

**AMBULANCE PATIENT OFFLOAD TIME**

<b>MEASURE SET</b>	Ambulance Patient Offload Time	
<b>SET MEASURE ID #</b>	APOT-1	
<b>PERFORMANCE MEASURE NAME</b>	Ambulance Patient Offload Time for Emergency Patients	
<b>Description</b>	What is the 90 <sup>th</sup> percentile for Ambulance Patient Offload Time at the Hospital Emergency Department?	
<b>Type of Measure</b>	Process	
<b>Reporting Value and Units</b>	Time (Minutes and Seconds)	
<b>Continuous Variable Statement (Population)</b>	Time (in minutes and seconds) from time ambulance arrives at the hospital until the patient is transferred to hospital emergency department care. All 911 emergency ambulance transports to the ED with eTimes available are included.	
<b>Inclusion Criteria</b>	<b><u>Criteria in NEMESIS 3.4</u></b>	<b><u>Data Elements--NEMESIS 3.4</u></b>
	<ul style="list-style-type: none"> <li>• All events for which eResponse.05 "Type of Service Requested" with the value of 2205001 "911 Response (Scene)";</li> <li>AND</li> <li>• All events in eDisposition.12 "Incident/Patient Disposition" with the value of 4212033, "Patient Treated, Transported by this EMS Unit";</li> <li>AND</li> <li>• All events in eDisposition.21 "Type of Destination" with the value of 4221003, "Hospital-Emergency Department";</li> <li>AND</li> <li>• eTimes.11 "Patient Arrived at Destination Date/Time" values are logical and present</li> <li>AND</li> <li>• eTimes.12 "Destination Patient Transfer of Care Date/Time" values are logical and present</li> </ul>	<ul style="list-style-type: none"> <li>• Type of Service Requested (<a href="#">eResponse.05</a>)</li> <li>• Incident/Patient Disposition (<a href="#">eDisposition.12</a>)</li> <li>• Type of Destination (<a href="#">eDisposition.21</a>)</li> <li>• Patient Arrived at Destination Date/Time (<a href="#">eTimes.11</a>)</li> <li>• Destination Patient Transfer of Care Date/Time (<a href="#">eTimes.12</a>)</li> </ul> <p>(See APOT 2 and Guidance for criteria for eTimes.12)</p>

Exclusion Criteria	<u>Criteria</u>	<u>Data Elements</u>
	None	
<b>Indicator Formula Numeric Expression</b>	The formula is the 90 <sup>th</sup> Percentile of the given numbers or distribution in their ascending order.	
<b>Example of Final Reporting Value (number and units)</b>	19 minutes, 34 seconds (19:34)	
<b>Sampling</b>	No	
<b>Aggregation</b>	Yes	
<b>Minimum Data Values</b>	Not Applicable	
<b>Data Collection Approach</b>	Retrospective data sources for required data elements include administrative data and pre-hospital care records. Variation may exist in the assignment of coding; therefore, coding practices may require evaluation to ensure consistency.	
<b>Suggested Statistical Measures</b>	90 <sup>th</sup> Percentile Measurement. Aggregate measure of central tendency and quantile (fractile) measurement to determine the span of frequency distributions.	
<b>Reporting Notes</b>	<p>Report monthly aggregate values by:</p> <ol style="list-style-type: none"> <li>1) LEMSA (aggregate of total of offloads and 90<sup>th</sup> Percentile offload time)</li> <li>2) All hospitals within and outside of LEMSA boundaries, which LEMSAs EMS Providers transport and offload emergency patients</li> </ol> <p>Report the 90 percentile time calculated and the denominator (number of 911 transports with data available).</p> <p>Report Quarterly, within one (1) month of the end of the quarter:</p> <ul style="list-style-type: none"> <li>• May 1 for period of January 1 through March 31;</li> <li>• August 1 for period of April 1 through June 30;</li> <li>• November 1 for period of July 1 through September 30;</li> <li>• February 1 for period of October 1 through December 31.</li> </ul>	