



Fact Sheet

COVID-19: Paramedic Licensure Updates

- 1. Is the Emergency Medical Services Authority (EMSA) Paramedic Licensure Unit open at this time?**

Yes. The unit remains open to process initial, renewal, and reinstatement applications for paramedic licensure. However, staffing is limited which may result in service delays.
- 2. Is there an extension for paramedic license renewals occurring during the COVID-19 pandemic?**

Not at this time.
- 3. What is the best method for application submission during the COVID-19 pandemic?**

EMSA recommends the use of the online licensing system for electronic submission of initial and renewal applications. Reinstatement applications still require submission via the paper application.
- 4. What requests and information updates does the online system accept?**

Address, email, and phone information may be updated in eGov. Name changes, verification requests, and duplicate card requests must continue to be submitted through mail, fax or to paramedic@emsa.ca.gov.
- 5. I have an initial or reinstatement application but cannot complete the National Registry EMT-Paramedic skills exam. What can I do?**

Initial and reinstatement applicants unable to take the NREMT paramedic level psychomotor examination due to the national COVID-19 response may provide one of the following to receive a temporary Active—Restricted paramedic license:

 - Proof of active NREMT provisional certification; or
 - Proof of successfully passing the NREMT written (knowledge) exam; or
 - Proof of successfully passing the NREMT written Assessment (knowledge) exam
- 6. Once I have an Active-Restricted license, what should I do to get an active, non-restricted license?**

Active-Restricted paramedic license cardholders are required to submit proof of successfully passing the NREMT skills psychomotor exam to EMSA no later than June 30, 2021.
- 7. What happens if I do not submit proof of passing the NREMT exams by the EMSA-established deadline?**

If an Active-Restricted paramedic license cardholder does not provide proof of successfully passing the NREMT skills psychomotor exam by the EMSA-established deadline, the license status will change to inactive.
- 8. I received an Active-Restricted paramedic license. Where is my physical card?**

Active-Restricted paramedic licensees will not be issued paramedic cards. Verification of their license status may be printed and viewed online through the [Central Registry Public Look-Up](#).

Questions? Email us at paramedic@emsa.ca.gov.