COVID-19: Paramedic Licensure Updates

1. Is the Emergency Medical Services Authority (EMSA) Paramedic Licensure Unit open at this time?
   Yes. The unit remains open to process initial, renewal, and reinstatement applications for paramedic licensure. However, staffing is limited which may result in service delays.

2. Is there an extension for paramedic license renewals occurring during the COVID-19 pandemic?
   Not at this time.

3. What is the best method for application submission during the COVID-19 pandemic?
   EMSA recommends the use of the online licensing system for electronic submission of initial and renewal applications. Reinstatement applications still require submission via the paper application.

4. What requests and information updates does the online system accept?
   Address, email, and phone information may be updated in eGov. Name changes, verification requests, and duplicate card requests must continue to be submitted through mail, fax or to paramedic@emsa.ca.gov.

5. I have an initial or reinstatement application but cannot complete the National Registry EMT-Paramedic skills exam. What can I do?
   Initial and reinstatement applicants unable to take the NREMT paramedic level psychomotor examination due to the national COVID-19 response may provide one of the following to receive a temporary Active—Restricted paramedic license:
   • Proof of active NREMT provisional certification; or
   • Proof of successfully passing the NREMT written (knowledge) exam; or
   • Proof of successfully passing the NREMT written Assessment (knowledge) exam

6. Once I have an Active-Restricted license, what should I do to get an active, non-restricted license?
   Active-Restricted paramedic license cardholders are required to submit proof of successfully passing the NREMT skills psychomotor exam to EMSA no later than June 30, 2021.

7. What happens if I do not submit proof of passing the NREMT exams by the EMSA-established deadline?
   If an Active-Restricted paramedic license cardholder does not provide proof of successfully passing the NREMT skills psychomotor exam by the EMSA-established deadline, the license status will change to inactive.

8. I received an Active-Restricted paramedic license. Where is my physical card?
   Active-Restricted paramedic licensees will not be issued paramedic cards. Verification of their license status may be printed and viewed online through the Central Registry Public Look-Up.

Questions? Email us at paramedic@emsa.ca.gov.