EMTs, AEMTs, and paramedics shall be allowed to perform their current scope of practice in hospitals, medical facilities, alternate care sites, shelter care sites, in-home settings, or any additional setting approved by the director of the Authority for purposes of responding to the COVID-19 pandemic.

1. **Is the Emergency Medical Services Authority (EMSA) Paramedic Licensure Unit open at this time?**
   
   Yes. The unit remains open to process initial, renewal, and reinstatement applications for paramedic licensure. However, staffing is limited which may result in service delays.

2. **Is there an extension for paramedic license renewals occurring during the COVID-19 pandemic?**
   
   Not at this time. Visit the [Training Program Database](https://trainingprogramdatabase.com) to find Continuing Education training programs in your area.

3. **What is the best method for application submission during the COVID-19 pandemic?**
   
   EMSA recommends the use of the online licensing system for electronic submission of initial and renewal applications.
   
   - Non-audit renewal applications may be approved in as little as 24 hours when submitted and paid with a Visa, Mastercard, or debit card online.
   
   - Initial applications skip the accounting line by paying with a Visa, Mastercard, or debit card during online submission.
   
   - Reinstatement applications for lapsed licenses still require submission via the paper application.

4. **What requests and information updates does the online system accept?**
   
   **Update Online:**
   - Address
   - Email
   - Phone information

   **Submit to** [paramedic@emsa.ca.gov](mailto:paramedic@emsa.ca.gov)
   - Name change
   - Verification request
   - Duplicate card request

Find forms for [paramedic@emsa.ca.gov](mailto:paramedic@emsa.ca.gov) submissions on our [FORMS](https://forms.com) page.