

**EMERGENCY MEDICAL SERVICES AUTHORITY**

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**DATE:** December 24, 2025

**TO:** Commission on EMS

**FROM:** Elizabeth Basnett, Director  
Dr. Hernando Garzon, Chief Medical Officer

**SUBJECT:** Exceedance of Ambulance Patient Offload (APOT) Standards – November 2025 Electronic Notification pursuant to Title 22, Division, 9, Chapter 1.2, § 100007.02.

### **Background**

The Commission on Emergency Medical Services (EMS) is receiving the following report to summarize all activities associated with the implementation of Assembly Bill 40 (Rodriguez, 2023-2024) related to Ambulance Patient Offload Times (APOT). The Emergency Medical Services Authority (EMSA) has included the following background information to summarize the events and activities which demonstrate implementation of AB 40 requirements:

### **APOT Audit Tool Portal – Enhancements**

- An update was deployed November 7<sup>th</sup>, 2025, allowing users to export all information contained in the audit tool. This includes their own notes, discrepancies, and “recalculated” APOT. This serves to enhance user experience and analysis.
- EMSA continues to improve the Audit Tool Portal based on user feedback from hospital and Local EMS Agency (LEMSA) users. Enhancing usability and user experience remain a top priority to EMSA. EMSA staff continue to provide direct support to Audit Tool users.

### **APOT Audit Tool Portal – Utilization Summary**

- To date, 201 hospitals have registered for the audit tool. EMSA is working with the California Hospital Association to increase registration.

### **Hospital APOT Reduction Plan Compliance**

- EMSA staff continue to track and document all Hospital APOT Reduction Protocols.
- As of December 22, 2025, 162 hospitals have submitted their 2025 annual update.

- EMSA is engaging LEMSA and the California Hospital Association to increase compliance.
- EMSA expects approximately 220,000 records each month that meet the APOT criteria. In November 2025, roughly 190,000 records met APOT criteria, 86% of the total records expected. EMSA continually conducts targeted outreach to LEMSA whose larger (greater than 1,000 monthly transports) EMS providers were not compliant or documenting the new AB 40 elements correctly.

### **Summary APOT Data for November 2025**

- EMSA calculated 90<sup>th</sup> percentile offload time for all general acute care hospitals (GACHs) with emergency departments using the specifications outlined in the emergency regulations on December 16th, 2025, for November data. EMSA identified GACHs that exceeded their LEMSA APOT standard. These GACHs will be instructed to implement their hospital APOT reduction protocols. Summary information based on November 2025 APOT data and audits can be found below.
  - 304 of 327 hospitals (92%) had at least one EMS patient transport which met APOT documentation criteria.
  - Of the 304, 281 (92%) had more than sixty (60) EMS patient transports to their facility for the month of November.
  - 146 of those 281 (52%) hospitals exceeded their local APOT standard.
  - 111 hospitals submitted APOT audit reports.
  - Of these 111 hospitals, 47 (42%) already met their LEMSA APOT standard.
  - There was a total of 9,027 discrepancies identified among the 111 completed hospital audits.
  - Of those 9,027 discrepancies identified, 3,248 (35%) of them would not change the patient offload recorded by EMS to be below their LEMSA APOT Standard. This supports the need for additional education surrounding targeted auditing.
  - 40 of 64 (~63%) facilities would not have had their APOT-1 calculations shift to being compliant because of their identified discrepancies, assuming all record discrepancies were agreed upon and corrected. 24 of 64 (~37%) facilities may have gone from exceeding their local standard to compliant with their local standard if all discrepancies were accepted.
- EMSA is working with our partners to provide additional education surrounding best practices for auditors, specifically focused on targeted auditing by hospitals to gain compliance with local APOT standards.

## Approach to Bi-Weekly Meetings

- EMSA began bi-weekly meetings on November 3, 2025. EMSA is focusing the bi-weekly meetings on the 15 hospitals experiencing the longest offload delays that exceed their local APOT standard. This targeted approach aims to address the needs of the communities served by these hospitals and to directly influence the reduction of offload delays.
- As of December 22, 2025, EMSA hosted 40 meeting (initial or follow up) with hospitals. Some meetings included representatives from LEMSA, and EMS providers who transport to that facility. EMSA will continue to meet with the 15 hospitals who most significantly violate their local APOT standard.
- Delays in funding allocation for EMSA's AB 40 implementation significantly impacted its ability to hire the necessary positions to carry out related activities. As EMSA onboards additional staff, it will expand its approach and outreach strategy. Once staffing resources are sufficient, EMSA will expand the scope of the bi-weekly meetings to include all hospitals exceeding their local APOT standards.

## Exceedance of Ambulance Patient Offload (APOT) Standards – Detail

- The following GACHs were identified as exceeding the local APOT standard established by their LEMSA (page 6, below). In accordance with Title 22, Division, 9, Chapter 1.2, § 100007.02 "Exceedance of APOT Standards - Required Actions," EMSA instructed the general acute care hospitals in the table below to implement their APOT reduction protocol no later than five (5) business days after the date of notification (December 22, 2025). All hospitals received the following detailed statistics and data points used to make this determination:
  - Monthly offload count
  - 90th percentile APOT
  - Local APOT standard
  - Exceedance of standard
  - Count of records exceeding standard
  - Percent of records above standard
  - Audit Completed (Yes or No)

**Report Note:** Hospitals with less than 60 offloads are excluded from our assessment and the table included in this report for the following reasons:

- Not all EMS provider agencies are reporting to the new data standard, resulting in some hospitals with significant numbers of missing records for transport they received. This deficiency of data may bias the APOT calculation.
- This approach aligns with the California Department of Health Care Services' Data De-Identification Guidelines.

## Local EMS Agency APOT Standards (December)

| <b>Local EMS Agency</b>             | <b>APOT Standard<br/>(Hours:Minutes:Seconds)</b> |
|-------------------------------------|--|
| Alameda County EMS Agency           | 0:30:00  |
| Central California EMS Agency       | 0:30:00  |
| Coastal Valleys EMS Agency          | 0:20:00  |
| Contra Costa County EMS Agency      | 0:20:00  |
| El Dorado County EMS Agency         | 0:30:00  |
| Inland Counties EMS Agency          | 0:25:00  |
| Imperial County EMS Agency          | 0:20:00  |
| Kern County EMS Agency              | 0:30:00  |
| Los Angeles County EMS Agency       | 0:30:00  |
| Marin County EMS Agency             | 0:20:00  |
| Merced County EMS Agency            | 0:30:00  |
| Monterey County EMS Agency          | 0:30:00  |
| Mountain Counties EMS Agency        | 0:30:00  |
| Napa County EMS Agency              | 0:20:00  |
| North Coast EMS Agency              | 0:30:00  |
| Northern California EMS Agency      | 0:20:00  |
| Orange County EMS Agency            | 0:30:00  |
| Riverside County EMS Agency         | 0:30:00  |
| Sacramento County EMS Agency        | 0:25:00  |
| San Benito County EMS Agency        | 0:30:00  |
| San Diego County EMS Agency         | 0:30:00  |
| San Francisco County EMS Agency     | 0:30:00  |
| San Joaquin County EMS Agency       | 0:20:00  |
| San Luis Obispo County EMS Agency   | 0:20:00  |
| San Mateo County EMS Agency         | 0:20:00  |
| Santa Barbara County EMS Agency     | 0:30:00  |
| Santa Clara County EMS Agency       | 0:20:00  |
| Santa Cruz County EMS Agency        | 0:30:00  |
| Sierra-Sacramento Valley EMS Agency | 0:30:00  |
| Solano County EMS Agency            | 0:30:00  |
| Stanislaus County EMS Agency        | 0:30:00  |
| Tuolumne County EMS Agency          | 0:20:00  |
| Ventura County EMS Agency           | 0:30:00  |
| Yolo County EMS Agency              | 0:20:00  |

## Hospitals Exceeding Their Local APOT Standard (1 of 3)

| LEMSA                           | CEMSIS Facility ID | General Acute Care Hospital Name (CEMSIS)                   | Offload Count | 90th Percentile APOT | Local APOT Standard | Percent of Compliant Records (Goal of 90%) |
|---------------------------------|--------------------|---|---------------|----------------------|---------------------|--|
| Los Angeles County EMS Agency   | 20446              | Saint Francis Medical Center                                | 1116          | 1:16:02              | 0:30:00             | 49.4%                                      |
| Riverside County EMS Agency     | 20162              | Hemet Valley Medical Center                                 | 1199          | 1:15:43              | 0:30:00             | 50.2%                                      |
| Los Angeles County EMS Agency   | 20244              | Lakewood Regional Medical Center                            | 407           | 1:12:26              | 0:30:00             | 64.4%                                      |
| Kern County EMS Agency          | 20028              | Bakersfield Memorial Hospital                               | 1221          | 1:10:37              | 0:30:00             | 52.1%                                      |
| Los Angeles County EMS Agency   | 20038              | Beverly Hospital  | 392           | 1:09:58              | 0:30:00             | 67.1%                                      |
| San Diego County EMS Agency     | 20510              | University of California, San Diego Medical Center          | 1063          | 1:01:14              | 0:30:00             | 63.6%                                      |
| Kern County EMS Agency          | 20224              | Kern Medical  | 1067          | 1:00:42              | 0:30:00             | 51.8%                                      |
| Riverside County EMS Agency     | 20278              | Menifee Valley Medical Center                               | 375           | 0:59:25              | 0:30:00             | 61.9%                                      |
| Los Angeles County EMS Agency   | 20270              | Marina Del Rey Hospital                                     | 539           | 0:59:20              | 0:30:00             | 66.4%                                      |
| Kern County EMS Agency          | 20287              | Mercy Hospital SW - Bakersfield                             | 573           | 0:58:00              | 0:30:00             | 53.2%                                      |
| Contra Costa County EMS Agency  | 20194              | Kaiser Permanente, Richmond                                 | 981           | 0:47:00              | 0:20:00             | 43.1%                                      |
| San Diego County EMS Agency     | 20497              | Tri-City Medical Center                                     | 370           | 0:56:50              | 0:30:00             | 73.2%                                      |
| Los Angeles County EMS Agency   | 20054              | Cedars-Sinai Medical Center                                 | 1182          | 0:56:28              | 0:30:00             | 70.3%                                      |
| San Diego County EMS Agency     | 20337              | Paradise Valley Hospital                                    | 284           | 0:56:01              | 0:30:00             | 65.1%                                      |
| Los Angeles County EMS Agency   | 20081              | Community Hospital of Huntington Park                       | 356           | 0:53:14              | 0:30:00             | 75.0%                                      |
| Los Angeles County EMS Agency   | 20215              | Kaiser Permanente, Downey                                   | 491           | 0:51:00              | 0:30:00             | 68.6%                                      |
| Los Angeles County EMS Agency   | 20451              | Providence Saint John's Health Center                       | 638           | 0:50:20              | 0:30:00             | 78.4%                                      |
| Alameda County EMS Agency       | 20004              | Alameda County Medical Center, Highland                     | 1137          | 0:50:15              | 0:30:00             | 69.9%                                      |
| San Diego County EMS Agency     | 20419              | Sharp Memorial Hospital                                     | 1484          | 0:49:40              | 0:30:00             | 77.0%                                      |
| Los Angeles County EMS Agency   | 20045              | California Hospital Medical Center                          | 596           | 0:49:35              | 0:30:00             | 80.4%                                      |
| Los Angeles County EMS Agency   | 20240              | Harbor UCLA Medical Center                                  | 1017          | 0:49:35              | 0:30:00             | 73.2%                                      |
| Alameda County EMS Agency       | 20190              | Kaiser Permanente, Oakland Medical Center                   | 704           | 0:49:30              | 0:30:00             | 65.1%                                      |
| Riverside County EMS Agency     | 20442              | Inland Valley Medical Center                                | 1122          | 0:49:06              | 0:30:00             | 78.0%                                      |
| Kern County EMS Agency          | 20281              | Mercy Hospital  | 759           | 0:48:56              | 0:30:00             | 59.3%                                      |
| Kern County EMS Agency          | 20389              | Adventist Health Bakersfield                                | 1411          | 0:48:03              | 0:30:00             | 56.1%                                      |
| Los Angeles County EMS Agency   | 20042              | Southern California Hospital at Culver City                 | 169           | 0:48:00              | 0:30:00             | 76.3%                                      |
| Contra Costa County EMS Agency  | 20087              | Contra Costa Regional Medical Center                        | 368           | 0:37:45              | 0:20:00             | 66.0%                                      |
| Los Angeles County EMS Agency   | 20067              | Emanate Health-InterCommunity Hospital                      | 343           | 0:46:51              | 0:30:00             | 78.7%                                      |
| Los Angeles County EMS Agency   | 20068              | Citrus Valley Medical Center, Queen of the Valley Campus    | 722           | 0:45:58              | 0:30:00             | 74.1%                                      |
| Los Angeles County EMS Agency   | 20401              | Santa Monica - UCLA Medical Center and Orthopaedic Hospital | 400           | 0:45:48              | 0:30:00             | 69.5%                                      |
| Los Angeles County EMS Agency   | 20239              | La Palma Intercommunity Hospital                            | 95            | 0:45:47              | 0:30:00             | 83.2%                                      |
| Orange County EMS Agency        | 20239              | La Palma Intercommunity Hospital                            | 95            | 0:45:47              | 0:30:00             | 83.2%                                      |
| Los Angeles County EMS Agency   | 20357              | Providence Little Company of Mary Medical Center, Torrance  | 924           | 0:45:33              | 0:30:00             | 75.5%                                      |
| Los Angeles County EMS Agency   | 20289              | Methodist Hospital of Southern California                   | 859           | 0:45:00              | 0:30:00             | 78.0%                                      |
| Los Angeles County EMS Agency   | 20348              | Pomona Valley Hospital Medical Center                       | 1182          | 0:44:52              | 0:30:00             | 78.3%                                      |
| Riverside County EMS Agency     | 20374              | Riverside Community Hospital                                | 2122          | 0:44:24              | 0:30:00             | 75.3%                                      |
| Central California EMS Agency   | 20219              | Kaweah Delta Medical Center                                 | 2034          | 0:44:09              | 0:30:00             | 66.7%                                      |
| Los Angeles County EMS Agency   | 20171              | Hollywood Presbyterian Medical Center                       | 505           | 0:43:52              | 0:30:00             | 79.4%                                      |
| Los Angeles County EMS Agency   | 20350              | PIH Health Hospital, Whittier                               | 704           | 0:42:58              | 0:30:00             | 74.7%                                      |
| Los Angeles County EMS Agency   | 20183              | Kaiser Permanente, Baldwin Park                             | 265           | 0:42:39              | 0:30:00             | 77.4%                                      |
| Los Angeles County EMS Agency   | 20496              | Torrance Memorial Medical Center                            | 849           | 0:42:32              | 0:30:00             | 79.0%                                      |
| Los Angeles County EMS Agency   | 20316              | Norwalk Community Hospital                                  | 98            | 0:42:23              | 0:30:00             | 83.7%                                      |
| San Diego County EMS Agency     | 20347              | Pomerado Hospital   | 263           | 0:42:15              | 0:30:00             | 74.1%                                      |
| Santa Clara County EMS Agency   | 20400              | Santa Clara Valley Medical Center                           | 986           | 0:32:11              | 0:20:00             | 74.8%                                      |
| Alameda County EMS Agency       | 20112              | Eden Medical Center   | 993           | 0:41:57              | 0:30:00             | 76.1%                                      |
| San Francisco County EMS Agency | 62636              | CPMC-Van Ness   | 809           | 0:41:33              | 0:30:00             | 78.2%                                      |
| Contra Costa County EMS Agency  | 20208              | Kaiser Permanente, Walnut Creek                             | 878           | 0:31:31              | 0:20:00             | 63.4%                                      |
| San Diego County EMS Agency     | 62998              | UC San Diego Health East Campus Medical Center              | 493           | 0:41:13              | 0:30:00             | 80.3%                                      |
| San Francisco County EMS Agency | 20504              | UCSF Medical Center at Parnassus                            | 620           | 0:41:13              | 0:30:00             | 75.6%                                      |
| Riverside County EMS Agency     | 20535              | Loma Linda University Medical Center, Murrieta              | 785           | 0:41:10              | 0:30:00             | 79.7%                                      |
| Los Angeles County EMS Agency   | 20328              | College Medical Center                                      | 191           | 0:41:00              | 0:30:00             | 85.3%                                      |
| Alameda County EMS Agency       | 20011              | Alta Bates Summit Medical Center, Summit Campus             | 1144          | 0:40:56              | 0:30:00             | 76.0%                                      |
| Sacramento County EMS Agency    | 20475              | Sutter Medical Center - Sacramento                          | 1422          | 0:35:41              | 0:25:00             | 66.8%                                      |
| Alameda County EMS Agency       | 20008              | Alta Bates Summit Medical Center, Alta Bates Campus         | 351           | 0:40:39              | 0:30:00             | 75.8%                                      |
| Los Angeles County EMS Agency   | 20276              | Memorial Hospital Of Gardena                                | 975           | 0:40:33              | 0:30:00             | 77.4%                                      |
| Contra Costa County EMS Agency  | 20214              | Kaiser Permanente, Antioch                                  | 871           | 0:30:24              | 0:20:00             | 67.5%                                      |
| Alameda County EMS Agency       | 20393              | San Leandro Hospital  | 483           | 0:40:12              | 0:30:00             | 71.2%                                      |
| Los Angeles County EMS Agency   | 20531              | Adventist Health White Memorial                             | 164           | 0:40:08              | 0:30:00             | 83.5%                                      |
| Contra Costa County EMS Agency  | 20180              | John Muir Medical Center, Walnut Creek                      | 1080          | 0:30:00              | 0:20:00             | 78.1%                                      |
| Kern County EMS Agency          | 20027              | Bakersfield Heart Hospital                                  | 355           | 0:39:56              | 0:30:00             | 70.1%                                      |

**Report Note:** Hospitals with less than 60 qualifying records were excluded from this assessment to adhere to California Department of Health Care Services' Data De-Identification Guidelines.

## Hospitals Exceeding Their Local APOT Standard (2 of 3)

| LEMSA                             | CEMSIS Facility ID | General Acute Care Hospital Name (CEMSIS)                         | Offload Count | 90th Percentile APOT | Local APOT Standard | Percent of Compliant Records (Goal of 90%) |
|-----------------------------------|--------------------|---|---------------|----------------------|---------------------|--|
| Contra Costa County EMS Agency    | 20474              | Sutter Delta Medical Center                                       | 994           | 0:29:48              | 0:20:00             | 71.3%                                      |
| San Joaquin County EMS Agency     | 20247              | Adventist Health Lodi Memorial                                    | 730           | 0:29:46              | 0:20:00             | 74.7%                                      |
| San Diego County EMS Agency       | 20416              | Sharp Chula Vista Medical Center                                  | 1211          | 0:39:43              | 0:30:00             | 75.6%                                      |
| Riverside County EMS Agency       | 20388              | San Gorgonio Memorial Hospital                                    | 796           | 0:39:28              | 0:30:00             | 80.2%                                      |
| Los Angeles County EMS Agency     | 20055              | Centinela Hospital Medical Center                                 | 2206          | 0:39:21              | 0:30:00             | 74.6%                                      |
| Los Angeles County EMS Agency     | 20106              | PIH Health Hospital, Downey                                       | 519           | 0:39:12              | 0:30:00             | 84.4%                                      |
| Los Angeles County EMS Agency     | 20152              | Greater El Monte Community Hospital                               | 249           | 0:39:11              | 0:30:00             | 83.1%                                      |
| San Joaquin County EMS Agency     | 20457              | St. Joseph's Medical Center of Stockton                           | 2143          | 0:29:10              | 0:20:00             | 71.7%                                      |
| Los Angeles County EMS Agency     | 20209              | Kaiser Permanente, West Los Angeles                               | 529           | 0:39:04              | 0:30:00             | 81.9%                                      |
| Central California EMS Agency     | 20186              | Kaiser Permanente, Fresno   | 926           | 0:39:03              | 0:30:00             | 82.0%                                      |
| Los Angeles County EMS Agency     | 20255              | MemorialCare Long Beach Medical Center                            | 966           | 0:39:00              | 0:30:00             | 85.6%                                      |
| Los Angeles County EMS Agency     | 20518              | USC Verdugo Hills Hospital  | 197           | 0:38:19              | 0:30:00             | 84.8%                                      |
| San Francisco County EMS Agency   | 20199              | Kaiser Permanente, San Francisco                                  | 421           | 0:38:14              | 0:30:00             | 79.6%                                      |
| Sacramento County EMS Agency      | 20508              | UC Davis Medical Center   | 1515          | 0:33:06              | 0:25:00             | 79.1%                                      |
| Merced County EMS Agency          | 20283              | Mercy Medical Center, Merced                                      | 1343          | 0:37:38              | 0:30:00             | 80.6%                                      |
| Orange County EMS Agency          | 20560              | Kaiser Permanente, Anaheim  | 440           | 0:37:26              | 0:30:00             | 85.9%                                      |
| Alameda County EMS Agency         | 20515              | Stanford Health Care - ValleyCare                                 | 686           | 0:37:22              | 0:30:00             | 82.1%                                      |
| San Diego County EMS Agency       | 20409              | Scripps Mercy Hospital, Chula Vista                               | 895           | 0:37:20              | 0:30:00             | 85.1%                                      |
| Santa Clara County EMS Agency     | 20321              | O'Connor Hospital, San Jose                                       | 997           | 0:27:19              | 0:20:00             | 76.2%                                      |
| Riverside County EMS Agency       | 20441              | Rancho Springs Medical Center                                     | 639           | 0:37:18              | 0:30:00             | 85.6%                                      |
| Los Angeles County EMS Agency     | 20149              | Good Samaritan Hospital, Los Angeles                              | 816           | 0:37:12              | 0:30:00             | 81.9%                                      |
| San Francisco County EMS Agency   | 20050              | CPMC Mission Bernal Campus  | 650           | 0:36:57              | 0:30:00             | 84.2%                                      |
| San Diego County EMS Agency       | 20408              | Scripps Mercy Hospital  | 1653          | 0:36:44              | 0:30:00             | 83.8%                                      |
| San Diego County EMS Agency       | 20406              | Scripps Memorial Hospital, Encinitas                              | 570           | 0:36:34              | 0:30:00             | 83.7%                                      |
| Los Angeles County EMS Agency     | 20204              | Kaiser Permanente, South Bay                                      | 454           | 0:36:34              | 0:30:00             | 82.8%                                      |
| Central California EMS Agency     | 20085              | Community Regional Medical Center, Fresno                         | 4314          | 0:36:29              | 0:30:00             | 81.6%                                      |
| Santa Clara County EMS Agency     | 20202              | Kaiser Permanente, Santa Clara Medical Center and Medical Offices | 823           | 0:26:13              | 0:20:00             | 77.2%                                      |
| Kern County EMS Agency            | 20096              | Delano Regional Medical Center                                    | 209           | 0:36:05              | 0:30:00             | 80.9%                                      |
| San Luis Obispo County EMS Agency | 20431              | Sierra Vista Regional Medical Center                              | 428           | 0:26:05              | 0:20:00             | 86.4%                                      |
| San Joaquin County EMS Agency     | 20094              | Dameron Hospital  | 624           | 0:26:04              | 0:20:00             | 75.8%                                      |
| San Diego County EMS Agency       | 20407              | Scripps Memorial Hospital, La Jolla                               | 1246          | 0:35:58              | 0:30:00             | 86.0%                                      |
| Los Angeles County EMS Agency     | 20129              | Foothill Presbyterian Hospital                                    | 303           | 0:35:56              | 0:30:00             | 83.5%                                      |
| Los Angeles County EMS Agency     | 20207              | Kaiser Permanente, Los Angeles                                    | 545           | 0:35:47              | 0:30:00             | 83.9%                                      |
| Alameda County EMS Agency         | 20185              | Kaiser Permanente, Fremont  | 450           | 0:35:33              | 0:30:00             | 82.7%                                      |
| San Francisco County EMS Agency   | 20447              | Saint Francis Memorial Hospital                                   | 705           | 0:35:32              | 0:30:00             | 82.7%                                      |
| Central California EMS Agency     | 20001              | Adventist Health Hanford  | 945           | 0:35:20              | 0:30:00             | 84.1%                                      |
| Imperial County EMS Agency        | 20117              | El Centro Regional Medical Center                                 | 585           | 0:25:00              | 0:20:00             | 80.5%                                      |
| Orange County EMS Agency          | 20509              | University of California, Irvine Medical Center                   | 694           | 0:34:47              | 0:30:00             | 86.3%                                      |
| Contra Costa County EMS Agency    | 20179              | John Muir Medical Center, Concord                                 | 1025          | 0:24:43              | 0:20:00             | 85.0%                                      |
| Alameda County EMS Agency         | 20525              | Washington Hospital, Fremont                                      | 928           | 0:34:43              | 0:30:00             | 83.4%                                      |
| Sacramento County EMS Agency      | 20282              | Mercy Hospital of Folsom  | 322           | 0:29:42              | 0:25:00             | 84.2%                                      |
| Riverside County EMS Agency       | 20211              | Kaiser Permanente, Moreno Valley                                  | 370           | 0:34:38              | 0:30:00             | 85.9%                                      |
| Los Angeles County EMS Agency     | 20356              | Providence Little Company of Mary Medical Center, San Pedro       | 314           | 0:34:37              | 0:30:00             | 84.4%                                      |
| Central California EMS Agency     | 20500              | Tulare Regional Medical Center                                    | 80            | 0:34:22              | 0:30:00             | 88.8%                                      |
| San Joaquin County EMS Agency     | 20484              | Sutter Tracy Community Hospital                                   | 396           | 0:24:20              | 0:20:00             | 81.1%                                      |
| Imperial County EMS Agency        | 20344              | Pioneers Memorial Hospital  | 338           | 0:24:00              | 0:20:00             | 86.4%                                      |
| Los Angeles County EMS Agency     | 20333              | Palmdale Regional Medical Center                                  | 983           | 0:33:55              | 0:30:00             | 86.0%                                      |
| San Diego County EMS Agency       | 20153              | Sharp Grossmont Hospital  | 2177          | 0:33:36              | 0:30:00             | 85.8%                                      |
| Coastal Valley EMS Agency         | 20478              | Sutter Santa Rosa Regional Hospital                               | 630           | 0:23:35              | 0:20:00             | 82.7%                                      |
| San Diego County EMS Agency       | 20561              | Palomar Medical Center  | 1448          | 0:33:25              | 0:30:00             | 86.5%                                      |
| Los Angeles County EMS Agency     | 20528              | West Hills Hospital and Medical Center                            | 629           | 0:33:23              | 0:30:00             | 86.8%                                      |
| Santa Clara County EMS Agency     | 20368              | Regional Medical Center of San Jose                               | 1335          | 0:23:17              | 0:20:00             | 84.4%                                      |
| Santa Clara County EMS Agency     | 20116              | El Camino Hospital, Los Gatos                                     | 132           | 0:23:10              | 0:20:00             | 88.6%                                      |
| Los Angeles County EMS Agency     | 20018              | Antelope Valley Hospital  | 1715          | 0:33:09              | 0:30:00             | 87.2%                                      |
| Santa Clara County EMS Agency     | 20150              | Good Samaritan Hospital, San Jose                                 | 986           | 0:22:53              | 0:20:00             | 84.4%                                      |
| Los Angeles County EMS Agency     | 20514              | Valley Presbyterian Hospital                                      | 455           | 0:32:44              | 0:30:00             | 88.1%                                      |
| Orange County EMS Agency          | 20256              | UCI Health - Los Alamitos   | 536           | 0:32:37              | 0:30:00             | 86.0%                                      |
| Santa Clara County EMS Agency     | 20200              | Kaiser Permanente, San Jose                                       | 809           | 0:22:37              | 0:20:00             | 85.2%                                      |
| Stanislaus County EMS Agency      | 20275              | Memorial Medical Center, Modesto                                  | 1858          | 0:32:29              | 0:30:00             | 89.1%                                      |
| Los Angeles County EMS Agency     | 20210              | Kaiser Permanente, Woodland Hills                                 | 226           | 0:32:21              | 0:30:00             | 87.6%                                      |

**Report Note:** Hospitals with less than 60 qualifying records were excluded from this assessment to adhere to California Department of Health Care Services' Data De-Identification Guidelines.

## Hospitals Exceeding Their Local APOT Standard (3 of 3)

| LEMSA                             | CEMSIS Facility ID | General Acute Care Hospital Name (CEMSIS)                   | Offload Count | 90th Percentile APOT | Local APOT Standard | Percent of Compliant Records (Goal of 90%) |
|-----------------------------------|--------------------|---|---------------|----------------------|---------------------|--|
| Alameda County EMS Agency         | 62356              | Kaiser Permanente, San Leandro Medical Center               | 736           | 0:32:20              | 0:30:00             | 85.9%                                      |
| San Mateo County EMS Agency       | 20342              | Mills-Peninsula Medical Center                              | 1075          | 0:22:08              | 0:20:00             | 87.8%                                      |
| Riverside County EMS Agency       | 20090              | Corona Regional Medical Center                              | 811           | 0:32:07              | 0:30:00             | 87.7%                                      |
| Los Angeles County EMS Agency     | 20377              | Ronald Reagan UCLA Medical Center                           | 527           | 0:32:02              | 0:30:00             | 88.6%                                      |
| Los Angeles County EMS Agency     | 20460              | St. Mary Medical Center, Long Beach                         | 974           | 0:32:00              | 0:30:00             | 88.7%                                      |
| San Luis Obispo County EMS Agency | 20135              | French Hospital Medical Center                              | 380           | 0:22:00              | 0:20:00             | 88.2%                                      |
| Stanislaus County EMS Agency      | 20119              | Emanuel Medical Center                                      | 601           | 0:31:59              | 0:30:00             | 87.9%                                      |
| Central California EMS Agency     | 20070              | Clovis Community Medical Center                             | 2127          | 0:31:59              | 0:30:00             | 87.2%                                      |
| Central California EMS Agency     | 20429              | Sierra View Medical Center                                  | 533           | 0:31:56              | 0:30:00             | 87.6%                                      |
| Riverside County EMS Agency       | 20559              | Temecula Valley Hospital                                    | 599           | 0:31:55              | 0:30:00             | 88.8%                                      |
| San Diego County EMS Agency       | 20417              | Sharp Coronado Hospital and Healthcare Center               | 270           | 0:31:42              | 0:30:00             | 89.3%                                      |
| San Francisco County EMS Agency   | 20462              | St. Mary's Medical Center, San Francisco                    | 465           | 0:31:39              | 0:30:00             | 88.2%                                      |
| Central California EMS Agency     | 20443              | Saint Agnes Medical Center                                  | 2496          | 0:31:30              | 0:30:00             | 88.4%                                      |
| San Joaquin County EMS Agency     | 20099              | Doctors Hospital of Manteca                                 | 330           | 0:21:26              | 0:20:00             | 88.5%                                      |
| Alameda County EMS Agency         | 20005              | Alameda Hospital  | 198           | 0:31:11              | 0:30:00             | 88.9%                                      |
| Orange County EMS Agency          | 20172              | Huntington Beach Hospital                                   | 301           | 0:31:08              | 0:30:00             | 88.7%                                      |
| Santa Clara County EMS Agency     | 20115              | El Camino Hospital  | 818           | 0:21:05              | 0:20:00             | 89.4%                                      |
| Orange County EMS Agency          | 20130              | UCI Health - Fountain Valley                                | 761           | 0:31:02              | 0:30:00             | 88.6%                                      |
| Merced County EMS Agency          | 20274              | Memorial Hospital Los Banos                                 | 240           | 0:30:56              | 0:30:00             | 88.3%                                      |
| San Francisco County EMS Agency   | 20386              | Zuckerberg San Francisco General Hospital and Trauma Center | 1232          | 0:30:36              | 0:30:00             | 89.8%                                      |
| Riverside County EMS Agency       | 20375              | Riverside University Health System Medical Center           | 1781          | 0:30:35              | 0:30:00             | 89.3%                                      |
| Alameda County EMS Agency         | 20059              | Children's Hospital & Research Center Oakland               | 100           | 0:30:21              | 0:30:00             | 89.0%                                      |
| Alameda County EMS Agency         | 20463              | Saint Rose Hospital   | 403           | 0:30:21              | 0:30:00             | 89.6%                                      |
| Kern County EMS Agency            | 20372              | Ridgecrest Regional Hospital                                | 221           | 0:30:11              | 0:30:00             | 89.6%                                      |
| Sacramento County EMS Agency      | 20280              | Mercy General Hospital                                      | 749           | 0:25:10              | 0:25:00             | 89.6%                                      |
| Los Angeles County EMS Agency     | 60988              | Martin Luther King, Jr. Community Hospital                  | 1143          | 0:30:03              | 0:30:00             | 89.9%                                      |

**Report Note:** Hospitals with less than 60 qualifying records were excluded from this assessment to adhere to California Department of Health Care Services' Data De-Identification Guidelines.