

FOR CERTIFYING ENTITIES
CENTRAL REGISTRY HELPDESK
KEYWORDS

mlohelpdesk@emsa.ca.gov

Keyword in email Subject Line	Request
PASSWORD	<ul style="list-style-type: none"> ➤ RESET central registry (MLO) password or paramedic accreditation password. <i>Include USER ID in email</i>
NEW USER	<ul style="list-style-type: none"> ➤ Establish a new central registry (MLO) user and/or obtain a paramedic accreditation password <i>Include completed EMT2010 User Form</i>
DELETE USER	<ul style="list-style-type: none"> ➤ Delete (deactivate) a central registry (MLO) user and/or paramedic accreditation access <i>Include completed EMT2010 User Form</i>
ACCREDITATION	<ul style="list-style-type: none"> ➤ Assistance with paramedic accreditation panel ➤ Specialty Scope questions (Community Paramedicine, Triage to Alternate Destination, etc.)
CORRECTION	<ul style="list-style-type: none"> ➤ Assistance with date corrections and/or errors in the central registry (MLO) for EMT certification ➤ Request to generate Renewal Tab
ENFORCEMENT	<ul style="list-style-type: none"> ➤ EMT 2010 Enforcement issues <i>Paramedic inquiries, contact: Enforcement@emsa.ca.gov</i>
PROGRAM DATABASE	<ul style="list-style-type: none"> ➤ LEMSA Administrators must request new user accounts ➤ Training program database technical support ➤ Password reset
EMT CARDS	<ul style="list-style-type: none"> ➤ Blank batch of EMT cards to be mailed to your agency <i>Include quantity, shipping address, and point of contact in email body</i> ➤ EMT Card reprints <i>Include EMT # and full name in email body</i>
OTHER	<ul style="list-style-type: none"> ➤ All other central registry issues ➤ EMT regulation questions
Other Email Inboxes:	
Paramedic License: Paramedic@emsa.ca.gov Paramedic Investigation: Enforcement@emsa.ca.gov EMT/Central Registry Billing: EMTbilling@emsa.ca.gov	