continuing Education							
9		Program Cost: Basic \$1,325.00 Refresher \$140.00							
Training Institution:	South Bay Regional Public Safety Training	g Consortium Phone Number: 408.229.4299							
Address:	500 Bailey Avenue	Contact Name: Glen Thompson							
	San Jose, CA 95141								

Initial = In. Refresher = Ref.	EMT-I		AEMT		EMT-P		EMR		Public Safety		First Aid		Continuing Educ.	
	ln.	Ref.	in.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.		
Number of courses offered	2	0	0	0	0	0	0	0	0	0	0	0	N/A	0
Number of students completing training	33	0	0	0	0	0	0	0	0	0	0	0	N/A	0





Continuing Education	Number:43-3007	Expiration Date of Training Program:02/28/2022							
Student Eligibility: _	(Open to general public or restricted)	Program Level: ☑ EMT-I ☐ AEMT ☐ EMT-P ☑ EMR ☐ Public Safety ☐ First Aid ☑ Continuing Education							
		Program Cost: Basic Not provided Refresher Not provided							
Training Institution:	Stanford University EMT Program	Phone Number: 650.723.6576 / 415.323.0367							
Address:	900 Welch Road, Suite 350	Contact Name: Eric Marxmiller							
	Stanford, CA 94305-2200								

Initial = In. Refresher = Ref.	EMT-I		AEMT		EMT-P		EMR		Public Safety		First Aid		Continuing Educ.	
rtonosnor – rton	ln.	Ref.	In.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.	ln.	Ref.		
Number of courses offered	1	2	0	0	0	0	2	0	0	0	0	0	N/A	0
Number of students completing training	29	30	0	0	0	0	16	0	0	0	0	0	N/A	0

TABLE 3: COMMUNICATIONS





County: Santa Clara	Reporting Year: CY2019
EMS Agency Communications Structure	
Number of primary Public Service Answering Points (PSAP):	13
Number of secondary PSAPs:	3
Number of dispatch centers directly dispatching ambulances:	15
Number of EMS dispatch agencies utilizing EMD guidelines:	6
Number of designated dispatch centers for EMS aircraft:	3
Who is your primary dispatch agency for day-to day emergencie	es?
County of Santa Clara, Communications Department	
Do you have an operational area disaster communication system	m? ☑ Yes ☐ No
a) Identify the radio primary frequency: RX 856.4375 / T	ΓX 811.4375
b) Identify other methods: RX 852.5125 / TX 807.5125	
 c) Can all medical response units communicate on the sam system? 	ne disaster communication ✓ Yes ☐ No
d) Do you participate in the Operational Area Satellite Inform	mation System? ☑ Yes ☐ No
e) Do you have a plan to utilize the Radio Amateur Civil Em back-up communication system?	nergency Services as a ☐ Yes ☐ No
1) Within the operational area?	☑ Yes ☐ No
2) Between operational area and the region and/or s	state? ☑ Yes ☐ No

TABLE 3: COMMUNICATIONS



Dispatch F	Resource		
County:	Santa Clara		Reporting Year: CY 2019
Dispatch Agency:	AMR - Sutter IF	г	Name of Primary Contact:
Address:	13992 Catalina	Street	Telephone Number: 855.788.8370
	San Leandro, CA	A 94577	
Written Contract:	Medical Director:	Availability:	Number of Personnel Providing Services:
☑ Yes □ No	☑ Yes □ No	☑ Day-to-Day☑ Disaster	EMD Training EMT-D ALS
			BLS LALS Other
			Total Number of Dispatchers:16
Ownership:	If Public:		If Public:
☐ Public☐ Private	☐ Fire☐ Law☐ Other		☐ City ☐ Fire District ☐ County ☐ Federal ☐ State
Designated	to Coordinate the	Use of Air Ambulan	ce or Air Rescue Aircraft: ☐ Yes ☑ No



Dispatch F	Resource	The same of the sa	1		
County:	Santa Clara		Reporting Year:	CY 2019	
Dispatch Agency:	Bayshore Ambulance Service		Name of Primary Contact:	David Bockholt	
Address:	PO Box 4622		Telephone Number:	650.525.3855	
	Foster City, CA	94404	_		
Written Contract:	Medical Director:	Availability:	Number of Personnel	Providing Services:	
☑ Yes □ No	☑ Yes □ No	☑ Day-to-Day☑ Disaster	EMD Training EM	IT-D ALS	
			BLS LAI	LS Other5	
			Total Number of Dispa	atchers:5	
Ownership:	If Public:		If Public:		
□ Public ☑ Private	☐ Fire☐ Law☐ Other		☐ City ☐ Fir ☐ County ☐ Fe ☐ State	e District deral	
Designated to Coordinate the Use of Air Ambulance or Air Rescue Aircraft: ☐ Yes ☑ No					



Dispatch R	esource				
County:	Santa Clara		Reporting Year:	CY 2019	
Dispatch Agency:	CALSTAR		Name of Primary Contact:	Jeff Horner	
Address:	4933 Bailey Loo)	Telephone Number:	916.921.4000	
	McClellan, CA 9	5652			
			_	- '	
Written Contract:	Medical Director:	Availability:	Number of Personnel	Providing Services:	
☑ Yes □ No	☑ Yes □ No	☑ Day-to-Day☑ Disaster	EMD Training EM	T-D ALS	
			BLS LAI	S Other5	
			Total Number of Dispa	atchers:5	
Ownership:	If Public:		If Public:		
□ Public □ Private	☐ Fire☐ Law☐ Other		☐ City ☐ Fire ☐ County ☐ Fee	e District deral	
Designated to Coordinate the Use of Air Ambulance or Air Rescue Aircraft: ☑ Yes ☐ No					



Dispatch F	Resource			
County:	Santa Clara		Reporting Year: CY 2019	
Dispatch Agency:	City of Campbell, Police Department		Name of Primary Contact:	
Address:	70 North First S	treet	Telephone Number: 408.866.2121	
	Campbell, CA 9	95008	_	
		41		
Written Contract:	Medical Director:	Availability:	Number of Personnel Providing Services:	
☐ Yes ☑ No	☐ Yes ☑ No	☑ Day-to-Day☑ Disaster	EMD Training EMT-D ALS	
			BLS LALS Other8	
			Total Number of Dispatchers:8	
Ownership:	If Public:		If Public:	
☐ Public☐ Private	☐ Fire ☑ Law ☐ Other		☐ City ☐ Fire District ☐ County ☐ Federal ☐ State	
Designated to Coordinate the Use of Air Ambulance or Air Rescue Aircraft: ☐ Yes ☑ No				



Dispatch R	Resource			
County:	Santa Clara		Reporting Year:	CY 2019
Dispatch Agency:	County of Santa Clara, Communications Department		Name of Primary Contact:	Heather Plamondon
Address:	2700 Carol Drive		_ Telephone Number:	408.977.3200
	San Jose, CA 95125		_	
Written	Medical Director:	Availability:	Number of Personnel	Providing Services:
☐ Yes	☑ Yes	☑ Day-to-Day	EMD	
☑ No	□ No	☑ Disaster	Training 70 EM	T-D ALS
			BLS LAI	_S Other
		2	Total Number of Dispa	atchers: 91
Ownership:	If Public:		If Public:	
☐ Public☐ Private	☑ Fire ☑ Law ☑ Other EMS		☐ City ☐ Find ☐ Form ☐ State	e District deral
Designated t	to Coordinate the U	se of Air Ambulanc	e or Air Rescue Aircraft:	☑ Yes □ No



Dispatch I	Resource				
County:	Santa Clara		Reporting Year:	CY 2019	
Dispatch Agency:	Falcon Critical Care Transport		Name of Primary Contact:		
Address:	3508 San Pablo	Dam Road	Telephone Number:	510.223.1171	
	El Sobrante, CA	94803			
Written Contract:	Medical Director:	Availability:	Number of Personnel	Providing Service	es:
☑ Yes □ No	☑ Yes □ No	☑ Day-to-Day☑ Disaster	EMD Training EM	1T-D ALS	
			BLS LA	LS Othe	er
			Total Number of Dispa	atchers:8	
Ownership:	If Public:		If Public:		
□ Public □ Private	☐ Fire☐ Law☐ Other		☐ City ☐ Fir ☐ County ☐ Fe ☐ State	re District deral	
Designated	to Coordinate the	Use of Air Ambulan	ce or Air Rescue Aircraft	: ☐ Yes ☑	No



Dispatch H	Resource		
County:	Santa Clara		Reporting Year: CY 2019
Dispatch Agency:	Falck of Northern California		Name of Primary Contact:
Address:	2190 South McD	Dowell	Telephone Number: 800.344.9955
	Petaluma, CA 9	4954	
Written Contract:	Medical Director:	Availability:	Number of Personnel Providing Services:
☑ Yes □ No	☑ Yes □ No	☑ Day-to-Day☑ Disaster	EMD Training EMT-D ALS
			BLS LALS Other
			Total Number of Dispatchers:12
Ownership:	If Public:		If Public:
□ Public □ Private	☐ Fire☐ Law☐ Other		☐ City ☐ Fire District ☐ County ☐ Federal ☐ State
Designated	to Coordinate the	Use of Air Ambulan	ce or Air Rescue Aircraft: ☐ Yes ☑ No



Dispatch F	Resource				
County:	Santa Clara		Reporting Year: CY 2019		
Dispatch Agency:	City of Gilroy, Police Department		Name of Pri Contact:	mary 	
Address:	7370 Rosanna Street		Telephone N	Number: 408.848.0329	
	Gilroy, CA 95020		_		
Written Contract:	Medical Director:	Availability:	Number of Pe	rsonnel Providing Servi	ces:
☑ Yes □ No	☑ Yes □ No	☑ Day-to-Day☑ Disaster	EMD Training	EMT-D AL	.s
			BLS	LALS Ot	her11
			Total Number	of Dispatchers:11	
Ownership:	If Public:		If Public:		
☑ Public ☑ Private	☑ Fire ☑ Law □ Other		☐ City ☐ County ☐ State	□ Fire District□ Federal	
Designated	to Coordinate the	Use of Air Ambulan	ce or Air Rescue	Aircraft: ☐ Yes ☑	i No



Dispatch R	esource				
County:	Santa Clara		Reporting Year:	CY 2019	
Dispatch Agency:	Stanford Life Flight		Name of Primary Contact:		
Address:	300 Pasteur Drive	е	Telephone Number:	650.497.8674	
	Palo Alto, CA 94	305	_		
,					
Written Contract:	Medical Director:	Availability:	Number of Personnel	Providing Services:	
☑ Yes □ No	☑ Yes □ No	☑ Day-to-Day☑ Disaster	EMD Training EM	IT-D ALS	
			BLS LAI	LS Other	
			Total Number of Dispa	atchers:4	
Ownership:	If Public:	D E	If Public:	17	
□ Public □ Private	☐ Fire☐ Law☐ Other		☐ City ☐ Fir ☐ County ☐ Fe ☐ State	e District deral	
Designated to Coordinate the Use of Air Ambulance or Air Rescue Aircraft: ☑ Yes ☐ No					



Dispatch F	Resource		
County:	Santa Clara		Reporting Year: CY 2019
Dispatch Agency:	City of Los Altos, Police Department		Name of Primary Contact:
Address:	1 North San Antonio Road		Telephone Number: 408.947.2770
	Los Altos, CA 94022		-
Written Contract:	Medical Director:	Availability:	Number of Personnel Providing Services:
☐ Yes ☑ No	☐ Yes ☑ No	☑ Day-to-Day☑ Disaster	EMD Training EMT-D ALS
			BLS LALS Other7_
			Total Number of Dispatchers:7
Ownership:	If Public:		If Public:
☑ Public ☑ Private	☐ Fire☐ Law☐ Other		☐ City ☐ Fire District ☐ County ☐ Federal ☐ State
Designated	to Coordinate the	Use of Air Ambulance	e or Air Rescue Aircraft: ☐ Yes ☑ No



Dispatch F	Resource					
County:	Santa Clara		Reporting Year:	CY 2019		
Dispatch Agency:	Town of Los Gatos/Monte Sereno, Police Department		Name of Primary Contact:			
Address:	110 East Main S	Street	_ Telephone Number	Telephone Number: 408.354.8600		
	Los Gatos, CA 95030		_			
Written Contract:	Medical Director:	Availability:	Number of Personne	el Providing Services:		
☐ Yes ☑ No	☐ Yes ☑ No	☑ Day-to-Day☑ Disaster	EMD Training El	MT-D ALS _		
			BLS LA	ALS Other _	8	
			Total Number of Disp	patchers:8		
Ownership:	If Public:		If Public:			
☑ Public ☐ Private	☐ Fire ☑ Law ☐ Other			ire District ederal		
Designated to Coordinate the Use of Air Ambulance or Air Rescue Aircraft: ☐ Yes ☑ No						



Dispatch F	Resource			
County:	Santa Clara		Reporting Year: CY 2019	
Dispatch Agency:	Mid-Peninsula Open Space District		Name of Primary Contact:	
Address:	330 Distel Circle		Telephone Number: 650.691.1200	
	Los Altos, CA 94	4022	_	
Written Contract:	Medical Director:	Availability:	Number of Personnel Providing Services:	
☐ Yes ☑ No	☐ Yes ☑ No	☑ Day-to-Day☑ Disaster	EMD Training EMT-D ALS	
			BLS LALS Other12_	
			Total Number of Dispatchers:12	
Ownership:	If Public:		If Public:	
☑ Public ☐ Private	☐ Fire☐ Law☐ Other Spec	ial District	☐ City ☐ Fire District ☐ County ☐ Federal ☐ State	
Designated to Coordinate the Use of Air Ambulance or Air Rescue Aircraft: ☐ Yes ☑ No				



Dispatch F	Resource	-		
County:	Santa Clara City of Milpitas, Police Department		Reporting Year:	CY 2019
Dispatch Agency:			Name of Primary Contact:	
Address:	777 Main Street		Telephone Number:	408.586.2405
	Milpitas, CA 95035			
Written Contract:	Medical Director:	Availability:	Number of Personnel	Providing Services:
☑ Yes □ No	☑ Yes □ No	☑ Day-to-Day☑ Disaster	EMD Training EM	1T-D ALS
			BLS LA	LS Other
			Total Number of Dispa	atchers:
Ownership:	If Public:	-	If Public:	
☑ Public ☑ Private	☑ Fire ☑ Law ☑ Other EMS		☐ City ☐ Fir ☐ County ☐ Fe ☐ State	re District ederal
Designated	to Coordinate the U	se of Air Ambuland	ce or Air Rescue Aircraft	: ☐ Yes ☑ No



Dispatch Re	source		1	
County: S	: Santa Clara		Reporting Year:	CY 2019
Dispatch Agency: NASA-Ames Fire Department [provided by Fiore Industries, Ir		Name of Primary		
Address: E	Building 15; Mail S	Stop 15-1	Telephone Number:	650.604.5416
N	offett Field, CA	94035		
Written Contract:	Medical Director:	Availability:	Number of Personnel	Providing Services:
☐ Yes ☑ No	☐ Yes ☑ No	☑ Day-to-Day☑ Disaster	EMD Training EM	T-D ALS
			BLS LAI	_S Other
			Total Number of Dispa	atchers:10
Ownership:	If Public:		If Public:	
□ Public □ Private	☐ Fire☐ Law☐ Other		☐ City ☐ Fir ☐ County ☐ Fe ☐ State	e District deral
Designated to Coordinate the Use of Air Ambulance or Air Rescue Aircraft: ☐ Yes ☑ No				



Dispatch R	esource		,		
County:	Santa Clara		Reporting Year:	CY 2019	
Dispatch Agency:	City of Morgan Hill, Police Department		Name of Primary Contact:		
Address:	17605 Peak Aver	nue	Telephone Number	er: 408.776.73	304
	Morgan Hill, CA	95035			
	*		,		
Written Contract:	Medical Director:	Availability:	Number of Personn	el Providing Se	ervices:
☐ Yes ☑ No	☐ Yes ☑ No	☑ Day-to-Day☑ Disaster	EMD Training &	EMT-D	ALS
			BLS l		Other 8
			Total Number of Dis	spatchers:	8
Ownership:	If Public:	e.	If Public:		
☑ Public ☑ Private	☐ Fire ☑ Law ☐ Other			Fire District Federal	
Designated to Coordinate the Use of Air Ambulance or Air Rescue Aircraft: ☐ Yes ☑ No					



Dispatch I	Resource				
County:	Santa Clara		Reporting Year: CY 20	19	
Dispatch Agency:	City of Mountain View, Police Department		Name of Primary Contact:		
Address:	1000 Villa Street		Telephone Number: 650.9	903.6804	
	Mountain View, CA 94040		-	K.	
Written Contract:	Medical Director:	Availability:	Number of Personnel Provid	ing Services:	
☑ Yes □ No	☑ Yes □ No	☑ Day-to-Day☑ Disaster	EMD Training 8 EMT-D _	ALS	
			BLS LALS _	Other	
			Total Number of Dispatchers	:12	
Ownership:	If Public:	9	If Public:		
☑ Public ☑ Private	☑ Fire ☑ Law ☑ Other EMS		☐ City ☐ Fire District ☐ County ☐ Federal ☐ State	et	
Designated to Coordinate the Use of Air Ambulance or Air Rescue Aircraft: ☐ Yes ☑ No					



Dispatch R	Resource				
County:	Santa Clara		_ Reporting Year:	CY 2019	
Dispatch Agency:			Name of Primary Contact:		
Address:	6761 Sierra Cou	rt	Telephone Number	866.755.3400	
	Dublin, CA 9456	38		925.452.8300	
		•			
Written Contract:	Medical Director:	Availability:	Number of Personne	l Providing Services:	
☑ Yes □ No	☑ Yes □ No	☑ Day-to-Day☑ Disaster	EMD Training EM	MT-D ALS	
			BLS LA	LS Other	
		κ.	Total Number of Disp	atchers:15	
Ownership:	If Public:		If Public:		
□ Public □ Private	☐ Fire☐ Law☐ Other			re District ederal	
Designated to Coordinate the Use of Air Ambulance or Air Rescue Aircraft: Yes No					



Dispatch I	Resource				
County:	Santa Clara		Reporting Year: CY 2019		
Dispatch Agency:	City of Palo Alto, Police Department		Name of Primary Contact:		
Address:	275 Forest Avenue	e	Telephone Number: 408.903.6804		
	Palo Alto, CA 943	-			
Written Contract:	Medical Director:	Availability:	Number of Personnel Providing Services:		
☐ Yes ☑ No	☑ Yes □ No	☑ Day-to-Day ☑ Disaster	EMD Training22 _ EMT-D ALS		
			BLS LALS Other		
			Total Number of Dispatchers:22		
Ownership:	If Public:		If Public:		
☑ Public □ Private	☑ Fire ☑ Law ☑ Other EMS		☐ City ☐ Fire District ☐ County ☐ Federal ☐ State		
Designated to Coordinate the Use of Air Ambulance or Air Rescue Aircraft: ☐ Yes ☑ No					



Dispatch I	Resource			
County:	Santa Clara	-	Reporting Year: CY 2019	
Dispatch Agency:	ProTransport-1		Name of Primary Contact:	
Address:	720 Portal Street		Telephone Number: 800.650.4003	
	Cotati, CA 94931		_	
Written Contract:	Medical Director:	Availability:	Number of Personnel Providing Services:	
☑ Yes □ No	☑ Yes □ No	☑ Day-to-Day☑ Disaster	EMD Training EMT-D ALS	
			BLS LALS Other	
			Total Number of Dispatchers:24	
Ownership:	If Public:		If Public:	
☐ Public☐ Private	☐ Fire☐ Law☐ Other		☐ City ☐ Fire District ☐ County ☐ Federal ☐ State	
Designated to Coordinate the Use of Air Ambulance or Air Rescue Aircraft: ☐ Yes ☑ No				





Dispatch F	Resource				
County:	Santa Clara		Reporting Year:	CY 2019	
Dispatch Agency:	Royal Ambulance		Name of Primary Contact:		
Address:	14472 Wicks Blv	νd.	Telephone Number:	888.510.3687	
	San Leandro, CA 94577		_	510.568.6161	
		A // - b . /// - t	Number of Bonney and	Dan ddin y Cambaan	
Written Contract:	Medical Director:	Availability:	Number of Personnel	Providing Services:	
☑ Yes □ No	☑ Yes □ No	☑ Day-to-Day☑ Disaster	EMD Training EM	T-D ALS	
			BLS LAL	.S Other	
			Total Number of Dispa	tchers:15	
Ownership:	If Public:		If Public:		
□ Public □ Private	☐ Fire☐ Law☐ Other	-	☐ City ☐ Fire ☐ County ☐ Fed ☐ State	e District deral	
Designated to Coordinate the Use of Air Ambulance or Air Rescue Aircraft: ☐ Yes ☑ No					



Dispatch F	Resource				
County:	Santa Clara	<i></i>	_ Reporting Year:	CY 2019	
Dispatch Agency:	CALFIRE-Santa Clara Unit [ECC]		Name of Primary Contact:	Jesse Winne	en
Address:	15670 Monterey	Street	Telephone Numl	oer: 408.779.212	.1
Morgan Hill, CA 95037					
Written Contract:	Medical Director:	Availability:	Number of Person	nel Providing Serv	vices:
☐ Yes ☑ No	☑ Yes □ No	☑ Day-to-Day☑ Disaster	EMD Training	EMT-D A	ALS
			BLS	LALSC	Other12
			Total Number of D	ispatchers:12	2
Ownership:	If Public:	1	If Public:		
☑ Public ☑ Private	☑ Fire □ Law □ Other			Fire District Federal	
Designated to Coordinate the Use of Air Ambulance or Air Rescue Aircraft: ☑ Yes ☐ No					



Dispatch I	Resource				
County:	Santa Clara		Reporting Year: CY 2019		
Dispatch Agency:	City of San Jose, Fire Department		Name of Primary Contact:		
Address:	855 North San Pe	edro Street	Telephone Number: 408.277.5486		
	San Jose, CA 95	110	_		
			·		
Written Contract:	Medical Director:	Availability:	Number of Personnel Providing Services:		
☑ Yes □ No	☑ Yes □ No	☑ Day-to-Day ☑ Disaster	EMD Training36EMT-D ALS		
			BLS LALS Other		
			Total Number of Dispatchers:36		
Ownership:	If Public:		If Public:		
☑ Public □ Private	☑ Fire □ Law ☑ Other EMS		☐ City ☐ Fire District ☐ County ☐ Federal ☐ State		
Designated to Coordinate the Use of Air Ambulance or Air Rescue Aircraft: ☐ Yes ☑ No					



Dispatch F	Resource				
County:	Santa Clara		Reporting Year:	CY 2019	
Dispatch Agency:	City of Santa Clara, Police Department		Name of Primary Contact:		
Address:	777 Benton Street		Telephone Number:	408.615.5580	
	Santa Clara, CA 95030				
Written Contract:	Medical Director:	Availability:	Number of Personnel	Providing Services:	
☑ Yes □ No	☑ Yes □ No	☑ Day-to-Day☑ Disaster	EMD Training EM	IT-D ALS	
			BLS LAI	LS Other	
			Total Number of Dispa	atchers:18	
Ownership:	If Public:		If Public:		
☑ Public ☑ Private	☑ Fire ☑ Law ☑ Other EMS		☐ City ☐ Fir ☐ County ☐ Fe ☐ State	e District deral	
Designated to Coordinate the Use of Air Ambulance or Air Rescue Aircraft: ☐ Yes ☑ No					



Dispatch F	Resource				
County:	Santa Clara		Reporting Year:	CY 2019	
Dispatch Agency:	City of Sunnyvale, Department of Public Safety		Name of Primary Contact:		
Address:	700 All America W	ay	Telephone Number:	408.730.7162	
	Sunnyvale, CA 94	088			
1	2				
Written Contract:	Medical Director:	Availability:	Number of Personnel	Providing Services:	
☑ Yes □ No	☑ Yes □ No	☑ Day-to-Day☑ Disaster	EMD Training EM	1T-D ALS _	
			BLS LAI	LS Other _	
			Total Number of Dispa	atchers:20	
Ownership:	If Public:		If Public:		
☑ Public □ Private	☑ Fire ☑ Law ☑ Other EMS		☐ City ☐ Fir ☐ County ☐ Fe ☐ State	re District ederal	
Designated to Coordinate the Use of Air Ambulance or Air Rescue Aircraft: ☐ Yes ☑ No					



Dispatch F	Resource				
County:	Santa Clara		_ Reporting Year: C	Y 2019	
Dispatch Agency:	Silicon Valley Ambulance		Name of Primary Contact:		
Address:	181 Martinvale L	ane	Telephone Number:	877.778.4911	
	San Jose, CA 95119			408.225.2212	
Written Contract:	Medical Director:	Availability:	Number of Personnel P	roviding Services:	
☑ Yes □ No	☑ Yes □ No	☑ Day-to-Day☑ Disaster	EMD Training EMT-	D ALS	
			BLS LALS	Other	
			Total Number of Dispato	:hers:4	
Ownership:	If Public:		If Public:		
☐ Public ☑ Private	☐ Fire☐ Law☐ Other		☐ City ☐ Fire I☐ County ☐ Fede		
Designated to Coordinate the Use of Air Ambulance or Air Rescue Aircraft: ☐ Yes ☑ No					



Dispatch R	Resource		
County:	Santa Clara		Reporting Year: CY 2019
Dispatch Agency:	United Ambuland	e	Name of Primary Contact:
Address:	3530 Breakwater	Court	Telephone Number: 510.671.0031
	Hayward, CA 94	545	
1			
Written Contract:	Medical Director:	Availability:	Number of Personnel Providing Services:
☑ Yes □ No	☑ Yes □ No	☑ Day-to-Day☑ Disaster	EMD Training EMT-D ALS
			BLS LALS Other
			Total Number of Dispatchers:8
Ownership:	If Public:		If Public:
☐ Public☐ Private	☐ Fire☐ Law☐ Other		☐ City ☐ Fire District ☐ County ☐ Federal ☐ State
Designated t	to Coordinate the	Use of Air Ambuland	ce or Air Rescue Aircraft: ☐ Yes ☑ No



Dispatch F	Resource						
County:	Santa Clara		Reporting Year:	CY 2019			
Dispatch Agency:	Westmed Ambu	ance Service	Name of Primary Contact:				
Address:	14275 Wicks Blv	/d.	Telephone Number:	510.614.1420			
	San Leandro, CA	94577		888.331.1420			
Written Contract:	Medical Director:	Availability:	Number of Personnel i	Providing Services:			
☑ Yes □ No	☑ Yes □ No	☑ Day-to-Day☑ Disaster	EMD Training EM	T-D ALS			
			BLS LAL	S Other			
	×		Total Number of Dispa	tchers:10			
Ownership:	If Public:		If Public:				
□ Public □ Private	☐ Fire☐ Law☐ Other		☐ City ☐ Fire ☐ County ☐ Fed	e District deral			
Designated	to Coordinate the	Use of Air Ambuland	ce or Air Rescue Aircraft:	☐ Yes ☑ No			

TABLE 4: RESPONSE AND TRANSPORTATION





County	Santa Clara	Reporting Year:	CY 2019		
EMS A	gency Response		-		
	e LEMSA have policies for emergency n negative medical impact?	nedical transport vehicles at approp	oriate levels that can be pre-schedule	ed ØYes	□ No
	emergency medical transport vehicles sta ons and appropriately equipped for the le		rrent state and local EMS agency	☑ Yes	□ No
	qualified EMS first responder agencies (i system?	including public safety agencies and	d industrial first aid teams) integrated	☑ Yes	□ No
	LEMSA identified the availability and startation within the EMS area?	affing of all medical and rescue airc	raft for emergency patient	☑ Yes	□ No
Does th	e LEMSA have a process for categorizing	ng medical and rescue aircraft and	have policies and procedures regardi	ing:	
a) <i>i</i>	Authorization of aircraft; to be utilized in	patient care?		☑ Yes	□ No
b)	Requesting of EMS aircraft?			☑ Yes	□ No
c) l	Dispatching of EMS aircraft?			☑ Yes	□ No
d)	Determination of EMS aircraft destination	n?		☑ Yes	□ No
e) (Orientation of pilots and medical flight cr	rews to the local EMS system?		☑ Yes	□ No
f) .	Addressing and resolving formal compla	ints regarding EMS aircraft?		☑ Yes	□ No
Has the	LEMSA identified availability/staffing of	snow mobiles, and all-terrain and v	water rescue transportation vehicles?	y ✓ Yes	□ No
	ne LEMSA have a mechanism (e.g. an or rtation agencies comply with applicable			☑ Yes	□ No



EMS Agency Response (cont.)

SYSTEM STANDARD RESPONSE TIMES (90 th Percentile) Enter response times in appropriate boxes:	METROPOLITAN/ URBAN	SUBURBAN/RURAL	WILDERNESS	SYSTEMWIDE
BLS & CPR capable first responder	00:07:59 minute	00:09:59 minute	00:11:59 minute	N/A
Limited Advanced Life Support responder	N/A	N/A	N/A	N/A
Advanced Life Support responder	00:07:59 minute	00:09:59 minute	00:11:59 minute	N/A
Transport Ambulance	00:11:59 minute	00:16:59 minute	00:21:59 minute	N/A
Trauma Centers Level I Level II Level III Level IV	00:07:59 minute	00:09:59 minute	00:11:59 minute	N/A
Pediatric Hospitals Comprehensive Advanced General Basic	00:07:59 minute	00:09:59 minute	00:11:59 minute	N/A
STEMI Care Center STEMI Receiving Center STEMI Referring Hospital	00:07:59 minute	00:09:59 minute	00:11:59 minute	N/A
Stroke Care Center Comprehensive Thrombectomy-Capable Primary Acute Stroke Ready	00:07:59 minute	00:09:59 minute	00:11:59 minute	N/A





Provider Resource

				American Medical F	Response; subsidiary of Global Medica	al Response			
County:	Santa Clara	F	Provider:			Respo	nse Area: Sa	anta Clara	
Address:					imber of Ambulances, Air Rescue, or Air			4	
Phone Number:	San Leandro, CA 855.788.8370	94311		Average number of Ambulances and/o Rescue Vehicles/Air Ambulances on o 12:00 p.m. (noon) on any given day:				3	
Amshailamaa	o Cárileo Toom				of Non-Ambulance Me rt Litter Vans (gurney v air vans:			0	
Ambulance Strike Team Participant: ☑ Yes □ No			Number of Helicopters based in this LEMSA's jurisdiction:					0	
	ALS Agreement SA to Participate	Medical Director:	000000000000000000000000000000000000000	n Available Lev		Level o	f Service:		
in EMS System:		☑Yes □ No	⊿ Ye	s 🛚 No	☑ Transport ☐ Non-Transport	☐ ALS ☐ LALS ☑ BLS	□ 9-1-1□ 7-Digit☑ CCT☑ IFT	☑ Ground □ Air	
					Other Specialty Service (water, snow, etc.):	ces			
					□ Non-Ambulance M Transport Services		Litter/Gurney Van	☐ Wheelchair Van	



TABLE 4: RESPONSE AND TRANSPORTATION

Ownership: If Public:	If Public:	4	If Air:	Air Classification:
☐ Public ☐ Fire ☐ Law ☐ Other	☐ City ☐ State ☐ Federal	☐ County ☐ Fire District	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue☐ Air Ambulance☐ ALS Rescue☐ BLS Rescue
Provider Resource (cont.)				
CEMSIS Provider ID #: S44-50088				
Name of ePCR Vendor: MEDS				
Contract Dates:	07/01/2019 to 06/30/2024			
Ground Non-Transporting and/or Tra	nsporting Agencies	Ground	I Transporting Agen	<u>cies</u>
Total number of responses Number of emergency responses Number of non-emergency		234 0 0	Total number of tra Number of emerge Number of non-en	
	Air Transpor	ting Services	4	
Total number of responses Number of emergency responses Number of non-emergency		0 0 0	Total number of transport Number of emerger Number of non-en	
Provider Staff Information				
Total number of certified EMTs in the field:	15			
Total number of certified Advanced EMTs in t	he field:			
Total number of certified/accredited Paramed	ics in the field:0			





Provider Resource

County:	Santa Clara		Provider:	Bayshore Ai	mbulance	Resp	onse Area: S	anta Clara County	
Address: P.O. Box 4622			Number of Ambulances, Air Rescue, or Air Ambulance Vehicles in fleet:			•	7		
Phone Number:	Foster City, CA 9	4404		Average Rescue	number of Ambulance Vehicles/Air Ambulance n. (noon) on any given		3	_	
Ambulanc	e Strike Team				of Non-Ambulance Me rt Litter Vans (gurney v air vans:	ui oui		0	
Participan	t: 💆	Yes 🗆 No			of Helicopters based in jurisdiction:	n this		0	
	ALS Agreement SA to Participate	Medical Director:		Available Hours:		Level	of Service:		
in E	MS System: Yes ☑ No	☑ Yes ☐ No	☑ Ye	s □ No	☑ Transport ☐ Non-Transport	☐ ALS ☐ LALS ☑ BLS	☐ 9-1-1 ☐ 7-Digit ☑ CCT ☑ IFT	☑ Ground □ Air	
					Other Specialty Service (water, snow, etc.):	ces			

■ Non-Ambulance Medical

Transport Services

☐ Litter/Gurney

Van

■ Wheelchair

Van



TABLE 4: RESPONSE AND TRANSPORTATION

Ownership:	If Public:	If Public:		If Air:	Air Classification:
☐ Public ☐ Private	☐ Fire ☐ Law ☐ Other	☐ City ☐ State ☐ Federal	☐ County ☐ Fire District	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue☐ Air Ambulance☐ ALS Rescue☐ BLS Rescue
Provider Resource (co	ont.)				
CEMSIS Provider ID #:	Not Available-Provider no longer in busine	ess			
Name of ePCR Vendor:	Zoll				
	Contract Dates: Not Available-Prov	vider no longer in	business	*	
M/A Total number of responses N/A N/A <t< td=""><td>sports y transports</td></t<>				sports y transports	
	,	Air Transport	ing Services		
0Total number of responses0Total number of transports0Number of emergency responses0Number of emergency transports0Number of non-emergency responses0Number of non-emergency transports					
Provider Staff Informa	ation				
Total number of certified	EMTs in the field:				
Total number of certified	Advanced EMTs in the field:				
Total number of certified/	accredited Paramedics in the field:	0			





Provider Resource

County:	Santa Clara		Provider:	CALSTAR		Resp	onse Area: S	anta Clara County
Address:	4933 Bailey Loop McCellan, CA 956	52			of Ambulances, Air Resonce Vehicles in fleet:	cue, or Air		2
Phone Number:	916.921.4000		Average number of Ambulances Rescue Vehicles/Air Ambulance 12:00 p.m. (noon) on any given					
Ambulance Strike Team Participant: □ Yes ☑ No				Transpo wheelch Number	of Non-Ambulance Medic rt Litter Vans (gurney val air vans: of Helicopters based in t g jurisdiction:	n) and/or	4.	1
Written ALS Agreement with LEMSA to Participate in EMS System: Medical Director: Director:					tem Available 24 Hours:			
				s 🗆 No	□ Non-Transport	☑ ALS □ LALS □ BLS	☑ 9-1-1 □ 7-Digit ☑ CCT ☑ IFT	☐ Ground ☐ Air
					Other Specialty Services (water, snow, etc.):	s		
					☐ Non-Ambulance Med Transport Services	dical 🗖	Litter/Gurney Van	Wheelchair Van



TABLE 4: RESPONSE AND TRANSPORTATION

Ownership:	If Public:	If Public:		If Air:	Air Classification:
☐ Public ☑ Private	☐ Fire ☐ Law ☐ Other	☐ City ☐ State ☐ Federal	☐ County ☐ Fire District	☑ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue☑ Air Ambulance☐ ALS Rescue☐ BLS Rescue
Provider Resource (co	ont.)				
CEMSIS Provider ID #:	S43-50193				
Name of ePCR Vendor:	ImageTrend				
	Contract Dates: 04/01/2013 to 03/	31/2021			
0 Total nu	umber of responses r of emergency responses r of non-emergency responses	encies	<u>Ground</u> 0 0 0	Total number of trans Number of emergency Number of non-emergency	ports y transports
		Air Transport	ting Services		
77 Numbe	umber of responses r of emergency responses r of non-emergency responses		52 52 0	Total number of trans Number of emergenc Number of non-emergence	y transports
Total number of certified B	EMTs in the field:	0			
	Advanced EMTs in the field:	0			
	accredited Paramedics in the field:	9			





Provider Resource

County:	Santa Clara	<u> </u>	Provider: Santa Clara County Central Fire District Response Area: Santa Clara County						
Address:	14700 Winchester Los Gatos, CA 950	1270 (127 ₀ 27 ₀			of Ambulances, Air Res nce Vehicles in fleet:	scue, or Air		0	
Phone Number:	408.378.4010			Average number of Ambulances and/or Air Rescue Vehicles/Air Ambulances on duty at 12:00 p.m. (noon) on any given day:				0	
Anabadanasa	Challes Towns			Transpo	of Non-Ambulance Med rt Litter Vans (gurney va air vans:			0	
Participant	e Strike Team : □	Yes 🛂 No	Number of Helicopters based in this LEMSA's jurisdiction:					0	
	ALS Agreement	Medical Director:		Available	Level of Service:				
in EMS System:		☑ Yes ☐ No		s □ No	☐ Transport ☑ Non-Transport	☑ ALS □ LALS ☑ BLS	☑ 9-1-1 ☑ 7-Digit □ CCT □ IFT	☑ Ground □ Air	
			31		Other Specialty Services (water, snow, etc.):				
					□ Non-Ambulance Me Transport Services		Litter/Gurney Van	☐ Wheelchair Van	



Ownership:	If Public:	If Public:		If Air:	Air Classification:					
☑ Public ☐ Private			☐ County ☑ Fire District	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue☐ Air Ambulance☐ ALS Rescue☐ BLS Rescue					
Provider Resource (co	ont.)									
CEMSIS Provider ID #:	S43-51114									
Name of ePCR Vendor:	ImageTrend									
	Contract Dates: 07/01/2011 to 06/30/2022									
	sporting and/or Transporting Age	<u>ncies</u>	<u>Ground</u>	Transporting Agencies Total number of trans						
14,493 Numbe	er of emergency responses er of non-emergency responses		0	Number of emergency Number of non-emergency	y transports					
		Air Transport	ing Services							
0 Total n 0 Numbe	ports y transports gency transports									
Provider Staff Informa	ntion									
Total number of certified I	EMTs in the field:	144								
Total number of certified	Advanced EMTs in the field:	0								
Total number of certified/a	accredited Paramedics in the field:									





County:	Santa Clara		Provider:	Falcon Critic	cal Care Transport	R	esponse Ar	ea: Sai	nta Clara County
Address:	3508 San Pablo D	am Road		Number	of Ambulances, Air Res	scue, or	r Air		0
	El Sobrante, CA 9	4803		Ambulan	ice Vehicles in fleet:				8
Phone Number:	510.223.1171			Average Rescue \ 12:00 p.r	es on di			4	
Ahla-ra	a Stuika Taam				of Non-Ambulance Med rt Litter Vans (gurney v air vans:		l/or 		0
Participan	e Strike Team t:	Yes 🛚 No			of Helicopters based in s jurisdiction:	n this	_		0
	ALS Agreement SA to Participate	Medical Director:		n Available Hours:	Lev	Level of Service:			
in E	MS System: Yes ☑ No	☑ Yes ☐ No	☑ Ye		☑ Transport ☑ Non-Transport	☐ ALS ☐ LAL ☑ BLS	.s 🗖 7-0	Digit CT	☑ Ground □ Air
					Other Specialty Service (water, snow, etc.):	ces _			
					☐ Non-Ambulance Months Transport Services		☐ Litter/G Van	Surney	□ Wheelchair Van



Ownership:	If Public:	If Public:		If Air:	Air Classification:
☐ Public ☑ Private			☐ County ☐ Fire District	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue☐ Air Ambulance☐ ALS Rescue☐ BLS Rescue
Provider Resource (con	ot.)	and the same of th			
CEMSIS Provider ID #:	44-50390				
Name of ePCR Vendor:	Гraumasoft				
	Contract Dates: 07/01/2019 to 06/3	30/2024			
Ground Non-Transp	oorting and/or Transporting Age	encies	Ground	d Transporting Agencie	<u>s</u>
170 Number	mber of responses of emergency responses of non-emergency responses		5,405 149 5,256	Number of emergence	y transports
	<u> </u>	Air Transport	ing Services		
0 Number	mber of responses of emergency responses of non-emergency responses		0 0	Total number of trans Number of emergence Number of non-emer	y transports
Provider Staff Informat	ion				1.0
Total number of certified El	MTs in the field:	46			
Total number of certified A	dvanced EMTs in the field:				
Total number of certified/ad	ccredited Paramedics in the field:	0			





County:	Santa Clara		Provider:	Falck of Nor	thern California	Res	Response Area: Santa Clara County			
Address:	2190 South McDo Petaluma, CA 949				of Ambulances, Air Rence Vehicles in fleet:	ir	7			
Phone Number:	800.344.9955	504		Average Rescue	number of Ambulance Vehicles/Air Ambulanc n. (noon) on any given		5			
A I	Okalla Tanan			Transpo	of Non-Ambulance Me rt Litter Vans (gurney v air vans:		r	0		
Participant	e Strike Team ∷ ☑	Yes 🗆 No			of Helicopters based ir s jurisdiction:	n this		0		
	ALS Agreement SA to Participate	Medical Director:	100 March 100 Co. 100	n Available Hours:		Level	of Service:			
in El	MS System:	☑ Yes ☐ No		s 🗆 No	☑ Transport ☐ Non-Transport	☑ ALS □ LALS ☑ BLS	□ 9-1-1□ 7-Digit☑ CCT☑ IFT	☑ Ground □ Air		
					Other Specialty Service (water, snow, etc.):	ces				
					□ Non-Ambulance M Transport Services		Litter/Gurney Van	☐ Wheelchair Van		



Ownership:	If Public:	If Public:		If Air:	Air Classification:					
☐ Public ☑ Private	☐ Fire ☐ Law ☐ Other	☐ City ☐ State ☐ Federal	☐ County ☐ Fire District	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue ☐ Air Ambulance ☐ ALS Rescue ☐ BLS Rescue					
Provider Resource (co	ont.)					_				
CEMSIS Provider ID #:	Not Available-Provider no longer in	n business								
Name of ePCR Vendor:	Zoll									
Contract Dates: Not Available-Provider no longer in business										
Ground Non-Trans	sporting and/or Transporting Age	encies	Grou	ınd Transporting Ag	gencies					
N/A Number	number of responses er of emergency responses er of non-emergency responses		N/A N/A N/A		of transports ergency transports n-emergency transports					
	4	Air Transport	ing Services							
0Total number of responses0Total number of transports0Number of emergency responses0Number of emergency transports0Number of non-emergency responses0Number of non-emergency transports										
Provider Staff Informa	ation									
Total number of certified	EMTs in the field:	68								
Total number of certified	Advanced EMTs in the field:	0								
Total number of certified/	Total number of certified/accredited Paramedics in the field:4									





County:	Santa Clara	,,	Provider:	City of Gilro	y, Fire Department	Respon	se Area:	Santa Clara County
Address:	7070 Chestnut Str Gilroy, CA 95020	eet	 		of Ambulances, Air Resc nce Vehicles in fleet:	ue, or Air		1
Phone Number:	408.848.0385		and/or Air on duty at ay:		1			
A mala volume a s	Strike Teens			Transpo	of Non-Ambulance Medic rt Litter Vans (gurney van air vans:			0
Participant	e Strike Team : ☑	Yes □ No			of Helicopters based in the jurisdiction:	nis		0
	ALS Agreement SA to Participate	Medical Director:		n Available Hours:		Level of	Service:	
in EM	/IS System: ′es □ No	☑ Yes ☐ No		s 🗆 No	☑ Non-Transport □	LALS BLS	☑ 9-1-1 ☑ 7-Digit □ CCT □ IFT	☑ Ground □ Air
	8				Other Specialty Services (water, snow, etc.):			
					□ Non-Ambulance Med Transport Services		itter/Gurne an	ey 🚨 Wheelchair Van



Ownership:	If Public:	If Public:		If Air:	Air Classification:
☑ Public □ Private	☑ Fire □ Law □ Other	☑ City ☐ State ☐ Federal	☐ County ☐ Fire District	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue☐ Air Ambulance☐ ALS Rescue☐ BLS Rescue
Provider Resource (con	t.)				49
CEMSIS Provider ID #: S	43-50428				
Name of ePCR Vendor:	nageTrend				
•	Contract Dates: 07/01/2011 to 06/3	0/2022			
Ground Non-Transpe	orting and/or Transporting Age	ncies	Ground	Transporting Agenc	<u>ies</u>
4,051 Number of	nber of responses of emergency responses of non-emergency responses		2 2 0	Total number of tra Number of emerge Number of non-eme	ncy transports
		Air Transport	ing Services		
0 Number of	nber of responses of emergency responses of non-emergency responses		0 0	Total number of tra Number of emerge Number of non-em	ncy transports
Provider Staff Information	on				
Total number of certified EM	ITs in the field:	15			
Total number of certified Ad	vanced EMTs in the field:	0			
Total number of certified/ac	credited Paramedics in the field:	20			





County:	Santa Clara		Provider:	Stanford Life	e Flight	Respo	nse Area: Sa	nse Area: Santa Clara County		
Address:	300 Pasteur Drive Stanford, CA 9430	15			of Ambulances, Air Rence Vehicles in fleet:	scue, or Air		1		
Phone Number:	650.725.4829			Rescue	number of Ambulance Vehicles/Air Ambulance n. (noon) on any given		1			
				Transpo	of Non-Ambulance Me rt Litter Vans (gurney v air vans:	TOT (T) (T) (T)		0		
Ambulance Participant	e Strike Team : □	Yes ☑ No			of Helicopters based ir s jurisdiction:	n this		1		
	ALS Agreement SA to Participate	Medical Director:		n Available Hours:		Level o	f Service:			
	IS System:	☑ Yes ☐ No		es 🗆 No	☑ Transport ☐ Non-Transport	☑ ALS □ LALS □ BLS	☑ 9-1-1☑ 7-Digit☑ CCT☑ IFT	☐ Ground ☑ Air		
	×		_		Other Specialty Service (water, snow, etc.):	ces				
					□ Non-Ambulance M Transport Services		Litter/Gurney Van	□ Wheelchair Van		



Ownership:	If Public:	If Public:		If Air:	Air Classification:
☐ Public ☑ Private	☐ Fire ☐ Law ☐ Other	☐ City ☐ State ☐ Federal	☐ County ☐ Fire District	☑ Rotary □ Fixed Wing	☐ Auxiliary Rescue☑ Air Ambulance☐ ALS Rescue☐ BLS Rescue
Provider Resource (co	ont.)				
CEMSIS Provider ID #:	S43-50905				
Name of ePCR Vendor:	ImageTrend			36.	
	Contract Dates: 04/01/2013 to 03/3	31/2021			
Ground Non-Trans	sporting and/or Transporting Age	encies	Ground	Transporting Agencie	<u>s</u>
0 Numbe	umber of responses or of emergency responses or of non-emergency responses		0 0 0	Total number of trans Number of emergence Number of non-emer	y transports
	,	Air Transport	ing Services		
10 Number	umber of responses er of emergency responses er of non-emergency responses		5 5 0	Total number of trans Number of emergence Number of non-emer	y transports
Provider Staff Informa	ntion				3)
Total number of certified l	EMTs in the field:	0			
Total number of certified	Advanced EMTs in the field:	0			
Total number of certified/a	accredited Paramedics in the field:	0			





County:	Santa Clara		Provider:	City of Milpit	as, Fire Department	_ Respoi	Response Area: Santa Clara County		
Address:	777 Main Street Milpitas, CA 9503	5			of Ambulances, Air Rescu nce Vehicles in fleet:	e, or Air		0	
Phone Number:	408.568.2824			Rescue \	number of Ambulances ar Vehicles/Air Ambulances on n. (noon) on any given day	on duty at		0	
					of Non-Ambulance Medica rt Litter Vans (gurney van) air vans:			0	
Ambulance Participant	e Strike Team ∷ □	Yes ☑ No			of Helicopters based in thi s jurisdiction:	s		0	
	ALS Agreement SA to Participate	Medical Director:		n Available Hours:		Level of	of Service:		
in El	MS System:	☑ Yes ☐ No		es 🗆 No	☑ Non-Transport □	ALS LALS BLS	☑ 9-1-1 ☑ 7-Digit □ CCT □ IFT	☑ Ground □ Air	
					Other Specialty Services (water, snow, etc.):				
					☐ Non-Ambulance Medic Transport Services		₋itter/Gurney Van	☐ Wheelchair Van	



Ownership:	If Public:	If Public:			If Air:	Air Classification:
☑ Public ☑ Fire ☐ Law ☐ Other		☑ City ☐ State ☐ Federal	☐ County ☐ Fire District	t	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue☐ Air Ambulance☐ ALS Rescue☐ BLS Rescue
Provider Resource (co	ont.)		1			
CEMSIS Provider ID #:	S43-51112	1 ×				
Name of ePCR Vendor:	ImageTrend					
	Contract Dates: 07/01/2011 to 06/3	80/2022				
Ground Non-Trans	sporting and/or Transporting Age	encies	Grou	und T	ransporting Agencies	<u>5</u>
3,939 Numbe	umber of responses or of emergency responses or of non-emergency responses			0 0	Total number of trans Number of emergency Number of non-emerg	y transports
		Air Transport	ing Services			
0 Number	umber of responses er of emergency responses er of non-emergency responses	Total number of trans Number of emergence Number of non-emergence	y transports			
Provider Staff Informa	ation					
Total number of certified I	EMTs in the field:					
Total number of certified	Advanced EMTs in the field:					
Total number of certified/a	accredited Paramedics in the field:	29				





Provider I	Resource							
County:	Santa Clara		Provider:		re Department [provided by Fi		•	nta Clara County
Address:	Moffett Field, CA 9	94035			of Ambulances, Air Re	scue, or Air		0
Phone Number:	650.604.5416			Rescue '	number of Ambulance Vehicles/Air Ambulanc n. (noon) on any given	es on duty at		0
	0. 11. 7			Transpo	of Non-Ambulance Me rt Litter Vans (gurney \ air vans:			0
Participant	e Strike Team t: □	Yes ☑ No			of Helicopters based in s jurisdiction:	n this		0
	ALS Agreement SA to Participate	Medical Director:		n Available Hours:		Level of	Service:	
in El	MS System:	□ Yes ☑ No			☐ Transport ☑ Non-Transport	☐ LALS	☐ 9-1-1 ☐ 7-Digit ☐ CCT ☐ IFT	☐ Ground ☐ Air
					Other Specialty Service (water, snow, etc.):	ces		
					☐ Non-Ambulance M Transport Services		itter/Gurney ′an	☐ Wheelchair Van



Ownership:	If Public:	If Public:			If Air:	Air Classification:			
☐ Public ☑ Private			☐ County ☐ Fire Distric	ct	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue ☐ Air Ambulance ☐ ALS Rescue ☐ BLS Rescue			
Provider Resource (co	ont.)								
CEMSIS Provider ID #:	S43-51113								
Name of ePCR Vendor:	lame of ePCR Vendor: ImageTrend								
Contract Dates: N/A; No agreement executed.									
Ground Non-Trans	sporting and/or Transporting Age	encies	Gro	ound 1	Transporting Agencie	<u>s</u>			
61 Number	umber of responses er of emergency responses er of non-emergency responses			0 0	Total number of trans Number of emergence Number of non-emer	y transports			
	4	Air Transport	ting Services						
Total number of responses Number of emergency responses Number of non-emergency responses Number of non-emergency responses Provider Staff Information Total number of transports Number of emergency transports Number of non-emergency transports									
Total number of certified		39							
Total number of certified	0								
	accredited Paramedics in the field:	0							



☐ Yes ☑ No

Ambulance Strike Team

Participant:



0

Provider Resource City of Morgan Hill, Fire Department [provided by CALFIRE] Response Area: Santa Clara County Santa Clara Provider: County: 17575 Peak Avenue Number of Ambulances, Air Rescue, or Air Address: 0 **Ambulance Vehicles in fleet:** Morgan Hill, CA 95037 Average number of Ambulances and/or Air Rescue Vehicles/Air Ambulances on duty at 0 Phone 408.779.2121 12:00 p.m. (noon) on any given day: Number: Number of Non-Ambulance Medical Transport Litter Vans (gurney van) and/or 0

wheelchair vans:

LEMSA's jurisdiction:

Number of Helicopters based in this

Written ALS Agreement with LEMSA to Participate	Medical Director:	System Available 24 Hours:	Level of Service:					
in EMS System: ☑ Yes ☐ No	☑ Yes ☐ No	☑ Yes ☐ No	☐ Transport ☐ Non-Transport	☑ ALS ☐ LALS ☑ BLS	☑ 9-1-1☑ 7-Digit☑ CCT☑ IFT	☑ Ground □ Air		
			Other Specialty Servi (water, snow, etc.): Non-Ambulance Nature Transport Service	 Medical □	Litter/Gurney Van	□ Wheelchair Van		



Ownership:	If Public:	If Public:		If Air:	Air Classification:			
☑ Public □ Private	1. 17(17(17(17)) - 17(17) -			☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue☐ Air Ambulance☐ ALS Rescue☐ BLS Rescue			
Provider Resource (co	ont.)							
CEMSIS Provider ID #:	S43-51729							
Name of ePCR Vendor: ImageTrend								
Contract Dates: 01/01/12013 to 06/30/2022								
Ground Non-Trans	sporting and/or Transporting Age	encies	Ground	Transporting Agencie	<u>98</u>			
2,662 Number	umber of responses or of emergency responses or of non-emergency responses		0 0	Total number of tran Number of emergen Number of non-eme	cy transports			
		Air Transport	ting Services					
0 Number	Total number of responses Number of emergency responses Total number of transports Number of emergency transports							
Provider Staff Informa	ation							
Total number of certified	EMTs in the field:	12						
Total number of certified Advanced EMTs in the field: 0								
Total number of certified/	accredited Paramedics in the field:	10						





Provider I	Resource								
County:	Santa Clara		Provider:	City of Mour	ntain View, Fire Departm	ent Respo	nse Area: Sa	anta Clara County	
Address:	1000 Villa Street				ber of Ambulances, Air Rescue, or Air ulance Vehicles in fleet:				
	Mountain View, C	4 94040		7 (30) (0.37) (30) (30)) 		
Phone Number:	650.903.6804			Rescue \	number of Ambulance Vehicles/Air Ambulanc n. (noon) on any given	es on duty a		0	
					of Non-Ambulance Me rt Litter Vans (gurney v air vans:			0	
Ambulanc Participan	e Strike Team t:	l Yes ☑ No		er of Helicopters based in this 0 A's jurisdiction:					
	ALS Agreement ISA to Participate	Medical Director:		Available lours:		Level o	f Service:		
in E	MS System: Yes □ No	☑ Yes ☐ No	☑ Yes		☐ Transport ☑ Non-Transport	☑ ALS □ LALS ☑ BLS	☑ 9-1-1 ☑ 7-Digit □ CCT □ IFT	☑ Ground □ Air	
					Other Specialty Service (water, snow, etc.):	ces			
					☐ Non-Ambulance M Transport Services		Litter/Gurney Van	☐ Wheelchair Van	



Ownership:	If Public:	If Public:		If Air:	Air Classification:		
☑ Public ☐ Private	☑ Fire ☐ Law ☐ Other	☑ City ☐ State ☐ Federal	☐ County ☐ Fire District	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue ☐ Air Ambulance ☐ ALS Rescue ☐ BLS Rescue		
Provider Resource (c	ont.)		5161145				
CEMSIS Provider ID #:	S43-51080						
Name of ePCR Vendor: ImageTrend							
	Contract Dates: 07/01/2011 to 06/	/30/2022					
Ground Non-Tran	sporting and/or Transporting Ag	<u>encies</u>	Ground	d Transporting Agenc	<u>iles</u>		
4,779 Total r	number of responses		0	Total number of tra	insports		
	er of emergency responses er of non-emergency responses		0	Number of emergency transports			
	si of non-emergency responses			Number of non-em	ergency transports		
		Air Transpor	ting Services				
0 Total r	number of responses		0	Total number of tra	ansports		
0 Number	er of emergency responses		0	Number of emerge	ncy transports		
0 Numb	er of non-emergency responses		0	Number of non-em	ergency transports		
Provider Staff Inform	ation				8		
Total number of certified	EMTs in the field:	36					
Total number of certified	Advanced EMTs in the field:	0					
Total number of certified	accredited Paramedics in the field:	29					





County:	Santa Clara	.,	Provider:	NORCAL A	NORCAL Ambulance R			Response Area: Santa Clara County		
Address:	6761 Sierra Court Dublin, CA 94568				of Ambulances, Air Res	cue, or Air		4		
Phone Number:	866.755.3400			Rescue '	number of Ambulances Vehicles/Air Ambulance n. (noon) on any given o	s on duty a		4		
				Transpo	of Non-Ambulance Med rt Litter Vans (gurney va air vans:		0			
Ambulance Participant	Strike Team : ☑	Yes 🗆 No		Number of Helicopters based in this LEMSA's jurisdiction: 0						
	LS Agreement	Medical Director:		n Available Hours:						
with LEMSA to Participate in EMS System:		☑ Yes ☐ N			☑ Transport □ Non-Transport	□ ALS □ LALS □ BLS	☐ 9-1-1 ☐ 7-Digit ☑ CCT ☑ IFT	☑ Ground □ Air		
					Other Specialty Service (water, snow, etc.):	es				
					☐ Non-Ambulance Me Transport Services		Litter/Gurney Van	☐ Wheelchair Van		



Ownership:	If Public:	If Public:		If Air:	Air Classification:				
☐ Public ☑ Private	☐ Fire ☐ Law ☐ Other	☐ City ☐ State ☐ Federal	☐ County ☐ Fire District	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue☐ Air Ambulance☐ ALS Rescue☐ BLS Rescue				
Provider Resource (co	ont.)								
CEMSIS Provider ID #:	S43-50672								
Name of ePCR Vendor:	Name of ePCR Vendor: Traumasoft - IPCR								
Contract Dates: 07/01/2019 to 06/30/2024									
Ground Non-Transporting and/or Transporting AgenciesGround Transporting Agencies737Total number of responses550Total number of transports0Number of emergency responses1Number of emergency transports737Number of non-emergency responses549Number of non-emergency transports									
		Air Transport	ing Services						
0 Number	Total number of responses								
Provider Staff Informa	ation								
Total number of certified EMTs in the field:									
Total number of certified	Advanced EMTs in the field:	0							
Total number of certified/	accredited Paramedics in the field:	0							





County:	Santa Clara		Provider:	City of Palo	Alto, Fire Department	Re	esponse Area	a: Santa Clara County
Address:	250 Hamilton Ave	nue		Number	of Ambulances, Air Re	scue, or	Air	s-
	Palo Alto, CA 943	306		Ambular	nce Vehicles in fleet:			4
Phone Number:	650.329.2220			Rescue '	number of Ambulance Vehicles/Air Ambulanc n. (noon) on any given	es on du		3
	0. 11 . T				of Non-Ambulance Me rt Litter Vans (gurney v air vans:		/or 	0
Participant	e Strike Team t:	Yes □ No			of Helicopters based ir s jurisdiction:		0	
	ALS Agreement SA to Participate	Medical Director:	100 mm (100 mm)	m Available Level of Service:):
	MS System:				☑ Transport	☑ ALS	☑ 9-1-	1 ☑ Ground
	∕es ☑ No	☑ Yes ☐ No	☑ Ye	s 🗆 No	☑ Non-Transport	☐ LAL		
				×	Other Specialty Service (water, snow, etc.):	ces _		
					☐ Non-Ambulance M Transport Services		☐ Litter/Gui	rney 🛭 Wheelchair Van



Ownership:	If Public:	If Public:		If Air:	Air Classification:			
☑ Public ☐ Private			☐ County ☐ Fire District	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue☐ Air Ambulance☐ ALS Rescue☐ BLS Rescue			
Provider Resource (cor	nt.)							
CEMSIS Provider ID #:	S43-50710		8					
Name of ePCR Vendor:	ESO							
Contract Dates: N/A; No agreement executed.								
Ground Non-Transporting and/or Transporting Agencies Ground Transporting Agencies								
5,005 Number	mber of responses of emergency responses of non-emergency responses		3,843 3,843 0	Total number of trans Number of emergence Number of non-emer	y transports			
		Air Transport	ing Services					
0 Total number of responses 0 Total number of transports 0 Number of emergency responses 0 Number of emergency transports 0 Number of non-emergency responses 0 Number of non-emergency transports								
Provider Staff Informat	tion							
Total number of certified E	MTs in the field:	39						
Total number of certified Advanced EMTs in the field:								
Total number of certified/a	ccredited Paramedics in the field:	52						





County:	Santa Clara		Provider:	ProTranspo	rt-1	Respons	se Area:	Santa Clara County
Address:	720 Portal Street Cotati, CA 94931				of Ambulances, Air Rescue	e, or Air		29
Phone Number:	800.650.4003			Rescue '	number of Ambulances an Vehicles/Air Ambulances o n. (noon) on any given day	n duty at		9
0 lol	Otallas Tanas			Transpo	of Non-Ambulance Medical rt Litter Vans (gurney van) : air vans:			0
Ambulance Strike Team Participant: ☑ Yes □ No					of Helicopters based in this s jurisdiction:	3	0	
	LS Agreement A to Participate	Medical Director:		n Available Hours:				
	IS System:	☑ Yes ☐ No		s 🗆 No	☐ Non-Transport ☐ I	LALS (☐ 9-1-1 ☐ 7-Digit ☑ CCT ☑ IFT	☑ Ground □ Air
					Other Specialty Services (water, snow, etc.):			
					□ Non-Ambulance Medica Transport Services	al 🗖 Lit Va	tter/Gurne an	y Wheelchair Van



Ownership: If Public:	If Public:		If Air:	Air Classification:				
☐ Public ☐ Fire ☐ Law ☐ Other	☐ City☐ State☐ Federal	☐ County ☐ Fire District	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue☐ Air Ambulance☐ ALS Rescue☐ BLS Rescue				
Provider Resource (cont.)								
CEMSIS Provider ID #: S43-50771								
Name of ePCR Vendor: ImageTrend								
Contract Dates: 07/01/2019 to 06/30/2024								
Ground Non-Transporting and/or Transporting AgenciesGround Transporting Agencies11,274Total number of responses9,409Total number of transports31Number of emergency responses23Number of emergency transports1,380Number of non-emergency responses1,280Number of non-emergency transports								
<u> 4</u>	Air Transport	ing Services						
Total number of responses Number of emergency responses Number of non-emergency responses		0 0 0	Total number of trans Number of emergence Number of non-emer	by transports				
Provider Staff Information								
Total number of certified EMTs in the field:	74		,					
Total number of certified Advanced EMTs in the field:	0							
Total number of certified/accredited Paramedics in the field:	19							





County:	Santa Clara		Provider:	Royal Amb	pulance	Resp	Response Area: Santa Clara County		
Address:	14676 Doolittle Dr San Leandro, CA				of Ambulances, Air Resonce Vehicles in fleet:	cue, or Aiı	•	15	
Phone Number:	510.568.6161		Average number of Ambu Rescue Vehicles/Air Ambu 12:00 p.m. (noon) on any g			lances on duty at 10		10	
Ambulance	e Strike Team			Transpo	of Non-Ambulance Medi rt Litter Vans (gurney va air vans:			0	
Participant		Yes 🗖 No			of Helicopters based in t s jurisdiction:	this		0	
	ALS Agreement SA to Participate	Medical Director:		Available ours:	Level of Service:				
with LEMSA to	MS System:	☑ Yes ☐ No	☑ Yes	□ No	☐ Non-Transport	□ ALS □ LALS ☑ BLS	☐ 9-1-1 ☐ 7-Digit ☑ CCT ☑ IFT	☑ Ground □ Air	
					Other Specialty Service (water, snow, etc.):	es			
					□ Non-Ambulance Med Transport Services	dical 🗖	Litter/Gurney Van	□ Wheelchair Van	



Ownership:	If Public:	If Public:		If Air:	Air Classification:
☐ Public ☑ Private	☐ Fire ☐ Law ☐ Other	☐ City ☐ State ☐ Federal	☐ County ☐ Fire District	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue☐ Air Ambulance☐ ALS Rescue☐ BLS Rescue
Provider Resource (co	ont.)				
CEMSIS Provider ID #:	S43-50804				
Name of ePCR Vendor:	Zoll				
	Contract Dates: 07/01/2019 to 06/3	30/2024			
Ground Non-Trans	porting and/or Transporting Age	encies .	Ground	d Transporting Agencie	<u>es</u>
0 Numbe	umber of responses r of emergency responses r of non-emergency responses		22,762 54 22,708	Number of emergence	cy transports
		Air Transport	ing Services		
0 Numbe	umber of responses r of emergency responses r of non-emergency responses		0 0	Total number of trans Number of emergence Number of non-emer	cy transports
Provider Staff Informa	tion	and the state of t			
Total number of certified E	EMTs in the field:	131			
Total number of certified A	Advanced EMTs in the field:	0			
Total number of certified/a	accredited Paramedics in the field:	0			





Provider I				South Santa Cl	ara County Fire District [provi	ided by CALFIRE		
County:	Santa Clara		Provider:			Respo	nse Area: S	anta Clara County
Address:	15670 Monterey S				of Ambulances, Air Re	escue, or Air		0
	Morgan Hill, CA 9	95037		Ambular	nce Vehicles in fleet:			0
Phone Number:	408.779.2121			Rescue '	number of Ambulance Vehicles/Air Ambuland n. (noon) on any given	es on duty a		0
Ambulance	e Strike Team			Transpo	of Non-Ambulance Me rt Litter Vans (gurney v air vans:			0
Participant		lYes ☑ No			of Helicopters based in s jurisdiction:	n this		0
	ALS Agreement SA to Participate	Medical Director:		n Available Hours:		Level of	Service:	
	MS System: ∕es □ No	☑ Yes □ No	o ☑ Ye	es 🛭 No	☐ Transport ☑ Non-Transport	☑ ALS □ LALS ☑ BLS	□ 9-1-1□ 7-Digit□ CCT□ IFT	☑ Ground □ Air
					Other Specialty Servi (water, snow, etc.):	ces		
					☐ Non-Ambulance M	1edical □ l	_itter/Gurnev	■ Wheelchai

Transport Services

Van

Van



Ownership:	If Public:	If Public:		If Air:	Air Classification:		
☑ Public ☐ Private	☑ Fire □ Law □ Other	☐ City ☐ State ☐ Federal	☐ County ☑ Fire District	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue☐ Air Ambulance☐ ALS Rescue☐ BLS Rescue		
Provider Resource (co	ont.)						
CEMSIS Provider ID #:	S43-51730						
Name of ePCR Vendor:	ImageTrend						
	Contract Dates: 07/01/2011 to 06/3	80/2022					
Ground Non-Transporting and/or Transporting Agencies Ground Transporting Agencies							
1,528 Numbe	umber of responses or of emergency responses or of non-emergency responses		0 0	Total number of trans Number of emergence Number of non-emer	y transports		
		Air Transport	ing Services				
0 Number	umber of responses er of emergency responses er of non-emergency responses		0 0 0	Total number of trans Number of emergence Number of non-emer	y transports		
Provider Staff Informa	ation	7.7					
Total number of certified	EMTs in the field:	18					
Total number of certified	Advanced EMTs in the field:						
Total number of certified/s	accredited Paramedics in the field:	15					





County:	Santa Clara		Provider:	CALFIRE-S	anta Clara Unit	Respon	se Area: 🔇	Santa Clara County
Address:	15670 Monterey S Morgan Hill, CA 9				of Ambulances, Air Rescunce Vehicles in fleet:	ue, or Air		1
Phone Number:	408.779.2121		<i>a</i> .	Average Rescue	number of Ambulances a Vehicles/Air Ambulances n. (noon) on any given da	on duty at		1
	0.11				of Non-Ambulance Medic rt Litter Vans (gurney van air vans:			0
Ambulance Participant	e Strike Team t: □	Yes ☑ No			of Helicopters based in the jurisdiction:	nis		1
	ALS Agreement	Medical System Available Director: 24 Hours:			Level of Service:			
with LEMSA to Participate in EMS System: ☐ Yes ☑ No		System:		s 🗆 No	☑ Non-Transport □	LALS BLS	☑ 9-1-1 ☑ 7-Digit □ CCT □ IFT	☑ Ground ☑ Air
					Other Specialty Services (water, snow, etc.):			
					☐ Non-Ambulance Medi Transport Services		tter/Gurne an	y 🗖 Wheelchair Van



Ownership:	If Public:	If Public:		If Air:	Air Classification:				
☑ Public ☐ Private	☑ Fire ☐ Law ☐ Other	☐ City ☑ State ☐ Federal	☐ County ☐ Fire District	☑ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue☐ Air Ambulance☐ ALS Rescue☑ BLS Rescue				
Provider Resource (co	ont.)								
CEMSIS Provider ID #:	S43-50176								
Name of ePCR Vendor:	ImageTrend);						
Contract Dates: N/A; No agreement executed.									
Ground Non-Trans	sporting and/or Transporting Age	encies	Ground	I Transporting Agencies	<u> </u>				
0 Numbe	umber of responses er of emergency responses er of non-emergency responses		0 0 0	Total number of trans Number of emergency Number of non-emergency	y transports				
	1	Air Transport	ing Services						
0 Number	umber of responses er of emergency responses er of non-emergency responses		0 0 0	Total number of trans Number of emergency Number of non-emergency	y transports				
Provider Staff Informa	ation	***		and the second s					
Total number of certified	EMTs in the field:	12							
Total number of certified	Advanced EMTs in the field:	0							
Total number of certified/	accredited Paramedics in the field:	0							





County:	Santa Clara	7	Provider:	City of San	Jose, Fire Department	Respor	ise Area: Sa	inta Clara County
Address:	255 North Montgo San Jose, CA 95				of Ambulances, Air Rescunce Vehicles in fleet:	ue, or Air		6
Phone Number:	408.277.4084			Rescue '	number of Ambulances a Vehicles/Air Ambulances m. (noon) on any given da	on duty at		3
				Transpo	of Non-Ambulance Medic rt Litter Vans (gurney van air vans:			0
Ambulance Participant	e Strike Team ∷ ☑	Yes 🗆 No			of Helicopters based in the jurisdiction:	nis		0
	ALS Agreement	Medical Director:		n Available Hours:		Level of	Service:	
with LEMSA to Participate in EMS System: ☑ Yes □ No		☑ Yes ☐ No	☑ Ye		☑ Non-Transport □	ALS LALS BLS	☑ 9-1-1 ☑ 7-Digit ☑ CCT ☑ IFT	☑ Ground □ Air
					Other Specialty Services (water, snow, etc.):			
					□ Non-Ambulance Medi Transport Services		itter/Gurney /an	☐ Wheelchair Van



Ownership:	If Public:	If Public:		If Air:	Air Classification:	
☑ Public ☑ Fire ☐ Private ☐ Law ☐ Other		☑ City ☐ State ☐ Federal	☐ County ☐ Fire District	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue☐ Air Ambulance☐ ALS Rescue☐ BLS Rescue	
Provider Resource (co	ont.)					_
CEMSIS Provider ID #:	S43-50831					
Name of ePCR Vendor:	ImageTrend					
	Contract Dates: 07/01/2011 to 06/3	30/2022				
73,880 Total n	sporting and/or Transporting Age number of responses er of emergency responses er of non-emergency responses	encies	Ground 1 1 0	Total number of tran Number of emergen Number of non-eme	nsports acy transports	
		Air Transport	ting Services			
0 Number	number of responses er of emergency responses er of non-emergency responses		0 0 0	Total number of tran Number of emergen Number of non-eme	ncy transports	
Provider Staff Informa	ation					
Total number of certified	EMTs in the field:	466				
Total number of certified	Advanced EMTs in the field:	0				
Total number of certified/	accredited Paramedics in the field:	177				





County:	Santa Clara	F	Provider:	City of Sant	a Clara, Fire Departmen	tRespo	nse Area: S	anta Clara County	
Address:	777 Benton Street Santa Clara, CA 9			Number of Ambulances, Air Rescue, or Air Ambulance Vehicles in fleet:				4	
Phone Number:	408.984.3054	9	_	Rescue '	number of Ambulance Vehicles/Air Ambulanc n. (noon) on any given	es on duty a		2	
Ambulanc	e Strike Team			Transpo	of Non-Ambulance Me rt Litter Vans (gurney v air vans:			0	
Participan		Yes 🗖 No			of Helicopters based in s jurisdiction:	n this		0	
	ALS Agreement SA to Participate	Medical Director:	The state of the s	Available		Level o	f Service:		
in El	MS System: Yes □ No	☑ Yes ☐ No	☑ Yes		☑ Transport ☑ Non-Transport	☑ ALS □ LALS ☑ BLS	☑ 9-1-1☑ 7-Digit☑ CCT☑ IFT	☑ Ground □ Air	
					Other Specialty Service (water, snow, etc.):	ces			

■ Non-Ambulance Medical

Transport Services

☐ Litter/Gurney

Van

■ Wheelchair

Van



Ownership:	If Public:	If Public:		If Air:	Air Classification:
☑ Public □ Private	☑ Fire ☐ Law ☐ Other	☑ City ☐ State ☐ Federal	☐ County ☐ Fire District	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue☐ Air Ambulance☐ ALS Rescue☐ BLS Rescue
Provider Resource (co	nt.)				
CEMSIS Provider ID #:	S43-51115				
Name of ePCR Vendor:	ImageTrend				
	Contract Dates: 07/01/2011 to 06/3	60/2022			
Ground Non-Trans	porting and/or Transporting Age	encies	Groun	d Transporting Agencies	<u>s</u>
6,526 Numbe	umber of responses r of emergency responses r of non-emergency responses		11 11 0	Total number of trans Number of emergency Number of non-emergency	y transports
		Air Transport	ting Services		
0 Numbe	umber of responses r of emergency responses r of non-emergency responses		0 0 0	Total number of trans Number of emergence Number of non-emergence	y transports
Provider Staff Informa	tion				
Total number of certified E	EMTs in the field:	79			
Total number of certified A	Advanced EMTs in the field:	0			
Total number of certified/a	accredited Paramedics in the field:	49			





County:	Santa Clara		Provider:	City of Sunnyv	ale, Department of Public Safety	_ Respo	nse Area:	Santa Clara County	
Address:	700 All American \	Way		Number	of Ambulances, Air Resci	ue. or Air			
	Sunnyvale, CA 94	1088			nce Vehicles in fleet:			0	
Phone Number:	408.730.7133			Rescue '	number of Ambulances a Vehicles/Air Ambulances n. (noon) on any given da	on duty a		0	
Ambulanas	e Strike Team				of Non-Ambulance Medic rt Litter Vans (gurney van air vans:			0	
Participant		l Yes ☑ No			of Helicopters based in the jurisdiction:		0		
	ALS Agreement SA to Participate	Medical Director:	-	n Available Hours:	Level of Service:				
in El	MS System: ∕es ☑ No	☑ Yes ☐ No	☑ Ye	s □ No	☑ Non-Transport □	ALS LALS BLS	☑ 9-1-1☑ 7-Digit☐ CCT☐ IFT	☑ Ground □ Air	
				ät	Other Specialty Services (water, snow, etc.):				
					☐ Non-Ambulance Medi Transport Services	cal 🗖	Litter/Gurne Van	ey 🚨 Wheelchair Van	



Ownership:	If Public:	If Public:		If Air:	Air Classification:
☑ Public □ Private	☑ Fire ☑ Law □ Other	☑ City ☐ State ☐ Federal	☐ County ☐ Fire District	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue☐ Air Ambulance☐ ALS Rescue☐ BLS Rescue
Provider Resource (co	nt.)				
CEMSIS Provider ID #:	S43-51117				
Name of ePCR Vendor:	ImageTrend				
	Contract Dates: 07/01/2011 to 06/3	0/2022			
Ground Non-Trans	ncies	Groun	d Transporting Agencies	<u>s</u>	
6,962 Number	umber of responses r of emergency responses r of non-emergency responses		0 0	Total number of trans Number of emergence Number of non-emergence	y transports
	4	Air Transport	ing Services		
0 Numbe	umber of responses r of emergency responses r of non-emergency responses		0 0	Total number of trans Number of emergence Number of non-emergence	y transports
Provider Staff Informa	tion				
Total number of certified E	EMTs in the field:	189			
Total number of certified A	Advanced EMTs in the field:				
Total number of certified/a	accredited Paramedics in the field:				





County:	Santa Clara		Provider:	Spring Valle	ey Volunteer Fire Departr	ment Re	sponse Area: S	anta Clara County
Address:	4350 Felter Road Milpitas, CA 9503	5			of Ambulances, Air Re nce Vehicles in fleet:	Air	0	
Phone Number:	408.228.3997			Rescue '	number of Ambulance Vehicles/Air Ambulanc n. (noon) on any given		0	
				Transpo	of Non-Ambulance Me rt Litter Vans (gurney v air vans:		or	0
Ambulance Participant	e Strike Team : □	Yes ☑ No			of Helicopters based in s jurisdiction:		0	
	ALS Agreement	Medical Director:		n Available Hours:		Lev	el of Service:	
with LEMSA to Participate in EMS System: ☐ Yes ☑ No		☐ Yes ☑ No	☑ Ye		☐ Transport ☑ Non-Transport	☐ ALS ☐ LALS ☑ BLS		☑ Ground □ Air
					Other Specialty Servic (water, snow, etc.):	ces _		
					☐ Non-Ambulance M Transport Services		☐ Litter/Gurney Van	□ Wheelchair Van



Ownership	: If Public:	If Public:		If Air:	Air Classification:
☐ Public ☑ Private	☐ Fire ☐ Law ☐ Other	☐ City ☐ State ☐ Federal	☐ County ☐ Fire District	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue☐ Air Ambulance☐ ALS Rescue☐ BLS Rescue
Provider Resourc	e (cont.)				
CEMSIS Provider ID) #: _N/A				
Name of ePCR Ven	dor: N/A				
	Contract Dates: N/A				
Ground Non-	Transporting and/or Transporting Age	encies	Grou	nd Transporting Agencie	<u>es</u>
Total number of responses Number of emergency responses Number of non-emergency responses			0 0 0	Total number of tran Number of emergen Number of non-eme	cy transports
		Air Transpor	ting Services		
Total number of responses Number of emergency responses Number of non-emergency responses				Total number of tran Number of emergen Number of non-eme	cy transports
Provider Staff Info	ormation				
Total number of cert	ified EMTs in the field:	0			
Total number of cert	Total number of certified Advanced EMTs in the field:				
Total number of cert	ified/accredited Paramedics in the field:				





Provider Resource

County:	Santa Clara		Provider:	Silicon Valle	ey Ambulance	Resp	onse Area:	Santa Clara County
Address:	181 Martinvale Lar San Jose, CA 951				of Ambulances, Air Resonce Vehicles in fleet:	cue, or Aiı	ī	9
Phone Number:	Rescu			Rescue '	ge number of Ambulances and/or Air le Vehicles/Air Ambulances on duty at p.m. (noon) on any given day:			5
Ambulanaa	Christo Toors			Transpo	of Non-Ambulance Medi rt Litter Vans (gurney va air vans:			0
Participant:	Strike Team : ☑	Yes 🗖 No			of Helicopters based in t s jurisdiction:	this		0
	LS Agreement	Medical		n Available		Level	of Service:	
	SA to Participate IS System: es □ No	Director: ☑ Yes □ No		Hours: es □ No	☐ Non-Transport	☑ ALS □ LALS ☑ BLS	□ 9-1-1 □ 7-Digit □ CCT ☑ IFT	☑ Ground □ Air
					Other Specialty Service (water, snow, etc.):	es		
					☐ Non-Ambulance Med Transport Services	dical 🗖	Litter/Gurn Van	ey 🛭 Wheelchair Van



Ownership:	If Public:	If Public:		If Air:	Air Classification:
☐ Public ☐ Private	☐ Fire ☐ Law ☐ Other	☐ City ☐ State ☐ Federal	☐ County ☐ Fire District	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue☐ Air Ambulance☐ ALS Rescue☐ BLS Rescue
Provider Resource (co	ent.)				
CEMSIS Provider ID #:	S43-50876				
Name of ePCR Vendor:	ImageTrend				
	Contract Dates: 07/01/2019 to 06/3	80/2024			
7,256 Total no	umber of responses r of emergency responses r of non-emergency responses	encies	6,795 163 5,144	Number of emergence	ports y transports
		Air Transport	ting Services		
0 Total n 0 Numbe		0 0 0	Total number of trans Number of emergence Number of non-emer	y transports	
Provider Staff Informa	tion				
Total number of certified I	EMTs in the field:	38			
Total number of certified	Advanced EMTs in the field:	0			
Total number of certified/a	accredited Paramedics in the field:				





Provider Resource

County:	Santa Clara		Provider:	Westmed A	mbulance Service	Resp	onse Area: S	anta Clara County
Address:	14275 Wicks Blvd San Leandro, CA				of Ambulances, Air Res nce Vehicles in fleet:	scue, or Ai	r	28
Phone Number:	510.614.1420			Rescue '	number of Ambulances Vehicles/Air Ambulance m. (noon) on any given	s on duty		6
Ambulance	e Strike Team			Transpo	of Non-Ambulance Med rt Litter Vans (gurney va air vans:			0
Participant		Yes 🗖 No			of Helicopters based in s jurisdiction:	this		0
	ALS Agreement SA to Participate	Medical Director:		n Available Hours:		Level	of Service:	
in El	MS System: ∕es □ No	☑ Yes ☐ No	☑ Ye	s 🗅 No	☑ Transport □ Non-Transport	☑ ALS □ LALS ☑ BLS	☐ 9-1-1 ☐ 7-Digit ☑ CCT ☑ IFT	☑ Ground □ Air
					Other Specialty Service (water, snow, etc.):	es		
					☐ Non-Ambulance Me Transport Services		Litter/Gurney Van	☐ Wheelchair Van



Ownership:	If Public:	If Public:		If Air:	Air Classification:		
☐ Public ☑ Private	☐ Fire ☐ Law ☐ Other	☐ City ☐ State ☐ Federal	☐ County ☐ Fire District	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue☐ Air Ambulance☐ ALS Rescue☐ BLS Rescue		
Provider Resource (co	ont.)						
CEMSIS Provider ID #:	S43-50876						
Name of ePCR Vendor: Zoll							
	Contract Dates: 07/01/2019 to 06/30/2024						
Ground Non-Trans	sporting and/or Transporting Age	encies	Ground	Transporting Agencies	<u>i</u>		
9,668 Total number of responses Number of emergency responses Number of non-emergency responses			8,075 18 2,867	Total number of trans Number of emergency Number of non-emerg	transports		
	4	Air Transport	ing Services				
0 Total n 0 Numbe		0 0 0	Total number of trans Number of emergency Number of non-emergency	transports			
Provider Staff Information							
Total number of certified	EMTs in the field:	66					
Total number of certified	Advanced EMTs in the field:	0					
Total number of certified/	accredited Paramedics in the field:	6					





Provider l	Resource								
				Rural/Metro of Cal	ifornia, Inc; subsidiary of AMR/Global	Medical Response			
County:	Santa Clara		Provider:	-		Respo	onse Area: S	anta Clara County	
Address:	1345 Vander Way				of Ambulances, Air Re	scue, or Air		63	
	San Jose, CA 95	112		Ambular	nce Vehicles in fleet:				
Phone Number:	408.645.7312			Average number of Ambulances and/or Air Rescue Vehicles/Air Ambulances on duty at 12:00 p.m. (noon) on any given day:				42	
A la l	Chilles To any			Transpo	of Non-Ambulance Me rt Litter Vans (gurney v air vans:	977 (C. 47) (C. 47)		0	
Ambulanc Participan	e Strike Team t:	Yes 🛚 No			of Helicopters based in s jurisdiction:	n this		0	
	ALS Agreement SA to Participate	Medical Director:		Available		Level	of Service:		
	MS System: Î Yes □ No	☑Yes ☑No	☑ Ye:	s □ No	☑ Transport ☑ Non-Transport	☑ ALS □ LALS ☑ BLS	☑ 9-1-1☑ 7-Digit☑ CCT	☑ Ground □ Air	
-						E DLO	□ IFT		
					Other Specialty Service (water, snow, etc.):	ces			
					☐ Non-Ambulance M		Litter/Gurney	☐ Wheelchair	



Ownership:	If Public:	If Public:		If Air:	Air Classification:
☐ Public ☑ Private	☐ Fire ☐ Law ☐ Other	☐ City☐ State☐ Federal	☐ County ☐ Fire District	☐ Rotary ☐ Fixed Wing	☐ Auxiliary Rescue☐ Air Ambulance☐ ALS Rescue☐ BLS Rescue
Provider Resource (co	nt.)				
CEMSIS Provider ID #:	S43-50808				
Name of ePCR Vendor: ImageTrend					
	Contract Dates: 07/01/2011 to 06/3	30/2022			
Ground Non-Transporting and/or Transporting Agencies Ground Transporting Agencies					
124,394 Total nu 124,394 Numbe 0 Numbe		83,860 83,860 0	Total number of trans Number of emergenc Number of non-emergence	y transports	
		Air Transport	ting Services		
0 Total no Numbe		0 0	Total number of trans Number of emergence Number of non-emergence	y transports	
Provider Staff Informa	tion				
Total number of certified E	EMTs in the field:	204			
Total number of certified	Advanced EMTs in the field:	0			
Total number of certified/a	accredited Paramedics in the field:				

FORM 3: **AMBULANCE OPERATING ZONE SUMMARY** Page 16 of 141



Date: CY 2019						
Local EMS Agency or County Name:						
County of Santa Clara, Emergency Medical Services Agency						
Area Description: (e.g., Zone 1, Zone A)						
Title: All areas of the City of Palo Alto and t	he "Stanford Lands" parcel.					
Geographic Description: (Also attach map)						
Current Provider Name: (include legal, fictitious,	and dba)					
City of Palo Alto						
•						
☑ Exclusive	☐ Non - Exclusive					
Type of Exclusivity (HSC § 1797.85): (Check all	l applicable boxes)					
☑ Emergency ☐ Advanced Ambulance Support (A						
Scope of Operations: (Check one box)						
	☐ 7-Digit Emergency Ambulance					
☐ ALS Ambulance	All ALS Ambulance Services (9-1-1, 7-Digit, IFT)					
All CCT/ALS Ambulance Services (CCT, 9-1-1, 7-Digit)	BLS Non-Emergency Services					
☐ Critical Care Transport	Standby Service with Transport Authorization					
All Emergency Services (9-1-1, 7-Digit, IFT, CCT, Non-Emergency, Standby Transportation)	Other					



Method to Achieve Exclusivity, if applicable (HSC § 1797.224):
✓ No Competitive Process:
(If requesting to grant exclusivity without a competitive process for current providers, please complete the Non-Competitive Process EOA Provider Checklist and attach.) The LEMSA shall submit documentation, pursuant to §100450.59(c)(6)(A).
Provide a description of the ambulance dispatch process for the EMS area and subareas. The City of Palo Alto provides ambulance and emergency medical dispatching (EMD) through the City's
public safety answering point (PSAP).
Provide a description of the system status management plan for the EMS area and subareas. The City of Palo Alto deploys two ALS ambulances 24/365. Additionally, the City of Palo Alto is able to deploy two additional ambulances through cross-staffing of firefighting apparatus.
Provide a description of how ambulance service is provided to any portion of the EMS area not under the jurisdiction of the LEMSA due to Federal autonomy, which includes military bases, national parks, and some tribal reservations, pursuant to pertinent federal statute and state statutes. Ambulance services is provided to the federal entity when requested by the federal entity.
Competitive Process: List contract dates
(Submit a copy of the request for proposal and signed contract, if not previously submitted.)
If this information is unchanged and the plan has been previously approved by the EMS Authority, it is not necessary to re-submit.
Manner and Scope
Has there been any change in manner and scope since the last approved EMS plan? (e.g., boundary changes, ownership changes)
☐ Yes (Attach detailed explanation) ☐ No



Appendix B - Non-Competitive Process EOA Provider Checklist (September 2009)

In accordance with Health and Safety Code section 1797.224, a local EMS agency may consider allowing EOAs to providers without a competitive process. Please complete the following documentation in support of a request to grant exclusivity to a provider without a competitive process. Any missing or incomplete submissions may affect the EMS Authority's ability to make a determination regarding eligibility.

1.	Operating Area Name and Description: (Attach map including adjacent zones.)				
,	All areas of the City of Palo Alto and the "Stanford Lands" parcel.				
2.	Has a competitive process ever been conducted in this area?				
	☐ Yes (If yes, provide the following) ☑ No Provider: City of Palo Alto				
	Start Date: 1976 Length of Agreement: N/A; No agreement executed.				
3.	Type of Service:				
	☑ Emergency ☐ ALS ☐ LALS				
4.	Organization Name: (include legal, fictitious, and dba)				
	City of Palo Alto				
5.	Address:				
	Headquarters: 250 Hamilton Avenue Palo Alto, CA 94301				
	Operational: 250 Hamilton Avenue Palo Alto, CA 94301				
6.	Type of Organization:				
	☐ Corporation ☐ Partnership				
	✓ Public Agency ☐ Joint Powers Authority				
7.	Month/Year Service Began:				
45.70	1975				
8.	Breaks in Service, if applicable: (Include length of each break, reason, and how zone(s) were serviced during the break.)				
	None				



9.		y change in zone boundaries/service area since January 1, 1981? If so, ase provide the following: None
	a)	Describe and include population affected:
	b)	Attach clearly labeled maps illustrating boundary changes.
	c)	Include call volume data for affected area(s) and list data source:
	d)	List any providers affected by the change:
	e)	Include prior call volume data and projected call volume following change.
40	Λ	s shares in surrenting. For each shares since language 4 1091 places
10.		y change in ownership? For each change since January 1, 1981, please vide the following: None
	a)	List changes in names:
	b)	List dates of ownership changes: (Include all applicable copy of contracts and/or sale/transfer agreements.)
	c)	Disposition of assets: Were all assets transferred to new owner(s)? Yes No (If no, provide an explanation)
	d)	Transfer of employees: Were all employees hired by new owner(s)? Yes No (If no, provide an explanation)
	e)	Disposition of accounts payable and receivable: Were accounts payable and receivable transferred?
		Yes No (If no, provide an explanation)
11.		ce January 1, 1981, have any other providers served all or part of this e? If so, please answer the following:
	a)	Are the providers currently in operation?
		☐ Yes ☑ No
		List all providers and their level of service: (emergency, ALS, BLS)
	b)	If the provider(s) no longer serve the area, list their level of service, dates of service, and reason for termination of service. N/A



Date: CY 2019							
Local EMS Agency or County Name:							
County of Santa Clara, Emergency Medical Services Agency							
Area Description: (e.g,. Zone 1, Zone A)							
Title: All areas of Santa Clara County excluding the City of Palo Alto and the "Stanford Lands" parcel.							
Geographic Description: (Also attach map)							
Current Provider Name: (include legal, fictitious,	and dba)						
Rural/Metro of California, Inc; subsidiary of AMR/Global M	Medical Response						
☐ Exclusive	☑ Non - Exclusive						
Type of Exclusivity (HSC § 1797.85): (Check a	ll applicable boxes)						
Emergency Advanced Ambulance Support (A	The state of the s						
Scope of Operations: (Check one box)							
9-1-1 Emergency Ambulance	☐ 7-Digit Emergency Ambulance						
☐ ALS Ambulance	All ALS Ambulance Services (9-1-1, 7-Digit, IFT)						
All CCT/ALS Ambulance Services (CCT, 9-1-1, 7-Digit)	☐ BLS Non-Emergency Services						
☐ Critical Care Transport	Standby Service with Transport Authorization						
All Emergency Services (9-1-1, 7-Digit, IFT, CCT, Non-Emergency, Standby Transportation)	Other						



Method to Achieve Exclusivity, if applicable (HSC § 1797.224):
☐ No Competitive Process:
(If requesting to grant exclusivity without a competitive process for current providers, please complete the Non-Competitive Process EOA Provider Checklist and attach.) The LEMSA shall submit documentation, pursuant to §100450.59(c)(6)(A).
Provide a description of the ambulance dispatch process for the EMS area and subareas.
Provide a description of the system status management plan for the EMS area and subareas.
Provide a description of how ambulance service is provided to any portion of the EMS area not under the jurisdiction of the LEMSA due to Federal autonomy, which includes military bases, national parks, and some tribal reservations, pursuant to pertinent federal statute and state statutes.
Competitive Process: List contract dates
(Submit a copy of the request for proposal and signed contract, if not previously submitted.)
If this information is unchanged and the plan has been previously approved by the EMS Authority, it is not necessary to re-submit.
Manner and Scope
Has there been any change in manner and scope since the last approved EMS plan? (e.g., boundary changes, ownership changes)
Yes (Attach detailed explanation) No



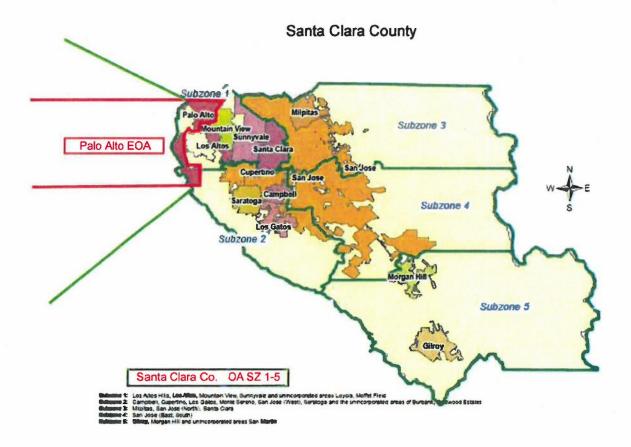
Appendix B - Non-Competitive Process EOA Provider Checklist (September 2009)

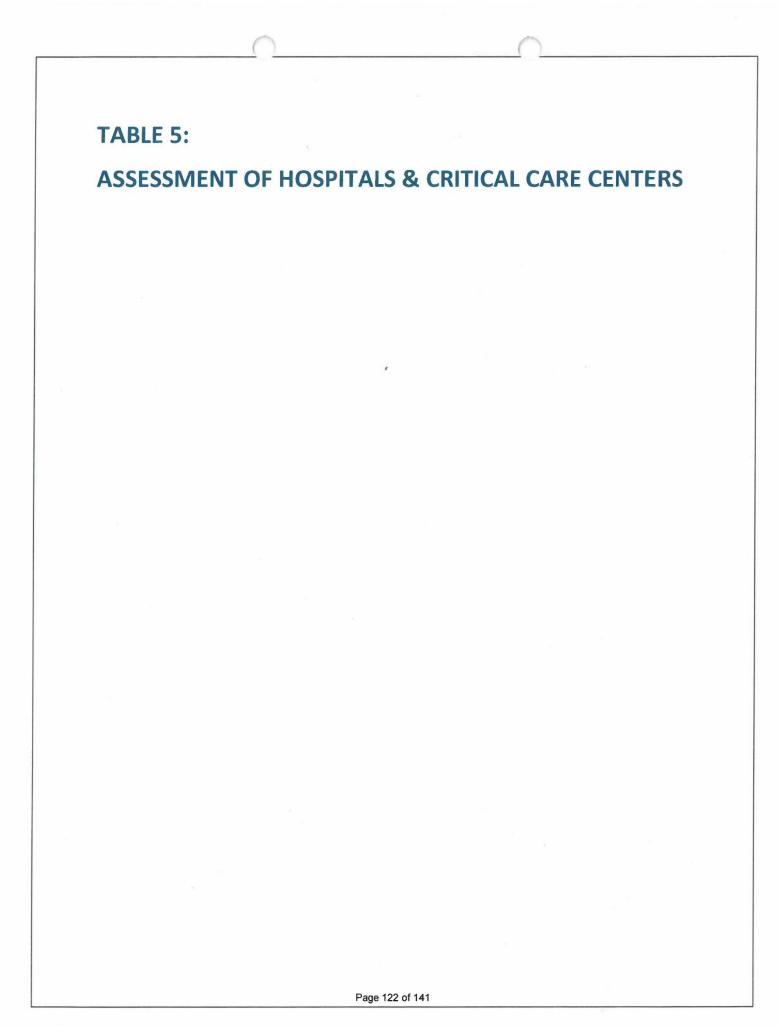
In accordance with Health and Safety Code section 1797.224, a local EMS agency may consider allowing EOAs to providers without a competitive process. Please complete the following documentation in support of a request to grant exclusivity to a provider without a competitive process. Any missing or incomplete submissions may affect the EMS Authority's ability to make a determination regarding eligibility.

1.	Operating Area Name and Description: (Attach map including adjacent zones.)
2.	Has a competitive process ever been conducted in this area?
	☐ Yes (If yes, provide the following) ☐ No
	Provider:
	Start Date:
	Length of Agreement:
3.	Type of Service:
	☐ Emergency ☐ ALS ☐ LALS
4.	Organization Name: (include legal, fictitious, and dba)
5.	Address:
	Headquarters:
	Operational:
	Operational:
6.	Type of Organization:
	☐ Corporation ☐ Partnership
	☐ Public Agency ☐ Joint Powers Authority
7.	Month/Year Service Began:
8.	Breaks in Service, if applicable: (Include length of each break, reason, and how zone(s) were serviced during the break.)



9.		y change in zone boundaries/service area since January 1, 1981? If so, ase provide the following:
	a)	Describe and include population affected:
	b)	Attach clearly labeled maps illustrating boundary changes.
	c)	Include call volume data for affected area(s) and list data source:
	d)	List any providers affected by the change:
	e)	Include prior call volume data and projected call volume following change.
10.		y change in ownership? For each change since January 1, 1981, please vide the following:
	a)	List changes in names:
	b)	List dates of ownership changes: (Include all applicable copy of contracts and/or sale/transfer agreements.)
	c)	Disposition of assets: Were all assets transferred to new owner(s)? Yes No (If no, provide an explanation)
	d)	Transfer of employees: Were all employees hired by new owner(s)? Yes No (If no, provide an explanation)
	e)	Disposition of accounts payable and receivable: Were accounts payable and receivable transferred?
		Yes No (If no, provide an explanation)
11.		ce January 1, 1981, have any other providers served all or part of this e? If so, please answer the following:
	a)	Are the providers currently in operation?
		☐ Yes ☐ No
		List all providers and their level of service: (emergency, ALS, BLS)
	b)	If the provider(s) no longer serve the area, list their level of service, dates of service, and reason for termination of service.









County:	Santa Clara	Reporting Year:	CY 2019		80
EMS Age	ency Facility Details				
administra	established guidelines, developed in ators, physicians, and nurses, that ide d for transfer to facilities of higher ca	entify patients who should be	nospital	☑ Yes	□ No
to establis	ollaboration with acute care hospital a sh transfer agreements for patients w s of higher capability?			☑ Yes	□ No
direction t	process to ensure that all base hosp to prehospital personnel are knowledges and have training in radio commun	geable about LEMSA policies		☑ Yes	□ No
medical d	process to ensure that all alternative irection to prehospital personnel are policies and procedures?	이 생물 이 사람들은 이 이번 살아보고 있다면 아이들이 되었다. 그 사람들은 사람들은 사람들은 사람들은 사람들이 되었다.		☑ Yes	□ No
a) Do	the base station personnel have trai	ning in radio communications	?	☑ Yes	□ No
EMS Age	ency Facility Statistics				
Emergend	cy Departments				
Total num	ber of emergency departments:			11	
Total num	ber of comprehensive emergency serv	ices:		1	
Total num	ber of basic emergency services:			10)
Total numl	ber of standby emergency services:			0	
Hospitals	with Written Agreements				
Total numl	ber of receiving hospitals:			10	·
Total numl	ber of base hospitals:			1	
Alternativ	e Receiving Facilities				
Do you ha	ve designated alternative receiving fac	ilities?		☑ Yes	□ No
Number of	alternate receiving facilities:				
Psychia	atric:1 Sobering Centers:	1 Rural Area 0			
Specialty	Care System				
Do you ha	ve a trauma system?			☑ Yes	□ No
Do you ha	ve a ST-Elevation Myocardial Infarction	n (STEMI) system?		☑ Yes	☐ No
				(0	9/2019)



TABLE 5: ASSESSMENT OF HOSPITALS AND CRITICAL CARE CENTERS

EWS Agency Facility Statistics (cont.)	
Do you have a stroke system?	☑ Yes ☐ No
Do you have an EMS for children system?	☐ Yes ☑ No
EMS Agency Specialty Care System Capabilities	
Number of trauma centers:	
Level I 2 Level II 1 Level III 0 Level IV 0	
Number of pediatric trauma centers:	
Level I _ 1 _ Level II _ 1	
Number of EMS patients meeting trauma triage criteria:	8,072
a) Transported to a trauma center by ambulance:	8,072
b) Not transported to a trauma center:	Data not available
Number of trauma patients transferred to a trauma center for a higher level of care:	943
a) From a non-trauma facility:	70
b) From a lower level trauma center:	5
Number of STEMI centers/hospitals designated by EMS Agency:	8
Receiving:8 Referring:0	
Number of stroke centers/hospitals (third party accreditation only):	
Comprehensive:3	
Number of pediatric receiving centers:	
Comprehensive: _0	





nty: Santa Clara					ontracts eighbori					
lity:	El Camino I	Hospital - Los G								
	(Designated	within EMS Age	ncy's Jurisdic	tion)				· ·	(1	
ress:	815 Pollard	Road								
	Los Gatos,	CA 95032								
ne No.:	408.866.40	40						_		
Writte	- 1		Servi	ce:			Base	Hospital:	Receiving Hospital:	Burn Center:
	V = N		Standby Emerger Comprehensive E			ΠY	es ☑ No	☑ Yes ☐ No	☐ Yes ☑ No	
				Spec	ialty Ca	re Sys	tem			
Trauma	Center:	☐ Yes	☑ No	Adult: Pediatrics:				□IV		
STEMI	Center:	☐ Yes	☑ No	Service:	☐ Rece	eiving	Center	☐ Ref	erring Hospital	
Stroke	Center:	☑ Yes	□ No	Service:	☐ Com	•	nsive		ombectomy Capable ute Stroke Ready	
Pediati Cente	ic Receivin r:	g Ø Yes	□ No	Level:	☐ Com	prehe	nsive	☐ General	☐ Advanced ☑ Ba	asic
The second second second second	ic Critical Center:	☐ Yes	☑ No	Emerg. Dept for Pediat			☑ Yes	□ No	Pediatric Intensive Ca Unit:	re □ Yes ☑ No





ovider Re	esource							
unty:	Santa Cla	ıra			Contracts with I leighboring Jur			
cility:	El Camino	Hospital - Mou	ntain View	8.3	3	_	9-15-72-1	
cility.	(Designate	d within EMS Age	ncy's Jurisdict	tion)		_		
dress:	0500 0 - 4 B - 4				_			
	Mountain V	/iew, CA 94040				_		
one No.:	650.940.7	385				_		
Writte			Servi	ce:		Base Hospital:	Receiving Hospital:	Burn Center:
Contra ☑ Yes	DF	Referral Emerge Basic Emergency		tandby Emerger Comprehensive E	10.00	☐ Yes ☑ No	☑ Yes □ No	☐ Yes ☑ No
				Spec	cialty Care Sys	tem		
Traum	a Center:	☐ Yes	☑ No	Adult: Pediatrics:				
STEMI	Center:	☑ Yes	□ No	Service:	☑ Receiving (Center	eferring Hospital	
Stroke	Center:	☑ Yes	□ No	Service:	☐ Compreher ☐ Primary		hrombectomy Capable cute Stroke Ready	
Pediat Cente	ric Receivir er:	ig Ø Yes	□ No	Level:	☐ Comprehe	nsive Gener	ral ☐ Advanced ☑ Ba	asic
	ric Critical Center:	☐ Yes	☑ No	Emerg. Dept for Pediat	ts. Approved trics: Page 126 of 141	☑ Yes □ No	Pediatric Intensive Ca Unit:	re □ Yes ☑ No





nty:	ty: Santa Clara				ontracts with I eighboring Ju			
ity:	Good Samarita	n Hospital				8		
	(Designated with	hin EMS Age	ncy's Jurisdict	ion)		·		
ess:	2425 Samarita	n Drive						
	San Jose, CA	95124						
ne No.:	408.559.2011							
Writte			Servic	e:		Base Hospital:	Receiving Hospital:	Burn Center:
7 Yes □	☐ Refe	rral Emerge Emergenc		andby Emerger omprehensive E		☐ Yes ☑ No	Ø Yes □ No	☐ Yes Ø No
				Spec	ialty Care Sys	tem		
Trauma	Center:	☐ Yes	☑ No	Adult: Pediatrics:			u.	
STEMI	Center:	✓ Yes	□ No	Service:	☑ Receiving (Center	erring Hospital	
Stroke	Center:	☑ Yes	□ No	Service:	☑ Compreher☑ Primary		ombectomy Capable ute Stroke Ready	
Pediatr Cente	ic Receiving r:	☑ Yes	□ No	Level:	☐ Compreher	nsive General	☐ Advanced ☐ Ba	sic
AT THE PART OF THE	ic Critical Center:	☑ Yes	□ No	Emerg. Dept for Pediat	s. Approved rics: Page 127 of 141	☑ Yes □ No	Pediatric Intensive Ca Unit:	re ☑ Yes ☐ No





vider Re	source							
nty:	Santa Cl	lara			ontracts with I			
ility:	Kasier Sa	an Jose						
	(Designa	ted within EMS Age	ncy's Jurisdic	tion)		Alban Barri		
ress:	250 Hosp	oital Parkway						
	San Jose	e, CA 95119						
ne No.:	408.972.	7634				_		
Writte			Servi	ce:		Base Hospital:	Receiving Hospital:	Burn Center:
			Standby Emerger Comprehensive E		☐ Yes ☑ No	☑ Yes ☐ No	☐ Yes ☑ No	
				Spec	cialty Care Sys	tem		
Trauma	a Center:	☐ Yes	☑ No	Adult: Pediatrics:				
STEMI	Center:	☑ Yes	□ No	Service:	☑ Receiving	Center	ferring Hospital	
Stroke	Center:	☑ Yes	□ No	Service:	☐ Comprehei ☑ Primary		rombectomy Capable ute Stroke Ready	
Pediat Cente	ric Receiv er:	ving ☑ Yes	□ No	Level:	☐ Comprehe	nsive 🗖 Genera	I ☐ Advanced ☐ Ba	asic
	ric Critica Center:	al □ Yes	☑ No	Emerg. Dept for Pediat	ts. Approved trics: Page 128 of 141	☑ Yes ☐ No	Pediatric Intensive Ca Unit:	re ☐ Yes ☑ No





vider Re	source							
unty:	Santa Clara				ontracts with Fleighboring Jui	Olivier School of the second s		
ility:	Kasier Santa	Clara			oigilloillig ou.			
ility.	(Designated with	hin EMS Age	ncy's Jurisdic	tion)				
dress:	700 Lawrence	e Expresswa	ıy			A le no c		
	Santa Clara,	CA 95051				19 -1-1-2-2		
one No.:	408.851.5460)				_		
Writte			Servi	ce:		Base Hospital:	Receiving Hospital:	Burn Center:
☑ Yes □	☐ Refe	rral Emerge c Emergenc	-	standby Emergen Comprehensive E	-5	☐ Yes ☑ No	☑ Yes ☐ No	☐ Yes ☑ No
				Spec	cialty Care Syst	tem		
Trauma	a Center:	☐ Yes	☑ No	Adult: Pediatrics:				
STEMI	Center:	☑ Yes	□ No	Service:	☑ Receiving 0	Center ☐ Ref	erring Hospital	_
Stroke	Center:	☑ Yes	□ No	Service:	☐ Compreher ☑ Primary		ombectomy Capable ute Stroke Ready	
Pediatr Cente	ric Receiving er:	☑ Yes	□ No	Level:	☐ Compreher	nsive	☐ Advanced ☐ Ba	esic
	ric Critical Center:	☐ Yes	☑ No	Emerg. Dept for Pediat	ts. Approved trics: Page 129 of 141	☑ Yes □ No	Pediatric Intensive Ca Unit:	re □ Yes ☑ No





nty:	Santa Clara				ontracts with eighboring Ju			
lity:	Lucille Packard			tion)		-		
	725 Welch Ro		noy o ourrouro			_		
ress:	Palo Alto, CA					(i)		
ne No.:	650.723.0592					_		·
Writte	100		Servi	ce:		Base Hospital	: Receiving Hospital:	Burn Center:
Contrac	☐ Refe	erral Emerge c Emergency		tandby Emerger Comprehensive E		☐ Yes ☑ No	☐ Yes ☑ No	☐ Yes ☑ No
				Spec	ialty Care Sys	tem		
Trauma	a Center:	☐ Yes	☑ No	Adult: Pediatrics:				
STEMI	Center:	☐ Yes	Ø No	Service:	☐ Receiving	Center	Referring Hospital	
Stroke	Center:	☐ Yes	Ø No	Service:	☐ Comprehe☐ Primary		Thrombectomy Capable Acute Stroke Ready	
Pediate Cente	ric Receiving	☐ Yes	☑ No	Level:	☐ Comprehe	nsive	ral 🗆 Advanced 🗖 Ba	asic
	ric Critical Center:	☑ Yes	□ No	Emerg. Dept for Pediat	ts. Approved trics: Page 130 of 141	☐ Yes ☑ No	Pediatric Intensive Ca Unit:	are ☑ Yes ☐ No





Santa Clara					ontracts with leighboring Ju			
lity: O'Connor Hospital (Designated within EMS Agency's Jurisdiction)		tion)		-				
ess:	2105 Forest Av					-		
	San Jose, CA	95128						
ne No.:	408.947.3999					-		·
Writte			Servi	ce:		Base Hospita	l: Receiving Hospital:	Burn Center:
ZiYes □	☐ Refe	rral Emerger c Emergency		standby Emerger Comprehensive E		☐ Yes Ø No	☑ Yes ☐ No	☐ Yes Ø No
				Spec	cialty Care Sys	tem		
Trauma	a Center:	☐ Yes	☑ No	Adult: Pediatrics:				
STEMI	Center:	☑ Yes	□ No	Service:	☑ Receiving	Center 🗖	Referring Hospital	
Stroke	Center:	☑ Yes	□ No	Service:	☐ Comprehe ☐ Primary		Thrombectomy Capable Acute Stroke Ready	
Pediati Cente	ric Receiving er:	☑ Yes	□ No	Level:	☐ Comprehe	nsive 🗖 Gene	eral ☐ Advanced ☑ Ba	asic
	ric Critical Center:	☐ Yes	☑ No	Emerg. Dept for Pediat	ts. Approved trics:	☑ Yes ☐ No	Pediatric Intensive Ca Unit:	re ☐ Yes ☑ No





Provider R	esource							
County:	Santa C	lara	-		ontracts with f eighboring Jui			
acility:	cility: Palo Alto Veterans Adminstration Hospital (Designated within EMS Agency's Jurisdiction)					_		
ddress:	3801 Mira	anda Avenue				-		
	Palo Alto	, CA 94304				-		-
hone No.:	650.849.	0221						
Writte		25	Servi	ce:		Base Hospital:	Receiving Hospital:	Burn Center:
☐ Yes &	☐ Referral Emergency ☐ Standby Er ☐ Yes ☑ No ☐ Basic Emergency ☐ Compreher					☐ Yes ☑ No	☑ Yes □ No	☐ Yes ☑ No
				Spec	ialty Care Sys	tem		
Traum	a Center:	☐ Yes	☑ No	Adult: Pediatrics:				
STEMI	l Center:	☐ Yes	Ø No	Service:	☐ Receiving (Center	ferring Hospital	
Stroke	Center:	☐ Yes	☑ No	Service:	☐ Compreher☐ Primary		ombectomy Capable ute Stroke Ready	
Pediat Cent	tric Receiv er:	ring	☑ No	Level:	☐ Compreher	nsive Genera	☐ Advanced ☐ Ba	sic
	tric Critica Center:	I □ Yes	☑ No	Emerg. Dept for Pediat		☐ Yes Ø No	Pediatric Intensive Ca Unit:	re □ Yes ☑ No





vider Re	esource									
nty:	Santa Clara					ts with				
ility:	Regional Med	lical Center o	f San Jose					-		
incy.	(Designated w			tion)				-		
lress:	225 North Jac	kson Avenue)							
	San Jose, CA	95116						****		
ne No.:	408.259.5000			,						
Writte			Servi	ce:			Base	Hospital:	Receiving Hospital:	Burn Center:
☑ Yes □	☐ Ref	erral Emerge ic Emergenc		Standby Emerger Comprehensive E		ncy		es Ø No	Ø Yes □ No	☐ Yes ☑ No
				Spec	ialty C	are Sys	tem			
Trauma	a Center:	☑ Yes	□ No	Adult: Pediatrics:		∅		□IV		
STEMI	Center:	☑ Yes	□ No	Service:	☑ Re	eceiving	Center	☐ Ref	erring Hospital	
Stroke	Center:	☑ Yes	□ No	Service:		mprehe imary	nsive		ombectomy Capable ute Stroke Ready	
Pediati Cente	ric Receiving er:	☑ Yes	□ No	Level:	☐ Co	mprehe	nsive	☐ General	☐ Advanced ☑ Ba	sic
	ric Critical Center:	☐ Yes	☑ No	Emerg. Dept for Pediat	rics:		☑ Yes	□ No	Pediatric Intensive Ca Unit:	re □ Yes ☑ No





unty: Santa Clara				ontracts with I eighboring Ju				
lity: Saint Louise Regional Hospital				2 				
	(Designated with	hin EMS Age	ncy's Jurisdic	tion)		_		
ress:	9400 No Name	Uno				_		
(Gilroy, CA 9502	20						
ne No.: 4	408.848.8680					_		
Written	1		Servi	ce:		Base Hospital:	Receiving Hospital:	Burn Center:
ZiYes □ I	☐ Refer	ral Emerge Emergenc		tandby Emerger Comprehensive E		☐ Yes Ø No	☑ Yes ☐ No	☐ Yes Ø No
				Spec	ialty Care Sys	tem		
Trauma	Center:	☐ Yes	☑ No	Adult: Pediatrics:				
STEMI C	Center:	☐ Yes	Ø No	Service:	☐ Receiving (Center 🗖 Re	eferring Hospital	
Stroke C	Center:	☑ Yes	□ No	Service:	☐ Compreher☐ Primary		rombectomy Capable cute Stroke Ready	
Pediatric Center	c Receiving	☑ Yes	□ No	Level:	☐ Compreher	nsive 🗆 Genera	al □ Advanced ☑ Ba	asic
Pediatrio Care C	c Critical enter:	☐ Yes	☑ No	Emerg. Dept for Pediat	s. Approved rics:	☑ Yes □ No	Pediatric Intensive Ca Unit:	re □ Yes ☑ No





vider Res	source							
nty:	Santa Clara				ontracts with F	The state of the s		
Santa Clara Valley Medical Center		l Center						
	(Designated with	nin EMS Age	ncy's Jurisdic	ction)				
ress:	751 South Bascom Avenue				8 			
	San Jose, CA 9	95128						
ne No.:	408.885.6912							
Written			Servi	ice:		Base Hospital:	Receiving Hospital:	Burn Center:
ZiYes □	☐ Refer	ral Emerge Emergenc	•	Standby Emerger Comprehensive E		☑ Yes ☐ No	☑ Yes ☐ No	☑ Yes ☐ No
				Spec	cialty Care Sys	tem		
Trauma	Center:	☑ Yes	□ No	Adult: Pediatrics:				
STEMIC	Center:	☑ Yes	□ No	Service:	☑ Receiving (Center	erring Hospital	
Stroke (Center:	☑ Yes	□ No	Service:	□ Compreher☑ Primary		ombectomy Capable ute Stroke Ready	
Pediatri Center	c Receiving	☑ Yes	□ No	Level:	☐ Compreher	nsive General	☐ Advanced ☐ Ba	asic
Pediatri Care C	c Critical enter:	☑ Yes	□ No	Emerg. Dept for Pediat	ts. Approved trics:	☑ Yes □ No	Pediatric Intensive Ca Unit:	re ☑ Yes ☐ No





Pr	ovider Re	esource							
Со	unty:	Santa Cl	ara			ontracts with l eighboring Ju	STATE OF THE PARTY OF THE STATE		
Fa	cility:		Medical Center ted within EMS Age	ncy's Jurisdiction	1)		_		
Ad	dress:	300 Past	uer Drive CA 94305						
Ph	one No.:	650.723.					_		
	Writte Contra	27/71	2	Service:			Base Hospital:	Receiving Hospital:	Burn Center:
		Yes ☐ No ☐ Referral Emergency ☐ Standby Emergency ☐ Comprehens					☐ Yes ☑ No	☑ Yes ☐ No	☐ Yes ☑ No
					Spec	ialty Care Sys	tem		
	Traum	a Center:	☑ Yes	□ No	Adult: Pediatrics:	Ø1 011			
	STEMI	Center:	☑ Yes	□ No	Service:	☑ Receiving (Center ☐ Ref	erring Hospital	
	Stroke	Center:	☑ Yes	□ No	Service:	☑ Compreher☑ Primary		ombectomy Capable ite Stroke Ready	
	Pediat Cente	ric Receiv er:	ing ☑ Yes	□ No	Level:	☐ Comprehe	nsive 🗖 General	☐ Advanced	sic
	7 (2 (3 (3 (3 (3 (3 (3 (3 (3 (3 (3 (3 (3 (3	ric Critica Center:	I □ Yes	☑ No	Emerg. Dept for Pediat		☑ Yes ☐ No	Pediatric Intensive Car Unit:	re □ Yes ☑ No

TABLE 6: PUBLIC INFORMATION AND EDUCATION Page 137 of 141





County: Sa	nta Clara Repo	rting Yea	r: <u>CY 2019</u>
Public Info	rmation, Education, and Awareness		
1			3/
Number of p	programs EMS Agency provided to the public:		
4	EMS Awareness	2	Bleeding Control
0	First Aid	2	CPR
12	Prevention Activities	1	Disaster Preparedness
Iniury & Ilin	ness Prevention		
Number of p	programs EMS Agency provided to the public:		
0	Alcohol & Substance Abuse	4	General Injury
0	Asthma Control	0	Home Safety
0	Bicycle Safety	0	Infant Safe Sleep Practices
0	Burn Prevention	1	Mental Health
0	Child Passenger Safety	0	Obesity
0	Childhood Immunizations	0	Pedestrian Safety
0	Diabetes	12	POLST/End of Life Care
1	Distracted Driving	1	Poison Control & Prevention
0	Dog Bite Prevention	0	Product Safety & Recalls
4	Elderly Falls	5	Suicide Prevention
0	Firearm Safety	6	Water Safety
0	General Health	0	Youth Violence Prevention

TABLE 7: DISASTER MEDICAL RESPONSE





Count	ty:	Santa Clara	F	Reporting Year	:	CY 2019		
EMS	Agei	ncy Structure						
Are yo	ou pai	rt of a multicounty EMS system for disas	ter respo	nse?			☐ Yes	☑ No
Are yo	ou a s	eparate department or agency?					✓ Yes	□ No
a)	To v	whom do you report? County of Santa Cla	ara Health	System; Chief Ex	kecu	tive Officer		
-	-	ncy is not within the health department, or environmental health issues with the heal			ordin	ate public	☑ Yes	□ No
What h	health	ncare coalitions are you participating in?	Santa Cla	ara County Hospital	ls Em	nergency Prepare	edness Partn	ership;
	u hav	often do you meet with your healthcare e connection with your local Disaster He			nistr	ators in your	Ø lYes	□ No
List all neighboring counties which you have written cooperative agreements and/or medical mutual aid/assistance agreements with: N/A EMS Agency Plans, Policies, Programs, and Teams								
		e the following:						
		ster Plan?	☑ Yes	https://www/sccg URL Link:		/sites/ems/Document		CI.pdf No
b)	Activ	ve Shooter Policy?	☐ Yes					☑ No
c)	Haza	ardous Material (Hazmat) Plan?	☑ Yes	https://www/sccg/ URL Link:		/sites/ems/Documents		610.pdf
d)	Disa	ster Medical Cache?	☑ Yes	URL Link: N/A	4			□ No
e)	Disa	ster Medical Support Group?	☑ Yes	URL Link: N/A	١			☐ No
f)	Med	ical Assets?	☑ Yes	URL Link: N/A	4			☐ No
g)	Incid	lent Command Organization Chart?	☑ Yes	LIDI Liela		g/sites/ems/Documents/p		ixA.pdf No
h)	Com	munications Plan?	☑ Yes	https://www/s		org/sites/ems/Docum		B.pdf No
i)	Amb	ulance Strike Team Leader Program?					☑ Yes	□ No
j)	EMS	Authority Affiliated Strike Teams (include	des a Dis	aster Medical S	uppo	ort Unit)?	☑ Yes	☐ No
Identify the provider: Santa Clara County EMS Agency & Rural/Metro of California, Inc; subsidary of AMR/GMR								





EMS Agency System Operations and Resources

Do yo	u have designated field treatment sites?	☑ Yes	☐ No
a)	Identify the locations: As needed, adjacent to incident locations		
b)	How are they staffed? Public safety personnel and/or medical volunteers		
c)	Is there a supply system for supporting them for 72 hours?	☑ Yes	□ No
Is the	re a mental/behavioral health program available for responders within your jurisdiction?	☑ Yes	□ No
a)	Identify the program:		
Is the	re a team medical response capability?	☑ Yes	□ No
a)	For each team, are they incorporated into the local response plan?	☑ Yes	□ No
b)	Are they available for statewide response?	☑ Yes	□ No
c)	Are they part of a formal out-of-state response system?	☐ Yes	☑ No
Are th	ere HazMat trained medical response teams?	✓ Yes	□ No
a)	At what HazMat level are they trained? FRO		
b)	Is there capability to do decontamination in an emergency room?	☑ Yes	☐ No
c)	Is there capability to do decontamination in the field?	☑ Yes	□ No
Identif	y who the Medical Health Operational Area Coordinator is:		
	☐ Health Officer ☐ EMS Agency ☐ Jointly Appointed		
Do yo	u have specific training for mass casualty incident policies?	Yes	□ No
Are yo	ou using the Standardized Emergency Management System (SEMS)?	✓ Yes	□ No
a)	Does it incorporate a form of Incident Command System (ICS) structure?	✓ Yes	□ No
	ou integrated in the Medical/Health Branch of the Operation Section in each ional area Emergency Operations Center within your jurisdiction?	☑ Yes	□ No
Have	you tested your multicasualty incident plan this year?	☑ Yes	□ No
a)	Was it a real event? Yes		
b)	Was it an exercise? No		
	u have formal agreements with the following in your operational area to participate in er planning and response:		
a)	Hospitals?	☑ Yes	□ No
b)	Community Clinics? Page 141 of 141	☑ Yes	□ No